







Proposal for Codification Services

PREPARED FOR: Village of Orland Park, Illinois

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Experience

General Code has over 115 employees located in Rochester, NY, as well as field and publishing offices in Wisconsin, Missouri, Texas, and New Jersey. We take pride in our strong relationships with local governments that have been built through the personal care and exceptional support provided by our entire staff.

Our Code consultants have invested in working with local governments and strive to ensure that your Code improves transparency within your community while accurately reflecting your laws. General Code has worked with more than 3,200 communities to build, maintain, publish, and host Codes that represent municipalities' laws in a clear, accessible, and easy-to-use manner. We have assembled a staff of highly trained project managers, editorial assistants, attorneys, legal editors, production staff, account managers, training specialists, service representatives, and software engineers that have unique expertise in codification.

Each year, General Code prepares over 2,500 Code supplements and publishes over 100 new Codes. Our *eCode360* library helps over 2,600 communities provide online access to their Codes and allows 71,000 constituents and professionals each day find the Code information they need.

A Member of the ICC Family of Solutions

With a worldwide membership of 64,000, International Code Council (ICC) is the global leader in developing model codes and standards used in the design, build, and compliance process to construct safe, sustainable, affordable, and resilient structures and communities. Most U.S. communities and many global markets choose the International Codes.

General Code's partnership with ICC strategically aligns our companies' like-minded missions, values and long-standing commitment to building strong partnerships with local governments. It also gives General Code even greater capacity to build on our portfolio of municipality-focused solutions by tapping into the expanded resources and global reach of ICC.

References

Please see the references provided in the Required Forms section of this proposal.

Operating History

General Code was established in Rochester, New York, in 1962. For over 58 years, General Code has maintained a Code-centric strategy, always focused on providing reliable, quality codification services while investing in digital solutions that provide the expanded content that municipalities across the United States need.

In 1995 we began to offer complementary products that broaden ease and efficiency for local governments when we became a value-added reseller for Laserfiche, a document management software solution. Today, General Code is one of the top resellers for Laserfiche in the country, with over 300 customers.

In 2005, after being approached by Frye Communications, General Code acquired the Penns Valley Publishers codification division, allowing us to serve even more Pennsylvania communities.

In 2010, General Code released its breakthrough online Code platform, eCode360.

In 2013, General Code acquired Sullivan Publications, combining Sullivan Publications' 45 years of experience and understanding of Missouri municipal law and customers with General Code's

technical resources and digital publishing database to provide an enhanced user experience for over 300 municipalities.

In 2017, General Code was acquired by the global leader in model building codes and standards, the International Code Council. Since joining the ICC Family of Companies, General Code has used the expanded support and resources to present a new suite of products specifically designed for the building, planning and zoning space.

In 2018, General Code partnered with ZoningHub to become the exclusive provider of *MapLink*, an interactive online map that makes it easier for business and property owners, planners, developers, and constituents to find the information they need in your community's Zoning ordinance.

In 2019, General Code acquired Coded Systems, a New Jersey-based codifier that has served local municipalities for over 49 years. This new partnership will provide more local communities with powerful and innovative ways to access, use and share Code content.

Qualifications

Below is a summary of the abilities, qualifications, licenses and experience of the persons who would be assigned to your project and their experience on similar contracts.

Primary Contact



Marcia Clifford, Esq., Minnesota/Illinois/Wisconsin Staff Attorney and Midwest Codification Consultant J.D., Marquette University; B.A. English, University of Illinois

Marcia is one of our most experienced codification consultants and has been with General Code since 2002. Marcia has consulted on several hundred codification solutions throughout the Midwest, including Minnesota, Wisconsin and Illinois. Her experience in municipal codification has resulted in a high level of customer satisfaction and municipal Code utilization.

Prior to joining General Code, she worked in a variety of capacities at the legal publisher West Group (now Thomson Reuters). She also practiced law in Janesville, Wisconsin, with the firm of Brennan, Steil, Ryan, Basting and MacDougall, S.C.

Marcia is a former member of the Marquette University Law Review.

Staff Resumes



Claudia Zuch, Esq., Senior Editor

J.D., Summa Cum Laude, Notre Dame; B.A. Political Science, Magna Cum Laude, State University of New York at Brockport: Alpha Chi Honor Society

Claudia has been a certified Code editor since 1999, and she is admitted to practice law in New York. She specializes in statutory review; managing, editing and producing new Code projects; and supplementation of existing Codes.

Claudia also has 2 years of experience working on the Journal of College and University Law (1 year as Associate Editor) at Notre Dame Law.

Barbara Greathead, Esq., Senior Editor

J.D., State University of New York at Buffalo; B.S., Roberts Wesleyan College

Barbara has been a certified Code editor since 2006, and she is admitted to practice law in New York. She specializes in statutory review; managing, editing and producing new Code projects; and supplementation of existing Codes.

Shelbey Wolf, Esq., Editor

J.D., Northeastern University School of Law; B.S. Business Administration, University of North Carolina at Chapel Hill

Shelbey has been a certified Code editor since 2017, and she is admitted to practice law in New York and Massachusetts. She specializes in statutory review; managing, editing and producing new Code projects; and supplementation of existing Codes.



Erin Wachtman, Esq., Editor

J.D., Cum Laude, Pace University School of Law; B.A. History, Magna Cum Laude, State University of New York at Geneseo

Erin has been a certified Code editor since 2007, and she is admitted to practice law in New York. She specializes in statutory review and editing new Code projects; and supplementation of existing Codes.

Erin also has 2 years of experience working on the Pace Environmental Law Review (1 year as Articles Editor); and Environmental Law Certificate.















Debora J. Tuszynski, Senior Editor

M.A. English and American Literature, New York University; B.A. English, University of Missouri – Columbia

Debora has been a certified Code editor since 1991. She specializes in statutory review; managing, editing and producing new Code projects; and supplementation of existing Codes.

Debora is also an editorial trainer and mentor.

Kathleen Macon, Senior Editor

B.S. Communications, Magna Cum Laude, State University of New York at Fredonia

Kathleen has been a certified Code editor since 1986. She specializes in statutory review; managing, editing and producing new Code projects; and supplementation of existing Codes. Kathleen is also an editorial trainer and mentor as well as a sample legislation researcher.

Fiona Squires, Senior Editor

B.A. English, Magna Cum Laude, Phi Beta Kappa, Gettysburg College

Fiona has been a certified Code editor since 1980. She specializes in statutory review and supplementation of existing Codes in all states, including Codes originally done by other codifiers.

Fiona is also an editorial special projects coordinator.

Dena Shortino, Senior Editor

B.A. English, Syracuse University

Dena has been a certified Code editor since 1992. She specializes in statutory review; managing, editing and producing of new Code projects; and supplementation of existing Codes.

Dena is also an editorial trainer and mentor.

Mary Ellen Smith, Senior Editor

M.Ed. Education, Magna Cum Laude, Nazareth College; B.S. Speech Communications/Writing, Magna Cum Laude, Nazareth College

Mary Ellen has been a certified Code editor since 1986. She specializes in conversion and supplementation of existing Codes in all states, including Codes originally done by other codifiers.

Mary Ellen also provides solution development for unique and unusual projects.



Tara Shelton, Senior Editor and Code Trainer

B.S. English/Secondary Education, Summa Cum Laude, State University of New York at Brockport

Tara has been a certified Code editor since 1991. She specializes in statutory review; managing, editing and producing new Code projects; and supplementation of existing Codes.

Tara is also a primary editorial trainer, Code Division. She oversees the editorial knowledge base and documentation of procedures.

Mary Rita Kurycki, Senior Editor

B.S. Journalism, Newhouse School; B.S. Public Address/Mass Communications, Syracuse University

Mary Rita has been a certified Code editor since 2002. She specializes in statutory review; managing, editing and producing of new Code projects; and supplementation of existing Codes.

Sarah Williams, Editor

B.S. English, Summa Cum Laude, State University of New York at Brockport

Sarah has been a certified Code editor since 2008. She specializes in training new editors; providing continuing training to editors; and supplementation of existing Codes.





Lee-Ann Bean, Editor

B.A. English, Summa Cum Laude, State University of New York at Albany

Lee-Ann has been a certified Code editor since 2009. She specializes in statutory review; and supplementation of existing Codes.

W. Evan Gelder, Editor

B.A. English, Colgate University

Evan has been a certified Code editor since 2007. He specializes in statutory review and editing new Code projects; and supplementation of existing Codes. Prior to joining General Code, he worked at LexisNexis, another legal publishing company.







Margaret Perry, Senior Editor

For over 30 years, Marge Perry has worked hand-in-hand with the editorial and proofing staff with over 270 clients in Missouri, throughout the entire length of a project, whether that be a codification, recodification, professional services contract or update service. She is part of the project team will coordinate the completion of the Code in a timely fashion.

Lisa Perry-Eisenhauer, Editor

Lisa has been a company employee since 1996 and a certified Code editor since 2015. She specializes in conversion and supplementation of existing Codes in Missouri, including Codes originally done by other codifiers.

Jeanie Sanders, Training Specialist

B.A., Mathematics and Secondary Education, SUNY Potsdam

With over 20 years of computer training experience, Jeanie leads customer education for *eCode360*. Her focus is on helping users understand how to get the most out of their online Code. Custom classes and her various computer certifications inform her approach to helping General Code clients.

David LaChimia, Indexer

A.A.S. Fish and Wildlife Technology, SUNY – Cobleskill; B.S. Environmental Science, Empire State College

David has been a company employee since 2006. He has over 11 years of experience in indexing Codes, supplements, and minutes.



Kevin A. Paxson, Proofreader B.A., State University of New York College at Brockport

Kevin has been a company employee since 2008. He proofreads, checks pages, tagging, and performs other quality control measures, and has over 9 years of proofreading experience.

Proposed Fee

Recodification Project Price

Services included with the codification project:

- Conversion of the Code into an XML Document with General Code Numbering and Format (Electronic Output Only)
- > Creation of a New Code, with Project Scope Including Legislation to Ordinance 2989
- > Editorial Work
- > Proofreading
- > Shipping

Initial deliverables included with the codification project:

- > Standard eCode360
- > Editorial and Legal Analysis
- > Manuscript
- > Draft

Final deliverables included with the codification project:

- > Updated Standard eCode360
- > eCode360 Search App
- > Publication of 10 Code Volumes in Standard Imprinted Post Binders
- > Comprehensive Index
- > Disposition List
- > Derivation Table, if applicable
- > Customizable Tabs
- > Code Adoption Legislation

Administrative Fees

General Code does not charge administrative fees; you will only pay for products and services you actually use

Optional Components

The following is available to you at an additional charge:

\$200 Upgrade to Premium *eCode360*, Including PubDocs Module Annual Maintenance: \$1,195

\$15,995

\$0

Ongoing Services

Standard eCode360 Annual Maintenance

\$995

The maintenance fee is an annual recurring flat fee that begins one year from the initial posting of eCode360. Therefore, we recommend that the Village budget for this service each year. The fee covers annual licensing, web hosting, and posting of new legislation between regular Code supplements. Please note that this does not include the cost for codifying new legislation.

Supplementation

Charges for supplementation during the phases of the project are outside the scope of work and the base price of the project. Therefore, the Village should budget separately for ongoing supplementation during the recodification project.

General Code will provide supplementation services at a rate of \$18.00 per page for a period of five years from date of publication. Tables, Graphics, and Charts are billed at \$10.00 per change. Thereafter, fees may be increased annually consistent with the Producer Price Index for Publishing Industries, published by the U.S. Dept. of Labor.

Technical Proposal

A thorough review of your request has given us a better understanding of your unique needs and helped us determine ways that we can partner with you to make the Village of Orland Park's Code a more useful and effective resource for your community. The technical proposal below serves as an overview for building a collaborative recodification solution that can help the Village achieve its goals.

Source Materials

General Code will use the following source materials for the codification project:

- > A copy of the Village's existing Code of Ordinances, as updated to Ordinance No. 2989
- > A copy of the Village's existing Land Development Code, as updated to Ordinance 5564

Project Scope

This proposal and the scope of this project consider only the legislation submitted for review as listed above. Please note that this project is structured to keep the City's Code updated through routine scheduled supplementation while the project is in process. Supplements to the current Code are outside the scope of the Code Project and shall be invoiced upon completion. The processing, review, and inclusion of any materials not submitted are outside the project scope as proposed and therefore may be subject to additional charges. We request that Orland Park set up a process to routinely send any new legislation upon adoption. This additional legislation will be included in the Code up to the point where the editorial work has been completed and will be subject to an additional charge at the end of the project.

Special Considerations

General Code has identified the following specific special considerations that will be addressed by our staff as the project progresses:

Our initial review of the Code noted certain inconsistencies in the numbering system, specifically, there are duplicate chapter numbers in each Title, which can confuse readers. General Code will identify inconsistencies and work with the Village to impose uniform numbering as needed to remedy them. We recommend that the Title number be incorporated into the Chapter number to impose consistency and improve the searchability of the Code in the online version.

Project Launch

General Code will consult with Orland Park's designated contact person to review the project generally and to clarify any initial questions for both General Code and the Village. To begin the project, the Village shall provide the source materials for the new Code. For more detail, see the source materials listed above.

Convert your Code onto eCode360

As an initial step in the project, we will convert your Code into XML format to keep your Code available and up-to-date throughout the project on our fully searchable *eCode360* platform.

eCode360 is a secure, reliable online platform created specifically to house codified laws and municipal documents. Built with a variety of user needs in mind, *eCode360* will provide Orland Park's staff, citizens and businesses with unparalleled flexibility to quickly access and search your Code on a variety of desktop and mobile devices.

eCode360 Benefits:

A centralized solution—laws, regulations and related documents are integrated into a dynamic, centralized resource

Simple to use—eCode360 is easy and intuitive and offers powerful time-saving features

Always up-to-date—We will update your eCode360 site with each supplement to your Code.

A trusted, "go-to" resource-Empower staff to answer questions with clarity and confidence

Always evolving—We consistently release innovative functionality based on communities' needs

	Standard eCode360	Premium eCode360
Annual Maintenance Fee	\$995	\$1,195
New Laws	X	X
Easy and Flexible Searching	Х	Х
Dynamic Table of Contents	X	X
Email or Share Links	Х	Х
Printing	Х	Х
Bookmarking Searches	Х	Х
Archive View	Х	Х
"Sticky" Table Headers	Х	Х
Administrative Tools	Х	Х
Translate	Х	Х
eCode360 Search App	Х	Х
Linked New Laws	Х	Х
Public and Private Notes	Х	Х
Sample Legislation (Multicode Search)	Х	Х
Download to Word	Х	Х
Download to PDF		Х
New Laws Indicator		Х
Advanced Search		Х
Customizable Titles		Х
eAlert		Х
Public Documents Module		Х

eCode360 Service Level included in this Project: Standard

For more information about *eCode360* and the service levels we offer, see page 30.

Editorial and Legal Analysis with Manuscript

The Village's existing Code will be used as the Manuscript for the project. The Code will be supplemented just prior to preparation of the Editorial and Legal Analysis in order to optimize the Village's review of the Code, and also so that General Code is reviewing the most up-to-date material.

To accompany your updated Code, we will prepare an Editorial and Legal Analysis for your review. Your project team will do a thorough review and analysis of your legislation and provide specific recommendations and input for improvement. The Analysis will be presented in a progressive format with option sets to guide the user in the decision-making process. Village officials, including the Village Attorney, will have the final decision-making authority for the resolution of any and all issues. As part of this Analysis, a proposed reorganization of the Code may be provided for review and approval by the Village if deemed appropriate. (Please note that if reorganization and renumbering is authorized by the Village, this work shall occur at the Draft stage of the project.)

During the Editorial and Legal Analysis General Code will

- Provide a comprehensive analysis, by a licensed attorney, of the current Village of Orland Park Code and Land Development Code to determine any internal code inconsistencies, conflicts, or obsolete provisions, as well as inconsistencies between the Village's ordinances, and State of Illinois statutes. Analysis will outline findings, provide alternatives, and allow the implementation of desired improvements. We will provide suggestions regarding reorganization and/or restructuring of the Codes to make your usage or interpretation clearer and/or concise. In addition, the analysis will include practical recommendations concerning enforcement, fines/fees and penalties, and identification of possible new subjects for legislation.
- Provide a written comprehensive editorial and legal report outlining the results of the analysis. This report will be included with the manuscript of the new Codes to assist Village staff in reviewing the Code manuscripts.
- As needed, we will hold a conference meeting(s) with our staff attorney, Marcia Clifford, and Village staff for review of draft Codes and editorial analysis. We are happy to discuss all inconsistencies and conflicts discovered during research, as well as obsolete provisions. Recommendations will be made regarding solutions to the issues discussed with sample ordinances provided upon request.
- After conference meeting(s) your staff will work with our editors to establish the Village's preferred solution(s), reported inconsistencies and outline the appropriate process for approval. Upon request, we will provide a synopsis of conference meeting(s) outlining substantive changes, solutions and implementations agreed upon for review with draft code.
- As needed, we will provide solutions and model ordinances to resolve inconsistencies, conflicts, or obsolete provisions in the Village Code and Land Development Code or areas requiring new ordinances, as well as sample wording for common topics to assist with drafting new ordinances.
- > We will update all State of Illinois law references and append new references as necessary.
- If necessary, hold conference meeting(s) to make final corrections, additions, and deletions to the Codes.
- Research subsequent ordinances to determine if there are inconsistencies, conflicts or obsolete provisions.

Your Responsibilities

The Village will review the Editorial and Legal Analysis and make the final decisions on any changes that are deemed necessary. All final decisions regarding the sufficiency of the legislation which is to be codified, and any changes to be made to said legislation, shall be the province of the Village officials and the Village Attorney.

A review period is set by the performance schedule. We stress the importance of staying within the allotted time period to avoid disruptions in the production process and delays in the delivery of the Code. Our staff attorney, Marcia Clifford, is available to meet with the Village to discuss the Editorial and Legal Analysis at no charge, upon request by the Village.

Code Supplement

In order to minimize the timeframe during which the Village's Code is out-of-date prior to publication, the Code will be supplemented just prior to preparation of the Draft. Once the Draft is prepared, supplementation of the prior Code shall be discontinued until Code publication is complete.

Final Editing of the Manuscript and Submission of the Draft

Once the Editorial and Legal Analysis is returned, an editor will begin the final editing process. During this time, we will confirm and prepare as needed:

- > Formatting to facilitate easy use by the reader
- > Precise, up-to-date phraseology
- > Logical chapter arrangement
- > Tables, drawings, designs, formulae, graphics, or other materials as required by the Village
- > Chapter analysis listing articles, divisions, and sections
- > References to State of Illinois statutes, Village ordinances, and amendments
- > Table of contents listing the major divisions of the code, including all titles and chapters
- > Section introductions/summaries
- Cross-references and footnotes concerning related sections of the Village Code and Land Development Code Legislative history indicating the source and date of adoption of each enactment
- Tables of special ordinances covering such topics as annexations, zoning map changes, franchises, etc. These ordinances will be listed in table form by ordinance number, date of passage, and include a brief description of each ordinance
- Comparative table (Derivation Table) listing all ordinances included in the Code and indicating the section in the previous Code from which it was derived (if needed)
- Parallel reference tables indicating which code sections are based on State of Illinois statutes, where prior code sections appear in the new Code, and a cross-reference of ordinance numbers to code section numbers
- State of Illinois law reference table listing by state law citation all sections carrying a reference

Typesetting and Proofs

General Code will submit a Draft (proof) of the Code for final review by the Village. With the submission of the Draft, the editorial work on your project will be completed; therefore, if the Village requires any additional changes, further charges will apply.

Prepare Final Deliverables

Upon approval to proceed with the publication of your Code, we will prepare the following final deliverables:

> A Comprehensive Index

We will provide you with an index that is designed to let you quickly and easily locate information in the Code

> A Disposition List

Your Code will include a Disposition List that sets forth—in chronological order—the subject matter, date of adoption and disposition of each item of new legislation reviewed with the project. It will also indicate whether those items are included in or omitted from the Code.

> A Derivation Table

If Orland Park's Code is renumbered and reorganized using our standard format, to ease the transition to the new numbering system, we will prepare a Derivation Table. This table will be included at the end of the published Code and will clearly show the chapter numbers from the Village's Code and where they have been included in the new Code.

> Code Adoption Legislation

We will prepare adoption legislation for the proposed Code and give it to the Village Attorney for review and enactment by the governing body. The Code should be adopted as soon as possible to formally enact the many revisions authorized by the Village and establish the Code as the permanent enforceable system of law in the Village. If the Code adoption legislation is enacted and returned to us within 90 days of submission, we will include this material in the Code free of charge. Once the Code is adopted, it can be amended directly to change, add or delete material.

Update your online Code housed on eCode360

Once the project has been completed, we will update the Village's *eCode360* with the new version of the Village's Code.

Publication of Code

General Code will publish 10 printed copies of your Code in high-quality, custom-imprinted post binders. The Code pages will be designed in an 8 ½-by-11-inch page size, using 11-point Times New Roman font in a single-column format on 100% recycled paper.

General Code lets you customize the look of your final printed Code binder, including the color of your binder (blue, dark red, green, brown, black or gray) and the color of the silk-screen lettering on the binder cover (white, silver or gold). We can also emboss the Village's Seal on the front and spine for added impact at no additional charge. Each copy of the Code will include a set of custom imprinted dividers for individual customization.

Code Delivery, Recordkeeping, and Supplement Distribution

General Code maintains an internal recordkeeping system to keep track of the distribution, sale, and maintenance of Codes and supplements. Each Code will be serial numbered, and supplements may be labeled for individual distribution if desired.

Support and Training

General Code offers a variety of free training options to help your staff get the most out of Orland Park's online Code. Our training services and materials are customized based on roles to help all City staff quickly learn the tools they need based on interest and skill level.

> Webinars

Our webinars are free 30- to 45-minute online classes that teach your staff about eCode360 functionality. We have put together a series of online classes that start with the basics – how to login, search and navigate your online Code, print and email Code sections, post New Laws, etc. – and progressively dig deeper into eCode360– how to perform legislation research, view archived versions of your Code, and customize the look and feel of your Code. Each webinar series is offered in sections targeted at the following roles: Municipal Clerks and Administrators, Code Enforcement Officials, Building, Planning & Zoning Professionals, and Attorneys.

> Live-Onsite Training

General Code offers free, live-onsite sessions where your eCode360 site is explored fully. Our trainer will demonstrate and discuss every aspect of your eCode360 site, including features that are not currently being used, to make sure that your community is getting the full benefit of the software.

> One-On-One Sessions

When questions or concerns arise, we offer free remote one-on-one sessions for municipal staff. Our trainer will set up a GoToMeeting session, which allows both our trainer and your staff to share screens and address questions in a real-time environment.

> Training Materials

In addition to live training sessions, we will provide print and digital training materials for your staff. We offer Quick Reference Cards to help users learn about a single topic or feature, Illustrated User Guides for both Municipal Users and eCode Administrators, and 2- to 4-minute how-to videos that focus on various feature/functions of eCode360 (coming soon).

Supplement Service

Because your Code will evolve and grow with your community, the codification process is not truly over when your new Code is delivered. In order to maintain your community's trust and reliance on your Code, General Code offers supplementation services that will help to keep your Code reliable, accurate and up-to-date. Our supplementation services are designed to make the process easy, fast and accurate. In addition, General Code provides a free sample legislation service to municipalities we serve as well as regular legislative alerts to inform local governments of the latest trends in legislation that may affect their communities.

Rapid Delivery

Our average turnaround time for processing routine supplementation is between 4 and 6 weeks.

Materials

After the enactment of new legislation, the Village can forward a copy to us by whatever method is most convenient.

Online copies of the legislation can be sent via email to ezsupp@generalcode.com. Upon receipt, we will send you an email confirming that we have received your legislation. Should an alternative

method of transmission be required for transferring large files, please contact us and we will provide the necessary information.

General Code will hold legislation pending a pre-approved schedule, or begin the job, as directed by the Village. Please note that charges for supplementation services are outside of the scope of this proposal and will be billed separately. An estimate of the charges applicable to a particular supplement is available upon request.

Posting of New Laws

Between regular Code supplements, General Code will temporarily post PDF copies within 1 to 2 business days of receipt of new legislation to your online Code, to provide ready access to information until such time as the legislation can be codified through supplementation. If supplementation does not occur within one year of appending, General Code will remove the link to that new legislation.

Schedule

Code supplements will be provided on a schedule designed to meet the needs of Orland Park. Per the RFP, we can provide updates to the electronic version codebook and internet supplement updates every month and hard copy supplement updates every quarter.

Editorial Work on Your Supplement

The work on your supplement specifically focuses on the new legislation being incorporated with each supplement. For each supplement we provide project management, recordkeeping, processing, professional review of new legislation, and consult throughout the project. Our goal is to make the information easily accessible without altering in any way the meaning of what was originally adopted. The work on your supplement specifically focuses on the new legislation being incorporated with each supplement. As part of our process for new legislation, we will:

- > Acknowledge receipt of all materials
- > Verify adoption of all legislation, including date of action by governing body
- > Review legislation and distinguish between Code and non-Code material
- > Update record of legislation received and its disposition (Disposition List)
- > Request any missing legislation/missing pages
- > Determine proper placement of legislation within Code
- Impose or utilize the adopted flexible section numbering system that allows for later changes
- > Create/modify chapter, article and/or section titles
- > Add historical annotations
- > Add any necessary cross references
- > Include editorial notes to sections that require additional explanation
- > Correct any misspellings so that searchability in eCode360 is not compromised
- Impose a distinctive style for definitions, to aid Code user in quickly finding the meaning of a particular term

- Maintain legislative integrity by following the original tables and graphics and, where necessary, improving the presentation so that the information contained therein is easily accessible
- Impose standard internal section organizational hierarchy consistent with the rest of the Code
- Impose standard style conventions consistent with the rest of the Code, i.e., number citation, capitalization, nonsubstantive grammar and punctuation, internal and statutory reference citation
- > Confirm accuracy of internal references; correct as necessary and appropriate
- > Confirm accuracy of statutory references; correct as necessary and appropriate
- > Read and review for missing wording; internal conflicts
- Update ancillary Code pieces, such as the Table of Contents and chapter schemes, when necessary
- > Update Code Index
- > Create an Instruction Page so that Code holders can properly update the Code
- > Notify client of any issues and concerns noted and work together to determine appropriate resolution

Printed Supplements

Amendments to the printed Code occur in the form of printed supplement pages that are issued as replacement pages. Printed supplements include an updated Table of Contents, Disposition List, Index, text pages, and Instruction Page.

Electronic Updates

Amendments to the electronic version of the Code can be provided on their own schedule or can accompany printed supplements. Electronic updates will be incorporated into the Code, and a fully searchable, complete Code will be delivered online.

Delivery

Printed supplements to the Code will be delivered in bulk to Orland Park, unless it chooses to utilize General Code's Distribution Services. The website will be updated in one to two business days.

Subscriber Service Option

The subscriber services offer the printed and electronic/Codebook versions of the Code and all subsequent supplements for purchase by individuals outside of the Village government. The Village has the right to set the total cost of the Codes for subscribers. After subtracting production cost as well as shipping and handling charges, the net proceeds would be credited to the Village's future supplement invoices.

Pamphlets Option

If requested by the Village, printed copies of selected chapters or portions of the Code shall be printed and bound in separate covers. Prices for such services shall be priced at \$0.15 per page.

Optional Services

Enhanced Graphics

In our review of the Village's Code, we noted that the Land Use is not presented in the same format as the originally adopted ordinance. Although this proposal includes the recodification of the Land Use as it is currently presented in the online Code, General Code offers additional formatting options that would allow the Village to present its Land Use as originally adopted.

At General Code, we believe that the visual presentation of your Land Use Code is an important factor in the way your community understands and uses the Village's graphically rich Land Use regulations. Knowing this, we created our *Enhanced Graphics* solution, which is designed to incorporate — and, when necessary, enhance — custom graphics, images and tables. Without sacrificing design integrity, your Land Use material will be housed on our innovative *eCode360* platform and seamlessly integrated with the Village's entire Code. Whether accessing online or in print, your Code will be all in one place and fully searchable. Additionally, as your Land Use Code is amended, our team of codification experts can make timely, accurate updates, ensuring that the current version of your Code is always available to your community.

Enhanced Graphics Benefits

Table Support — We keep tables integrated within your Land Use Code so that users can easily view them in context. By enhancing tables when needed, we can keep them legible, functional and consistent throughout your Code.

High-Quality Graphics — We seamlessly integrate high-resolution charts, maps and illustrations with relevant content in your Code to enhance the overall clarity and usability. Once you click on a graphic, an enlarged, high-res version will open that is detailed and easy to read.

Color Coding — Color coding is used primarily as a navigational aid. Strategically used in section headers, maps, tables and other elements of your online code, color coding promotes a clear, organized Code structure and serves as a strong visual cue that connects related content and images. This helps the reader easily peruse the Code without confusion.

Searchable Image Captions — Rather than being static elements, image captions are fully searchable—just like the rest of the online Code. This means that words or phrases contained in the caption will appear in your search results.

Custom Solutions — Every community is unique, so it is important that your originality is fully reflected in your online Land Use. Our proprietary *eCode360* platform allows us to accommodate all special requests you may have so that your Land Use is a carefully crafted solution that meets your community's unique needs.

Multicolumn Layout — We support a multicolumn layout approach where it makes sense to keep content within a proper section and in close proximity to relevant images. This eliminates the need to jump back and forth between pages to find information.

Examples

The Town of Clifton Park has a graphically rich form-based Zoning Code. They wanted us to help them retain color-coded organizational icons throughout, replicate use tables, all captions are searchable text, retain layout in codified product

Original Zoning Code:



The City of Kalamazoo, MI rewrote their Zoning Ordinance in a graphically rich style to replace a text-only format. They wanted us to help them retain "How to Use These Regulations" instructions (non-code material), quality of illustrations, and color-coding of tables throughout.

φ

Original Zoning Code:

Chapter 50 Zoning					
Table 4.1-1 Use Table					
	Node	Live Work 1	Live Work 2		
Bed & Breakfast		P			
Hotel/Motel	P	P	Р		
Nursing Home/Assisted Living/Rehabilitation Center/Adult Foster Care		PD	PD		
Residential (1 & 2 units)	PD	P	PD		
Residential (3 & 4 units)	PD	P	Ρ		
Residential: Multifamily (5 & more units)	PD	P	P		
Rooming House		P	Р		
Transitional Residence		P	Р		

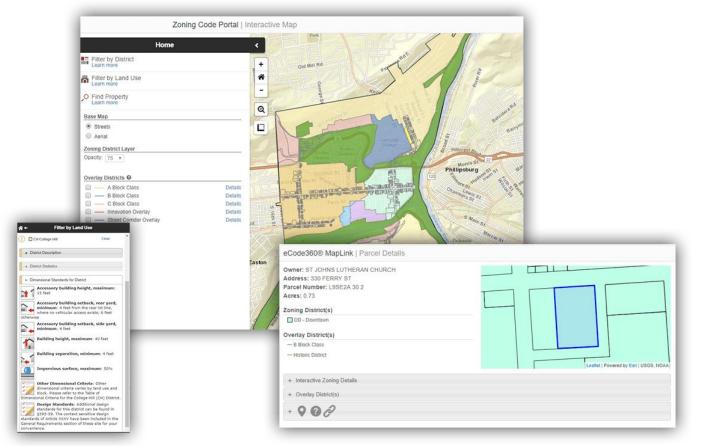
eCode360 Enhanced Graphics site:

	👫 Home 🔃 Help Enter search term			Q						
Code New Laws (11) Index	← City of Kalamazoo, MI / The Code / Zoning Article 4 Uses			÷						
	§ 50-4.1 General provisions.	§ 50-4.1 General provisions.								
		Table 4.1-1 Use Table								
	Key:									
	P Permitted									
	S Special Use									
	PD Permitted - Development Standards Required									
	Use	Node	Live-Work 1	Live-Work 2						
	Residential/Loaging									
	Bed-and-breakfast		P							
	Hotel/motel	Р	P	P						
	Nursing home/assisted living/rehabilitation center/adult foster care		PD	PD						
	Residential									
	1 and 2 units	PD	P	PD						
	3 and 4 units	PD	P	P						
	Multifamily (5 and more units)	PD	Р	P						
	Rooming house		P	P						
	Transitional residence		P	P						
	Civic/Institutional Uses									

MapLink[™] powered by ZoningHub[™]

MapLink is a *Visual Zoning* service that makes it easier for business and property owners, planners, developers, and constituents to find the information they need in your community's Zoning ordinance by presenting Zoning Code data from *eCode360* in an interactive online map. *MapLink* users can click on a map to view details about permitted uses and answer questions such as, "Where can I open my business?" and "What can I do with my property?" With just a few clicks, users interested in economic development can view dimensional requirements, allowable uses, and zoning districts, zoom to an individual parcel to examine its requirements, or search for properties based on land use. By making it easier for users to find the information they need for their development projects, they are more likely to open their businesses in the Village, which can help grow your community.

MapLink uses your municipality's existing GIS map information and seamlessly presents data from *eCode360*, so your interactive map clearly and accurately displays your essential Zoning elements. When a Code supplement including a Zoning change is completed and posted to *eCode360*, your Code data is simultaneously updated in *MapLink*, ensuring that users are always working with the most accurate requirements.



Examples

City of Crestwood, MO (St. Louis County) https://cr3957.zoninghub.com/

City of Hurst, TX (Tarrant County) https://hu4021.zoninghub.com/ City of Fenton, MO (St. Louis County) https://fe3298.zoninghub.com/

City of Easton, PA (Northampton County) <u>https://easton-pa.zoninghub.com/</u>

Performance and Payment Schedule

Deliverable	Delivery Date	Payment Milestone
New Code Project Launch	Within 30 days of contract signing	20% of total project price due
*Code Conversion	Within 75 days of Project Launch	20% of total project price due
*Submission of the Editorial and Legal Analysis with Manuscript	Within 120 days completion of the Code Conversion and posting Code on <i>eCode360</i> ; the Village has 60 days for review	30% of total project price due
Submission of Draft	Within 55 days of receipt of responses to the Editorial and Legal Analysis; the Village has 10 days to review	20% of total project price due
Delivery of the Code	Within 30 days of approval to proceed with the publication of the Code	Balance of total project price due

Performance schedule reflects only business days excluding legal holidays.

*Code supplements shall be prepared prior to this stage to ensure that the Code remains up-todate throughout the project.

Code supplements shall be invoiced separately and are outside the scope of the project pricing. Estimates are available upon request.

Required Forms

Proposal Summary Sheet

	PROPOSAL SUMMARY SHEET <u>RFP 21-019</u> Services, Publication and Supplemental Servicipal Code and Land Development Code	ices
Business Name: _General Code,	LLC	
Street Address:	łd	
City, State, Zip: <u>Rochester, NY 1</u>	4624	
Contact Name: Marcia Clifford	, Esq	
Title: Staff Attorney and Account	Manager	
Phone: 800.836.8834	Fax: 585.328.8189	
E-Mail address:mclifford@gena	ralcode.com	3
	\$15,995	
Name of Authorized Signee:	AUTHORIZATION & SIGNATURE	
Name of Authorized Signee:	AUTHORIZATION & SIGNATURE Cristina LoVerde Cristina LoVerde Cristina LoVerde	
Name of Authorized Signee: Signature of Authorized Signee: Title: <u>VP of Client Engagement</u>	AUTHORIZATION & SIGNATURE	1, 2021
Signature of Authorized Signee:	AUTHORIZATION & SIGNATURE Cristina LoVerde Cristina LoVerde Cristina LoVerde	1, 2021

Certificate of Compliance

	ORLAND PARK CERTIFICATE OF COMPLIANCE
The	undersigned Cristina LoVerde , as VP of Client Engagement
	(Enter Name of Person Making Certification) (Enter Title of Person Making Certification)
an	d on behalf of <u>General Code</u> , LLC , certifies that: (Enter Name of Business Organization)
1)	BUSINESS ORGANIZATION:
	The Proposer is authorized to do business in Illinois: Yes $[x]$ No $[$ $]$
	Federal Employer I.D.#: 82-0730690 (or Social Security # if a sole proprietor or individual)
	The form of business organization of the Proposer is (check one):
	Sole Proprietor
	Independent Contractor (Individual)
	Partnership LC
	Corporation
	(State of Incorporation) (Date of Incorporation)
2)	ELIGIBILITY TO ENTER INTO PUBLIC CONTRACTS: Yes [x] No []
	The Proposer is eligible to enter into public contracts, and is not barred from contracting wit
	any unit of state or local government as a result of a violation of either Section 33E-3, or 33E
	4 of the Illinois Criminal Code, or of any similar offense of "Bid-rigging" or "Bid-rotating" of an state or of the United States.
3)	SEXUAL HARRASSMENT POLICY: Yes [x] No []
	Please be advised that Public Act 87-1257, effective July 1, 1993, 775 ILCS 5/2-105 (A) has been amended to provide that every party to a public contract must have a written sexual second second s
	harassment policy in place in full compliance with 775 ILCS 5/2-105 (A) (4) and includes, at
	minimum, the following information: (I) the illegality of sexual harassment; (II) the definition of
	sexual harassment under State law; (III) a description of sexual harassment, utilizing example
	(IV) the vendor's internal complaint process including penalties; (V) the legal recourse investigative and complaint process available through the Department of Human Rights (th)
	"Department") and the Human Rights Commission (the "Commission"); (VI) directions on ho
	to contact the Department and Commission; and (VII) protection against retaliation as provide
	by Section 6-101 of the Act. (Illinois Human Rights Act). (emphasis added). Pursuant to 77 ILCS 5/1-103 (M) (2002), a "public contract" includes "every contract to which the State, ar
	of its political subdivisions or any municipal corporation is a party."

4) EQUAL EMPLOYMENT OPPORTUNITY COMPLIANCE: Yes [x] No []

During the performance of this Project, Proposer agrees to comply with the "Illinois Human Rights Act", 775 ILCS Title 5 and the Rules and Regulations of the Illinois Department of Human Rights published at 44 Illinois Administrative Code Section 750, et seq. The

Proposer shall: (I) not discriminate against any employee or applicant for employment because of race, color, religion, sex, marital status, national origin or ancestry, age, or physical or mental handicap unrelated to ability, or an unfavorable discharge from military service; (II) examine all job classifications to determine if minority persons or women are underutilized and will take appropriate affirmative action to rectify any such underutilization; (III) ensure all solicitations or advertisements for employees placed by it or on its behalf, it will state that all applicants will be afforded equal opportunity without discrimination because of race, color, religion, sex, marital status, national origin or ancestry, age, or physical or mental handicap unrelated to ability, or an unfavorable discharge from military service; (IV) send to each labor organization or representative of workers with which it has or is bound by a collective bargaining or other agreement or understanding, a notice advising such labor organization or representative of the Vendor's obligations under the Illinois Human Rights Act and Department's Rules and Regulations for Public Contract; (V) submit reports as required by the Department's Rules and Regulations for Public Contracts, furnish all relevant information as may from time to time be requested by the Department or the contracting agency, and in all respects comply with the Illinois Human Rights Act and Department's Rules and Regulations for Public Contracts; (VI) permit access to all relevant books, records, accounts and work sites by personnel of the contracting agency and Department for purposes of investigation to ascertain compliance with the Illinois Human Rights Act and Department's Rules and Regulations for Public Contracts; and (VII) include verbatim or by reference the provisions of this Equal Employment Opportunity Clause in every subcontract it awards under which any portion of this Agreement obligations are undertaken or assumed, so that such provisions will be binding upon such subcontractor. In the same manner as the other provisions of this Agreement, the Proposer will be liable for compliance with applicable provisions of this clause by such subcontractors; and further it will promptly notify the contracting agency and the Department in the event any subcontractor fails or refuses to comply therewith. In addition, the Proposer will not utilize any subcontractor declared by the Illinois Human Rights Department to be ineligible for contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations. Subcontract" means any agreement, arrangement or understanding, written or otherwise, between the Proposer and any person under which any portion of the Proposer's obligations under one or more public contracts is performed, undertaken or assumed; the term "subcontract", however, shall not include any agreement, arrangement or understanding in which the parties stand in the relationship of an employer and an employee, or between a Proposer or other organization and its customers. In the event of the Proposer's noncompliance with any provision of this Equal Employment Opportunity Clause, the Illinois Human Right Act, or the Rules and Regulations for Public Contracts of the Department of Human Rights the Proposer may be declared non-responsible and therefore ineligible for future contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations, and this agreement may be canceled or avoided in whole or in part, and such other sanctions or penalties may be imposed or remedies involved as provided by statute or regulation.

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3

5) TAX CERTIFICATION: Yes [x] No []

Contractor is current in the payment of any tax administered by the Illinois Department of Revenue, or if it is: (a) it is contesting its liability for the tax or the amount of tax in accordance with procedures established by the appropriate Revenue Act; or (b) it has entered into an agreement with the Department of Revenue for payment of all taxes due and is currently in compliance with that agreement.

6) AUTHORIZATION & SIGNATURE:

I certify that I am authorized to execute this Certificate of Compliance on behalf of the Contractor set forth on the Proposal, that I have personal knowledge of all the information set forth herein and that all statements, representations, that the Proposal is genuine and not collusive, and information provided in or with this Certificate are true and accurate. The undersigned, having become familiar with the Project specified, proposes to provide and furnish all of the labor, materials, necessary tools, expendable equipment and all utility and transportation services necessary to perform and complete in a workmanlike manner all of the work required for the Project.

ACKNOWLEDGED AND AGREED TO:

Cristina LoVerde

Signature of Authonized Officer

Cristina LoVerde Name of Authorized Officer

VP of Client Engagement

Title

Mar 11, 2021

RFP 21-019

4

References

1	Provide three (3) refere	ences for which your organization has performed similar work.
Bidder	's Name: General Cod	e, LLC
		(Enter Name of Business Organization)
1.	ORGANIZATION	Village of Homer Glen
	ADDRESS	14240 West 151st Street, Homer Glen, IL 60491
	PHONE NUMBER	(708) 301-1301
	CONTACT PERSON	Karie Friling
	YEAR OF PROJECT	
2.	ORGANIZATION	City of Bloomington
	ADDRESS	109 E Olive St. Bloomington, IL 61701-5219
	PHONE NUMBER	(309) 434-2240
	CONTACT PERSON	Leslie Yocum
	YEAR OF PROJECT	2019
3.	ORGANIZATION	City of Crystal Lake
	ADDRESS	100 W Woodstock St. Crystal Lake, IL 60014-4262
	PHONE NUMBER	(815) 459-2020
	CONTACT PERSON	Melanie Nebel
	YEAR OF PROJECT	2005

Insurance Requirements



4		ERI	ΓIF	ICATE OF LIABI		URANC	E		(MM/DD/YYYY) 1/2021
CE	IS CERTIFICATE IS ISSUED AS A RTIFICATE DOES NOT AFFIRMATI LOW. THIS CERTIFICATE OF INS PRESENTATIVE OR PRODUCER, AI	URA	OF	R NEGATIVELY AMEND, EXT DOES NOT CONSTITUTE A	TEND OR ALT	ER THE CO	VERAGE AFFORDED E	BY TH	E POLICIES
If s	PORTANT: If the certificate holder i SUBROGATION IS WAIVED, subject s certificate does not confer rights t	to th	e te	rms and conditions of the po	olicy, certain p	olicies may			
-	UCER	o uno	oun		TACT Kevin Gre	er			
F	aradigm Risk Management			PHC	INE312-33	2-6900	FAX (A/C, No):		
	016 West Jackson Blvd.			E-M	NE No, Ext): 312-33 AIL RESS: Kevin_	Greer@prm-ir		j	
C	hicago, IL 60607			ADL			RDING COVERAGE		NAIC #
				INC			e Insurance Company		25615
ISUF	ED						Casualty Company of Ame	rica	25674
	General Code Enterprises, LLC				JRER C: Axis In			inou	37273
	DBA General Code, LLC				IRER D :	Surance Com	pully		
	General Code CMS, LLC 781 Elmgrove Road				JRER E :				
	Rochester, NY 14624				JRER F :				
COV		TIFIC	ATE	E NUMBER:	ANER F :		REVISION NUMBER:		
	IS IS TO CERTIFY THAT THE POLICIES				EEN ISSUED TO			HE PO	LICY PERIOD
INE	DICATED. NOTWITHSTANDING ANY RE RTIFICATE MAY BE ISSUED OR MAY CLUSIONS AND CONDITIONS OF SUCH	QUIR PERT/	EME AIN,	NT, TERM OR CONDITION OF A THE INSURANCE AFFORDED E	ANY CONTRACT BY THE POLICIE	OR OTHER I	DOCUMENT WITH RESPE D HEREIN IS SUBJECT T	CT TO	WHICH THIS
ISR	TYPE OF INSURANCE	ADDL	SUBR	POLICY NUMBER	POLICY EFF	POLICY EXP (MM/DD/YYYY)	LIMI	s	
	X COMMERCIAL GENERAL LIABILITY	INSD	WVD	POLICI NUMBER			FACH OCCURRENCE	s	1,000,0
t	CLAIMS-MADE X OCCUR						DAMAGE TO RENTED	s	1,000,0
-	CERIMONIADE III OCCOR						PREMISES (Ea occurrence) MED EXP (Any one person)	s	10,0
A				P-630-4P243453-COF-21	01/01/2021	01/01/2022	PERSONAL & ADV INJURY	s	N
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	s	2,000,0
	× POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	s	2,000,0
-	OTHER:						PRODUCTS - COMPTOP AGG	s	2100010
-	AUTOMOBILE LIABILITY		_			-	COMBINED SINGLE LIMIT	s	1,000.0
	X ANY AUTO						(Ea accident) BODILY INJURY (Per person)	s	1,000,0
A	OWNED			810-4P247403-21-43-G	01/01/2021	01/01/2022	BODILY INJURY (Per accident)		
	AUTOS ONLY HIRED AUTOS ONLY AUTOS ONLY AUTOS ONLY AUTOS ONLY				Sector Sector Sector Sector		PROPERTY DAMAGE (Per accident)	s	
	AUTOS ONLY AUTOS ONLY						(Fer accident)	s	
	X UMBRELLA LIAB X OCCUR						EACH OCCURRENCE	s	10,000,0
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	WORKERS COMPENSATION		_				X PER OTH- STATUTE ER		
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D	DFFICER/MEMBEREXCLUDED? N Mandatory in NH)	N/A		UB-4P245919-21-43-G	01/01/2021	01/01/2022	E.L. DISEASE - EA EMPLOYEE		1,000,0
	f yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	s	1,000,0
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с	Professional Liability			P-001-000066542-03	01/01/2021	01/01/2022	\$10,000,000 Each Claim		00,000 Annua gate
	Professional Liability RIPTION OF OPERATIONS / LOCATIONS / VEHICI	LES (A	CORD				Claim	\$10,0 Aggre	
ER	TIFICATE HOLDER			S	HE EXPIRATIO	N DATE THE	ESCRIBED POLICIES BE C	ANCEL BE DE	LED BEFOR
					CCORDANCE W	0	Y PROVISIONS.		
					N	20	cale		

Authorization and Agreem The Village of Orland Park, Type 1S - Recodifica		
Project Price		\$15,995
Optional Components		
Upgrade to Premium eCode360, Includ Annual Maintenance: \$1,195	ing PubDocs Module	\$200
Total Investment Including all of the options selected above, the to	otal project price will be:	\$
The Village of Orland Park, Illinois, hereby agree General Code's Codification Terms and Condition http://www.generalcode.com/terms-and-condition	ons, which are available at	ove, and to
Village of Orland Park, Will County, Illinois		
Ву:	Witnessed by:	
Title:	Title:	
Date:	Date:	
GENERAL CODE, LLC		
Ву:	Witnessed by:	
Title:	Title:	
Date:	Date:	
This document serves both as a proposal and as authority to General Code to administer the codi authorized signatures. A signed copy of this ag records.	fication project, complete the for	rm above, including
Scan and email the completed form to contracts@ form to General Code at (585) 328-8189 or retu		

Rochester, NY 14624.

Appendix

Terms and Conditions

General Code requests the following modifications to terms and conditions (new language in red):

Page 2

Indemnification

The successful Proposer shall indemnify, defend and hold harmless the Village, its trustees, officers, directors, officials, agents, employees, representatives and assigns, from lawsuits, actions, costs (including reasonable attorney's fees), claims or liability of any character, incurred due to the alleged negligence or willful misconduct of the Proposer, brought because of any injuries or damages received or sustained by any person, persons or property on account of any act or omission, neglect or misconduct of said Proposer, its officers, agents and/or employees arising out of, or in performance of any of the Contract provisions, including and claims or amounts recovered for any infringements of patent, trademark or copyright; or from any claims or amounts arising or recovered under the "Worker's Compensation Act: or any other law, ordinance, order or decree. In connection with any such claims, lawsuits, actions or liabilities, the Village, its trustees, officers, directors, officials, agents, employees, representatives and their assigns shall have the right to defense counsel of their choice. The Proposer shall be solely liable for all costs of such defense and for all expenses, fees, judgments, settlements and all other costs arising out of such claims, lawsuits, actions or liabilities.

The Proposer shall not make any settlement or compromise of a lawsuit or claim, or fail to pursue any available avenue of appeal of any adverse judgment, without the approval of the Village and any other indemnified party. The Village or any other indemnified party, in its or their sole discretion, shall have the option of being represented by its or their own counsel. If this option is exercised, then the Proposer shall promptly reimburse the Village or other indemnified party, upon written demand, for any expenses, including but not limited to court costs, reasonable attorneys' and witnesses' fees and other expenses of litigation incurred by the Village or other indemnified party in connection therewith.

Page 11

12. Indemnity:

A. To the fullest extent permitted by law, the Consultant hereby agrees to defend, indemnify and hold harmless the Village, its elected and appointed officials, employees and agents against all injuries, deaths, loss, damages, claims, patent claims, suits, liabilities, judgments, costs and expenses, which may in anywise accrue against the Village, its elected and appointed officials, employees, and agents arising in whole or in part or in consequence of the negligence or willful misconduct of the Consultant in the course of the performance of the Work by the Consultant, its employees, or subconsultants, or which may in anywise result therefrom, except that arising out of the sole legal cause of the Village, its elected and appointed officials, employees or agents, the Consultant shall, at its own expense, appear, defend and pay all reasonable charges of attorneys and all costs and other expenses arising therefrom or incurred in connection therewith, and, if any judgment shall be rendered against the Village, its elected and appointed officials, employees or agents, in any such action, the Consultant shall, at its own expense, satisfy and discharge the same.

eCode360 Platform

Our *eCode360* platform is designed specifically to house codified laws and municipal information. *eCode360*'s intuitive design, responsive navigation, and robust search functionality drive performance and user satisfaction.

Simple for Everyone

eCode360 offers a user experience that's simple and intuitive. Our easy-to-use, uncluttered interface allows users to access, search and share Code sections with incredible speed and precision on desktop and mobile devices. It provides the power to communicate information to everyone in your municipality like never before.

24/7/365 Access and Security

General Code supports your community through technologies that transform your users' experience and empower your community to access, navigate and share your Code in exciting new ways. Our *eCode360* platform was designed by our own in-house team of software engineers, experts who understand the importance and value of simplifying how you access and use your Code, generating an impressive 71,000 users a day while boasting an incredible uptime average of 99.9%. *eCode360* is available 24/7, 365 days a year.

eCode360 is hosted on Amazon Web Services (AWS)'s EC2, which has an uptime guarantee of 99.99%. Our servers are backed up using IT industry best practices, taking advantage of multiple redundancies and regions within AWS. In addition to a robust disaster recovery plan, we have taken steps to avoid disaster by building *eCode360* from the ground up to be secure and scalable. The system is designed and engineered to minimize the possibility of intrusion and uses multiple leading-edge technologies to harden and secure the service.

eCode360 is our proprietary platform, and does not require any Folio installation or licenses.

Maintenance and Updates

eCode360 is maintenance-free for our users. General Code employs a team of software developers, web application developers and system administrators who maintain and update the platform to give you an intuitive and seamless experience with your Code. Our most recent enhancements can be found at <u>https://www.generalcode.com/happyecode/</u>.

Free Introductory eCode Webinar for Municipal Staff

Our introductory eCode webinar lets you work online with an experienced Training Specialist who can demonstrate *eCode360*'s powerful tools and offer step-by-step guidance to help you use the Code. A great resource for municipal employees who want to help their constituents!

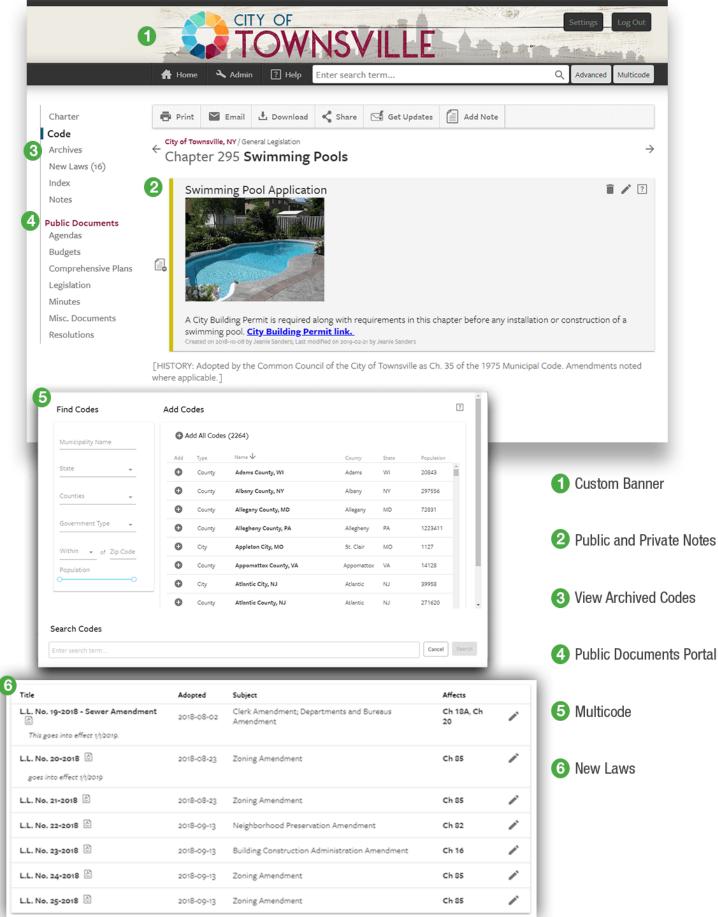
"Multi-purpose" your Code Content—and better serve your community.

Give departments and individuals within your municipality the ability to view and use the specific Code information they need—when they need it. With *eCode360* Content Export, we export your Code's content to an Excel or CSV file. From there, the file can be imported into systems other departments are already using where information from your Code can be quickly viewed and used. This saves others—especially staff who serve the public in the field—the time and effort of searching the entire Code manually to find the particular section they need. For more information about our Content Export services, please contact us at <u>sales@generalcode.com</u>.

eCode360 Service Levels

Standard eCode360 inclu	des the following features:					
	Between regular Code supplements, General Code will temporarily post					
New Laws	PDF copies of new legislation to your online Code					
Custom Settings for	Control the look of your <i>eCode360</i> by selecting custom colors and					
Admin Users	accents, and uploading a custom banner or photo					
Easy and Flexible						
Searching	Search by key words, phrases, section numbers and more					
Electronic Index	A comprehensive list of key words and phrases to speed searching					
Dynamic Table of	Users can find the information they need and see their current location					
Contents	with a table of contents that moves as users browse					
Email or Share Links	Email a link to a specific Code section or share via social media					
Printing	Print with user-friendly functionality and a variety of user options					
Bookmarking	Once "for each a " to an in the section of the Onde					
Searches	Save "favorites" to quickly return to sections of the Code					
Archive View	View a permanent archive of your Code, updated with each supplement					
"Sticky" Table	Table headers remain stationary as you scroll					
Headers	Table fielders feffallt stationary as you scioli					
Translate	Users can view your Code in more than 100 additional languages					
eCode360 Search App	Use your mobile device to search your Code					
Linked New Laws	As new legislation is posted, we will add links from the New Laws					
	section of eCode360 to the affected Code chapters or articles					
Public and Private	Create personalized links and annotations within the Code					
Notes						
	Search across multiple Codes by municipality, geographic region,					
Multicode Search	government type or population to find sample legislation or other Code					
	content for zoning use, legal cases or historical research					
Download to Word	Administrative users can download Code text to a Microsoft Word					
	document to edit and track changes when drafting new legislation					
	des all of the above Standard features plus:					
Download to PDF	Public users can directly download Code text to a PDF document					
New Laws Indicator	Code Change Indicators help users identify sections of your Code that					
	have been changed and provide links to the new legislation					
	Search across the Code, Public Documents, New Laws and Notes using					
Advanced Search	an intuitive query tool and filtering system to quickly pinpoint the most					
	relevant information					
Customizable Titles	Administrative users can add customized titles and comments to your					
	legislation in New Laws					
eAlert	Public users can sign up to receive notifications of changes in the Code					
PubDocs Module	Post non-Code documents along with your online Code					

Sample eCode360 Screens



Formatting & Style

General Code takes pride in offering high-quality printed Code services. Our experience and attention to detail in the design and production of your Code go hand-in-hand with our approach to municipal partnerships.

Organization

The Code will be organized and divided into parts to accommodate different types of legislation. Typically, Part I is made up of legislation of an administrative nature, namely, that dealing with the Village's departments, officers and employees; Part II is made up of the legislation that regulates the general public. Within each part, the various pieces of legislation will be organized into chapters, which will be arranged alphabetically by subject matter. For example, all legislation pertaining to the regulation of streets and sidewalks may be found in Part II, in the chapter entitled "Streets and Sidewalks." Wherever there are two or more pieces of legislation dealing with the same subject, they will be combined into a single chapter. In such chapters, the use of article designations will preserve the identity of the individual pieces of legislation. The Village will have the opportunity to review and approve the organization of the Code.

Table of Contents

The Table of Contents lists the various chapters included in the Code and can be used to help locate desired provisions. Space will be reserved for later insertion of new material in its proper alphabetical sequence. Such space is accommodated in the body of the Code by breaks in the chapter numbering and in the page-numbering sequence between chapters.

Pagination

Each chapter forms an autonomous unit in the page-numbering system. The first page number in each chapter is the number of that chapter followed by a colon and the numeral "1." For example, Chapter 6 begins on page 6:1, Chapter 53 on page 53:1, etc. If a page were to be added between pages 53:2 and 53:3, it would be numbered 53:2.1. This system makes it possible to add or to change pages in any chapter without affecting pages in other chapters and to insert new chapters without affecting the existing organization.

Scheme

The scheme is the list of section titles that appears at the beginning of each chapter and precedes the text. These titles are written so that, taken together, they may be considered as a summary of the content of the chapter. Taken separately, each describes the content of a particular section. For ease of reference, section titles are repeated as section headings in the text.

Section Numbering

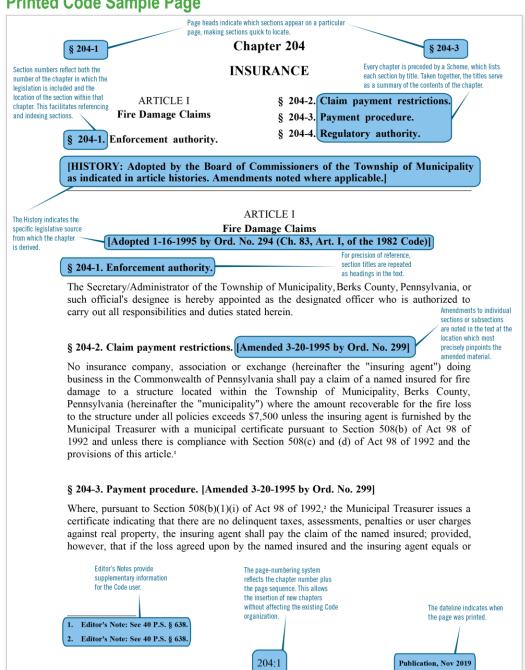
In a chapter-related section-numbering system, each section of every item of legislation is assigned a number that indicates both the number of the chapter in which the legislation is located and the location of the section within that chapter. For example, the first section of Chapter 6 is § 6-1, while the fourth section of Chapter 53 is § 53-4. New sections can also be added between existing sections by using a decimal system. For example, if two sections are to be added between §§ 53-4 and 53-5, they will be numbered as §§ 53-4.1 and 53-4.2.

Legislative Histories

The legislative history for each chapter is located immediately following the scheme for that chapter. The history indicates the specific legislative source from which the chapter was derived, including the enactment number and the date of adoption. In the case of chapters containing parts or articles derived from more than one item of legislation, the source of each part or article is indicated in the text, under its title. Amendments to individual sections or subsections are indicated by boldfaced histories directly in the text.

Editor's Notes

Editor's Notes are used in the text to provide supplementary information and cross-references to related provisions in other chapters.



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