



Legislation Text

File #: 2021-0816, **Version:** 1

Title

Email Security and Archival Services

History

More than 60% of cybersecurity incidents occurred because email phishing was the primary vehicle used by unauthorized actors to gain access to the networks of organizations. The Village's existing email security appliance is at the end of its useful life. It can no longer be updated, struggles to process email quickly, and does not have the functionality to meet the Village's current requirements. This has resulted in staff being inundated by phishing email, not being able to send secured encrypted email, and not being able to search archived email efficiently in response to Freedom of Information Act or legal discovery requests.

Village IT staff researched and attended demonstrations from the top rated email security and archiving services vendors Mimecast and Proofpoint. Staff is recommending the Mimecast Cyber Resilience Pro Plan service offering (Vendor Information Attached). Mimecast satisfied all of the Village's functionality requirements. Mimecast provided a more holistic integrated cloud service offering with intuitive end user and management tools and services, the Village's email will be stored at secured government customer only FEDRAMP certified data centers, and at a \$17,426.04 less annual cost than Proofpoint. Staff pursued pricing through the Mimecast's reseller Insight Public Sector using the OMNIA Partners cooperative purchase contract.

Mimecast presented its proposed solution before the Technology Commission at the Wednesday, November 3 meeting. The Technology Commission voted unanimously to recommend to the Board of Trustees approval of staff's recommendation.

Financial Impact

This project was included in the FY 2021 Department of Information Technology budget.

Recommended Action/Motion

I move to approve of a three-year contract with Insight Public Sector, Inc. through the OMNIA Partners cooperative purchase contract for IT Products & Services #4400006644 with software, hardware, and services provided by Mimecast, for a not to exceed cost of \$84,000;

And,

To authorize the Village Manager to execute all related contracts, subject to Village Attorney review.