

# *Village of Orland Park*



## ***Request For Proposal***

### ***“Utility Locating & Marking Services”***

*February 18, 2022*

*Prepared By*

USIC Locating Services, LLC  
Evan Crawford  
Business Development Manager  
317-575-7826



**USIC PRICING PROPOSAL FOR VILLAGE OF ORLAND PARK**

*Pricing*

- Per One Call Ticket \$5.00
- Project \$15.00 Per ¼ Hour
- Emergency Tickets \$40.00 Flat Fee
- Non-At Fault Damage Investigation \$275.00

**NOTE:** USIC does not charge for any drive time

Above pricing will have a restoration cap of \$2,000.00 per occurrence for Streetlights where mapping denotes buried wires.

Above pricing will have a restoration cap of \$0.00 per occurrence for Streetlights where mapping does not denote buried wires.

**Pricing Definitions**

**Per One Call Ticket** – All tickets received from State One Call.

**Project Rate** – If locating the Village of Orland Park utility exceeds thirty minutes, the ticket will then be billed the proposed per ¼ hour Project Rate starting after the first thirty minutes of locating time.

**Business Hour Emergency Ticket** – Any Emergency Tickets that are received between the hours 7:00 A.M - 5:00 P.M, Monday – Friday. This fee is a flat fee and no hourly fees will be charged.

**After Hour Emergency Ticket** – Any After Hour Emergency Tickets that is received between the hours 5:00 P.M - 7:00 A.M, Monday – Friday, all day Saturday & Sunday including Holidays. This fee is a flat fee and no hourly fees will be charged.

**Non-At Fault Damage Investigation** – USIC will respond and investigate all damages to the Village of Orland Park utility. Should the final findings by both parties prove that USIC is clearly not the party causing the damage, USIC will be compensated \$275.00 for the time to perform the Damage Investigation and provide report to Village of Orland Park.

**PLEASE NOTE:** This fee is typically a roll through fee that Village of Orland Park can charge back to the damaging party.

**Restoration Cap** – In the event a damage was to occur where USIC is at fault, USIC will pay up to \$2,000.00 per incident to repair the damaged utility where mapping for Streetlights denote buried wires, and \$0.00 per incident to repair the damaged utility where mapping for Streetlights does not denote buried wires.

---

---

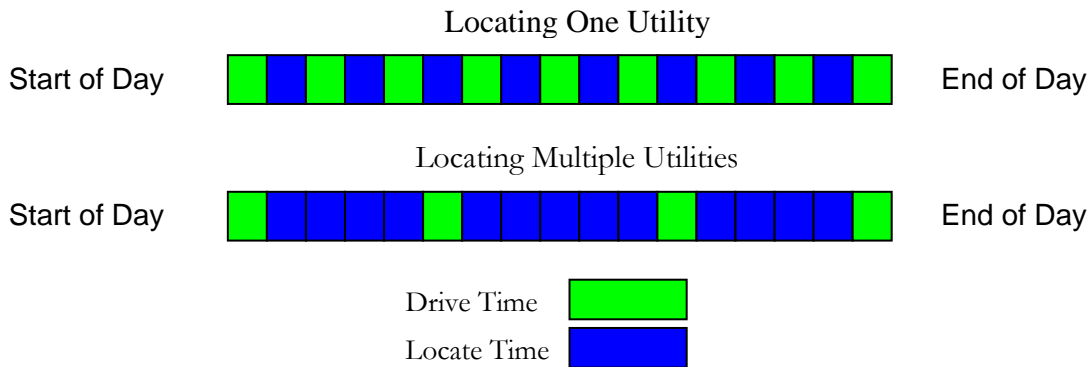
*In addition to saving money on locating expense, Village of Orland Park will experience the added value of using our Professional Damage Prevention Services.*

**OUR VALUE PROPOSITION INCLUDES:**

- Basic Economic Value Summary
- Risk Management Summary
- Advanced Technology Summary
- Professional Services Summary

**BASIC ECONOMIC VALUE**

- USIC currently visits every job site already for other utility clients creating *economies of scale that cannot be matched* internally or by any other vendor.



**RISK MANAGEMENT**

- USIC *investigates every damage occurrence. Reports Upon Request*
- USIC uses a CDI (Certified Damage Investigator) to investigate and prepare reports.
- Each report includes pre and post dig photos and all pertinent documentation.  
All reports are prepared electronically and uploaded through wireless technology.
- All damage reports made available for use in claims recovery efforts
  - Damage reports enables you to recover all damage expense from either the locate vendor or from the excavator.

## ADVANCED TECHNOLOGY

- USIC utilizes an in-house proprietary ‘real time’ ticket management system (TicketPro) that reflects 30 plus years of locating experience. The depth of TicketPro cannot be matched by any ‘off the shelf’ ticket management system.
- USIC technicians work their ticket load in a real time, paperless environment (creating even more labor related efficiencies).
- ***Village of Orland Park will have direct, real time access*** to our ticket management system (***Customer Portal***). Village of Orland Park will have ability to:
  - View tickets as they come in from the State One Call service “Real-Time”
  - Quickly identify when ticket is due and if completed, time it was completed and what was located.
  - Query any ticket by ticket number
  - View all post locate photos attributed to that located
  - Additional information package available upon request.

## PROFESSIONAL SERVICES

- Village of Orland Park increases labor support.
- Village of Orland Park increases labor management in terms of Supervisors, District Managers, Senior Directors and VP of Operations.
- Technician support also includes a Claims Manager, a Quality Manager, a HR Specialist and a Key Accounts Manager
- Accurate and timely locates to include pre-dig photographs to assist in damage recovery.
- USIC uses the latest technology and works ‘real time’ in a paperless environment to ensure data integrity.
- USIC encourages regular performance meetings with Village of Orland Park
- USIC is engaged nationally in the prominent industry association and legislation (to include the Common Ground Alliance (CGA) and National Utility Locating Contractors Association (NULCA). We also track and invest in the latest locating technology.
- USIC provides all labor and materials to include all after hours emergencies, weekends and holidays. We manage the work, you manage us.
- USIC provides Village of Orland Park all data and tools necessary to professionally manage their damage prevention program.

# **Village of Orland Park**

*In partnership with*

**USIC Locating Services, LLC**