

CLERK'S CONTRACT and AGREEMENT COVER PAGE

Legistar File ID#: 2012-0648

Innoprise Contract #: C13-0001

Year: 2013-2014

Amount: \$340,011.90

Department: Building Maintenance - Frank Stec

Contract Type: Services

Contractors Name: Total Building Services, Inc

Contract Description: Custodial Services 2013-2014
Oct 1 - Mar 31 = \$29,625.75/month
Apr 1 - Sept 30 = \$27,060.75/month

MAYOR
Daniel J. McLaughlin

VILLAGE CLERK
David P. Maher

14700 S. Ravinia Ave.
Orland Park, IL 60462
(708) 403-6100

www.orland-park.il.us



VILLAGE HALL

TRUSTEES

Kathleen M. Fenton
Brad S. O'Halloran
James V. Dodge
Edward G. Schussler III
Patricia A. Gira
Carole Griffin Ruzich

December 21, 2012

Ms. Angelike Ajroja
Total Building Services, Inc.
340 Bennett Road
Elk Grove Village, Illinois 60007

RE: *NOTICE TO PROCEED*
Custodial Services 2013-2014

Dear Ms. Ajroja:

This notification is to inform you that the Village of Orland Park has received all necessary documents in order for work to commence on the above stated service beginning January 1, 2013. We too look forward to working with TBS again.

Please contact Frank Stec at 708-403-6139 or Dennis Wokurka at 708-403-6374 to arrange the commencement of the work.

All invoices should be sent directly to the Accounts Payable Department at 14700 S. Ravinia Ave. Orland Park, IL 60462.

For your records, I have enclosed one (1) original executed contract dated the 7th day of December, 2012 in an amount not to exceed Twenty Nine Thousand Six Hundred Twenty-Five and 75/100(\$29,625.75) Dollars per month October 1st through March 31st and Twenty Seven Thousand Sixty and 75/100 (\$27,060.75) Dollars per month April 1st through September 30th (as detailed per building in proposal dated September 2011, subject to the agreed 5% discount). If you have any questions, please call me at 708-403-6173.

Sincerely,

Denise Domalewski
Contract Administrator

cc: Frank Stec
Kurt Heinlen
Annette Kopec

MAYOR
Daniel J. McLaughlin

VILLAGE CLERK
David P. Maher

14700 S. Ravinia Ave.
Orland Park, IL 60462
(708) 403-6100
www.orland-park.il.us



VILLAGE HALL

TRUSTEES
Kathleen M. Fenton
Brad S. O'Halloran
James V. Dodge
Edward G. Schussler III
Patricia A. Gira
Carole Griffin Ruzich

December 7, 2012

Ms. Angeline Ajroja
Total Building Services, Inc.
340 Bennett Road
Elk Grove Village, Illinois 60007

NOTICE OF AWARD – Custodial Services 2013-2014

Dear Ms. Ajroja:

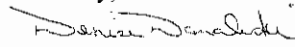
This notification is to inform you that on November 19, 2012, the Village of Orland Park Board of Trustees approved awarding Total Building Services, Inc. the contract in accordance with the pricing we agreed to in October 2012 (5% discount off the proposed rates of September 2011), for Custodial Services for an amount of Three Hundred Forty Thousand Eleven and 90/100 (\$340,011.90) Dollars per year.

In order to begin this engagement, you must comply with the following within ten business days of the date of this Notice of Award, which is by December 21, 2012.

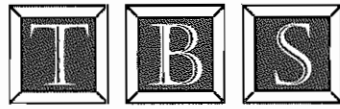
1. Enclosed is the Contract for Custodial Services. Please sign two (2) copies and return them both directly to me. I will obtain signatures to fully execute the Contract and one original executed Contract will be returned to you.
2. Also enclosed are the Certifications and Insurance Requirements. Please fill out the Certifications and return them directly to me.
3. Submit a Certificate of Insurance from your insurance company in accordance with all of the Insurance Requirements listed and agreed to at minimum and endorsements for a) the additional insured status, b) the waiver of subrogation for General Liability and c) the waiver of subrogation for Workers Compensation.

Deliver this information directly to me, Denise Domalewski, Contract Administrator, at Village Hall located at 14700 S. Ravinia Ave., Orland Park, IL 60462. The signed Contracts, Insurance Certificate and Endorsements are required to be in place and received at my office prior to the commencement of work on this project. You will be issued a *Notice to Proceed* letter when you are in full compliance with this process. Failure to comply with these conditions within the time specified will entitle the Village to consider your bid abandoned and to annul this Notice of Award. If you have any questions, please do not hesitate to call me at 708-403-6173 or e-mail me at ddomalewski@orland-park.il.us.

Sincerely,


Contract Administrator

cc: Frank Stec



TOTAL BUILDING SERVICE, INC.

December 12, 2012

Denise Domalewski
Contract Administrator
Village of Orland Park
14700 S. Ravinia Ave.
Orland Park, IL 60462

Dear Denise,

Thank you very much for forwarding the Notice of Award and related documents for Custodial Services at Village of Orland Park. Enclosed you will find two signed copies of the Contract along with the Certifications and Requirements.

Our entire team is looking very forward to working with you and the Village once again and we sincerely thank you for working with us to help execute the transition.

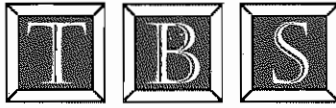
Please let me know if I may further assist you in any way.

With appreciation,

Angelike Ajroja

Total Building Service, Inc.





TOTAL BUILDING SERVICE, INC.

TOTAL BUILDING SERVICE

Date of Incorporation: April 27, 1982

Directors: Angelike Ajroja
Tair Ajroja
Rushit Ajroja
Xife Ajroja
Suzana Ajroja
Nexhat Ajroja
Pranvera Ajroja

Chairman and President: Angelike Ajroja

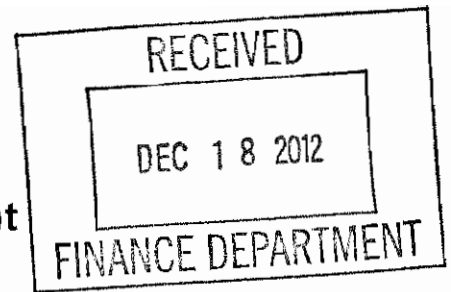
Vice President: Tair Ajroja

Secretary: Rushit Ajroja

Treasurer: Nexhat Ajroja



**Village of Orland Park
Custodial Services Agreement**



THIS AGREEMENT made this **7th day of December, 2012** by and between TOTAL BUILDING SERVICES, INC. with its principal place of business at 340 Bennett Road, Elk Grove Village, Illinois 60007 ("Contractor"), and the VILLAGE OF ORLAND PARK, an Illinois home rule municipal corporation ("Village").

WHEREAS, the Contractor desires to provide the Village with janitorial and cleaning services; and

WHEREAS, the Contractor has submitted a proposal to the Village on September 21, 2011, revised in October 2012 to reduce proposal by 5% ("Proposal") in which Contractor has made certain representations as to the services Contractor seeks to provide; and

WHEREAS, the Village seeks to contract for the provision of janitorial and cleaning services subject to the terms and conditions of this Agreement;

NOW, THEREFORE, in consideration of the mutual covenants, representations and conditions hereinafter contained, the parties hereto agree as follows:

ARTICLE 1: SCOPE

- A. Contractor agrees to provide all custodial, cleaning and janitorial services described in Exhibit A, attached hereto and incorporated herein, at all of the following locations (collectively, "Buildings"), within The Village of Orland Park, Illinois

LOCATION	SQUARE FOOTAGE	FREQUENCY OF SERVICE
* Village Hall 14700 Ravinia Ave	43,000	5 days a week
Robert Davidson Center (RDC) 14700 Park Lane	8,300	7 days a week
143 rd Metra Station 143 rd & Southwest Highway	3,100	5 days a week
153 rd Metra Station 153 rd & 104th	1,803	5 days a week
179 th Metra Station 179 th & Route 6	1,000	5 days a week
Old Village Hall 14415 Beacon Avenue	3,000	5 days a week

LOCATION	SQUARE FOOTAGE	FREQUENCY OF SERVICE
Parks Office 14671 West Avenue	1,904	3 days a week M/W/F
Brown Building 150 th & West Avenue	1,595	5 days a week
Learning Ally 14600 Ravinia Avenue	4,000 Includes ½ cost of lobby & restrooms	5 days a week
Recreation Administration 14600 Ravinia Avenue	6,410 Includes offices, hallway & stairwells and ½ cost of lobby & restrooms	5 days a week
* Recreation Building (FLC) 14650 Ravinia Avenue	34,000	7 days a week
* Police Station 151 st & Ravinia Avenue	68,000	7 days a week
Public Works Building 15655 Ravinia Avenue	10,000	5 days a week
E.S.D.A. 14415 Beacon Avenue	2,000	1 day a week
Cultural Center 14760 Park Avenue	32,000	5 days a week
** Sportsplex 11351 W. 159 th Street	90,000	7 days a week
*** Civic Center 14750 Ravinia Avenue	14,675	5 days a week

*These buildings require one (1) full time person, eight (8) hours to float from building to building checking bathrooms, lobby areas, etc. for spot cleaning five days a week, Monday through Friday, in addition to regular nightly cleaning.

**For the period October 1st – March 31st this building requires one (1) full time person, two (2) shifts, seven (7) days a week, in addition to regular nightly cleaning. During summer hours at the Sportsplex (April 1 – September 30), the 1st and 2nd shifts will be combined into one shift from 10:30am – 7:00pm Monday thru Friday and 8:00am – 5:00pm Saturday and Sunday, and the 3rd shift will remain the same from 11:30pm – 7:30am seven (7) days per week.

***Civic Center is excluded from the contract at this time.

NOTE: It would be to the Village's benefit if cleaning personnel can read and understand English.

- B. Contractor shall perform all cleaning and janitorial services, as described in and at the times and intervals designated in Exhibit "A", attached hereto and incorporated herein, in a manner satisfactory to the Village.

- C. Contractor agrees to furnish, at its expense, all necessary labor, cleaning supplies, uniforms and equipment, necessary to properly clean the Buildings, as described in Exhibit "A", attached hereto and incorporated herein.

ARTICLE 2: TERM OF SERVICES

This agreement shall be for a term commencing **January 1, 2013, through and including December 31, 2014**. Thereafter, this Agreement may be renewed subject to both parties mutually agreeing on a negotiated fee and term, subject to Board of Trustees approval. The Village shall provide written notification to Contractor of its intention to renew this Agreement at least thirty (30) days prior to the expiration of the lease term.

ARTICLE 3: TERMINATION

The Village may terminate this Agreement, with or without cause, upon 30 days written notice to Contractor. In addition, the Village may terminate this Agreement immediately, for cause, upon written notice. As used herein, the words "for cause" shall be deemed to be the following:

- A. Any failure by Contractor to comply fully with this Agreement, as determined in the Village's sole discretion;
- B. In the event Contractor shall have (1) filed a voluntary petition in bankruptcy or made an assignment for benefit of creditors; or, (2) consented to the appointment of a receiver or trustee of all or part of its property. In the event that an involuntary petition in bankruptcy shall have been filed in regard to Contractor and the same shall not have been dismissed within ten (10) days of such filing, the Agreement shall automatically terminate.
- C. Dishonesty on the part of Contractor or gross mismanagement of the Buildings by Contractor, as determined in the Village's sole discretion;
- D. Any act, omission or neglect by Contractor subjecting the Village to potential or actual criminal prosecution or to substantial penalty (civil or criminal) or fine, as determined in the Village's sole discretion;
- E. Failure by Contractor to comply with the Village's reasonable instructions or directions in connection with the cleaning of the Buildings, as determined in the Village's sole discretion;
- F. Failure by Contractor to advise the Village, with respect to any condition within Contractor's knowledge, affecting the Buildings and requiring the attention of the Village, as determined in the Village's sole discretion; or
- G. Failure of Contractor to abide by all insurance provisions of this Agreement or to timely make all insurance premium payments.
- H. The making of any false or misleading statement or misrepresentation to the Village by or on behalf of the Contractor:
 - 1) as part of its proposal, or
 - 2) as a part of this Agreement or any other agreement between the Village and the Contractor.

If the Village elects to terminate the Agreement in full, all services to be provided hereunder shall cease and all supplies owned by, rented by, or fully or

partly paid for by, the Village as may have been accumulated in performing this Agreement, or which are under the Contractor's control, shall be delivered by Contractor to the Village within seven (7) days after the date of receipt of the notice of termination. The Contractor shall immediately reimburse the Village for any damage to such supplies, whether or not caused by the Contractor. The Village shall have the right to request that it be assigned any subcontracts from the Contractor for services pursuant to ARTICLE 10 of this Agreement.

In the event Contractor receives a 30-day written termination notice, then, during the final thirty (30) days of its contract term, Contractor shall restrict its activities, and those of its subcontractors, if any, to winding down any reports, analysis, or other activities previously begun. No costs incurred after the effective date of the termination shall be allowed. Payment or reimbursement for any service actually and satisfactorily performed before the effective date of the termination shall be on the same basis as set forth in ARTICLE 6 hereof. No amount of compensation shall be allowed for anticipated profits on unperformed services. The payment so made to the Contractor shall be in full settlement for all services satisfactorily performed under this Agreement.

ARTICLE 4: EMERGENCY SUSPENSION

The Village may temporarily suspend any and all cleaning, janitorial and custodial operations of the Contractor, without hearing, if in the sole opinion of the Village Manager, the Contractor or its employees creates a situation or condition posing a health or safety hazard to the public or the Village's or Contractor's employees, or Contractor is charged in any court with an offense involving its fitness to hold any applicable permit, or otherwise engage in commercial cleaning activities.

ARTICLE 5: REMOVAL OF PROPERTY

Upon termination of the Agreement by lapse of time or otherwise, the Contractor shall promptly remove, at its own expense, its property from the Buildings, repair any damage to the Buildings, clean up any debris or garbage, and place the area surrounding the Buildings in a safe, sanitary and slightly condition. All such property not removed within thirty (30) days after this Agreement has been terminated shall thereupon become the sole and exclusive property of the Village.

ARTICLE 6: COMPENSATION

The Village, in consideration of the performance by Contractor of the provisions of this Agreement, agrees to pay Contractor for the term specified in ARTICLE 2, a sum of **\$29,625.75 per month October 1st through March 31st and \$27,060.75 per month April 1st through September 30th** (as detailed per building in proposal dated September 21, 2011, revised with a 5% discount), payable after receipt of the Contractor's invoice; for the time periods indicated pursuant to the provisions of the Local Government Prompt Payment Act (50 ILCS 505/1 et seq.).

ARTICLE 7: Intentionally Omitted

ARTICLE 8: CONTRACTOR'S INSURANCE

Contractor shall procure and maintain for the duration of this Agreement, at the Contractor's sole expense, the types of insurance specified below, covering services under this Agreement, whether or not performed by Contractor:

- A. Insurance is to be placed with an insurer acceptable to the Village. The insurer must be authorized to do business in and be licensed by the Department of Insurance of the State of Illinois with coverage thereunder satisfactory to the Village and in no event less than the coverage set forth in Exhibit B, attached hereto.
- B. Certified copies of policies evidencing such insurance coverage and all certificates of insurance in connection therewith shall be furnished to the Village prior to the start of the Agreement Term. All such policies shall name the Village as an additional insured and shall provide that the policy may not be terminated or canceled without at least thirty (30) days advance written notice to the Village, or, except upon prior written approval of the Village, materially changed. Such policies shall also provide that the insurer shall notify the Village of the failure of Contractor to pay any premium when due and the Village may, but need not, pay same. Any such payment made by the Village shall be reimbursed by Contractor to the Village upon demand, and may be deducted by the Village from any amounts paid to Contractor.
- C. The foregoing are general insurance requirements only. If Contractor's activities or work performed shall, in the reasonable opinion of the Village, significantly increase any risk to the Village, the Village, in its sole discretion, at any time during the Term of this Agreement, may increase the amount(s) or type of insurance Contractor is required to provide.
 - a. If the Contractor creates an exposure not covered by the foregoing requirements, the nature of that exposure must be disclosed to, and pre-approved by, the Village.
- D. The Village reserves the right to change, modify or delete any or all of these insurance requirements, as it deems necessary and the Contractor warrants that it will comply with any additional insurance requirements which the Village imposes upon it, or any upon subcontractor performing work pursuant to this Agreement.
- E. Contractor shall ensure that all policies of insurance that are in any way related to the Buildings or the services performed by Contractor shall include clauses providing that each insurance carrier shall waive all rights of subrogation against the Village. Contractor expressly understands and agrees that any insurance maintained by the Village shall apply in excess of, and not contribute with, insurance provided by Contractor under this Agreement.

ARTICLE 9: INDEMNIFICATION

The Contractor shall indemnify and hold the Village, its trustees, officers, agents and employees harmless from all liability, claims, liens, losses, or causes of action for injury or death, or other damages, judgments, costs, damages and expenses of whatsoever kind including reasonable attorneys' fees and costs, which may in any way be suffered by the

Village or any of its trustees, officers, agents or employees, or which may accrue against or be charged to or recovered from the Village or its trustees, officers, agents or employees which arise out of or are founded upon the activities or operations of Contractor; or for on account of any act or omission by Contractor or by any employee, agent, or representative of Contractor's in or about the Buildings. Contractor shall defend all such claims in the name of the Village and shall pay for all reasonable attorney's fees and expenses of the Village incurred as a result thereof.

Contractor agrees to indemnify and save harmless the Village against all loss and expense, by reason of liability imposed by law upon the Village for damages:

- A. because of bodily injury, including death at any time resulting therefrom, sustained by any officer, agent or employee of Contractor while at the Buildings, or elsewhere or while engaged in the performance of work under this Agreement;
- B. because of bodily injury, including death at any time resulting therefrom, sustained by and person or persons other than employees of Contractor while on or about the Buildings caused by the acts or omissions of Contractor; and/or
- C. because of injury to or destruction of property caused or occasioned directly or indirectly by Contractor, its servants, agents or employees. Contractor agrees to defend promptly and diligently, at its sole cost and expense, any claim, action or proceeding brought against the Village (a) arising out of or connected with any of the work to be performed under this Agreement, or (b) by any employee or former employee of Contractor arising out of or based upon the law, regulation, requirement, contract or award relating to the hours of employment, working conditions and/or wages or compensation of any such employee. It is expressly understood and agreed that the foregoing indemnification provisions shall survive the termination of this Agreement.

ARTICLE 10: SUBCONTRACTS AND ASSIGNMENTS

Contractor shall not subcontract, assign, delegate or otherwise transfer all or any part of its rights or obligations under this Agreement or any part hereof, unless otherwise provided for herein or, without the express written consent of the Village. The absence of such provision or written consent shall void the attempted subcontract, assignment, delegation or transfer and shall be of no effect as to the services or this Agreement.

All subcontracts and any assignments are subject to approval by the Village. All subcontractors or assignments shall be, regardless of their form, deemed conditioned upon performance by the subcontractor or assignee in accordance with the terms and conditions of this Agreement including, without limitation, all insurance requirements; and if any subcontractor or assignee shall fail to observe or perform the terms and conditions of this Agreement to the satisfaction of the Village, the Village shall have the absolute right, upon written notification, to rescind approval forthwith and to require the performance of this Agreement by Contractor personally or through any other approved subcontractor or assignee. Any approval for the use of sub-contractors or of assignees in the performance of the services under this Agreement shall under no circumstances operate to relieve Contractor of any of its obligations or liabilities hereunder.

Contractor, upon entering into any agreement with a subcontractor, shall furnish the Village with five (5) copies thereof. All subcontracts shall contain provisions that require the

services to be performed in strict accordance with the requirements of this Agreement and shall provide that the subcontractors are subject to all the terms of this Agreement and shall include any provisions that the Village determines are appropriate. Provided that such Agreements do not prejudice any of the Village's rights under this Agreement, such agreements may contain different provisions that are provided herein with respect to extensions of schedule, time of completion, payments, guarantees and matters not affecting the quality of the services.

The Contractor shall provide a conditional assignment acceptable in form and content to the Village to each of its subcontractors, which the Contractor shall sign and shall cause the subcontractor to sign, original copies of which shall be provided to the Village.

The Village reserves the right to assign or otherwise transfer all or any part of its interests hereunder.

ARTICLE 11: PUBLICITY

Contractor shall not, and shall not permit any subcontractor to, issue publicity news releases, grant press interviews or, except as may be required by law during or after the performance of this Agreement, otherwise publicly disseminate any information regarding the Buildings covered by this Agreement without the prior written consent of the Village. The Contractor shall not post any signs, plaques or other identification of its services in, on or adjacent to the Buildings without the prior written approval of the Village.

ARTICLE 12: REQUESTS FOR RECORDS

In the event Contractor or any subcontractor is presented with a request for any documents or information by any administrative agency or with a subpoena regarding any records, data, or documents related to this Agreement or the Buildings, Contractor or such subcontractor shall immediately give notice to the Village with the understanding that the Village shall have the opportunity to contest such process by any means available to it before such records, data or documents are submitted to a court or other third party, provided, however, that Contractor shall not be obligated to withhold such delivery beyond that time as may be ordered by any court or administrative agency, unless the subpoena is quashed or the time to produce is otherwise extended.

ARTICLE 13: CONTRACTOR COVENANTS

The Contractor hereby warrants and represents to, and covenants with, the Village as follows:

- A. Contractor shall fully carry out all activities and provide all services as required by and limited by this Agreement.
- B. Contractor shall furnish and maintain, at its own cost and expense, in good, usable condition, sufficient supplies and equipment to carry out its cleaning operations and services and shall maintain such supplies and equipment in a clean and orderly condition satisfactory to the Village Manager. At all times during the Agreement Term, Contractor shall maintain all work and rest areas in the Buildings and all personal property located therein in a clean, neat, orderly, and safe condition.

- C. Contractor represents and warrants that it is familiar with and shall specifically comply with any and all requirements for operation of a commercial contract cleaning service, as defined in the applicable statutes, codes, ordinances and regulations of the Village, County of Cook and State of Illinois.
- D. Contractor shall ensure that it will employ and erect all proper safeguards, barriers and warning signs to protect Contractor's and the Village's employees, visitors and the general public from injury due to its cleaning operations and services pursuant to this Agreement and shall be solely responsible for the failure to provide such safeguards.
- E. Contractor agrees to make prompt restitution by cash and to repair or replace, at its own expense, any damage caused by its employees or agents, or for any other damages for which the Contractor is liable, to the satisfaction of the Village.
- F. Contractor shall ensure that its employees or agents neither use nor bring into the Buildings any intoxicating or alcoholic beverages nor permit improper or immoral conduct on the part of its officers or employees, while on Village property.
- G. Contractor shall abide by the laws of the United States, State of Illinois, and all applicable Village codes, ordinances and regulations.
- H. Contractor agrees to comply and to cause its employees to comply fully with the Federal Equal Employment Opportunities Act, Illinois Human Rights Act, and Americans with Disabilities Act and all applicable rules and regulations promulgated thereunder and all amendments made thereto, and Contractor represents, certifies and agrees that no person shall be denied employment opportunity by Contractor on the basis of race, creed, color, religion, sex, national origin or ancestry, age, disability unrelated to ability, marital status, or unfavorable discharge from military service.
- I. Contractor shall make all necessary applications for a federal identification tax number, state sales tax number and a payroll tax number; and to file all tax returns as required by law.
- J. Contractor shall maintain itself in good standing to do business under the laws of the State of Illinois.
- K. Contractor shall employ at its own cost and expense, a sufficient number of qualified personnel, including an on-site manager for all of its cleaning operations in the Buildings and agrees that the cleaning and janitorial services provided by such personnel shall be provided in a thorough, businesslike and efficient manner. As designated by the Village Manager, Village employees may require individual Contractor employees to perform particular tasks and/or modify behavior which such Village employees deem necessary and in compliance with Contractor's obligations under this paragraph, including, without limitation, requiring that Contractor's employees repeat particular cleaning or janitorial work, if such work as previously performed is not to the Village's satisfaction, reasonably requiring that particular tasks, though not specifically listed in Exhibit "A", are performed, prohibiting rudeness to Village employees or the public and preventing poor sanitation practices.
- L. Contractor shall train and closely supervise all employees so that they consistently maintain and practice a high standard of cleanliness, courtesy and service. All

employees shall wear uniforms in a form satisfactory to the Village, making them clearly identifiable as employees of Contractor.

- M. Contractor agrees to adhere to all Federal, State and Local laws, rules and regulations that may pertain to the commercial cleaning and custodial industry, including but not limited to, paying for all necessary licenses, permits and inspections.

ARTICLE 14: ADDITIONAL STANDARDS OF PERFORMANCE

The Contractor shall perform all services required of it under this Agreement with that degree of skill, care and diligence shown by a professional in its area of services. Contractor acknowledges that it is entrusted with or has access to valuable and confidential information and records of the Village. Contractor shall at all times use its best efforts on behalf of the Village and the Buildings to assure timely and satisfactory rendering and completion of its services.

Contractor shall at all times act in the best interest of the Village consistent with its professional obligations assumed by it in entering into this Agreement. Contractor shall perform all services in accordance with the terms and conditions of this Agreement and to the satisfaction of the Village. Contractor agrees to furnish efficient business administration and supervision to render and complete the services at reasonable cost.

Contractor shall perform or cause to be performed all services required by the Agreement. Contractor shall assure that all services which require the exercise of professional skills or judgment shall be accomplished by professionals qualified and competent in the applicable discipline and appropriately licensed, if required by law. Contractor shall remain responsible for the professional and technical accuracy of all services or documents furnished, whether by Contractor or its subcontractors or another on its behalf. All documents shall be prepared in a form and content satisfactory to the Village and shall be delivered in a timely manner consistent with the requirements of this Agreement.

If Contractor fails to comply with the foregoing standards, at the Village's option, Contractor shall perform again, at its own expense, any and all services required to be repeated as a direct or indirect result of such failure. Any review, approval, acceptance or payment for any and all of the services by the Village shall not relieve Contractor of its responsibility to perform the services as required by this Agreement and for the professional and technical accuracy of its services and documents. This Article in no way limits the Village's rights against Contractor either under this Agreement, at law or in equity.

ARTICLE 15: NONDISCRIMINATION

Contractor shall comply with all applicable federal, state and local nondiscrimination laws, rules and regulations.

ARTICLE 16: TIME OF ESSENCE

Contractor shall use its best efforts to provide services and documents within the time limits required under this Agreement and as requested by the Village. Contractor acknowledges that sometimes deadlines for services are dictated by the requirements of agencies or events outside the control of the Village, and further acknowledges that failure by the Contractor to meet these deadlines may result in economic or other losses to the Village and that in those circumstances, in particular, time is of the essence.

ARTICLE 17: NO DAMAGES FOR DELAY

The Contractor agrees that neither it, nor any subcontractors shall make any claims against the Village for damages, charges, additional costs or hourly fees for costs incurred by reason of delays or hindrances by the Village in the performance of the Contractor's services. If the Contractor's performance of its services is delayed by causes beyond Contractor's or its subcontractors' reasonable control, the term for performance under this Agreement may be extended by the Village, in its sole discretion, to reflect the extent of the delay, provided that Contractor shall have given the Village written notice within ten (10) days of the commencement of such delay and shall have received the Village's approval of the extension. The notice by Contractor shall include a description of the reasons for the delay and the steps Contractor has taken or will take to mitigate the schedule effects of the delay. By permitting Contractor to proceed with its services, or any part of them, after an extension, the Village in no way waives any right under this Agreement, at law or in equity.

ARTICLE 18: SPECIAL CONDITIONS

Warranties and Representations: In connection with the execution of this Agreement, Contractor warrants and represents:

- A. That it is financially solvent; that it and each of its employees, agents, subcontractors, if any, are competent to perform the services required under this Agreement; and that Contractor is legally authorized to execute and perform this Agreement under the terms and conditions stated herein.
- B. That Contractor shall not knowingly use the services of any ineligible contractor or consultant for any purpose in the performance of its services under this Agreement.
- C. That Contractor and its subcontractors, if any, to the best of its knowledge, are not in default on any contract at the time of the execution of this Agreement.
- D. That Contractor has carefully examined and analyzed the provisions and requirements of this Agreement and acknowledges that it understands the nature of the services required; that from its own analysis it has satisfied itself as to the nature of all things needed for the performance of this Agreement, the general and special conditions, and all other matters which in any way may affect this Agreement or its performance; and that it was permitted access to any person or information in connection with its preparation.
- E. That the Contractor can and shall perform the services in accordance with the provisions and requirements of this Agreement.

- F. That, except only for those representations, statements, or promises expressly contained in this Agreement, and any exhibits attached hereto and incorporated by reference herein, no representation, statement or promise, oral or in writing, or of any kind whatsoever, by the Village has induced Contractor to enter into this Agreement or has been relied upon by Contractor including any with reference to:
- 1) the meaning, correctness, suitability or completeness of any provisions or requirements of this Agreement;
 - 2) the nature of the services to be performed;
 - 3) the nature, quality, or volume of any materials, equipment, labor and other facilities, needed for the performance of this Agreement;
 - 4) the general conditions which may in any way affect this Agreement or its performance;
 - 5) any other matters, whether similar to or different from those referred to in (i) through (iv) immediately above, affecting or having any connection with this Agreement, the negotiations thereof, any discussions thereof, the performances thereof or those employed therein or connected or concerned therewith.
- G. That Contractor acknowledges that it was given ample opportunity and time and was requested by the Village to review thoroughly all documents forming this Agreement prior to execution of this Agreement in order that it might request inclusion in this Agreement of any statement, representation, promise or provision which is desired or on which it wished to place reliance; that it did so review those documents, and that either every such statement, representation, promise or provision had been included in this Agreement or else, if omitted, that Contractor expressly hereby relinquishes the benefit of any such omitted statement, representation promise or provision and is willing to perform this Agreement in its entirety without claiming reliance thereon or making any other claim on account of such omission.
- H. That Contractor acknowledges that the Village, in its selection of Contractor to perform the services hereunder, materially relied upon Contractor's proposal and any related documents; that the aforesaid information was accurate at the time it was made; that no material changes in it have or will be made without the express written consent of the Village; and that the Village relied among other things during negotiations for this Agreement, on Contractor's statements and representations that Contractor holds itself to very high standards of quality and professionalism as a firm in its area of service.
- I. That any certification, affidavit or acknowledgement made under oath in connection with this Agreement is made under penalty and, if false, is also cause for termination pursuant to ARTICLE 3.

ARTICLE 19: JOINT AND SEVERAL LIABILITY

In the event that Contractor, or its successors or assigns, if any, is comprised of more than one individual or other legal entity (or a combination thereof), then and in that event, each and every obligation or undertaking herein stated to be fulfilled or performed by Contractor shall be the joint and several obligation or undertaking of each such individual or other legal entity.

ARTICLE 20: BUSINESS DOCUMENTS AND DISCLOSURE OF OWNERSHIP INTEREST AND OTHER CERTIFICATIONS

Contractor shall provide copies of its latest Articles of Incorporation, By-laws and Resolutions and evidence of its authority to do business in the State of Illinois, including without limitation, registrations of assumed names and certifications of good standing with the Office of the Secretary of State of Illinois. Contractor shall provide the Village such other affidavits or certifications as may be required by federal, state, local and Village law in the award of public contracts, all to be attached under Exhibit C and incorporated by reference into this Agreement as if set forth here. Contractor shall further cause its subcontractors, if any, to submit all such documents to the Village.

ARTICLE 21: NO LIENS

The Contractor shall not allow any mechanic's liens for labor or materials furnished, or alleged to be furnished, to the Contractor, to attach to any portion of Buildings or any funds belonging to the Village. If any lien so attaches, the Village may remove it at the Contractor's sole expense and offset the cost against the Contractor's compensation. The Contractor shall reimburse the Village for any such costs not so offset.

This provision shall apply to all material and labor furnished, or alleged to be furnished, to the Contractor in connection with its Services under this Agreement, whether for the Buildings or otherwise.

ARTICLE 22: INDEPENDENT SUBCONTRACTOR

The Contractor agrees that it is acting as an independent contractor in performing under this Agreement and nothing herein is intended or should be construed as in any way creating or establishing the relationship of partners or joint venturers between the Village and the Contractor, or as constituting the Contractor or any officer, owner, employee or agent of the Contractor as an agent, representative or employee of the Village for any purpose or in any manner whatsoever; provided, however, that when Contractor procures goods or services to perform this Agreement pursuant to the provisions of ARTICLE 1 and Exhibit "A" of this Agreement, it shall be deemed to be acting in a fiduciary capacity for the Village and shall be held to a fiduciary standard in performing such duties.

Neither Contractor nor any employee or agent of Contractor is an employee or agent of the Village and therefore, is not entitled to any benefits provided employees of the Village. Contractor has no authority to employ/retain any person as an employee or agent for or on behalf of the Village for any purpose. Neither Contractor nor any person engaging in any work or services related to the Agreement at the request or with the actual or implied consent of Contractor may represent him or herself to others as an employee or agent of the Village. Should any person indicate to Contractor or any employee or agent of Contractor, by written or oral communication, course of dealing, or otherwise, that such person believes Contractor to be an employee or agent of the Village, Contractor shall use its best efforts to correct such belief. In ordering or accepting delivery of or paying for any goods or services for cleaning the Buildings, Contractor shall do so in Contractor's own business name and not in the name of the Village.

ARTICLE 23: GENERAL CONDITIONS

A. Entire Agreement:

This Agreement, and the Exhibits attached hereto and incorporated herein (including the Specifications and Instructions for Custodial Services, Proposal of September 1, 2011, revised October 2012 at 5% discount, with all attachments thereto, Request for Proposals and Insurance Requirements), shall constitute the entire agreement between the parties and no other warranties, inducements, consideration, promises, or interpretations shall be implied or impressed upon this Agreement that are not expressly addressed herein and therein.

B. Waiver

The waiver by the Village of any breach, default, or noncompliance by the Contractor under any provision of this Agreement shall not be deemed to constitute a waiver of such provision for any subsequent breach, default or non-compliance on the part of the Contractor, of the same or any other provision. The acceptance of any payment by the Village shall not be deemed to constitute a waiver of any prior or later occurring breach or default by Contractor of any provision of the Agreement regardless of the Village's knowledge of such breach or default at the time of its acceptance of such payment.

ARTICLE 24: ADDITIONAL REPRESENTATIONS BY CONTRACTOR

- A. Contractor represents and covenants that no employee or agent of the Village (1) has been employed or retained to solicit or aid in the procuring of this Agreement; (2) will be employed or otherwise benefit from this Agreement without the immediate divulgence of such fact to the Village.
- B. The Contractor, by execution of this Agreement, hereby certifies that Contractor has a written sexual harassment policy in place in full compliance with 775 ILCS 5/2-105(A)(4). A copy shall be provided upon Village's request.

ARTICLE 25: NOTICES

All notices required or permitted to be given under this Agreement shall be deemed given when such notice is either hand delivered or sent by certified mail, return receipt requested and deposited with the United States Postal Service, with postage thereon prepaid, addressed to the other party at the following addresses:

If to the Village:

Village of Orland Park
Denise Domalewski
Contract Administrator
14700 S. Ravinia Avenue
Orland Park, Illinois 60462
(708)403-6173
ddomalewski@orland-park.il.us

If to the Contractor:

Angelike Ajroja, President
Total Building Services, Inc.
340 Bennett Road
Elk Grove Village, Illinois 60007
Ph: 847-439-1030 Fax: 847-439-2379
Email: aajroja@totalbuildingservice.com

The parties may designate, in writing, any further or different addresses to which subsequent notices shall be sent.

ARTICLE 26: AMENDMENTS

No changes, amendments, modifications, or discharge of this Agreement, or any part thereof, shall be valid unless in writing and signed by the authorized agent of Contractor and of the Village.

This Agreement, including all Exhibits attached hereto, represents the entire, integrated agreement between the parties hereto and shall supersede all prior negotiations, representations or agreements pertaining thereto, either oral or written. The Contractor agrees that the decision of the Village Manager relative to the proper performance of the terms of this Agreement shall be final and conclusive as to each matter not covered in this Agreement that may arise in connection with the privileges granted, as to each matter which is not clearly specified herein.

ARTICLE 27: APPLICABLE LAW AND VENUE

This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois and venue for any lawsuits shall be in Cook County, Illinois.

ARTICLE 28: COUNTERPARTS

This Agreement may be signed upon any number of counterparts with the same effect as if the signatures to each were upon the same Agreement.

ARTICLE 29: ADDITIONAL DOCUMENTS

The parties hereof agree to execute such additional documents as may be required from time to time to further carry out the purpose and intent of the provisions hereof.

ARTICLE 30: SEVERABILITY

If any provisions of this Agreement is held invalid or unenforceable by any court of competent jurisdiction, such provision shall be deemed severed from this Agreement to the

extent of such invalidity or unenforceability, and the remainder hereof will not be affected thereby, each of the provisions hereof being severable in any such instance.

ARTICLE 31: ASSIGNS

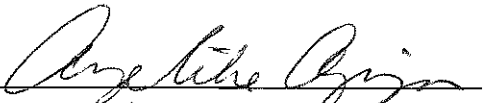
All of the terms and conditions of this Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective legal representatives, successors, transferees and assigns, as permitted herein.

IN WITNESS THEREOF, the parties hereto have caused this instrument to be executed by their duly authorized representative the day and year first above written.

VILLAGE OF ORLAND PARK

By: 
Name: Paul G. Grimes
Title: Village Manager
Date: 12/19/12

TOTAL BUILDING SERVICES, INC.

By: 
Name: Angelle Ajroja
Title: President
Date: 12-10-12

Custodial Services RFP 2011 Analysis - revised TBS for 2013-14

	Perfect Cleaning Service Corp 2012-14	TBS (original) 2012-14	TBS Revised 2013-14 5% discount
Village Hall	2,450.00	4,195.00	3985.25
RDC	1,275.00	1,210.00	1149.5
143rd Metra	425.00	405.00	384.75
153rd Metra	325.00	270.00	256.5
179th Metra	295.00	270.00	256.5
Old VH	520.00	270.00	256.5
Parks Office	175.00	165.00	156.75
Brown Bldg	390.00	270.00	256.5
Learning Ally	325.00	290.00	275.5
Rec Admin	780.00	705.00	669.75
FLC	2,850.00	3,835.00	3643.25
Police	3,950.00	4,445.00	4222.75
PW	980.00	1,170.00	1111.5
ESDA	125.00	55.00	52.25
Cultural Center	1,350.00	1,015.00	964.25
SUBTOTAL	\$16,215.00	\$18,570.00	\$ 17,641.50
SPLX winter	11,650.00	12,615.00	11984.25
SPLX Summer	9,750.00	9,915.00	9419.25
CC	1,795.00	1,350.00	

\$322,980.00 \$358,020.00 \$340,119.00
5% discount

					Difference
	4001	6,775.00	4001	6,683.25	-91.75
annual		81,300.00	annual	80,199.00	-1,101.00
	1700	8,395.00	1700	10,060.50	1,665.50
annual		100,740.00		120,726.00	19,986.00
annual	4007	128,400.00	4007	128,421.00	21.00
	26	1,045.00	26	897.75	-147.25
annual		12540	annual	10773	-1,767.00
		\$322,980.00		\$340,119.00	\$17,139.00

BUSINESS ORGANIZATION:

_____ Sole Proprietor: An individual whose signature is affixed to this proposal.

_____ Partnership: Attach sheet and state full names, titles and address of all responsible principals and/or partners. Provide percent of ownership and a copy of partnership agreement.

X Corporation: State of Incorporation: Illinois
Provide a disclosure of all officers and principals by name and business address, date of incorporation and indicate if the corporation is authorized to do business in Illinois.

In submitting this proposal, it is understood that the Village of Orland Park reserves the right to reject any or all proposals, to accept an alternate proposal, and to waive any informalities in any proposal.

In compliance with your Request for Proposals, and subject to all conditions thereof, the undersigned offers and agrees, if this proposal is accepted, to furnish the services as outlined.

Total Building Service Inc. (Corporate Seal)
Business Name

Angelike Ajroja
Signature

Angelike Ajroja
Print or type name

President
Title

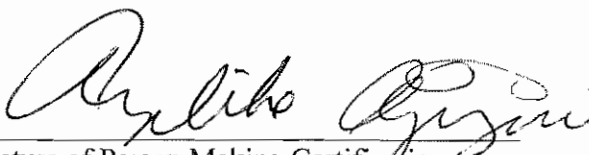
12-10-12
Date

**CERTIFICATION OF ELIGIBILITY
TO ENTER INTO PUBLIC CONTRACTS**

IMPORTANT: **THIS CERTIFICATION MUST BE EXECUTED.**

I, Angeliko Asroja, being first duly sworn certify and say
that I am president
(insert "sole owner," "partner," "president," or other proper title)

of Total Building Service, Inc. the Prime Contractor
submitting this proposal, and that the Prime Contractor is not barred from contracting with any unit of
state or local government as a result of a violation of either Section 33E-3, or 33E-4 of the Illinois
Criminal Code, or of any similar offense of "bid-rigging" or "bid-rotating" of any state or of the United
States.

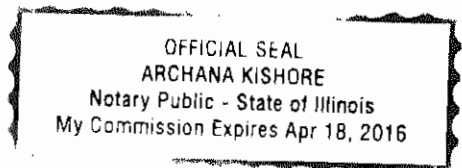


Signature of Person Making Certification

Subscribed and Sworn To
Before Me This 13 Day
of December, 2012

Archana Kishore

Notary Public



SEXUAL HARASSMENT POLICY

Please be advised that pursuant to Public Act 87-1257, effective July 1, 1993, 775 ILCS 5/2-105 (A) has been amended to provide that every party to a public contract must:

"Have written sexual harassment policies that shall include, at a minimum, the following information: (I) the illegality of sexual harassment; (II) the definition of sexual harassment under State law; (III) a description of sexual harassment, utilizing examples; (IV) the vendor's internal complaint process including penalties; (V) the legal recourse, investigative and complaint process available through the Department (of Human Rights) and the Commission (Human Rights Commission); (VI) directions on how to contact the Department and Commission; and (VII) protection against retaliation as provided by Section 6-101 of the Act. (Illinois Human Rights Act). (emphasis added)

Pursuant to 775 ILCS 5/1-103 (M) (2002), a "public contract" includes:

...every contract to which the State, any of its political subdivisions or any municipal corporation is a party."

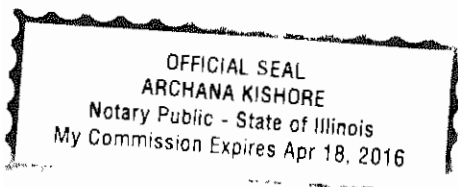
I, Ange like Agorja, having submitted a proposal for Total Building Service, Inc.
(Name) (Name of Contractor)
for Sanitorial Service to the Village of Orland Park, hereby
(General Description of Work Proposed on)

certifies that said contractor has a written sexual harassment policy in place in full compliance with 775 ILCS 5/2-105 (A) (4).

By: Ange like Agorja
Authorized Agent of Contractor

Subscribed and Sworn To
Before Me This 13 Day
of December 20 12

Archana Kishore
Notary Public



EQUAL EMPLOYMENT OPPORTUNITY

Section I. This EQUAL EMPLOYMENT OPPORTUNITY CLAUSE is required by the Illinois Human Rights Act and the Rules and Regulations of the Illinois Department of Human Rights published at 44 Illinois Administrative Code Section 750, et seq.

Section II. In the event of the Contractor's noncompliance with any provision of this Equal Employment Opportunity Clause, the Illinois Human Right Act, or the Rules and Regulations for Public Contracts of the Department of Human Rights (hereinafter referred to as the Department) the Contractor may be declared non-responsible and therefore ineligible for future contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations, and this agreement may be canceled or avoided in whole or in part, and such other sanctions or penalties may be imposed or remedies involved as provided by statute or regulation.

During the performance of this Agreement, the Contractor agrees:

A. That it will not discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin or ancestry; and further that it will examine all job classifications to determine if minority persons or women are underutilized and will take appropriate affirmative action to rectify any such underutilization.

B. That, if it hires additional employees in order to perform this Agreement, or any portion hereof, it will determine the availability (in accordance with the Department's Rules and Regulations for Public Contracts) of minorities and women in the area(s) from which it may reasonably recruit and it will hire for each job classification for which employees are hired in such a way that minorities and women are not underutilized.

C. That, in all solicitations or advertisements for employees placed by it or on its behalf, it will state that all applicants will be afforded equal opportunity without discrimination because of race, color, religion, sex, marital status, national origin or ancestry, age, or physical or mental handicap unrelated to ability, or an unfavorable discharge from military service.

D. That it will send to each labor organization or representative of workers with which it has or is bound by a collective bargaining or other agreement or understanding, a notice advising such labor organization or representative of the Vendor's obligations under the Illinois Human Rights Act and Department's Rules and Regulations for Public Contract.

E. That it will submit reports as required by the Department's Rules and Regulations for Public Contracts, furnish all relevant information as may from time to time be requested by the Department or the contracting agency, and in all respects comply with the Illinois Human Rights Act and Department's Rules and Regulations for Public Contracts.

F. That it will permit access to all relevant books, records, accounts and work sites by personnel of the contracting agency and Department for purposes of investigation to ascertain compliance with the Illinois Human Rights Act and Department's Rules and Regulations for Public Contracts.

G. That it will include verbatim or by reference the provisions of this Equal Employment Opportunity Clause in every subcontract it awards under which any portion of this Agreement obligations are undertaken or assumed, so that such provisions will be binding upon such subcontractor. In the same manner as the other provisions of this Agreement, the Vendor will be liable for compliance with applicable provisions of this clause by such subcontractors; and further it will promptly notify the contracting agency and the Department in the event any subcontractor fails or refuses to comply therewith. In addition, the Vendor will not utilize any subcontractor declared by the Illinois Human Rights Department to be ineligible for contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations.

Section III. For the purposes of subsection G of Section II, "subcontract" means any agreement, arrangement or understanding, written or otherwise, between the Vendor and any person under which any portion of the Vendor's obligations under one or more public contracts is performed, undertaken or assumed; the term "subcontract", however, shall not include any agreement, arrangement or understanding in which the parties stand in the relationship of an employer and an employee, or between a Vendor or other organization and its customers.

ACKNOWLEDGED AND AGREED TO:

BY: 

ATTEST: _____

DATE: 12-10-12

TAX CERTIFICATION

I, _____, having been first duly sworn depose
and state as follows:

I, Angelike Agioja, am the duly authorized
agent for Total Building Service, Inc., which has
submitted a proposal to the Village of Orland Park for

Janitorial Service and I hereby certify
(Name of Project)

that Total Building Service, Inc. is not

delinquent in the payment of any tax administered by the Illinois
Department of Revenue, or if it is:

a. it is contesting its liability for the tax or the amount of tax in accordance
with procedures established by the appropriate Revenue Act; or

b. it has entered into an agreement with the Department of Revenue for
payment of all taxes due and is currently in compliance with that
agreement.

By: Angelike Agioja
Title: President

Subscribed and Sworn To
Before Me This 13 Day
of December 20 12

Archana Kishore
Notary Public

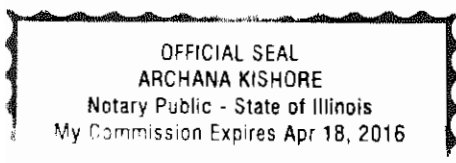


EXHIBIT B
INSURANCE REQUIREMENTS

WORKERS COMPENSATION & EMPLOYER LIABILITY

\$500,000 – Each Accident
\$500,000 – Policy Limit
\$500,000 – Each Employee
Waiver of Subrogation in favor of the Village of Orland Park

AUTOMOBILE LIABILITY

\$1,000,000 – Combined Single Limit
Additional Insured Endorsement in favor of the Village of Orland Park

GENERAL LIABILITY (Occurrence basis)

\$1,000,000 – Each Occurrence
\$2,000,000 – General Aggregate Limit
\$1,000,000 – Personal & Advertising Injury
\$2,000,000 – Products/Completed Operations Aggregate
Additional Insured Endorsement & Waiver of Subrogation in favor of the Village of Orland Park

EXCESS LIABILITY (Umbrella-Follow Form Policy)

\$2,000,000 – Each Occurrence
\$2,000,000 – Aggregate
EXCESS MUST COVER: General Liability, Automobile Liability, Workers Compensation

3RD PARTY EMPLOYEE DISHONESTY BOND

\$250,000

Any insurance policies providing the coverages required of the Contractor shall be specifically endorsed to identify “The Village of Orland Park, and their respective officers, trustees, directors, employees and agents as Additional Insureds on a primary/non-contributory basis with respect to all claims arising out of operations by or on behalf of the named insured.” If the named insureds have other applicable insurance coverage, that coverage shall be deemed to be on an excess or contingent basis. The policies shall also contain a Waiver of Subrogation in favor of the Additional Insureds in regards to General Liability and Workers Compensation coverage’s. The certificate of insurance shall also state this information on its face. Certificates of insurance must state that the insurer shall provide the Village with thirty (30) days prior written notice of any change in, or cancellation of required insurance policies. The words “endeavor to” and “, but failure to do so shall impose no obligation or liability of any kind upon the insurer, its agents or representatives” must be stricken from all Certificates of Insurance submitted to the Village. Any insurance company providing coverage must hold an A VII rating according to Best’s Key Rating Guide. Permitting the contractor, or any subcontractor, to proceed with any work prior to our receipt of the foregoing certificate and endorsement however, shall not be a waiver of the contractor’s obligation to provide all of the above insurance.

The bidder agrees that if they are the selected contractor, within ten days after the date of notice of the award of the contract and prior to the commencement of any work, you will furnish evidence of Insurance coverage providing for at minimum the coverages and limits described above directly to the Village of Orland Park, Denise Domalewski, Contract Administrator, 14700 S. Ravinia Avenue, Orland Park, IL 60462. Failure to provide this evidence in the time frame specified and prior to beginning of work may result in the termination of the Village’s relationship with the selected bidder and the bid will be awarded to the next lowest bidder or result in creation of a new bid.

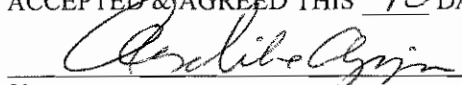
ACCEPTED & AGREED THIS 10 DAY OF December, 20012

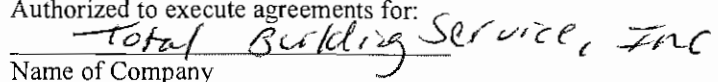
Signature

Printed Name & Title

Authorized to execute agreements for:

Name of Company


Angelika Ajaja


Total Building Service, Inc



CERTIFICATE OF LIABILITY INSURANCE

OP ID: KS

DATE (MM/DD/YYYY)

12/10/12

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Corkill Insurance Agency, Inc. 25 Northwest Pt Blvd Ste 625 Elk Grove Village, IL 60007 James L Wykle	847-758-1000 847-758-1200	CONTACT NAME: PHONE (A/C, No, Ext): FAX (A/C, No): E-MAIL ADDRESS: PRODUCER CUSTOMER ID #: TOTAL-4
INSURED Total Building Service, Inc. 340 Bennett Drive Elk Grove Village, IL 60007		INSURER(S) AFFORDING COVERAGE INSURER A: Society Insurance Company INSURER B: Pekin Insurance Company INSURER C: Employers Assurance Company INSURER D: Selective Insurance Group INSURER E: INSURER F:
		NAIC # 15261 24228

COVERAGES

CERTIFICATE NUMBER:

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDITIONAL SUBROGATION INSR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY ☒ COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☒ OCCUR	X	CBP 459454	12/31/11	12/31/12	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 Emp Ben. \$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER: ☐ POLICY ☒ PROJECT ☐ LOC					
	AUTOMOBILE LIABILITY ☒ ANY AUTO ☐ ALL OWNED AUTOS ☐ SCHEDULED AUTOS ☒ HIRED AUTOS ☒ NON-OWNED AUTOS ☒ Auto Enhancement	X	00P661319	12/31/11	12/31/12	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$ \$
	☒ UMBRELLA LIAB ☒ OCCUR ☐ EXCESS LIAB ☐ CLAIMS-MADE ☐ DEDUCTIBLE ☒ RETENTION \$ 10,000		UXL 459457	12/31/11	12/31/12	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000 \$ \$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	N/A	WCV4218593	12/31/11	12/31/12	☒ WC STATUS-TORY LIMITS ☐ OTHER E.L. EACH ACCIDENT \$ 500,000 E.L. DISEASE - EA EMPLOYEE \$ 500,000 E.L. DISEASE - POLICY LIMIT \$ 500,000
D	Crime Bond		B6014566	11/30/11	11/30/12	Limit 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
The Village of Orland Park, & their respective officers, trustees, directors, employees and agents as Additional Insureds on the General Liability & Auto Policies (Umbrella follows form) if required by written contract. Coverage afforded to the Additional Insureds is primary & non-contributory when required by written contract. A Waiver of Subrogation applies on the

CERTIFICATE HOLDER

CANCELLATION

VILLORL

Village of Orland Park
14700 Ravinia Avenue
Orland Park, IL 60462

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

© 1988-2009 ACORD CORPORATION. All rights reserved.

NOTEPAD:

HOLDER CODE **VILLORL**
INSURED'S NAME **Total Building Service, Inc.**

TOTAL-4
OP ID: KS

PAGE **2**
DATE **12/10/12**

General Liability, Auto, & Workers' Compensation Policies (Umbrella follows form) if required by written contract.

Attached: SAI-46 / #1958 09/09

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**ADDITIONAL INSURED – OWNERS, LESSEES OR CONTRACTORS –
PRIMARY NONCONTRIBUTORY -- LIMITED FORM**

**AUTOMATIC STATUS WHEN REQUIRED IN CONSTRUCTION
AGREEMENT WITH YOU**

This endorsement modifies insurance provided under the following:

**BUSINESSOWNERS LIABILITY COVERAGE FORM
COMMERCIAL GENERAL LIABILITY COVERAGE PART**

WHO IS AN INSURED is amended to include as an additional insured any person or organization for whom you are performing operations when you and such person or organization have agreed in writing in a contract or agreement that such person or organization be added as an additional insured on your policy. That entity shall be covered only for liability for bodily injury or property damage that is imputed to it as a result of your actions or conduct. In no event shall the additional insured receive any greater or additional coverage, or any greater or additional limits of liability than you receive under this policy.

If the name of the person or organization stated above includes any architect, engineer or surveyor, the following applies:

The insurance with respect to such architects, engineers or surveyors does not apply to "bodily injury", "property damage", "personal injury" or "advertising injury" arising out of the rendering of or the failure to render any professional services by or for you, including:

- a. The preparing, approving or failing to prepare or approve amps, drawings, opinions, reports, surveys, change orders, designs or specifications; and
- b. Supervisory inspection or engineering services.

If a written contract between you and the additional insured specifically requires that this insurance be primary, then the insurance afforded by this endorsement is primary insurance and we will not seek contribution from any other insurance available to the additional insured named in this schedule unless the other insurance is provided by a contractor other than the named insured. Then we will share with that other insurance by the method described below.

If all of the other insurance permits contribution by equal shares, we will follow this method also. Under this approach each insurer contributes equal amounts until it has paid its applicable limit of insurance or none of the loss remains, whichever comes first.

If any of the other insurance does not permit contribution by equal shares, we will contribute by limits. Under this method, each insurer's share is based on the ratio of its applicable limit of insurance to the total applicable limits of insurance of all insurers.

If no contract between you and the additional insured requires that this insurance be primary, then the coverage granted to the additional insured under this endorsement shall be excess over any other valid and collectible insurance.

This endorsement provides no coverage to the additional insured for any liabilities arising out of the claimed negligence of the additional insured, or out of the claimed negligence of any entities other than the Named Insured.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

COMMERCIAL AUTO ENHANCEMENT ENDORSEMENT

This endorsement modifies insurance provided under the following:

YOUR AUTO POLICY

With respect to coverage provided by this endorsement, the provisions of **YOUR AUTO POLICY** apply unless modified by this endorsement.

PART I - WORDS AND PHRASES WITH SPECIAL MEANING is amended as follows:

The following definition is added:

O. "Insured contract" means:

1. A lease of premises;
2. A sidetrack agreement;
3. Any easement or license agreement, except in connection with construction or demolition operations on or within 50 feet of a railroad;
4. An obligation, as required by ordinance, to indemnify a municipality, except in connection with work for a municipality;
5. That part of any other contract or agreement pertaining to **your** business (including an indemnification of a municipality in connection with work performed for a municipality) under which **you** assume the tort liability of another to pay for **bodily injury** or **property damage** to a third party or organization. Tort liability means a liability that would be imposed by law in the absence of any contract or agreement;
6. That part of any contract or agreement entered into, as part of **your** business, pertaining to the rental or lease, by **you** or any of **your** employees, of any **auto**. However, such contract or agreement shall not be considered an **insured contract** to the extent that it obligates **you** or any of **your** employees to pay for **property damage** to any **auto** rented or leased by **you** or any of **your** employees.

An "**insured contract**" does not include that part of any contract or agreement:

- a. That indemnifies a railroad for **bodily injury** or **property damage** arising out of construction or demolition operations, within 50 feet of any railroad property and

affecting any railroad bridge or trestle, tracks, roadbeds, tunnel, underpass or crossing; or

- b. That pertains to the loan, lease or rental of an **auto** by **you** or any of **your** employees, if the **auto** is loaned, leased or rented with a driver; or
- c. That holds a person or organization engaged in the business of transporting property by **auto** for hire harmless for **your** use of a covered **auto** over a route or territory that person or organization is authorized to serve by public authority.

PART IV - LIABILITY INSURANCE is amended as follows:

B. WE WILL ALSO PAY, 1. and 6. are replaced by:

1. Up to \$5,000 for cost of bail bonds (including bonds for related traffic law violations) required because of an **accident we** cover. **We** do not have to furnish these bonds.
6. Up to \$500 a day for loss of earnings (but not other income) because of attendance at hearings or trials at **our** request.

C. WE WILL NOT COVER - EXCLUSIONS is amended as follows:

Exclusion 1. is replaced by:

1. Liability assumed under any contract. However, this exclusion does not apply to liability for damages:
 - a. Assumed in a contract or agreement that is an **insured contract** provided the **bodily injury** or **property damage** occurs subsequent to the execution of the contract or agreement; or
 - b. That the **insured** would have in the absence of the contract or agreement.

Exclusion 4. is replaced by:

4. **Bodily injury** to any fellow employee of the **insured** arising out of and in the course of his or her employment. However, this exclusion does not apply if the **bodily injury** results from the use of a covered **auto** you own or hire. This coverage is excess over any other collectible insurance.

Exclusion 5. is replaced by:

5. **Bodily injury** to any employee of the **insured** arising out of and in the course of his or her employment by the **insured**. However, this exclusion does not apply to **bodily injury** to domestic employees not entitled to workers' compensation benefits or to liability assumed by the **insured** under an **insured contract**.

Exclusion 10. is deleted.

D. WHO IS AN INSURED is amended as follows:

The following are added as **insureds**:

1. Any organization **you** newly acquire or form, other than a partnership, joint venture or limited liability company, and over which **you** maintain ownership or majority interest, if there is no similar insurance available to that organization. The insurance provided by this provision:
 - a. Is effective the date of the acquisition or formation of the organization and is provided for 180 days after that date or the end of the policy period, whichever is earlier;
 - b. Does not apply to **bodily injury** or **property damage** resulting from an **accident** that occurred before **you** acquired or formed the organization.
2. Any of **your** employees while using a covered **auto** in **your** business or **your** personal affairs, if **you** do not own, hire or borrow that **auto**.

PART VII - PHYSICAL DAMAGE INSURANCE is amended as follows:

B. WE WILL ALSO PAY is replaced by the following:

B. WE WILL ALSO PAY

We will also pay up to \$50 per day subject to a maximum of \$1,500 for transportation expense incurred by **you** because of the total theft of a covered **auto**. We will pay only for those covered **autos** for which **you** carry Comprehensive Coverage. We will pay for transportation expenses incurred during the period beginning 48

hours after the theft and ending, regardless of the policy's expiration, when the covered **auto** is returned to use or **we** pay for its **loss**.

C. WE WILL NOT COVER - EXCLUSIONS, 1. is replaced by the following:

1. Wear and tear, freezing, mechanical or electrical breakdown unless caused by other **loss** covered by this policy. However, the mechanical and electrical breakdown portion of this exclusion does not apply to the accidental discharge of an airbag in a covered **auto**. This coverage is excess over any other collectible insurance or warranty.

D. HOW MUCH WE WILL PAY FOR LOSSES - THE MOST WE WILL PAY, 3. is replaced by the following:

3. For each covered **auto**, **our** obligation to pay for, repair, return or replace stolen property will be reduced by the applicable deductible shown in the declarations. However, any Comprehensive Coverage deductible shown in the declarations does not apply to **loss** caused by fire or lightning. No deductible applies to glass damage if the glass is repaired rather than replaced.

PART VII - PHYSICAL DAMAGE INSURANCE is amended by adding the following:

F. HIRED AUTO PHYSICAL DAMAGE COVERAGE

Coverage under this **PART** extends to **Hired Autos**. **Hired Autos** means only **autos** **you** lease, hire, rent or borrow without a driver under a written contract or agreement which does not extend for more than 3 months. This does not include, and **you** do not have coverage for, **autos** **you** lease, hire, rent or borrow from any of **your** employees or members of their household. This coverage is subject to the following:

1. The most **we** will pay for **loss** to any hired **auto** is the least of:
 - a. \$50,000; or
 - b. The actual cash value of the damaged or stolen hired **auto** at the time of **loss**; or
 - c. The cost of repairing or replacing the damaged or stolen hired **auto**.
2. For each hired **auto**, **our** obligation to pay for **loss** will be reduced by a deductible. The deductible will be equal to the largest deductible applicable to any covered **auto** **you** own.

3. This **Hired Auto Physical Damage Coverage** is excess over any other collectible insurance.
4. Subject to the above limit, deductible and excess provisions, **we** will provide coverage equal to the broadest coverage applicable to any covered **auto** you own.
5. Subject to a maximum of \$1,000 per **accident**, **we** will also cover loss of use of the hired **auto** if it results from an **accident** for which **you** are legally liable, and the leasing or rental firm from which the **auto** was hired sustains an actual monetary loss.
6. This **Hired Auto Physical Damage Coverage** shall apply only when the **Hired Automobile Physical Damage Coverage Endorsement (1534)** or **(1534 OH)** is not included in or part of this policy.

G. LOAN/LEASE GAP COVERAGE

In the event of a **total loss** to a covered **auto**, of the private passenger or light truck (10,000 lbs. or less gross vehicle weight) type, **we** will pay for any unpaid amount due on the original lease or loan for a covered **auto** which carries Comprehensive and Collision Coverages on the base policy to which this form attaches. **Total loss** means a **loss** in which the cost of repair exceeds the actual cash value. The amount payable will be reduced by:

1. The amount paid under **PART VII, PHYSICAL DAMAGE INSURANCE** Section of the policy; and
2. Any:
 - a. Overdue lease/loan payments at the time of the **loss**;
 - b. Financial penalties imposed under a lease for excessive use, abnormal wear and tear or high mileage;
 - c. Security deposits not refunded by the lessor;
 - d. Costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease; and
 - e. Carry-over balances from previous loans or leases.

H. RENTAL REIMBURSEMENT COVERAGE

1. **We** will pay for rental reimbursement expenses incurred by **you** for the rental of an **auto** because of **loss** to a covered **auto**. Payment applies in addition to the otherwise

applicable amount of each coverage **you** have on a covered **auto**. No deductible applies to this coverage.

2. **We** will pay only for those expenses incurred during the policy period beginning 24 hours after the **loss** and ending, regardless of the policy's expiration, with the lesser of the following number of days:
 - a. The number of days reasonably required to repair or replace the covered **auto**. If **loss** is caused by theft, this number of days is added to the number of days it takes to locate the covered **auto** and return it to **you**; or
 - b. 30 days.
3. **Our** payment is limited to the lesser of the following amounts:
 - a. Necessary and actual expenses incurred; or
 - b. The maximum payment will be \$30 per day or \$900 for any one period.
4. This coverage does not apply while there are spare or reserve **autos** available to **you** for **your** operations.
5. If **loss** results from the total theft of a covered **auto**, **we** will pay under this coverage only that amount of **your** rental reimbursement expenses which is not already provided under **PART VII, PHYSICAL DAMAGE INSURANCE**.
6. This Rental Reimbursement coverage shall apply only when the **Rental Reimbursement Coverage Endorsement (1505)** or **(1505 OH)** is not included in or part of this policy.

I. PERSONAL PROPERTY AND BUSINESS PERSONAL PROPERTY COVERAGE

The Comprehensive and the Collision Coverage that apply to a covered **auto** also apply to **loss** of or damage to personal property or business personal property while contained in a covered **auto**. This coverage is subject to the following:

1. The personal property and business personal property must be owned by **you**, a **family member** or **your** employee.
2. Comprehensive Coverage applies only to **loss** or damage resulting from:
 - a. Fire;
 - b. Lightning; or
 - c. Theft or attempted theft. There must be

visible signs of forced entry to the covered **auto** in the event the entire covered **auto** is not stolen.

3. This additional coverage does not apply to:

- a. Tape decks or other sound reproducing equipment not permanently installed in a covered **auto**.
- b. Tapes, records or other sound reproducing devices designed for use with sound reproducing equipment.
- c. A citizens' band radio, two-way mobile radio or telephone or scanning monitor receiver, including its antennas and other accessories, unless permanently installed in the dash or console opening normally used by the **auto** manufacturer for the installation of a radio.
- d. Money or jewelry.
- e. Property specifically insured.
- f. Any property covered under the Motor Cargo Coverage of this endorsement.
- g. Any property covered under the Communication Equipment Coverage of this endorsement.

4. We will pay up to \$500 per **loss** for damage or **loss** to personal property and up to \$500 per **loss** for damage or **loss** to business personal property. No deductible applies to this coverage.

J. COMMUNICATION EQUIPMENT COVERAGE

1. The Comprehensive Coverage and the Collision Coverage that apply to a covered **auto** also apply to **loss** or damage to any of the following while contained in a covered **auto**:

- a. Citizens' band radio;
- b. Two-way mobile radio;
- c. Telephone; or
- d. Scanning monitor receiver.

This coverage includes any antennas and other accessories that are used with communication devices **a. - d.** above. These communication devices must be owned by **you**, a **family member**, or **your** employee and must not be permanently installed in the dash or console opening normally used by the the **auto** manufacturer for the installation of a radio.

2. Comprehensive Coverage applies only to **loss** or damage resulting from:

- a. Fire;
- b. Lightning; or
- c. Theft or attempted theft. There must be visible signs of forced entry to the covered **auto** in the event the entire covered **auto** is not stolen.

3. This additional coverage does not apply to:

- a. Any property covered under the Personal Property or Business Personal Property Coverage of this endorsement; or
- b. Any property covered under the Motor Cargo Coverage of this endorsement.

4. We will pay up to \$500 per **loss** for damage or **loss** to communication devices described in **J.1.** above of this additional coverage of this endorsement. No deductible applies to this coverage.

5. This Communication Equipment Coverage shall apply only when the **Sound Receiving And Transmitting Equipment Endorsement (1517) or (1517 OH)** is not included in or part of this policy.

K. MOTOR CARGO COVERAGE

We agree to insure and indemnify **you** for **loss** or damage to cargo when in the custody of **you** or **your** authorized agent and loaded or in transit on a covered **auto**.

This additional coverage is subject to the following:

1. Coverage is provided for **loss** or damage resulting from the following perils:

- a. Fire;
- b. Flood;
- c. Windstorm, but excluding **loss** or damage by rain, sleet, hail or snow whether driven by wind or not;
- d. Internal explosion of the covered **auto**;
- e. Accidental collision of the covered **auto** with any animal, vehicle, rolling stock of a public carrier, any immovable object, road bed, ditch, bank or bridge;
- f. Overturning of the covered **auto**;
- g. Collapse of bridges;
- h. Stranding, sinking, fire or collision, including general average or salvage

charges, when transported on or in the covered **auto** while on any regular ferry;

- i. Theft of the entire cargo when the covered **auto** is also stolen at the same time.
2. Coverage does not apply to **loss** or damage resulting from:
 - a. Injury or damage to livestock cargo, except where such injury or damage shall result in the immediate death of such livestock, or some part thereof, or where such injury or damage shall make it necessary or advisable to immediately kill such injured animal or animals.
 - b. **Loss** or damage to accounts, bills, currency, deeds, evidences of debt, money, notes or securities.
 - c. **Loss** or damage to bullion, gold or other precious metals, jewelry, watches, precious or semiprecious stones.
 - d. **Loss** or damage to furs or garments trimmed with fur.
 - e. **Loss** or damage to coins or stamps.
 - f. **Loss** or damage to paintings or other works of art.
 - g. Contraband, or property in the course of illegal transportation or trade.
 - h. **Loss** or damage caused by the neglect of the **insured** to use all reasonable means to save and preserve property from further damage at and after the time of **loss**.
 - i. **Loss** or damage to cargo while located in or on a premises of the **insured** or in any garage or other building where the covered **auto** is usually kept.
 - j. **Loss** or damage to cargo caused by poor packing or rough handling, by wetness or dampness, by breakage of liquids, by contact with oil or grease, through contact or contact with any other commodity, by being spotted, discolored, molded, rusted, frosted, rotted, soured, steamed, changed in flavor, or by breakage, unless directly caused by one of the perils insured against indicated in **K.1.** above in this additional coverage of this endorsement.
 - k. **Loss** or damage due to delay, loss of

use, or loss of market.

- l. **Loss** or damage caused by strikers, locked-out workmen or persons taking part in labor disturbances, or arising from riot, civil commotion, or seizure or destruction of property by order of governmental authority.
- m. **Loss** or damage caused by insects, vermin, or rodents.
- n. **Loss** or damage to cargo while in or on any **trailer** or semi-trailer while detached from the covered **auto**.
- o. **Loss** or damage to any property covered under the Personal Property or Business Personal Property Coverage of this endorsement.
- p. **Loss** or damage to any property covered under the Communication Equipment Coverage of this endorsement.
3. All goods or merchandise are, by agreement, valued at the amount of invoice or if not under invoice, then at cash market value on date and at place of shipment.
4. **We** will pay up to \$1,000 per **loss** for damage or **loss** to cargo as described in this additional coverage of this endorsement. This Motor Cargo Coverage shall apply only when the **Motor Transit Cargo Endorsement (1507)** or **(1507 OH)** is not included in or part of this policy. Otherwise, this additional coverage is excess over any other collectible insurance. No deductible applies to this coverage.

L. ADDITIONAL LIVING EXPENSES COVERAGE

1. **We** will pay up to \$50 per day, to a maximum of \$500 for additional living expenses, meaning food, lodging and telephone costs, incurred by **you** due to a covered Comprehensive or Collision **loss** to a covered **auto**. No deductible applies to this coverage. This coverage applies only when the **loss**:
 - a. Disables a covered **auto**; and
 - b. Occurs more than 100 miles from **your** address shown in the declarations or the garaging address of **your** covered **auto** if it is different from **your** address.
2. **We** will pay the additional living expenses incurred until **your** covered **auto** is returned to use or **we** pay for its **loss**.

M. FIRE DEPARTMENT SERVICE CHARGE COVERAGE

When a fire department is called to save or protect a covered **auto**, its equipment, its contents or occupants from a covered Comprehensive or Collision **loss**, **we** will pay up to \$1,000 for **your** liability for fire department service charges. No deductible applies to this coverage. The fire department service charges must be:

1. Assumed by contract or agreement prior to the **loss**; or
2. Required by local ordinance.

N. REPLACEMENT COST COVERAGE - NEW VEHICLES

PART VII, D. 2. is replaced by:

D.2. The most **we** will pay for **loss** is the smaller of the following amounts:

- a. The actual cash value of the damaged or stolen property at the time of **loss**.
- b. The cost of repairing or replacing the damaged or stolen property with other of like kind and quality.

However, if **we** deem a covered **auto**, of the private passenger or light truck (10,000 lbs. or less gross vehicle weight) type, to be a **total loss**, within 180 days of **your** purchase of the **auto**, which has not been previously titled under the motor vehicle laws of any state, **we** may, at **our** option:

- (1) Replace the covered **auto** with a new **auto** of like make, model and year; or
- (2) Pay **you** an amount equal to the cost of the new **auto**, including taxes.

This coverage does not apply to a leased **auto**.

Total loss means a **loss** in which the cost of repair exceeds the actual cash value.

O. COLLISION DEDUCTIBLE AMENDMENT

PART VII, D.3. is replaced by:

D.3. For each covered **auto**, **our** obligation to pay for, repair, return or replace stolen property will be reduced by the applicable deductible shown in the declarations. However, any Comprehensive Coverage deductible shown in the declarations does not apply to **loss** caused by fire or lightning. No deductible applies to glass damage if the glass is repaired rather than replaced. If **your loss** is

a Collision **loss** with another vehicle insured by Pekin Insurance Company or The Farmers Automobile Insurance Association for Collision Coverage, the lowest Collision deductible of the vehicles involved in the **loss** will apply.

P. NON-OWNED TRAILER PHYSICAL DAMAGE COVERAGE

1. The Comprehensive and Collision Coverage that apply to a covered **auto** also apply to certain **trailers you** do not own and are not hired **autos**. The **trailer** must be:
 - a. Designed for use with **your** covered **auto**;
 - b. Used with **your** covered **auto**; and
 - c. Other than a **trailer** of the home, office, store, display or passenger type.
2. **We** will pay up to \$1,000 per **loss** for damage or **loss** to a non-owned **trailer** as described in P.1. above of this additional coverage of this endorsement. No deductible applies to this coverage.
3. This coverage is excess over any other collectible insurance.

Q. DRIVE OTHER CAR COVERAGE FOR EXECUTIVE OFFICERS

1. PART IV - LIABILITY INSURANCE, D. WHO IS AN INSURED is amended by adding the following as **insureds**:

Any of **your executive officers** and his or her spouse, while a resident of the same household, are **insureds** while using any private passenger or light truck (10,000 lbs. or less gross vehicle weight) type **auto you** hire, borrow or do not own except any **auto** owned by that **executive officer** or by any of his or her **family members**.

2. PART V, MEDICAL PAYMENTS INSURANCE, C. WHO IS INSURED is amended by adding the following as **insureds**:

Any of **your executive officers** and his or her **family members** are **insureds** while occupying any private passenger or light truck (10,000 lbs. or less gross vehicle weight) type **auto you** do not own except any **auto** owned by that **executive officer** or by any of his or her **family members**.

3. **PART VI, UNINSURED MOTORISTS INSURANCE (INCLUDING UNDERINSURED MOTORIST), D. WHO IS INSURED** is amended by adding the following as **insureds**:

Any of **your executive officers** and his or her **family members** are **insureds** while occupying any private passenger or light truck (10,000 lbs. or less gross vehicle weight) type **auto you** do not own except any **auto** owned by that **executive officer** or by any of his or her **family members**.

4. **PART VII, PHYSICAL DAMAGE INSURANCE** is amended to include coverage for:

Any private passenger or light truck (10,000 lbs. or less gross vehicle weight) type **auto you** hire, borrow or do not own is a covered **auto** while in the care, custody or control of any of **your executive officers** or his or her spouse while a resident of the same household, except any **auto** owned by that **executive officer** or by any of his or her **family members**.

5. **PART I - KEY WORDS AND PHRASES WITH SPECIAL MEANING** is amended by adding the following, but only for the purposes of this additional coverage:

Executive officer means a person holding any of the officer positions created by **your** charter, constitution, by-laws or any other similar governing document.

Family member means a person related to an **executive officer** covered by this provision, by blood, marriage or adoption who is a resident of the **executive officer's** household, including a ward or foster child.

6. This Drive Other Car Coverage For Executive Officers is:

- a. Excess over other collectible insurance;
and

- b. Shall apply only when the **Drive Other Car Coverage - Broadened Coverage For Named Individuals Endorsement (1520)** or **(1520 OH)** is not included in or part of this policy.

PART VIII - CONDITIONS is amended as follows:

- B. **OTHER INSURANCE** is amended by adding the following:

1. For **Hired Auto Physical Damage Coverage**, any covered **auto you** lease, hire, rent or borrow under a written contract or agreement which does not extend for more than three months is deemed to be a covered **auto you** own. However, any **auto** that is leased, hired, rented or borrowed with a driver is not a covered **auto**.
2. Regardless of the provisions in this policy condition, the liability coverage this policy provides is primary for any liability assumed under an **insured contract**.

- C. **OUR RIGHT TO RECOVER FROM OTHERS** is amended by adding the following:

When required under a written contract executed prior to the **accident** for which **we** make payment for **bodily injury** or **property damage** arising out of operation of **autos** covered by this policy, **we** waive any right of recovery **we** may have against any other party with whom **you** agreed in such written contract to waive **your** right of recovery against that other party.

**Exhibit A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Village Hall	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and machine scrub	X			
Treat major traffic areas of floor surfaces and burnish to blend in the finishing materials		X		
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
Waste Receptacles:				
Empty, clean and replace liners	X			
PHONES:				
Spray wiped, dried and clean.	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and smudges	X			
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	X			

Exhibit A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS

Village Hall	Daily	Weekly	Monthly	Other
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Robert Davidson Center	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	X			
Treat major traffic area of floor surfaces and burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
TABLES & CHAIRS				
Wipe clean and dry	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters and sink	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Robert Davidson Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

143rd Metra Station	Daily	Weekly	Monthly	Other
FLOORS:				
Sweep and mop	X			
Machine scrub		X		
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front glass.	X			
TRAIN BENCHES:				
Wiped clean and dry	X			
TICKET COUNTER:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

153rd Metra Station	Daily	Weekly	Monthly	Other
FLOORS:				
Sweep and mop	X			
Machine scrub		X		
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front glass.	X			
TRAIN BENCHES:				
Wiped clean and dry	X			
TICKET COUNTER:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

179th Metra Station	Daily	Weekly	Monthly	Other
FLOORS:				
Sweep and mop	X			
Machine scrub		X		
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front glass.	X			
TRAIN BENCHES:				
Wiped clean and dry	X			
TICKET COUNTER:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Old Village Hall Building	Daily	Weekly	Monthly	Other
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Podium and chairs wipe clean	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Parks Office Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and mop	MWF			
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	MWF			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	MWF			
WALL:				
Wall fixture including ledges and sills dusted	MWF			
FURNITURE:				
Dusted, damp wiped and polish	MWF			
WASTE RECEPTACLES:				
Empty, clean and replace liners	MWF			
PHONES:				
Spray wiped, dried and clean.	MWF			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	MWF			
DRINKING FOUNTAINS:				
Clean and wipe dry	MWF			
KITCHEN:				
Clean and wipe dry tables, counters and sink	MWF			
COFFEE STATION:				
Clean and wipe dry	MWF			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Parks Office Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	MWF			
FLOORS:				
Mopped with germicidal cleaner	MWF			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	MWF			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	MWF			
MIRRORS:				
Clean and dust	MWF			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	MWF			
SOAP DISPENSERS:				
Wiped dry, change as needed	MWF			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	MWF			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Brown Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and mop	X			
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
PHONES:				
Spray wiped, dried and clean.	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Brown Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Learning Ally & Recreation Administration Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dust mop, machine scrub	X			
Treat major traffic area of floor surfaces and burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces			X	
Completely strip floor finish and apply 3 coats of floor finish				3 times a year
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
PHONES:				
Spray wiped, dried and clean	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Learning Ally & Recreation Administration Building	Daily	Weekly	Monthly	Other
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters and sink	X			
RECEPTION COUNTERS:				
Clean and wipe dry	X			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
WASHROOM FACILITIES:				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Recreation Building (FLC)	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	X			
Treat major traffic area of floor surfaces and burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
GYM AND TRACK FLOOR:				
Power wash		X		
Clean and wipe dry track edge		X		
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
Waste Receptacles:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
PHONES:				
Spray wiped, dried and clean	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Recreation Building (FLC)	Daily	Weekly	Monthly	Other
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters and sink	X			
RECEPTION COUNTERS:				
Clean and wipe dry	X			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
LOCKER ROOMS, WASHROOMS AND SHOWERS				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Police Station	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	X			
Treat major traffic area of floor surfaces and burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
Waste Receptacles:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
PHONES:				
Spray wiped, dried and clean	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Police Station	Daily	Weekly	Monthly	Other
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters and sink	X			
RECEPTION COUNTERS:				
Clean and wipe dry	X			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
LOCKER ROOMS, WASHROOMS AND SHOWERS				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Public Works Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	X			
Treat major traffic area of floor surfaces and burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X			
	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
PHONES:				
Spray wiped, dried and clean	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Public Works Building	Daily	Weekly	Monthly	Other
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters and sink	X			
RECEPTION COUNTERS:				
Clean and wipe dry	X			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

E.S.D.A. Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and mop	X			
Machine scrub all floor surfaces treating entire surface with 2 light coats of finish material			Every 2 months	
Completely strip floor finish and apply 3 coats of floor finish				2 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
PHONES:				
Spray wiped, dried and clean.	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

E.S.D.A. Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Cultural Center Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dust mop, machine scrub	X			
Treat major traffic area of floor surfaces and burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces			X	
Completely strip floor finish and apply 3 coats of floor finish				3 times a year
WOOD DANCE FLOOR:				
Dusted mop	X			
Door glass and frames cleaned on both sides, metal wiped clean		X		
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	X			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
PHONES:				
Spray wiped, dried and clean	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	X			

**EXHIBIT A
VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS**

Cultural Center Building	Daily	Weekly	Monthly	Other
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	X			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters and sink	X			
RECEPTION COUNTERS:				
Clean and wipe dry	X			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
WASHROOM FACILITIES:				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

VILLAGE OF ORLAND PARK
CLEANING SPECIFICATIONS
SPORTSPLEX

Three shifts of service are required as follows: First shift: 7a – 3:30p; Second shift: 3:30p – 12a; Third Shift: 10p – 6:30a. This is required 7 days per week. Sportsplex is open 7 days per week, 364 days per year (closed Christmas). First and second shift personnel must speak and understand English. First and second shifts will be asked to check out building keys as a regular part of their work.

Cleaning of all areas, surfaces and equipment are included in this spec, whether specifically identified or not.

All staff must be neat/professional in appearance and in a contractor provided uniform whenever on duty.

Breaks/lunch periods must be identified in advance with building staff and cannot interfere with operations of Sportsplex.

There shall be no periods in which staff are absent or late. Contractor will cover any absences or late reporting with alternative staff.

All changes in staff, permanent or temporary, must be communicated to Sportsplex management in advance.

All cleaning products and tools, except soap, shampoo, trashcan liners and paper products, will be provided by the contractor.

Contractor will employ the most effective, and up-to-date, cleaning techniques and equipment to maintain a pristine appearance in Sportsplex.

All staff will be thoroughly trained and understand the facility's priorities prior to working in Sportsplex.

Sportsplex retains the right to adapt/change routines/services to best suit its needs. All changes will be communicated to contractor.

First Shift (1 person) All items are to be performed daily on a continuous basis and at specified times.

Restrooms (5) and locker rooms (3) - Includes sanitizing toilets/urinals, cleaning sinks, dispensers, partitions, faucets..., restocking all paper products, emptying trash and cleaning floors.

Soccer Arena – Dasher board glass (inside & out), dasher boards (inside & out), windows, bleachers, floor, walls.

Fitness Center – Machines, mats, free weights, etc.

Detail Cleaning – kick plates, interior/exterior of lockers, signs, handrails, etc. and as directed.

Policing/cleaning – public areas (floors, walls, water fountains, counter tops, tables, chairs and benches, corridors, snack bar, entrance, stairwells, etc.) on a continual basis.

Also performs other duties as directed throughout the building (i.e. cleaning lockers, exterior glass, snack bar tables & chairs, backboard glass, exterior sidewalks & grounds, etc....)

Second Shift (1 person) All items are to be performed daily on a continuous basis and at specified times.

Restrooms (5) and lockers rooms (3) – clean every two hours and as directed. Includes sanitizing toilets/urinals, cleaning sinks, dispensers, partitions, faucets..., restocking all paper products, emptying trash and cleaning floors.

Detail Cleaning – kick plates, interior/exterior of lockers, signs, handrails, etc. and as directed.

Policing/cleaning – public areas (floors, walls, water fountains, counter tops, tables, chairs and benches, corridors, snack bar, entrance, stairwells, etc.) on a continual basis.

Kidz Room (after closing, 8pm) – floors, restroom, counters, windows (inside & out) and sills, walls and storage cubbies.

Group Exercise Studio (after last activity) – floor, cubbies, mirrors, glass (interior).

Gymnastics Studio (after last activity) – floor, carpets, mats, windows.

Also performs other duties as directed throughout the building (i.e. cleaning lockers, exterior glass, snack bar tables, backboard glass, exterior sidewalks & grounds...)

At 10p, works with 3rd shift to accomplish overnight cleaning.

Third Shift All items are to be performed **nightly**.

Restrooms (5) & locker rooms (3) – complete cleaning/stocking/sanitizing including floors (carpet & tile), toilets, urinals, partitions, soap, paper towel, toilet paper and shampoo dispensers. All chrome, porcelain, drains... etc. should be cleaned and sanitized. Tampon dispensers should be refilled. Shower curtains should be cleaned and disinfected.

Floors – all floors throughout the building (including the elevator), except those already cleaned during the 2nd shift must be cleaned nightly. Tile floors are to be machine cleaned nightly including all areas of locker rooms & restrooms. Wood floors are to be cleaned according to the cleaning manufacturer's cleaning specifications. Carpets, including entry mats, will be vacuumed and spot cleaned. The track surface & weight room floors will be cleaned nightly, per manufacturer specifications.

Trash/recycling – empty all containers throughout building including napkin receptacles in restrooms and women's locker room. Clean receptacles as needed.

Glass & Mirrors – clean all interior windows in doors, offices, corridors, etc. except those cleaned during the 2nd shift and all mirrors in fitness center & aerobics studio. This includes windowsills.

Offices & Desks – all desk surfaces and floors (carpet and/or tile) will be cleaned nightly. Trash and recycling will be emptied as well. This includes the staff kitchen (sink, counter, refrigerator, microwave, etc...) and the staff locker room.

Dust – all railings, window sills, desks, counters, tables, etc. as needed.

Water fountains (6) – clean and disinfect nightly.

Furniture, benches & cubbies – dust/clean nightly.

Bleachers – gym and soccer – clean nightly.

Walls/elevator doors – remove spots, clean interior and exterior of doors nightly.

Carpet Shampooing – twice yearly for all carpets throughout Sportsplex – itemize separately.