



Orland Park, IL

Key Findings

May 2014



NRC

National Research Center Inc

About The NCS



Community Livability

- Community Characteristics
- Governance
- Participation

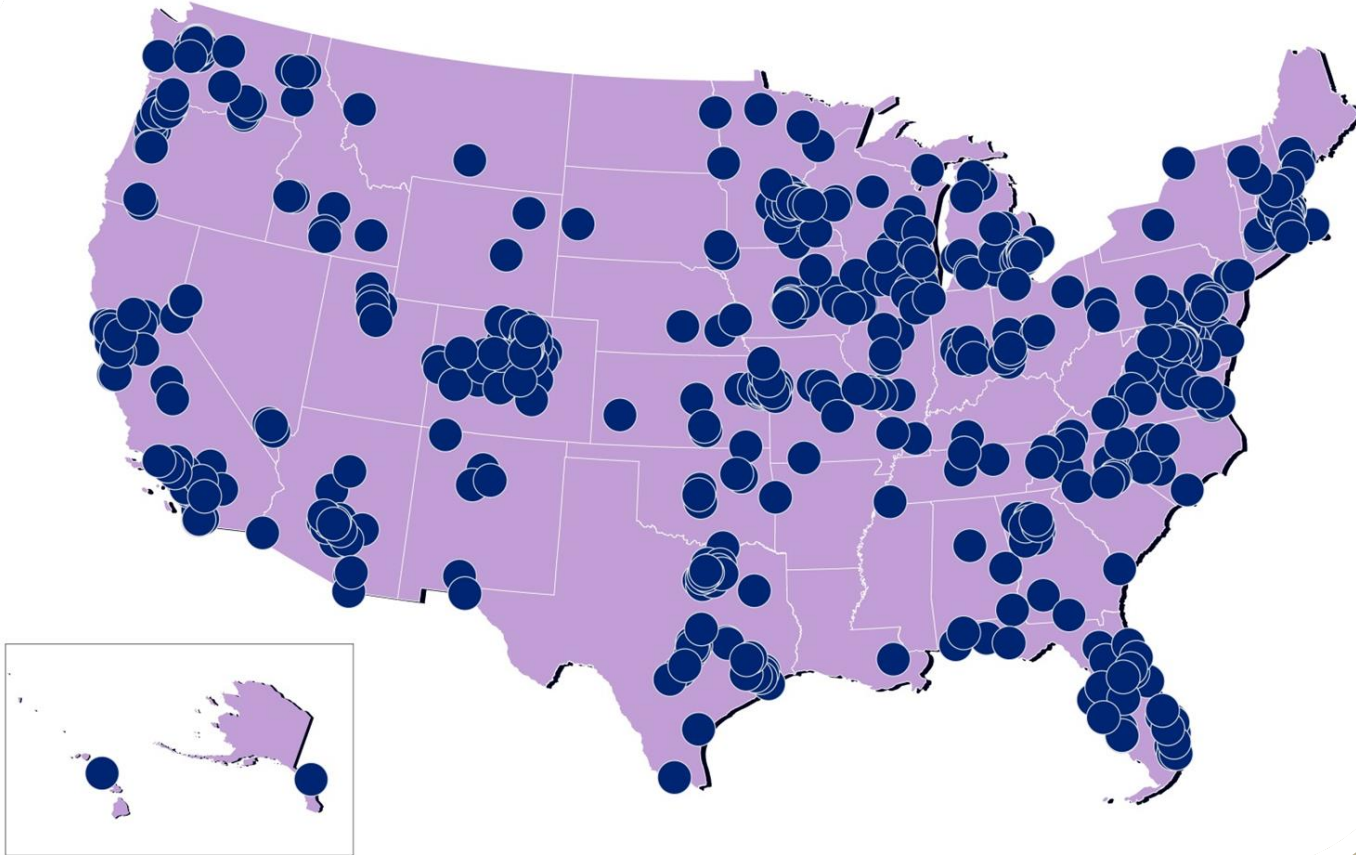
Facets of Community Livability



The NCS & Orland Park

- Participant in The NCS 2012 & 2014
- Random sample of 3,000 households
 - 31% response rate
 - $\pm 3\%$ margin of error
- Demographic and geographic comparisons
- Web options

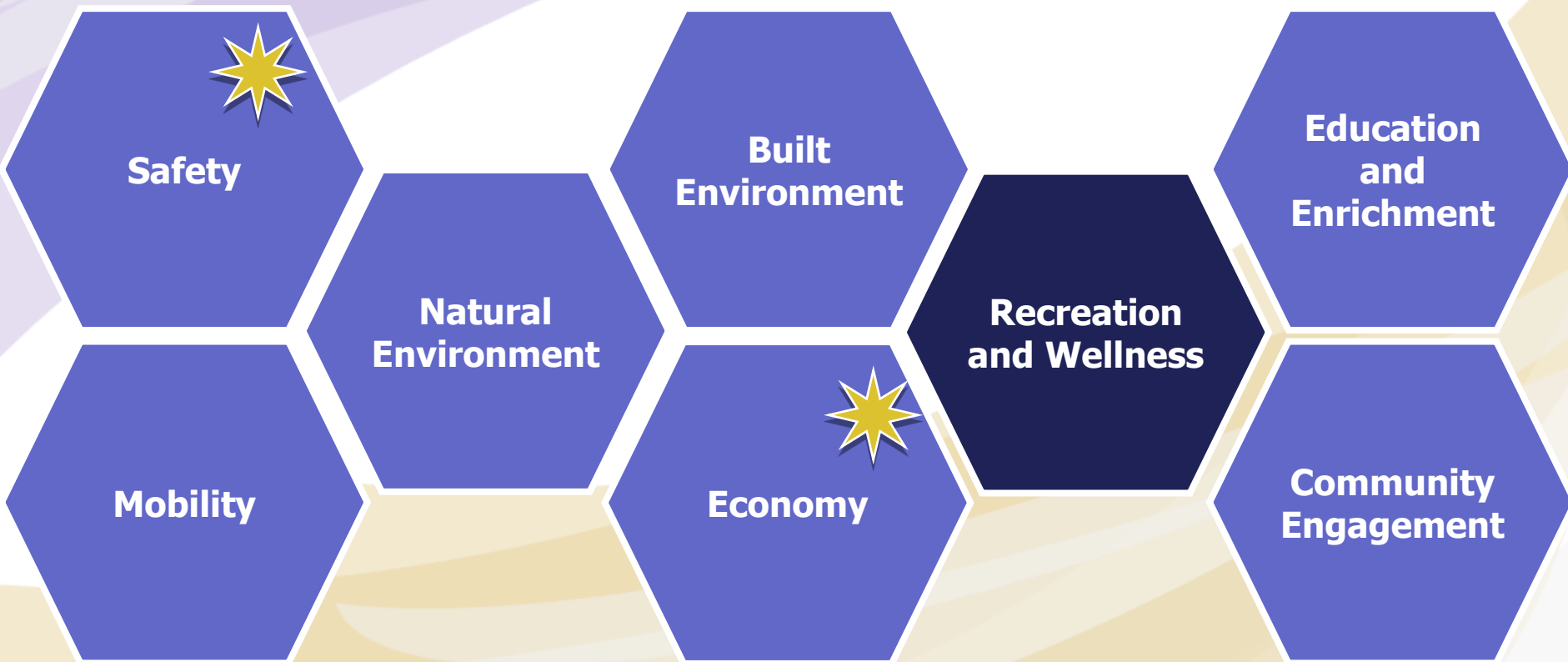
National Benchmark Comparisons



Key Focus Areas

Legend

- Higher than national benchmark
- Similar to national benchmark
- Lower than national benchmark
- Most important



Key
Finding
#1

**Residents enjoy
exceptional quality
of life**

2014 Ratings Compared to 2012

22

received
higher
ratings

60

received **similar**
ratings

7

received
lower
ratings

High Quality of Life

9 in 10

"excellent" or "good"

Overall quality of life

Place to live

Place to raise kids

Neighborhoods



Image and Appearance Improved

Higher

Image/reputation

Appearance

Natural environment



Parks & Recreation

At least **4 in 5** “excellent” or “good”

Village parks

Recreation programs

Recreation centers

Recreation opportunities

Comparison to national benchmark:

■ Higher ■ Similar ■ Lower



Key
Finding
#2

Residents feel safe

Safety is Important



Feelings of Safety

At least **9 in 10** felt safe:

- Overall
- in **neighborhoods**
- in Orland Park's **commercial areas**



Safety Services

At least 9 in 10:

Police services

Ambulance/EMS

Fire services

Fire prevention

About 8 in 10:

Crime prevention

Emergency preparedness

Comparison to national benchmark:

■ Higher ■ Similar ■ Lower

"excellent" or "good"

Key
Finding
#3

Residents value strong economy

Economy is Important



Growth and Development

8 in 10

*Rate the Village "excellent" or
"good" at being pro-active and
responsible for continued growth*

Higher



Economic Development Services



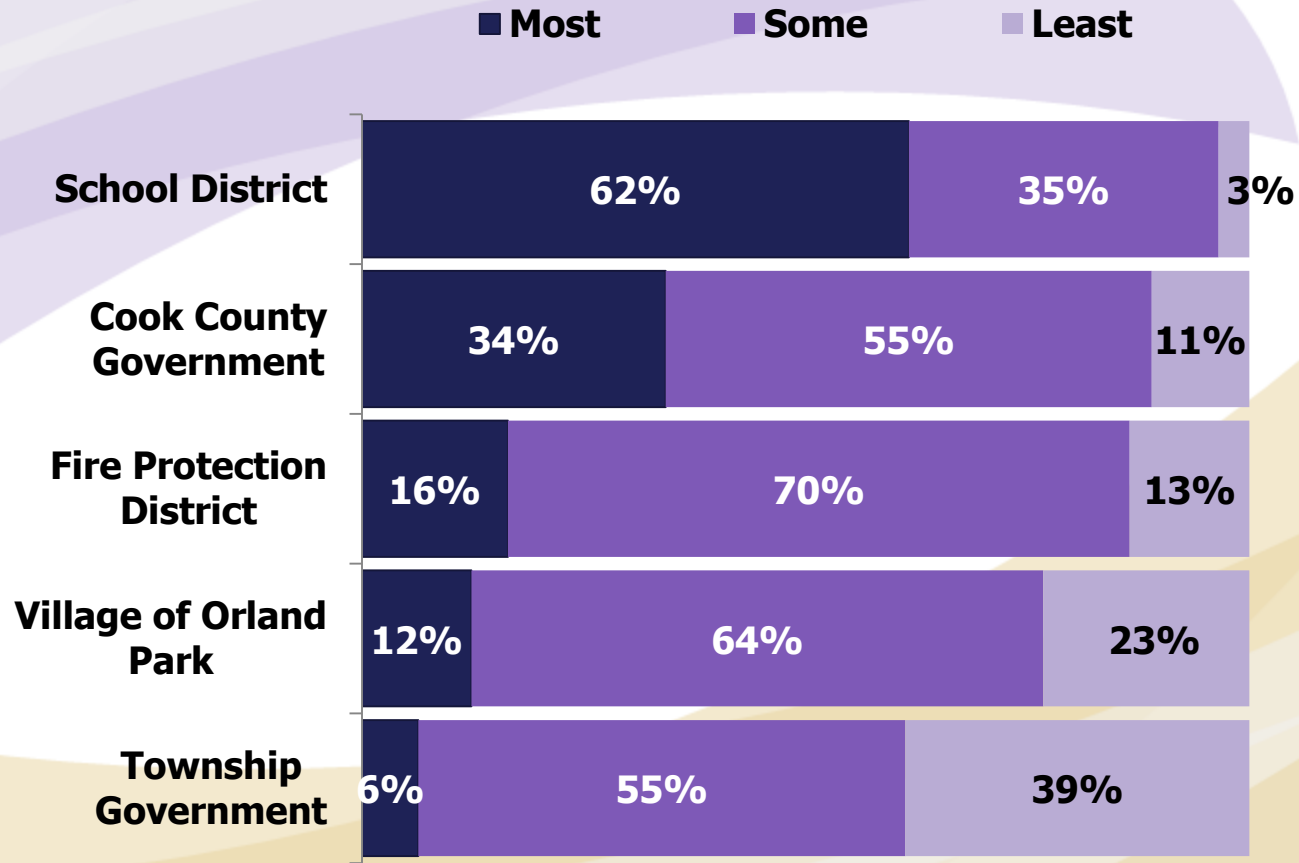
3 in 4
"excellent" or "good"

The background features several overlapping, wavy bands of color. The upper portion is dominated by shades of purple, ranging from light lavender to a deeper, muted purple. The lower portion features shades of yellow and gold, also in wavy, overlapping bands. The overall effect is a soft, flowing, and abstract composition.

Special Topics

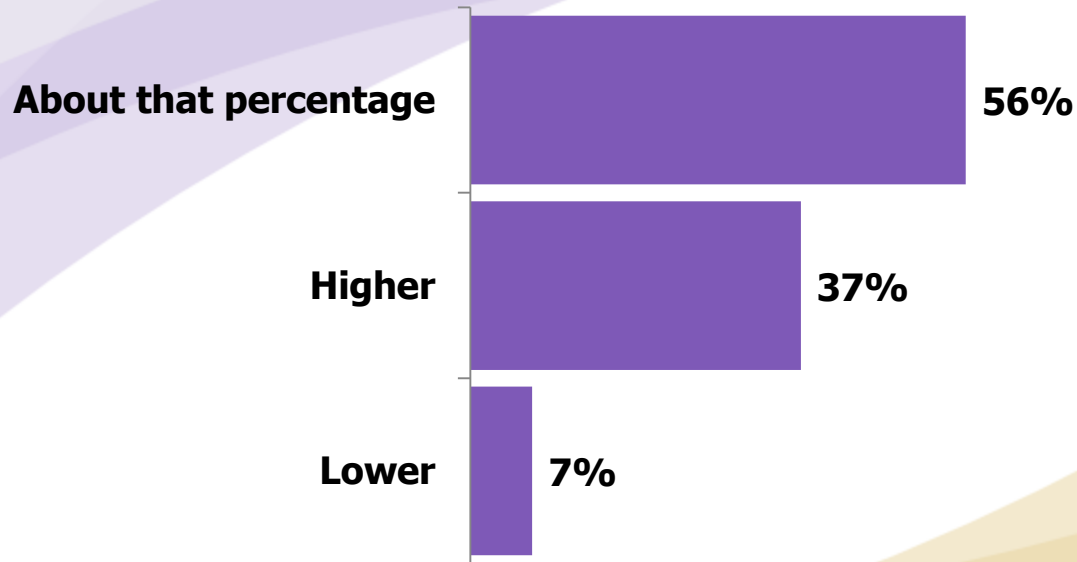
Property Tax Perceptions

Please indicate what proportion of your property tax bill you think each of the following receives:

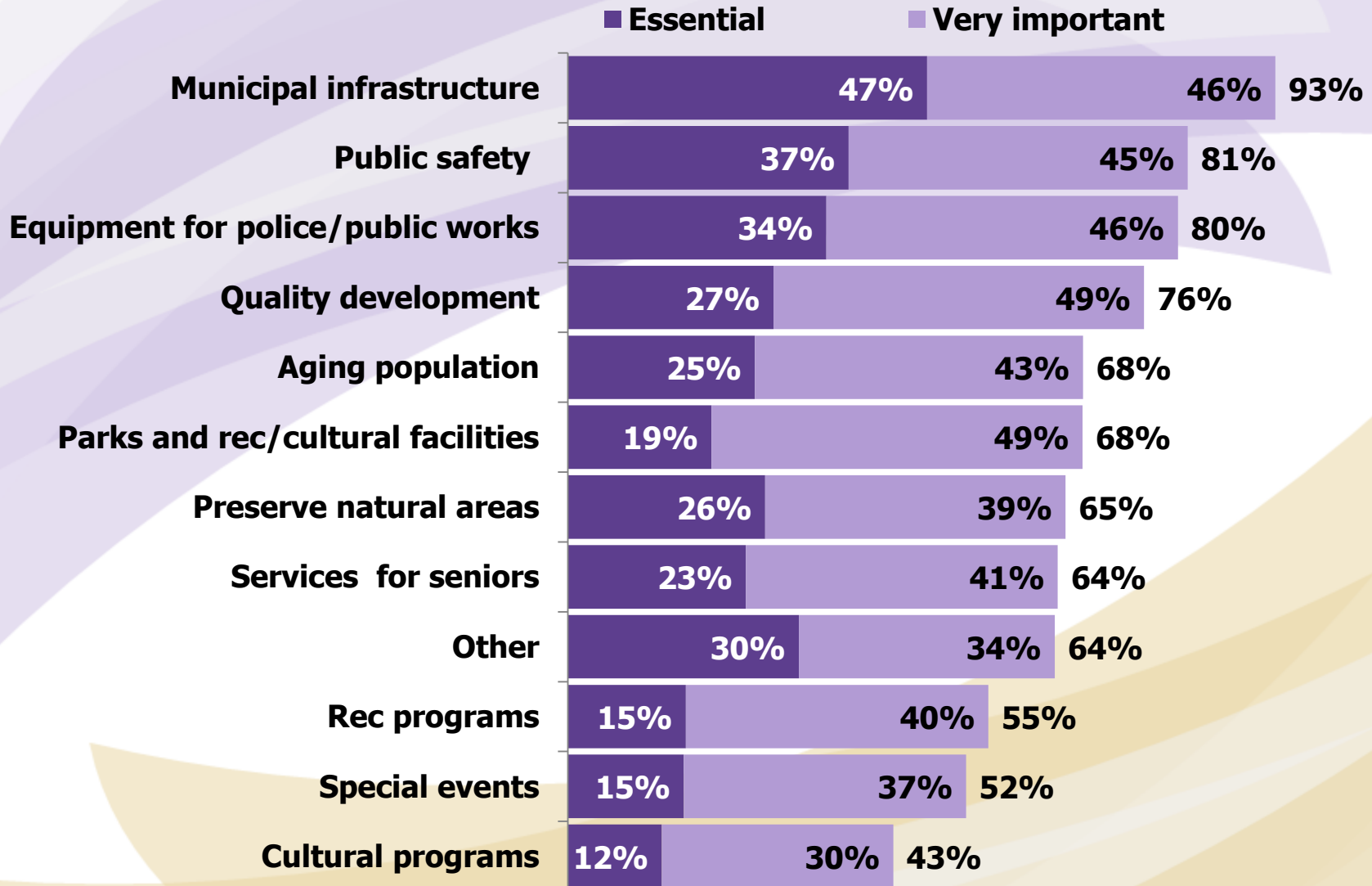


Village Property Tax

From your total property tax paid to the County, between 6-8% goes to the Village of Orland Park's municipal government. Prior to this survey, did you think the percentage of property tax that went to the Village was higher than that, lower than that or about that percentage?

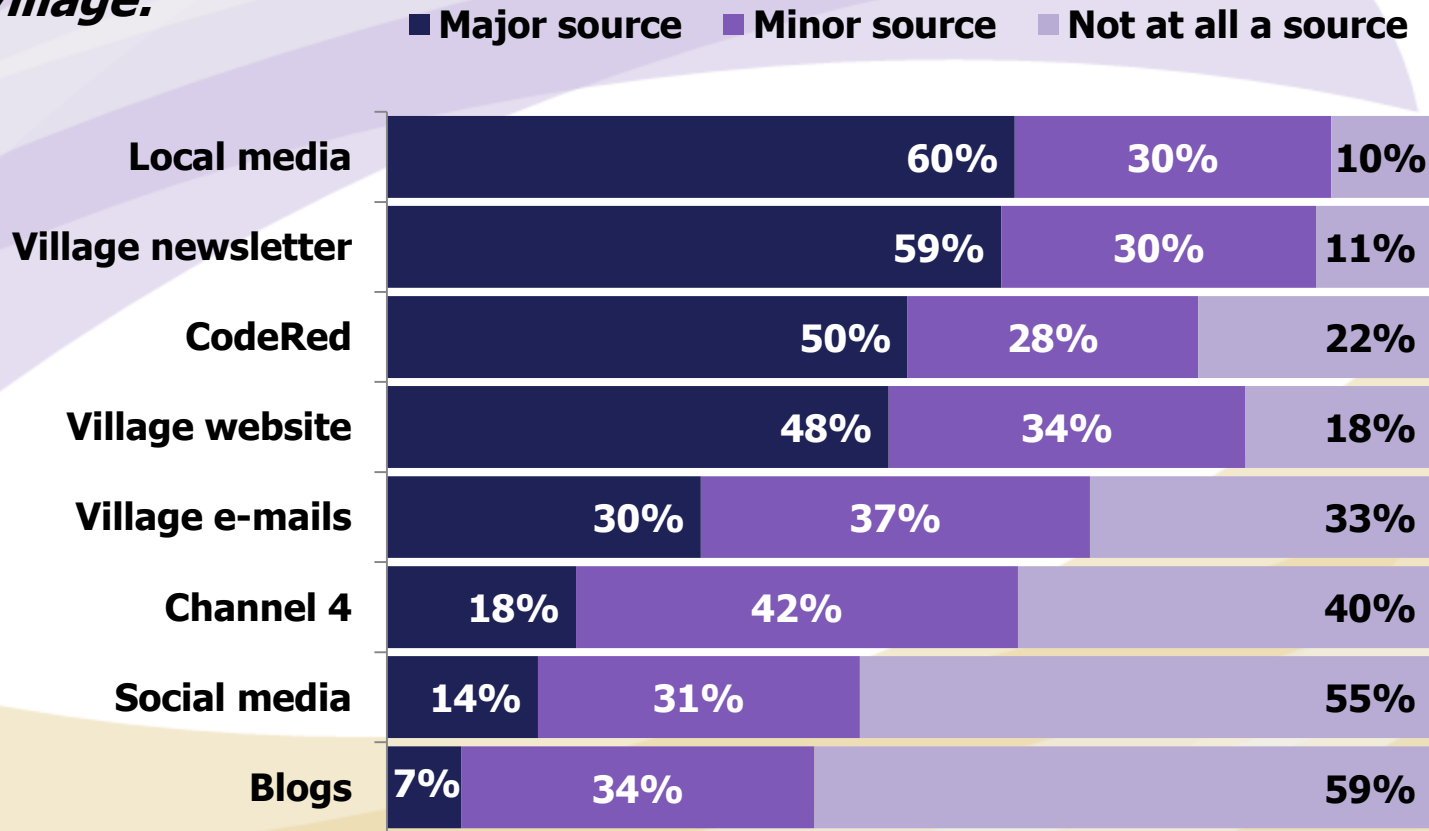


Village Priorities



Information Sources

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village:



Conclusions

- Quality of life ratings remain high
- Residents value emphasis on safety
- Residents rate economy as important and improved



The National Citizen Survey™

Questions?



Thank you!

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