



Legislation Text

File #: 2016-0171, **Version:** 1

Title

Spyglass Telecom Audit Results - Approval

History

Staff recently retained the services of the Spyglass Group, LLC to perform an audit of bills received from the Village's land line and cell phone service providers, as well as bills received from providers of data and cable services. Cell phone bills received for police cell phones were not included in this initial audit. The purpose of the audit was to find ways to reduce the Village's overall costs by identifying erroneous charges, phone/data lines that were not utilized or were underutilized, services charged for but not provided, taxes charged in error, etc. There was no cost to the Village for performing the audit. If the audit was performed and nothing was found, we would not owe Spyglass anything. If erroneous charges and/or savings were realized through a change in service provision and/or eliminating lines and/or charges, Spyglass would earn a portion of the savings. Spyglass would receive 50% of any cost recovery and 12 times the monthly savings from any service elimination and/or cost reduction.

Staff provided the Spyglass Group with two billing periods of bills for these services. Spyglass performed a thorough review of these bills and presented us with their findings. The attached file (Spyglass Invoice Detail) provides a list of savings that the Village has/will realize as a result of the audit. The total monthly savings amount for the Village is \$1,446.46; prior payments recovered amounted to \$672.94. Spyglass will be paid 12 x \$1,446.46, plus 50% of \$672.94, for a total invoice amount of \$17,693.99. This is a one time payment; after this payment, all future savings realized related to this audit will go to the Village.

On March 7, 2016, this item was reviewed by the Finance and Information Technology Committee, recommended for approval and referred to the Village Board of Trustees for consideration.

Financial Impact

Future bills received from the Village's land line, cell phone and data/cable service providers will reflect reduced charges for the same level of service.

Recommended Action/Motion

I move to approve payment to the Spyglass Group, LLC in the amount of \$17,693.99.