



## Legislation Text

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**File #:** 2024-0497, **Version:** 0

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### Title

Telecommunications Software Support

### History

In 2020, the Village approved a modernization project that replaced the telecommunications system with a modern system provided from Cisco and three (3) years of software licensing and support. The software licenses went into effect in 2021 and are set to expire in 2024. Included in the three (3) year license was InformaCast for staff emergency notifications, Verify for call statistical reporting, Cisco Contact Center software and Cisco Unified Communications software.

Staff is recommending purchasing another three (3) year license for the software to support these telecommunications systems including \$8,894 for InformaCast paid in 2024, \$39,675 for Contact Center to be paid \$13,225 over three (3) years and \$75,975 for Unified Communications to be paid over three (3) years for a total of \$124,544.

### Financial Impact

FY2024 operating budget included purchasing the software licenses for 2024.

### Recommended Action/Motion

I move to approve a three (3) year contract with Insight Public Sector, Inc. through the OMNIA Partners cooperative purchase contract for IT Products & Services #4400006644 for the InformaCast telecommunications software at a cost of \$124,544.00;

AND

Authorize the Village Manager to execute all related contracts subject to Village Attorney review.