File #: 2019-0009, **Version:** 1

Title
Harris Enterprise Resource Planning - Annual Software Maintenance

History
The Harris ERP/Innoprise software annual maintenance is due for renewal. Staff is requesting approval in the amount of $62,650.93 for this service effective February 1, 2019, to January 31, 2020.

The Harris ERP/Innoprise software consists of core financials and payroll, utility billing, building permits, business licenses, code enforcement and online bill pay for utility billing. Fees have been prorated for a period of six months for the building permits, code enforcement and business license modules in anticipation of the Tyler Energov system go-live in July. Contractually, there has been no increase in maintenance fees for years 2012 through 2017. Maintenance fees have increased by 4% for 2019.

On January 21, 2019, this item was reviewed and approved by the Technology, Innovation and Performance Improvement Committee and referred to the Board for approval.

Financial Impact
Business Information Systems has included $68,000 in computer software maintenance for this expenditure.

Recommended Action/Motion
I move to approve the Harris ERP annual software maintenance at a cost not to exceed $62,650.93.