

Village of Orland Park
Meeting Minutes – September 11, 2019
Technology Commission

CALL TO ORDER/ROLL CALL

In attendance: (5) Chief Technology Officer, David Buwick; Chairman, Seam Kampas; Commissioners Bell, Giron, and Radaszewski

Absent: (2) Commissioners Mackanin and Lewis

Approval of the July 10, 2019 Meeting Minutes - Approved

ITEMS FOR SEPARATE ACTION

2019-0665 IT Maturity Assessment

- Five-year roadmap: Dave has a strategy figured out and will be putting it on paper by the end of the year. In part, all computers will be replaced.
- Prior to Dave joining the Village of Orland Park, technology decisions were based on finances and not on strategy. Dave explained that cyber security is his main priority and plans to roll out a cyber awareness program this fall. Dave and his team are determining all security framework needs.
- Sean would like to Shadow Dave and his team to become more aware of the Village's technology. This will allow him to identify ways the Technology Committee can assist Dave and his team.
- Sean will work with Dave on the IT maturity assessment and strategic plan formatting.

2019-0666 Strategic Technology Planning

- The Innoprise system has been a challenge and needs to be replaced. Going to the "Cloud" will be expensive so Dave is looking into new ERP services.
- We need to research phone systems to replace the existing analog system. Things to consider are the maintenance fees in the future; Village services mapping and IT maturity. Kurt will investigate phone systems.
- Ed will work with Dave to conduct an enterprise application inventory.
- We need to determine the services that should be provided internally and what services should be outsourced. Dave favors a hybrid approach.

NON-SCHEDULED CITIZENS & VISITORS – No visitors arrived.

CLOSING COMMENTS – We will modify the 2019 meeting schedule.

NEXT MEETING – We will meet on November 13, 2019. We will resume monthly meetings in January 2020.

ADJOURNMENT – adjourned.