



SunGard Public Sector Inc. • www.sungardps.com • 800-727-8088 main

January 19, 2010

Mary Klinger
City of Orland Park
14700 S. Ravinia Avenue
Orland Park, IL 60462

Dear Mary Klinger,

I would like to take this opportunity to thank you for your continued support of SunGard Public Sector. We know that you have many choices, and we appreciate the close business relationship that we have established with you. If at any time you need assistance, please don't hesitate to contact me or your Account Manager.

The economic challenges this year have affected all of us. We are no different; however we must still deliver superior customer service and products. We consider you a valued partner, and are doing all we can to continue our relationship for many years to come.

We know too that you are impacted by this economic downturn and would like to **extend a thank you for your continued support of SunGard Public Sector by not increasing your annual maintenance in the year of 2010.** We sincerely hope this helps your organization get through your current challenges, and we will see a brighter future together.

Should you have any questions or concerns, please do not hesitate to contact your Account Manager or me at 800-727-8088.

Sincerely,

Ron Goodrow
Executive Vice President
SunGard Public Sector
Local Government/Non-Profit

*This memo does not supersede or modify any existing contractual or other agreement between SunGard Public Sector and its customers.

SUNGARD® PUBLIC SECTOR

1000 Business Center Drive
 Lake Mary, FL 32746
 800-727-8088
 www.sungard.com/publicsector

Invoice

Company	Document No	Date	Page
LG	14123	31/Dec/2009	1 of 3

Bill To: Village of Orland Park
 14700 South Ravinia
 ORLAND PARK, IL 60462
 United States
 Attn: Mary Klinger (MIS Director) 708-403-6190

Ship To: Village of Orland Park
 14700 South Ravinia
 ORLAND PARK, IL 60462
 United States
 Attn: Mary Klinger (MIS Director) 708-403-6190

Customer Grp/No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 2060LG	Village of Orland Park		USD	NET30	30/Jan/2010

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No. 070772				
26	QRep Catalog for MR Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
Contract No. 071048				
27	Click2Gov CE Wireless Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	1,040.00	1,040.00
Contract No. 071067				
28	QRep Catalog CE Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
Contract No. 081457				
29	Click2Gov Customer Information System Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	2,900.00	2,900.00
30	OnePoint Core Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	670.00	670.00
Contract No. 20011185				
3	QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
4	QRep Administrator Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
5	QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	2.00	312.00	624.00
Contract No. 2001140				
2	QRep End User -1 additional user Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
Contract No. 20050152				
6	Cash Receipts Lock Box Interface	1.00	603.20	603.20
Page Total				7,397.20

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No	SKU Code/Description/Comments	Units	Rate	Extended
Maintenance Start: 01/Feb/2010, End: 31/Jan/2011				
Contract No. 20050195				
7	QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
Contract No. 20050329				
8	Click2Gov Core Embedded Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	1,019.20	1,019.20
9	CLICK2GOV BP Wireless Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	1,071.20	1,071.20
Contract No. 20051088				
10	QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	312.00	312.00
11	QRep Catalogs for BP,OL Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	2.00	322.40	644.80
Contract No. 20051302				
12	NAVI-Building Permits Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	5,194.80	5,194.80
13	NAVI-Code Enforcement Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	1,596.40	1,596.40
14	NAVI - Cash Receipts Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	1,996.80	1,996.80
15	NAVI - Customer Information Systems Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	14,029.60	14,029.60
16	NAVI-DMS - Document Management Services Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	1,029.60	1,029.60
17	Naviline - Asset Management I Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	2,048.80	2,048.80

Page Total **29,255.20**

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No	SKU Code/Description/Comments	Units	Rate	Extended
18	NAVI - GMBA w/Extended Reporting Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	8,606.00	8,606.00
19	NAVI-Land Management Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	3,286.40	3,286.40
20	NAVI-Accounts Receivable Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	3,109.60	3,109.60
21	NAVI - Occupational Licenses Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	2,194.40	2,194.40
22	NAVI-PURCHASING INVENTORY Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	5,148.00	5,148.00
23	NAVI-Payroll/Personnel Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	5,194.80	5,194.80
24	NAVI - WorkOrders/Fac Mgmt. Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	1.00	5,647.20	5,647.20
25	QRep Catalogs for GMJ,PIJ,PRJ,CXJ,FAJ Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	5.00	322.40	1,612.00

Contract No. 9612231

1	Retrofit Modification Option Maintenance Start: 01/Feb/2010, End: 31/Jan/2011	13.00	100.00	1,300.00
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Page Total 36,098.40

Remit Payment To: SunGard Public Sector Inc.
Bank of America
12709 Collection Center Drive
Chicago, IL 60693

Subtotal	72,750.80
Sales Tax	0.00
Invoice Total	72,750.80
Payment Received	0.00
Balance Due	72,750.80

PSA Reference Number: