



◆ PRICE QUOTATION / SERVICES AGREEMENT ◆

DATE: November 16, 2016

CLIENT: Village of Orland Park
CONTACT: Mary Klinger, IT Dept.
PHONE: 708-403-6190 (direct)
EMAIL: mklinger@orlandpark.org

ADDRESS: 14700 Ravinia Ave.
Orland Park, IL 60462

FROM: Kevin Delaney, Acct Exec
PHONE: 612-961-1880 (mobile)
EMAIL: kevin.delaney@tmainc.org

DESCRIPTION: Vehicle Sticker Software, V-Pay Online Payments, and Services

Table with columns: QTY, DESCRIPTION, ONE TIME, ANNUAL, NOTES. Includes items like Vehicle Licenses Software System, V-Pay Vehicle Online Payments Software, and Hosted V-Pay Online Payments Server Fee.

PRICE QUOTE: \$21,100.00 Est. (plus postage and annual recurring costs)

NOTE: Formal contracts would need to be executed as well.

◆ Please complete section below and Fax or eMail back to Third Millennium, Thank You! ◆

APPROVAL: \_\_\_\_\_ (Signature)

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

DATE: \_\_\_\_\_

P.O. #: \_\_\_\_\_ (if applicable)

Pricing is valid for 30 days from the date of price quote above.

Please Fax Back Completed Order Form to the Attn of: Elizabeth Adducci -- Fax # (630) 393-2911
- Or -
Please Complete Order Form, Scan it, and eMail Back to: kevin.delaney@tmainc.org

For TMA Internal Use:
LL: \_\_\_\_\_
JL: \_\_\_\_\_
EA: \_\_\_\_\_

Third Millennium Associates
4200 Cantera Drive, Suite 105
Warrenville, IL 60555
(630) 393-2900

**Payment Terms:**

100% of the software license fees are due up-front and 50% of the services.  
 The remaining 50% of the services would be due and payable once they are completed.  
 In Year 1, annual software maintenance and server fees can be prorated to align with your fiscal year.

**Price Quote Notes:**

- 1) Vehicle software training is onsite and includes one day of initial user training and one day on-site training/support when you "go-live" on your new vehicle licenses system. Additional training is available at our hourly rates.
- 2) Software training includes: system overview, system setup, building rate tables, cost codes, late fees, menu navigation controls, vehicle record maintenance, end-user and administrator training, cash receipts processing, inquiry and reporting.
- 3) Vehicle scofflaw follow up mailing services includes: all data processing services, data analytics, CASS and NCOA certifications, vehicle application forms, laser imaging of forms, outgoing #10 and #9 return envelopes, and postal reports. Does not include postage costs.  
*Note: Not included on price quote. The Village may consider adding this service at a future point in time (TBD).*

**Vehicle Fulfillment Services:**

*Note: Not included in pricing, future add-on service (TBD)...*

Third Millennium vehicle sticker fulfillment services is comprised of two segments. The first segment is the Lock Box portion. The second segment is the fulfillment portion which is performed utilizing our vehicle software which is also installed at the remittance processing center. The fulfillment software is the exact same vehicle licenses software that would be installed and operational at your Village Hall.

Third Millennium will retrieve your vehicle sticker remittance mail from your designated Post Office Box and perform the Lock Box processing procedures in accordance with your directions. After completion of the Lock Box segment, the vehicle applications will be moved as a daily batch to the fulfillment processing center located in the same facility. The fulfillment center will enter the payment information into your vehicle database by vehicle, keyboard enter all vehicle and/or plate changes, assign and enter a sticker number/control total to each vehicle, staple the sticker to the appropriate vehicle application, and insert the purchased vehicle sticker and application into a number #10 return envelope and return mail to the compliant citizen.



Each fulfilled transaction will be entered online into the Village's vehicle licenses system. Transactions are updating the Village's vehicle database in real-time. Reports can be generated, viewed and printed at Village Hall at any time. Third Millennium's vehicle software has the ability to track each lock box payment and fulfillment item and/or batch as required, providing a date/time stamped line item report for audit purposes.

Our fulfillment services can also include updating your vehicle system for all over-the-counter and currency exchange ( if applicable) transactions, eliminating all current "in-house" vehicle date entry updates and vehicle record changes, additions, and deletions.

Third Millennium's vehicle licenses software, V-Pay online payments system, and fulfillment services provides a streamlined end-to-end solution for purchasing vehicle stickers eliminating the long lines out the door during your busy annual renewal season. Vehicle sticker revenue gets deposited into your bank account faster, reduces stress on your operations staff, and provides a cost-effective alternative to in-house vehicle license processing.



Your customers will experience a convenient, easy-to-use online payments solution to purchase their vehicle sticker from their PC, smartphone or tablet.

**AUTHORIZATION:**

**Village of Orland Park, IL**

**Third Millennium Associates, Inc.**

**Signature:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Date:** \_\_\_\_\_