

Occupational Health Provider
RFP Proposal Evaluation

Evaluation Criteria		Ingalls Health Care	Rating	Physicians Immediate Care	Rating
1	Qualifications and experience providing occupational health services for government agencies with similar job classifications to the Village	Strong Prior experience with VOP BFPC Patrol Officer pre-employment, Tinley Park, Orland Hills and many other south suburban communities Since 1989	5	Good County of Will Since 1987 (2010 in Orland)	4
2	Performance (quality and efficiency) providing occupational health services to government agencies.	Strong More government clients	5	Good	4
3	Industry knowledge of occupational health services.	Strong	5	Strong	5
4	Service availability, ease of process, customer service, and convenience.	Strong Appointments and walk-in available	5	Strong Walk-in preferred over appointments	4
5	Proven systems in place for timely communication and follow-up.	Strong	5	Strong	5
6	Price	Comparable	5	Comparable	5
7	Oral Presentations	Strong	5	Strong	5
8	Site Visit	Good Older, busier facility, multiple entrances	4	Strong Newer facility, easy access	5
9	Convenience in location	Good 6701 W. 159th St., Tinley Park 5.7 miles (from Village Hall) Several Satalite offices	4	Strong 9570 W. 159th, Orland Park 2.08 Miles (from Village Hall) Many Satalite Offices	5
10	Convenience in hours	Strong M-F 8:00 a.m. - 4:00 p.m. (24/7 urgent aid)	5	Strong M-F 7:30 a.m. - 8:00 p.m. Sat -Sun 8:00 a.m. - 4:00 p.m.	5
a	VOP Experience	Strong Completes all BFPC Pre-Employment for Patrol Officers Used for RTW exam, positive result	5	Strong Used for back up drug and alcohol screen and DOT physicals. Positive results	5
b	Hospital Affiliation	Ingalls	3	None	3
c	Urgent Care Onsite Capabilities	Full Service ER at Tinley Park Location	5	Digital x-ray, vision functions, EKG, hearing booth, audiological evaluations, spriometry (lung function)	4
Rating Total		61			59