

Software Features Evaluation Matrix

	Summary		Reviewer 1		Reviewer 2		Reviewer 3		Reviewer 4		Reviewer 5		Reviewer 6		Reviewer 7	
	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems	ActiveNet	Vermont Systems
Online Registration Functionality	4.9	4.1	5.0	3.0	5.0	4.0	5.0	4.0	5.0	4.0	5.0	5.0	4.0	4.0	5.0	5.0
Online Search Capabilities	4.7	3.7	5.0	2.0	4.0	4.0	5.0	4.0	5.0	4.0	5.0	4.0	4.0	4.0	5.0	4.0
Household Account Mgmt.- by Customer	4.2	3.8	5.0	3.0	4.0	4.0			4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
Household Account Mgmt. - by Staff	4.6	3.7	5.0	2.0	4.0	4.0	5.0		5.0	4.0	4.0	4.0	4.0	4.0	5.0	4.0
Membership Management	4.6	3.4	5.0	2.0	4.0	4.0	5.0		4.0		5.0	4.0	4.0	3.0	5.0	4.0
Communication/Marketing Capabilities	4.5	4.0							5.0		4.0	5.0	4.0	4.0	5.0	3.0
Communication/Marketing Ease of Use	4.3	4.0							4.0		4.0	4.0	4.0	4.0	5.0	4.0
Reporting	4.6	3.8	5.0	3.0	4.0	4.0	5.0	5.0	5.0		4.0	4.0	4.0	3.0	5.0	4.0
Software Customer Service/Support	4.9	4.0	5.0		4.0		5.0		5.0		5.0	4.0	5.0	3.0	5.0	5.0
Level of Customer Info Security Provided	5.0	3.5	5.0	2.0	5.0				5.0	4.0	5.0	4.0	5.0	4.0	5.0	
Overall Software Ease of Use – Customer / Resident	4.5	4.0	5.0	3.0	4.0	4.0		4.0	4.0	4.0	5.0	5.0	4.0	4.0	5.0	
Overall Software Ease of Use – Staff	4.6	3.4	5.0	2.0	4.0	4.0	5.0	3.0	4.0	4.0	4.0	4.0	5.0	3.0	5.0	4.0
AVERAGE	4.6	3.8	5.0	2.4	4.2	4.0	5.0	4.0	4.6	4.0	4.5	4.3	4.3	3.7	4.9	4.1

Area Communities Surveyed
City of Chicago
Naperville Park District
Area Communities Migrating to Active Network 2015-16
Schaumburg Park District
Oak Brook Park District
Village of Libertyville
DuPage County Forest Preserve District