



# Astound High-Speed Fiber Installation

July 7, 2025

# ASTOUND FIBER

## Background

- Services: High-speed internet, mobile, TV, and home phone.
- Authorized by State of Illinois (Public Utility Act)
- Access to over 19,000 homes & 4,000 businesses; **No obligation to subscribe**
- No Construction on Private Property; Only in Utility Easements & Public Right-of-Way





# ASTOUND FIBER

## Resident Expectations

### Sequence

- Door Hanger & Notice Sign
- Utility Location & Markings
- Underground Construction
  - Directional bore conduit
  - Install pedestal every 2-3 properties
- Pull Fiber
- Restore Disturbed Areas



**IMPORTANT NOTICE**  
Fiber Infrastructure Installation

We're working to bring award-winning Internet, Mobile, and TV services to your neighborhood! As part of this process, construction will be taking place at or around your home. Please see below for more information on upcoming construction.

**WHAT TO EXPECT**

**Utility Locates** - Marking of utility lines to ensure safety.

**Underground Construction** - Directional drilling and conduit/pedestal placement.

**Fiber Placement** - Fiber will be installed inside newly constructed conduits.

**Restoration** - Areas impacted by construction will be restored to their original condition. Delays may occur depending on the season.

We will contact you prior to entering your property. Your current services will not be impacted.

**Hours of Work:**  
Monday - Friday: 8:00 AM - 7:00 PM  
Saturday: 9:00 AM - 5:00 PM

**IF YOU HAVE QUESTIONS OR CONCERNS:**  
Please contact us:  
Email: [astoundconstructionconcerns@astound.com](mailto:astoundconstructionconcerns@astound.com)

Thank you for your cooperation as we expand where we provide service.

**Astound**  
Internet • Mobile • TV

[astound.com/coming-soon](http://astound.com/coming-soon)

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**NOTICE**

FIBER INFRASTRUCTURE

ASTOUND IS CONSTRUCTING A FIBER INFRASTRUCTURE IN YOUR AREA!!

VISIT  
[WWW.ASTOUND.COM](http://WWW.ASTOUND.COM)

QUESTIONS?  
[astoundconstructionconcerns@astound.com](mailto:astoundconstructionconcerns@astound.com)



**ASTOUND FIBER**

Contact Astound

**astoundconstructionconcerns@astound.com**

**312-955-2206**

**[astound.com/orlandpark/](https://astound.com/orlandpark/)**

**ASTOUND FIBER**

Clearinghouse – All Fiber Projects

[Orlandpark.org/Fiber](https://Orlandpark.org/Fiber)

# Questions?