



2014 Day Camp Survey for Parents Results

Survey Title: 2014 Day Camp Survey for Parents

Survey Properties:

Total Respondents: 25

Launched Date: 09/12/2014

Responses By Question Analysis:

The 2014 Day Camp Survey was sent out to 251 participants. We received a total of 25 responses which are included in this report.

1. How did you find out about the Village of Orland Park day camp? (select all that apply)

		Response Total	Response Percent	Points	Avg
Recreation Program Guide		18	72%	n/a	n/a
Village of Orland Park website		1	4%	n/a	n/a
Flyer/postcard		1	4%	n/a	n/a
Friend/family member		10	40%	n/a	n/a
Newspaper		0	0%	n/a	n/a
Magazine		0	0%	n/a	n/a
Orland Park Recreation social media: Facebook, Twitter		0	0%	n/a	n/a
Other, please specify	5. attended previously				

Total Respondents 25

2. Why did you select the Village of Orland Park day camp program? (Select all that apply)

		Response Total	Response Percent	Points	Avg
Activities to engage my child		17	68%	n/a	n/a
Child requested it		8	32%	n/a	n/a
Convenience		10	40%	n/a	n/a
Cost		8	32%	n/a	n/a

Expected outcomes (physical activity, continual learning activities, etc.)		12	48%	n/a	n/a
Exposure to other children		14	56%	n/a	n/a
Field trips		12	48%	n/a	n/a
Recommended by friend/family member		9	36%	n/a	n/a
Reputation of program		8	32%	n/a	n/a
Staff		7	28%	n/a	n/a
Other, please specify	6. Staff was excelleny				
	7. Attended previously				
	10. My work hours conflicted with my son getting out of school, and I needed care for him,				
	14. program could accommodate my child's special needs.				
	24. Been in it before and the kids absolutely loved it!				

Total Respondents 25

3. When did you register?

		Response Total	Response Percent	Points	Avg
March		15	60%	n/a	n/a
April		5	20%	n/a	n/a
May		2	8%	n/a	n/a
June		3	12%	n/a	n/a
Total Respondents		25	100%		

4. Do you feel the fee for day camp is fair for what is included in the four week session?

		Response Total	Response Percent	Points	Avg
Yes		24	96%	n/a	n/a
No		1	4%	n/a	n/a
If no, please explain.	8. it is pricey				
Total Respondents		25			

5. Do you believe the activities offered at camp were appropriate for your child(ren)'s age group?

		Response Total	Response Percent	Points	Avg
Yes		25	100%	n/a	n/a
No		0	0%	n/a	n/a
If no, please explain.					
Total Respondents		25			

6. What did you hope your child(ren) would gain/achieve from his/her/their camp experience this year and what do you think he/she/they actually did achieve?

	Hoped to Achieve	Actually Did Achieve	Response Total	Points	Avg
Ability to work as a team or a group	25.81% (8)	74.19% (23)	31	n/a	n/a
Exposure to a new facility,	31.43% (11)	68.57% (24)	35	n/a	n/a

museum,
location
and/or event
through field
trips

Greater self
confidence
and
independence

Increased
physical
activity

Learned a
new skill,
sport or
activity

Learned
responsible
decision
making

Learned to
get along
with others

Made new
friends

29.41% (10)

70.59% (24)

34

n/a

n/a

35.29% (12)

64.71% (22)

34

n/a

n/a

32.26% (10)

67.74% (21)

31

n/a

n/a

25.81% (8)

74.19% (23)

31

n/a

n/a

31.25% (10)

68.75% (22)

32

n/a

n/a

32.35% (11)

67.65% (23)

34

n/a

n/a

Total Respondents**25**

7. With regards to your child(ren)'s day camp experience, please rate the following:

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations	Response Total	Points	Avg
Increased skills	16% (4)	84% (21)	0% (0)	25	n/a	n/a
Learned new skills/activities	20% (5)	76% (19)	4% (1)	25	n/a	n/a
Made new friends	36% (9)	64% (16)	0% (0)	25	n/a	n/a
Quality of staff	56% (14)	44% (11)	0% (0)	25	n/a	n/a
Quality of facility	48% (12)	52% (13)	0% (0)	25	n/a	n/a
Quality of field trips	60% (15)	40% (10)	0% (0)	25	n/a	n/a
Quantity of field trips	52% (13)	48% (12)	0% (0)	25	n/a	n/a
Safety	52% (13)	48% (12)	0% (0)	25	n/a	n/a
Variety of activities	60% (15)	40% (10)	0% (0)	25	n/a	n/a
Total Respondents				25		

8. How would you rate the quality of your child(ren)'s camp counselor(s)?

		Response Total	Response Percent	Points	Avg
Excellent		16	64%	n/a	n/a
Good		9	36%	n/a	n/a
Fair		0	0%	n/a	n/a
Poor		0	0%	n/a	n/a
Very Poor		0	0%	n/a	n/a

Comments:

6. I just loved everything about it. Leann and miss pretty were so genuine and caring.
Great asset
10. Summer PALS staff works very hard to include my son in activities given his disability.
They treat him with dignity and take care of him as if he was their very own.

Total Respondents 25

9. How would you rate the communication between you and the camp staff?

**Response
Total** **Response
Percent** **Points** **Avg**

Excellent		14	56%	n/a	n/a
Good		11	44%	n/a	n/a
Fair		0	0%	n/a	n/a
Poor		0	0%	n/a	n/a
Very Poor		0	0%	n/a	n/a

Comments:

6. See above

10. I got a full report of my son's activities every single day. I am so happy and incredibly grateful to have this program in our town.

Total Respondents 25**10.** How would you rate the ease of access of the handbook and calendar online?

		Response Total	Response Percent	Points	Avg
Excellent		13	52%	n/a	n/a
Good		11	44%	n/a	n/a
Fair		1	4%	n/a	n/a
Poor		0	0%	n/a	n/a
Very Poor		0	0%	n/a	n/a

Comments:

12. wish there were printouts a couple per family too

Total Respondents 25**11.** Did you find the Parent Handbook helpful?

		Response Total	Response Percent	Points	Avg
Yes		23	92%	n/a	n/a
No		2	8%	n/a	n/a

Comments:

Total Respondents 25**12.** How would you rate the field trips your child(ren) took this summer?

		Response Total	Response Percent	Points	Avg
Excellent		14	56%	n/a	n/a
Good		11	44%	n/a	n/a
Fair		0	0%	n/a	n/a
Poor		0	0%	n/a	n/a
Very Poor		0	0%	n/a	n/a

Comments:

6. My son Kyler loved them and great places. I love everything thank you. I'm a struggling single mom it was awesome

10. My son had a blast!

Total Respondents 25**13.** What thing(s) about the camp program/experience would you recommend we keep the same?

1. everything
2. swimming
3. I wish the program would go for 2 more weeks in August
4. Providing breakfast, field trips, outdoor physical activity
5. All
6. Quality of field trips. That you help reapply sunscreen. I would prefer sugarless cool aid
7. N/A

8. I like how there is an option to either go 3 days a week or 5 days a week. I also like how it is broken up into 2 sessions.
9. The variety of activities. This is their 2nd year in the program and I was worried they would do the same things as last year. While some were the same, most were not.
10. I love everything about the camp: activities, field trips, snacks, location, and above all the people that care so much about my son.
11. The sport activities were great--my son loved all the competitions--would like to do more archery. He loved the pool days
12. EVERYTHING
13. Swimming once a week was great.
14. It's a good mixture of field trips and camp-based activities.
Swimming at the pool is greatly enjoyed.
15. The entire program was wonderful. It combined the best in activities and field trips.
16. Pool n field trips
17. Our children loved the weekly field trips and exposure to new places. We value that the children were taken each week to such exciting destinations and hope this aspect of the program can continue.
18. The swimming schedule
19. great job
20. Love the use of the pool and all the sports activities offered
21. Pool, Field Trips
22. Pool
23. Stay at RDC
24. All of it!
25. field trips and day at the pool my son loved!

Total Respondents 25

14. What thing(s) about the camp program/experience would you recommend we change?

1. You should make the age cut off longer, have the older kids help, the one in Mokena has the X generation so it goes summer after 8th grade. Or make junior counselors.

Have it be a daily rate versus sessions. That way if parents only need MTF they can only pay for that. offer flexibility on what days you want. Such as monday, tuesday and thursday instead of M, W & F.
2. Offer 4 day camp. Kids love swimming. Add an extra afternoon of it.
3. How long it is
4. Would like to see lunches provided
5. Some new field trips
6. Sugar free cool aid. Maybe stay open later
7. N/A

The restrictions at the pool and how the children are leveled seems very unrealistic. My child was asked to swim the complete length of the pool in deep water just to be able to go in the 4 foot area and go on the tube slide and blue and green slide. He was very limited to where he was able to go. He went on all the slides the whole summer every time we went to the pool as a family with the exception of the high dive. He is a decent swimmer and takes lessons. I understand the safety concerns and how dangerous pools can be for some children. However, there should be leveled tests appropriate for each age group and not just a flat test to see if a child can jump in the deep end and swim the length of the pool to be able to venture out of the baby areas of the pool.
8. I am a little concerned about the quantity of campers versus the number of counselors on pool days. I feel like anyone could grab a child and walk out of the pool as it has to be virtually impossible for one person to keep track of 10 children when their all running around everywhere.
- 9.
- 10.

I wish the program would consider adding time leading up to the start of school. I am sure i am not the only parent that has this problem. There is a 2-3 week period where no day camp is offered and kids are not in school. It is hard to find care for my son for that time frame.

- The trip to 7-11 was not a favorite for my son--he does not like slushies and would have preferred a regular drink--maybe that could be an option for next year---sounds silly I know, but a big deal if you are 9.
11. The trip to 7-11 was not a favorite for my son--he does not like slushies and would have preferred a regular drink--maybe that could be an option for next year---sounds silly I know, but a big deal if you are 9.
 12. I wish you would add a week to the program, difficult for 3 weeks before school starts.
 13. None
 14. More outdoor activities and games (at camp).
 15. I can't think of anything to change at this time.
 16. Was a little disappointed about the before camp program . Staff did not engage my child in activities n most days if no one was there that he knew he just sat against wall or I had to bring him to table myself n try n make sure he ok.
 17. We would love for one of the days each week to include an academic or creative skill...for example, a science experiment day or learning a new artistic skill such as watercolor painting, etc..
 18. Nothing
 19. better pick up procedure at Centennial
 20. I would like to see day camp extended to include 8th grade
 21. Offer a lunch option for an additional fee
 22. Camp could be longer into the month of august
 23. Start a little later, such as 9:15 or 9:30 and end a few minutes later at the end of the day.
 24. Maybe include a discount for multiple kids attending or multiple sessions. I would love to sign them up for both sessions but the cost is just too much to do so! It is such a good program and really keeps them busy throughout the summer, if the costs were adjusted that would help...
 25. I cannot thing of anything.

Total Respondents 25

15. Please feel free to provide additional comments related to your child(ren)'s camp experience.

1. He enjoyed it. Thank you very much!
2. We had been at KinderCare the last several years. My kids loved their experience at the day camp and said it was better than KinderCare.
3. He loved it and good he had the same counselor
4. I thought they would participate in more sports and arts and crafts activities.
5. Great camp and love the variety. We will be back.
6. My son loves this program, it is his 2nd year doing it. I feel comfortable with the counselors, and appreciate them beyond any words that can be described. Our family experiences with many issues with our son's health and progression of his disease. Not having to worry about my son while I work is just one less thing on our plate. Thank you, thank you, thank you.
7. This was our first year-I was hesitant in the past about the camp due to the pool trips. I was nervous the first pool day and actually had my husband stop by the see him on his lunch hour-just to see how the pool day was organized. I was pleased and felt at ease bout the supervision. My son had one of the best summers ever at camp this year thanks to your staff. He was previously in a daycare setting camp, but interests diminish there around 9 years old--they did not have a lot to offer for older kids. Your camp was great for him-he couldn't wait to go everyday. We also utilized the before and after camp option which was also great. Can't wait to enroll him again next year and hopefully his little brother as well.
8. Wonderful staff and counselors and leaders!!!!
9. Ashton has attneded the three day Buddies Camp in July of 2013 and again this year. He thoroughly enjoyed the experiences he had and will be back again next year.
10. Ryan had fun n would like to come back next year. He said he would like it if they played some sports .
11. Excellent job!! Thank you so much for offering such a wonderful opportunity every summer.
- 12.

My son had a fantastic time at camp and he can't wait to go again next year. He cried at the end and said he didn't want to go back to school, he wanted to stay at camp all year long. He was tired every day I picked him up and he was always excited to tell me what they did that day.

13. She loves camp.....can't wait to get there and does not want to be picked up early

The kids really did not seem to care for Mr. Brian's style of counseling. They felt that they were not aware of the rules and placed in time out without warning. He had mentioned that one of the

14. drawings was weird and I think that made my child feel bad. I would not mention except that his particular name came up in several instances when I inquired about their day. It was not just a one or two time occurrence.

15. My son loved the variety of activities and came home tired and hungry! It was a great experience!

Total Respondents 15

(skipped
this
question)

10