



## Village of Orland Park Technology Commission

### Meeting Minutes – July 8, 2020

*Technology Commission Members:*

*Chairman, Sean Kampas*

*Commissioners: William Bell, Ed Giron, Kurt Johnson, Gregory Lewis, Joni Radaszewski and John Matusik*

#### **CALL TO ORDER/ROLL CALL**

**In attendance:** (5) Chief Technology Officer, David Buwick; Chairman, Sean Kampas; Commissioners Giron, Matusik, and Radaszewski

**Absent:** (3) Commissioners Bell, Johnson and Lewis

*\*Commissioner Bell has resigned due to personal reasons.*

#### **APPROVAL OF MINUTES**

**2020-0478** –The May 13, 2020 Technology Commission Minutes were approved by Commissioners Matusik and Giron.

#### **ITEMS FOR SEPARATE ACTION**

##### **2020-0479 – ERP Strategy Discussion**

- Dave reported that the Village requires new ERP software (core financials) to be more cost effective and efficient. IT staff upgraded all of the existing Harris ERP application modules to their latest versions without any noticeable improvement in performance or functionality. The core foundation code and platform design is flawed and antiquated requiring a complete rewrite of the software to bring it up to current standards.
- Gary Dube, Tyler Technologies, provided a general overview of the Tyler software suite. Tyler provides financial software solutions that connect citizens to government to build stronger, more engaged communities. Gary communicated to the Commission, that implementation would most likely take 18 to 24 months to complete.
- Tyler Munis ERP software is a potential replacement for the present Harris ERP platform. The Village currently has invested in Tyler Enterprise Asset Management, Tyler 311, Tyler EnerGov, and Tyler New World Computer-Aided Dispatch and Records Management System software. The Village will evaluate and negotiate pricing for Tyler Munis ERP and if viable, potentially look to leverage their current Tyler software investments. The Tyler EnerGov module has not been implemented because it does not integrate with the Village's Harris ERP platform.
- Sean Kampas communicated that during new ERP implementation, the Village needs to identify their current processes, identify those processes that are the most inefficient, and of those, prioritize those processes that through re-engineering, would provide the most significant gain.



- Next steps: Dave Buwick is working with Gary to get a cost proposal and statement of work. The Village created a task force to identify what is needed for a new ERP system. Tyler will provide a high-level demonstration of the Munis ERP to this group. Dave will also meet with all departments to document all requirements and themes of what people want to see in the ERP system. ERP replacement software will be submitted for approval for the FY 2021 Budget.

#### **Tyler 311 Implementation:**

- The goal for the Village Leadership is to create a “virtual City Hall” that is open to residents and business 24 hours a day, 7 days a week, 365 days a year. This online experience would enable residents and businesses to perform most of their interactions with the Village without the need to show up in person, call on the phone, or to mail information.
- The Tyler 311 module is another step towards achieving this goal by enabling visitors to the Village website the ability to submit online service requests for items such as brush removal, pot hole filling, and code enforcement requests. Residents would receive status updates on their requests. Staff is currently testing this module and is planning to go live with Tyler 311 in the fall 2020.

**NON-SCHEDULED CITIZENS & VISITORS** – No visitors arrived.

#### **CLOSING COMMENTS**

**NEXT MEETING** – September 9, 2020.

#### **ADJOURNMENT**

- Adjourned