AVAYA

Customer Care Center
14400 Hertz Quail Spring Pkwy
Oklahoma City, OK 73134

15-000665

SUMMARY INVOICE

MB 01 000692 47570 B 7 A

VILLAGE OF ORLAND PARK (PERM)
MARY KLINGER
14700 S RAVINIA
ORLAND PARK IL 60462-3134

Account Number: 0102283322
Summary Invoice Number: 2733583890
Summary Invoice Date: 12-04-15

For ordering, balance or inquiries:
call 1-800-328-7833
For repair services:
call 1-800-242-2121 or visit
www.support.avaya.com

000692 1/3

11/17 to 12/16

New Charges

Purchase Agreements/Milestone Billing			
	Product	0.00	
	Service	0.00	
	Software	0.00	
	License	0.00	
	Freight	0.00	
	Total Purchase Agreement/Milestone Billing		0.00
Service Agreements			
	Hardware	2,261.90	
	Software	0.00	
	License	0.00	
	Total Service Agreement		2,261.90
Miscellaneous Services			0.00
	Total New Charges		**2,261.90**
Federal Excise Tax		0.00	
State/Local Taxes		0.00	
	Total Taxes on New Charges		**0.00**
Total New Charges and Taxes			**2,261.90**
	Late Fee		**0.00**
Total New Charges			**2,261.90**

Payment is Due Immediately Upon Receipt - For outstanding balance, call number above

To ensure proper credit, please detach this portion and return with remittance.

VILLAGE OF ORLAND PARK (PERM)
14700 S RAVINIA
ORLAND PARK, IL 60462

Remittance Document

AVAYA

Please direct any correspondence to Customer Care Center address at top.

Account Number: 0102283322
Summary Invoice Number: 2733583890
Summary Invoice Date: 12-04-15

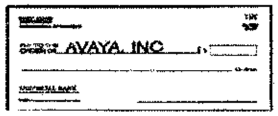
Please make checks payable to:

AVAYA INC.
PO BOX 5332
NEW YORK NY 10087-5332

Amount Due:	2,261.90
Amount Enclosed:	

01022833220 27335838903 000022619076

PAYMENT INSTRUCTIONS

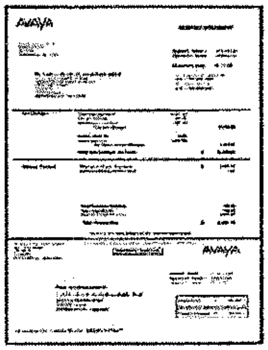


Payment is due immediately upon receipt of the summary invoice.

Delinquent payments are subject to a late payment charge of one and one half percent (1.5%) per month, or portion thereof, of any undisputed balance.

To ensure proper credit, please indicate your account number on your check.

QUESTIONS REGARDING YOUR BILL



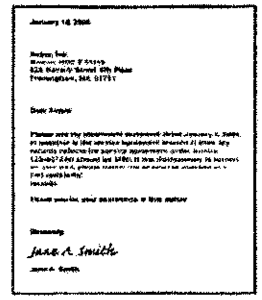
If you disagree with the amount on this summary invoice, please notify us at the number listed on the front or email uscare@avaya.com within 15 days of the original summary invoice date. Delays in notification may cause you additional expense and the reconciliation of any questioned amounts may be delayed

SERVICE AGREEMENT CHANGES

Any changes to your service agreement need to be in writing and should be sent to mycontract@avaya.com

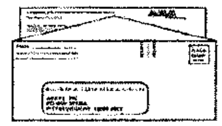
IMPORTANT CORRESPONDENCE INFORMATION

CORRESPONDENCE



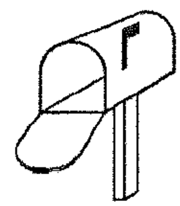
Please do not send correspondence with your payment. Direct any correspondence to: 14400 Hertz Quail Springs Parkway, Oklahoma City, OK 73134 or email uscare@avaya.com.
Cancellations to service contracts must be in writing and should be sent to mycontract@avaya.com.

PAYMENT LOCATIONS



Please remit payment to the address as noted on the remittance document.

ADDRESS CORRECTION



If you relocate, please notify us by either telephone or in writing, using the phone number or address listed on the front of this summary invoice.

Manage your Avaya account online

Avaya Global eBill simple, secure online account management

Now there's a simple, secure way to manage your Avaya account online – Avaya Global eBill

Get 24/7 access to your Avaya account. View current and past invoices. Download billing information directly for your accounting system. Take advantage of automatic payment options.

Ebill is easy

You don't need any special software or preapprovals. Your current invoice as well as recent bills are already online. And you don't give up anything – continue receiving your paper bill.

Manage your account

Sort invoices. Check and credit card payments (PCI compliant). Make inquiries. Print account information. You'll be delighted at all the ways you can put eBill to work for you.

Plenty of payment options

eBill simplifies payments. Handle recurring invoices with automatic payments. Set thresholds to check for unusual amounts. Establish different payment amounts.

Download your Invoice

Download your current and past Avaya invoices for your accounting system, eBill supports CSV, PDF and old eBill format (excel).

Your eBill account is ready

Provided you have an SSO please request access to your online account and log on at the following: **https://ebilldirect.avaya.com** to start taking advantage of all the benefits of online account management the Avaya way.

AVAYA

Account Number: 0102283322
Summary Invoice Number: 2733583890
Summary Invoice Date: 12-04-15

SERVICE AGREEMENTS

Purchase Order:	Order Number/Service Contract Number: 0050946616	Invoice Date: 11-17-15	Invoice Number: 2218987543
Sold To: 0004219337 VILLAGE OF ORLAND PARK 15100 RAVINIA AVE ORLAND PARK IL 60462-3134	Tax Code: 1403122101 Value Added Tax: Clarify Contract ID:	Ship To: 0004219337 VILLAGE OF ORLAND PARK 15100 RAVINIA AVE ORLAND PARK IL 60462-3134	

Remarks: A True Up occurred on 09/16/13. Maintenance billing has been updated t reflect added/activated or removed/deactivated items since last measur ement. If you have not yet done so, contact the Care Center at the number provided on your statement, for your latest True Up informatio

Product/Service Description	Material/ Service Code	Lic. Fee	Qty	Service: Billing Period Start	Service: Billing Period End	Service: Expiration Date	Service: TRM	Installation/ One Time Charges	Service Charge	Purchase Price/ License Fees
UTILITY MAINT DEFINITY CALL CENTER-SFTW - SFTW MAINT	**178489**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**12**		**37.71**	
SOFTWARE MAINTENANCE MONTHLY CMS	187483		1.00							
UTILITY MAINT CONVERGED PERIPHERALS - MONTHLY CO	**184249**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**12**		**34.38**	
MONTHLY COMMUNICATION MANAGER	177785		1.00							
UTILITY MAINT COMMUNICATION MGR SFTW - SFTW MAINT	**184253**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**12**		**128.33**	
SOFTWARE MAINTENANCE MONTHLY COMMUNICATI	187468		1.00							
UTILITY MAINT S8500 SERVER CM V3 - MONTHLY CO	**189967**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**12**		**1,669.44**	
MONTHLY COMMUNICATION MANAGER	177785		1.00							
COMMUNICATION MANAGER TDM PORTS SWITCH O	179235		628.00							
ADMINISTERED IP PORTS - BASIC SUPPORT 8-	184748		20.00							
SURVIVABLE REMOTE PROCESSOR (SRP) CM	179449		0.00							
LOCAL SURVIVABLE PROCESSOR (LSP) CM	179450		2.00							
WAN SPARE PROSSESSOR (WSP) COMMUNICATION	179451		0.00							
UTILITY MAINT MODULAR MESSAGING V3 - MONTHLY ME	**190099**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**12**		**225.00**	
MONTHLY 3	177787		1.00							
INTUITY M40/100 OCTEL 200 THRU 350 MOD M	179501		100.00							
HIGH AVAILABIITY MODULAR MESSAGING	181485		0.00							

Subtotal		2,094.86	
Shipping Freight			
Taxes: Federal Excise Tax			0.00
Taxes: State/Local Tax			0.00
Total this invoice			**2,094.86**

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Account Number: 0102283322
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SERVICE AGREEMENTS
(Continued)

Purchase Order:	Order Number/Service Contract Number: 0050946617	Invoice Date: 11-17-15	Invoice Number: 2218987551
Sold To: 0004918189 VILLAGE OF ORLAND SPORTS PLEX 11351 W 159TH ST ORLAND PARK IL 60467-5659	Tax Code: 1403122101 Value Added Tax: Clarify Contract ID:	Ship To: 0004918189 VILLAGE OF ORLAND SPORTS PLEX VILLAGE OF ORLAND SPORTS PLEX 11351 W 159TH ST ORLAND PARK IL 60467-5659	

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UTILITY MAINT S8500 SERVER CM V3 - MONTHLY CO	**189967**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**12**		**86.80**	
MONTHLY COMMUNICATION MANAGER	177785		1.00							
COMMUNICATION MANAGER TDM PORTS SWITCH O	179235		35.00							
		Subtotal							86.80	
		Shipping Freight								
		Taxes		Federal Excise Tax						0.00
				State/Local Tax						0.00
		Total this invoice								**86.80**

Purchase Order:	Order Number/Service Contract Number: 0050946618	Invoice Date: 11-17-15	Invoice Number: 2218987561
Sold To: 0005079916 VILLAGE OF ORLAND PARK 15655 RAVINIA AVE ORLAND PARK IL 60462	Tax Code: 1419722101 Value Added Tax: Clarify Contract ID:	Ship To: 0005079916 VILLAGE OF ORLAND PARK 15655 RAVINIA AVE ORLAND PARK IL 60462	

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Product/Service Description	Material/ Service Code	Lic. Fee	Qty	Service: Billing Period Start	Service: Billing Period End	Service: Expiration Date	Service: TRM	Installation/ One Time Charges	Service Charge	Purchase Price/ License Fees
UTILITY MAINT S8500 SERVER CM V3 - MONTHLY CO	**189967**		**1.00**	**11-17-15**	**12-16-15**	**12-16-15**	**16**		**80.24**	
MONTHLY COMMUNICATION MANAGER	177785		1.00							

Continued

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SERVICE AGREEMENTS
(Continued)

Purchase Order:	Order Number/Service Contract Number: 0050946618							Invoice Date: 11-17-15	Invoice Number: 2218987561	
				Service						
Product/Service Description	Material/ Service Code	Lic. Fee	Qty	Billing Period Start	Billing Period End	Expiration Date	TRM	Installation/ One Time Charges	Service Charge	Purchase Price/ License Fees
COMMUNICATION MANAGER TDM PORTS SWITCH O	179235		59.00							
		Subtotal							80.24	
		Shipping Freight								
		Taxes		Federal Excise Tax						0.00
				State/Local Tax						0.00
		Total this invoice								**80.24**

BULLETIN BOARD

Please visit survey.walkerinfo.com/SurveyAvayaUS to let us know about your purchase experience.