



Customer Care Center
14400 Hertz Quail Spring Pkwy
Oklahoma City, OK 73134

SUMMARY INVOICE

MB 01 000416 73491 B 4 A



VILLAGE OF ORLAND PARK
Mary Klinger
14700 S RAVINIA
ORLAND PARK IL 60462-3134

Account Number: 0102283322
Summary Invoice Number: 2733810714
Summary Invoice Date: 01-04-17

For ordering, balance or inquiries:
call 1-800-328-7833
For repair services:
call 1-800-242-2121 or visit
www.support.avaya.com

000416 1/3

New Charges			
Purchase Agreements/Milestone Billing			
Product	0.00		
Service	0.00		
Software	0.00		
License	0.00		
Freight	0.00		
Total Purchase Agreement/Milestone Billing			0.00
Service Agreements			
Hardware	2,294.68		
Software	0.00		
License	0.00		
Total Service Agreement			2,294.68
Miscellaneous Services			0.00
Total New Charges			2,294.68
Federal Excise Tax	0.00		
State/Local Taxes	9.32		
Total Taxes on New Charges			9.32
Total New Charges and Taxes			2,304.00
Late Fee			0.00
Total New Charges			2,304.00

Payment is Due Immediately Upon Receipt - For outstanding balance, call number above

To ensure proper credit, please detach this portion and return with remittance.

VILLAGE OF ORLAND PARK
14700 S RAVINIA
ORLAND PARK, IL 60462

Remittance Document



**Please direct any correspondence to
Customer Care Center address at top.**

Please make checks payable to:



AVAYA INC.
PO BOX 5332
NEW YORK NY 10087-5332

Account Number: 0102283322
Summary Invoice Number: 2733810714
Summary Invoice Date: 01-04-17

Amount Due: 2,304.00

Amount Enclosed:

01022833220 27338107140 000023040041

PAYMENT INSTRUCTIONS

Payment is due immediately upon receipt of the summary invoice.

Delinquent payments are subject to a late payment charge of one and one half percent (1.5%) per month, or portion thereof, of any undisputed balance.

To ensure proper credit, please indicate your account number on your check.

QUESTIONS REGARDING YOUR BILL

If you disagree with the amount on this summary invoice, please notify us at the number listed on the front or email uscare@avaya.com within 15 days of the original summary invoice date. Delays in notification may cause you additional expense and the reconciliation of any questioned amounts may be delayed.

SERVICE AGREEMENT CHANGES

Any changes to your service agreement need to be in writing and should be sent to mycontract@avaya.com

IMPORTANT CORRESPONDENCE INFORMATION

CORRESPONDENCE

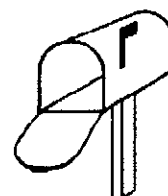
Please do not send correspondence with your payment. Direct any correspondence to: 14400 Hertz Quail Springs Parkway, Oklahoma City, OK 73134 or email uscare@avaya.com. Cancellations to service contracts must be in writing and should be sent to mycontract@avaya.com.

PAYMENT LOCATIONS

Please remit payment to the address as noted on the remittance document.

ADDRESS CORRECTION

If you relocate, please notify us by either telephone or in writing, using the phone number or address listed on the front of this summary invoice.



Manage your Avaya account online

Avaya Global eBill simple, secure online account management

Now there's a simple, secure way to manage your Avaya account online – Avaya Global eBill

Get 24/7 access to your Avaya account. View current and past invoices. Download billing information directly for your accounting system. Take advantage of automatic payment options.

Ebill is easy

You don't need any special software or preapprovals. Your current invoice as well as recent bills are already online. And you don't give up anything – continue receiving your paper bill.

Manage your account

Sort invoices. Check and credit card payments (PCI compliant). Make inquiries. Print account information. You'll be delighted at all the ways you can put eBill to work for you.

Plenty of payment options

eBill simplifies payments. Handle recurring invoices with automatic payments. Set thresholds to check for unusual amounts. Establish different payment amounts.

Download your Invoice

Download your current and past Avaya invoices for your accounting system, eBill supports CSV, PDF and old eBill format (excel).

Your eBill account is ready

Provided you have an SSO please request access to your online account and log on at the following: <https://ebilldirect.avaya.com> to start taking advantage of all the benefits of online account management the Avaya way.





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SERVICE AGREEMENTS

Purchase Order:	Order Number/Service Contract Number: 0050946616	Invoice Date: 12-17-16	Invoice Number: 2219623514
Sold To: 0004219337 VILLAGE OF ORLAND PARK 15100 RAVINIA AVE ORLAND PARK IL 60462-3134	Tax Code: 1403122100 Value Added Tax: Clarify Contract ID:	Ship To: 0004219337 VILLAGE OF ORLAND PARK 15100 RAVINIA AVE ORLAND PARK IL 60462-3134	
Remarks: A True Up occurred on 09/16/13. Maintenance billing has been updated to reflect added/activated or removed/deactivated items since last measurement. If you have not yet done so, contact the Care Center at the number provided on your statement, for your latest True Up information.			

Product/Service Description	Material/ Service Code	Lic. Fee	Qty	Service				Installation/ One Time Charges	Service Charge	Purchase Price/ License Fees
				Billing Period Start	Billing Period End	Expiration Date	TRM			
UTILITY MAINT DEFINITY CALL CENTER-SFTW - SFTW MAINT	178489		1.00	12-17-16	01-16-17	12-16-17	12		37.71	
SOFTWARE MAINTENANCE MONTHLY CMS	187483		1.00							
UTILITY MAINT CONVERGED PERIPHERALS - MONTHLY CO	184249		1.00	12-17-16	01-16-17	12-16-17	12		34.38	
MONTHLY COMMUNICATION MANAGER	177785		1.00							
UTILITY MAINT COMMUNICATION MGR SFTW - SFTW MAINT	184253		1.00	12-17-16	01-16-17	12-16-17	12		128.33	
SOFTWARE MAINTENANCE MONTHLY COMMUNICATION	187488		1.00							
UTILITY MAINT S8500 SERVER CM V3 - MONTHLY CO	189967		1.00	12-17-16	01-16-17	12-16-17	12		1,837.64	
MONTHLY COMMUNICATION MANAGER	177785		1.00							
COMMUNICATION MANAGER TDM PORTS SWITCH O	179235	628.00								
ADMINISTERED IP PORTS - BASIC SUPPORT 8-	184748	20.00								
SURVIVABLE REMOTE PROCESSOR (SRP) CM	179449	0.00								
LOCAL SURVIVABLE PROCESSOR (LSP) CM	179450	2.00								
WAN SPARE PROCESSOR (WSP) COMMUNICATION	179451	0.00								
			Subtotal						2,038.06	
Shipping Freight										
Taxes			Federal Excise Tax					0.00		
			State/Local Tax					0.00		
Total this invoice										
2,038.06										

Continued



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SERVICE AGREEMENTS
(Continued)

Purchase Order:		Order Number/Service Contract Number: 0050946617		Invoice Date: 12-17-16		Invoice Number: 2219623515			
Sold To: 0004918189 VILLAGE OF ORLAND SPORTS PLEX 11351 W 159TH ST ORLAND PARK IL 60467-5659		Tax Code: 1403122100 Value Added Tax: Clarify Contract ID:		Ship To: 0004918189 VILLAGE OF ORLAND SPORTS PLEX VILLAGE OF ORLAND SPORTS PLEX 11351 W 159TH ST ORLAND PARK IL 60467-5659					
Remarks: A True Up occurred on 09/16/13. Maintenance billing has been updated to reflect added/activated or removed/deactivated items since last measurement. If you have not yet done so, contact the Care Center at the number provided on your statement, for your latest True Up information.									
Product/Service Description	Material/Service Code	Lic. Fee	Qty	Service			Installation/One Time Charges	Service Charge	Purchase Price/License Fees
				Billing Period Start	Billing Period End	Expiration Date			
UTILITY MAINT S8500 SERVER CM V3 - MONTHLY CO MONTHLY COMMUNICATION MANAGER COMMUNICATION MANAGER TDM PORTS SWITCH O	189967		1.00	12-17-16	01-16-17	12-16-17		95.55	
	177785		1.00						
	179235		35.00						
Subtotal								95.55	
Shipping Freight									
Taxes				Federal Excise Tax		0.00			
				State/Local Tax		9.32			
Total this invoice								104.87	

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SERVICE AGREEMENTS (Continued)

Purchase Order:		Order Number/Service Contract Number: 0050946618		Invoice Date: 12-17-16		Invoice Number: 2219623517			
Sold To: 0005079916 VILLAGE OF ORLAND PARK 15655 RAVINIA AVE ORLAND PARK IL 60462		Tax Code: 1419722100 Value Added Tax: Clarify Contract ID:		Ship To: 0005079916 VILLAGE OF ORLAND PARK 15655 RAVINIA AVE ORLAND PARK IL 60462					
Remarks: A True Up occurred on 09/16/13. Maintenance billing has been updated to reflect added/activated or removed/deactivated items since last measurement. If you have not yet done so, contact the Care Center at the number provided on your statement, for your latest True Up information									
Product/Service Description	Material/Service Code	Lic. Fee	Qty	Service			Installation/One Time Charges	Service Charge	Purchase Price/License Fees
				Billing Period Start	Billing Period End	Expiration Date			
UTILITY MAINT \$8500 SERVER CM V3 - MONTHLY CO MONTHLY COMMUNICATION MANAGER COMMUNICATION MANAGER TDM PORTS SWITCH O	189967		1.00	12-17-16	01-16-17	12-16-17		161.07	
	177785		1.00						
	179235		59.00						
Subtotal								161.07	
Shipping Freight									
Taxes		Federal Excise Tax		State/Local Tax		0.00 0.00			
Total this invoice								161.07	

BULLETIN BOARD

Please visit survey.walkerinfo.com/SurveyAvayaUS to let us know about your purchase experience.

