

# **Tyler Payments**



## STREAMLINE PAYMENTS

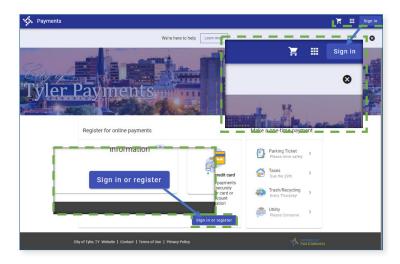
Simplify the complexity of your payment ecosystem with a single source for your payment needs

# States improve user

Handle payment processing checkout, fee handling, shopping cart, and receipts consistently

Tyler Payments<sup>™</sup> makes it easy for public sector agencies to accept online and over-thecounter payments for bills, fees, tickets, and fines. All aspects of payment processing are handled with Tyler Payments, including merchant services onboarding, shopping cart, check-out, fee handling, and receipts.

Fully integrated with Tyler Technologies' product suites, as well as third-party solutions, Tyler Payments offers a public-facing enterprise portal that simplifies the complexity of any payment ecosystem. And with Snaplogic<sup>™</sup>, you can establish seamless, real-time integrations with non-Tyler billing applications to enable immediate payments for all bills, regardless of your back-office system. Tyler Payments is accessible from any device as a cloud-based product, enabling constituents to make payments from anywhere, any time.



### THE PAYER EXPERIENCE

A robust and flexible electronic bill payment and presentment (EBPP) solution, Tyler Payments provides one place for constituents to make payments, review past billing and payment history, and see up-to-date balance information on all open accounts. Advanced search capabilities enable them to find and pay for:

- Utility bills
- Court fees
- Property taxes
- Vital records

- Tax bills
- Parking tickets
- License fees
- Permits

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# TYLER INTEGRATIONS

Fully integrated with Tyler's product suites, as well as third-party solutions.

#### PAYERS CAN LINK ANY NUMBER OF ACCOUNTS TO MAKE ALL PAYMENTS IN ONE PLACE

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To keep track of upcoming bills, link your account	
First, which type of bill do you want to link?	
Utility bills Tyler Technologies Permitting Department	>

# Quickly link billing accounts with the click of a button

	Let's find the account	
	What's the last name on the account?	
	Last name What's the utility account number on the a	account?
	Utility account number	
E	ack	Search

Easily locate each billing account with key information

That worked! We fe	ound your a	ccount.
Give this account a nam	ne that makes	it easy to recognize
Cancel		Link account

Assign nicknames for each account for future tracking

For more information visit tylertech.com



These items can be placed into a payer's shopping cart for immediate payment, or they can schedule payment for a later date. Tyler Payments' consistent payer experience enables constituents to review bill history and payment history for any bill at any time.

Tyler Payments helps to increase electronic payment adoption by offering tools and features such as:

- Ability to make secure payments without creating an online account
- Advanced functionality for those who do create an online account
- Automatic payment scheduling for ongoing bills and fees
- Paperless billing
- Viewable e-receipts for all bills paid through Tyler Payments

Tyler Payments accepts a wide variety of payment methods, including Apple Pay<sup>®</sup>, credit cards, and e-checks.

#### **BENEFITS FOR THE BILLER**

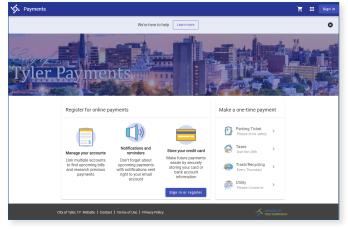
A cloud-based, multi-tenant application, Tyler Payments is positioned for minimal maintenance and maximum availability. It requires very little training or on-site technical support.

Tyler Payments has a flexible fee structure with no subscription or licensing costs, meaning you can provide

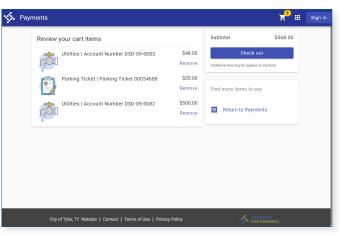
predictable rates for your online payers—whether you pass the fees along or absorb them. As a biller, you can maximize electronic payment adoption by providing a one-stop, easyto-use location for all payments. Additional features and benefits include:

- Level 1 PCI/PA-DSS compliant
- Review payment details with administrative transaction and reconciliation tools
- Save on mailing costs with paperless bill options
- Update payments in real-time to your Customer Information System (CIS)
- Easily brand your portal with logos, videos, and relevant content and links for your citizens
- Provide custom payer notifications and receipt text
- Email delivery of receipts
- Customer service and troubleshooting by a dedicated team of Tyler e-payment professionals

Tyler Payments offers a single portal for all of your payment processing needs—enabling constituents to pay any bill type in one convenient online location. A modern, secure toolset, it increases online payment adoption in your community and streamlines reconciliation of payment activity across your organization.



Access any type of bill from one dashboard.



Pay all bills with single check-out.

