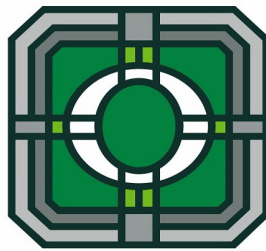


# VILLAGE OF ORLAND PARK

14700 S. Ravinia Avenue  
Orland Park, IL 60462  
[www.orlandpark.org](http://www.orlandpark.org)



## Meeting Minutes

Tuesday, March 3, 2026

7:00 PM

Village Hall

**AI and Information Technology Board**

## CALL TO ORDER/ROLL CALL

The meeting was called to order at 7:06 P.M.

**Present:** 5 - Member Olson; Member Feithen; Member Kastellorizios-Lee; Member Yock, Member Harmening

**Absent:** 3 - Acting Member Lewis; Member Almasri, Member Abushaban

## APPROVAL OF MINUTES

### 2026-0230 Approval of the February 9, 2026 AI and Technology Board Minutes

**Attachments:** [Draft Feb 9 2026 meeting minutes](#)

Item was postponed due to not enough members present at this meeting were present at the previous meeting for a vote.

I move to approve the Minutes of the Regular Meeting of the AI and Technology Board Minutes from February 9, 2026.

CONTINUED

## ITEMS FOR SEPARATE ACTION

### Google Gemini Presentation

Google presented on Gemini Enterprise. There was no action taken on this.

### 2026-0231 Citibot Chatbot and IVR Solution

**Attachments:** [Citibot Proposal 2026](#)  
[Sole Source - CITIBOT](#)  
[Citibot presentation](#)

Item was approved and sent to the Board of Trustees.

I move to approve the execution of a sole source vendor agreement between the Village of Orland Park and Citibot for the licensing of an AI chatbot with IVR solutions for a term of three (3) years for \$43,500.00 for year 1; \$31,000.00 for year 2; \$32,000.00 for year 3, for a total cost of \$106,500.00 with the option to extend for 2 additional years at a cost of \$33,000.00 for optional year 1, and \$34,000.00 for optional year 2, for a total cost of \$67,000, for an overall not-to-exceed amount of \$173,500.

AND

Authorize the Village Manager to execute all related agreements, subject to Village Attorney review.

## RECOMMENDED FOR APPROVAL

**Aye,** 5 - Member Olson, Member Feithen, Member Kastellorizios-Lee, Member Yock and Member Harmening

**Nay,** 0

**Absent,** 3 - Acting Member Lewis, Member Almasri and Member Abushaban

## 2026-0232 AI AND INFORMATION TECHNOLOGY BOARD BYLAWS

**Attachments:** [ORLANDPARK AI and Information Technology Board](#)

Members approved the bylaws as presented.

I move to recommend to the Village Board to approve the AI and Information Technology Board Bylaws.

APPROVED

**Aye,** 5 - Member Olson, Member Feithen, Member Kastellorizios-Lee, Member Yock and Member Harmening

**Nay,** 0

**Absent,** 3 - Acting Member Lewis, Member Almasri and Member Abushaban

## OLD/NEW BUSINESS

## NON-SCHEDULED CITIZENS & VISITORS

## ADJOURNMENT

Meeting was adjourned at 8:45

ADJOURNED

**Aye,** 5 - Member Olson, Member Feithen, Member Kastellorizios-Lee, Member Yock and Member Harmening

**Nay,** 0

**Absent,** 3 - Acting Member Lewis, Member Almasri and Member Abushaban