



**GLOBAL CONNECT**  
Emergency Notification System

**GLOBAL CONNECT USER AGREEMENT**

Global Connect  
5218 Atlantic Avenue  
Suite 300  
Mays Landing, New Jersey 08330-2003

Phone: 609-625-7951  
Toll Free: 888-421-4151  
Fax: 609-625-4399

Contract #: \_\_\_\_\_

**COMPANY and CONTACT INFORMATION**

|                               |                             |  |              |
|-------------------------------|-----------------------------|--|--------------|
| Village of Orland Park        |                             | Mary Klinger   |              |
| _____<br>Company Name         |                             | _____<br>Contact Person  |              |
| 14700 S. Ravinia Ave.         | Orland Park                 | IL   | 60462        |
| _____<br>Street Address       | _____<br>City               | _____<br>State   | _____<br>Zip |
| 708-403-6190                  | 708-403-9212                | <a href="mailto:mklinger@orland-park.il.us">mklinger@orland-park.il.us</a> |              |
| _____<br>Contact Phone Number | _____<br>Contact Fax Number | _____<br>Contact's Email Address   |              |

**USER NAME and PASSWORD INFORMATION - to be completed by Global Connect**

|  |  |                                 |
|--|--|---------------------------------|
| 8667975100                                       | Password: _____                        | _____                           |
| _____<br>User Name:                              | _____<br>Must Be 10 Digits - No Spaces | _____<br>Name of Person Trained |
| _____  | _____                                  | _____                           |
| _____<br>Phone Number                            | _____<br>Fax Number                    | _____<br>Email Address          |
| Kelly Quinn                                      | 888-421-4151 x260                      | 609-432-1938                    |
| _____  | _____                                  | _____                           |
| _____<br>Global Connect Contact Person (Trainer) | _____<br>Phone Number                  | _____<br>Cell Phone Number      |

**BILLING INFORMATION**

Billing Address Same As Above

|  |                                      |                             |                          |
|--|--------------------------------------|-----------------------------|--------------------------|
| _____  | _____                                | _____                       | _____                    |
| _____<br>Street Address  | _____<br>City                        | _____<br>State              | _____<br>Zip             |
| _____  | _____                                | _____                       | _____                    |
| _____<br>Contact Person Accounts Payable   | _____<br>Phone Number                | _____<br>Fax Number         |                          |
| <input checked="" type="checkbox"/> Bill By Invoice  | <input type="checkbox"/> Credit Card | _____                       | _____                    |
|  |                                      | _____<br>Credit Card Number | _____<br>Expiration Date |
| _____  |                                      |                             |                          |
| Name On Credit Card - Please Print   |                                      |                             |                          |
| Type: <input type="checkbox"/> VISA <input type="checkbox"/> MC <input type="checkbox"/> AE <input type="checkbox"/> OTHER _____ |                                      |                             |                          |

## TERMS AND CONDITIONS

- 1. The chargeable annual rate is \$ .55 cents per location (businesses and households) and \$1.00 for each employee/volunteer. This provides Orland Park, IL with unlimited emergency calls to their database of households / businesses and unlimited calls and emails to their employees / volunteers using Global Connect's Emergency Notification System.** Total charges will be prorated based on the 12 month period starting June 1, 2013 ending May 31, 2014. In the event of renewal, charges will be based on the number of locations, employee/volunteer and self-registered cell phone numbers or emails as of the renewal date.
2. Global Connect reserves the right to dissolve this agreement and eliminate associated passwords including customer accounts in the event of a breach of contract, which breach remains uncured for (30) days following written notice to Orland Park, IL. In the event of renewal, Global Connect will provide Orland Park, IL written notice of any increases or decreases to the annual rate within (60) days of the renewal date.
3. Information provided by Orland Park, IL including but not limited to phone lists and data files will remain the exclusive property of Orland Park, IL. Global Connect agrees not to rent, sell, loan or provide this information to any person or company without written permission by Orland Park, IL.
4. In no event shall Global Connect be liable for any incidental, special, consequential or punitive damages including loss of use, profits, revenue or goodwill suffered by Orland Park, IL. The total liability of Global Connect shall be limited to the amount of payment for product or services received from Orland Park, IL during the calendar month such liability arose. Global Connect shall not be liable for any failure of performance due to causes or circumstances beyond Global Connect's control. Nor shall Global Connect be liable for any act or omission of any other person or company furnishing any portion of a product or service. Global Connect is not responsible to Orland Park, IL, any of Orland Park, IL recipients or any other third party regarding the accuracy or validity of the data entered through Global Connect's Emergency Notification System or Collection System. Global Connect makes no warranty that such systems will be error-free or that access thereto will be uninterrupted. All calls will be delivered in the fastest amount of time, based on the local exchange carrier's available bandwidth.
5. Orland Park, IL shall indemnify, save harmless and defend Global Connect from and against any and all claims, losses, costs, attorney's fees, damages, or injury including death and / or property loss, expense claims or demands arising out of or caused or alleged to have been caused in any manner by a defect in any equipment, materials or services supplied under this contract or by the performance of any work under this contract, including all suits or actions of every kind or description brought against Global Connect, either individually or jointly with for or on account of any damage or injury to any person or persons or property, caused or occasioned or alleged to have been caused by, or on account of, the performance of any work pursuant to or in connection with this contract, or through any negligence or alleged negligence in safeguarding the work area, or through any act, omission or fault or alleged act, omission or fault or alleged act, omission or fault of, its elected and appointed officials, its employees, agents, volunteers and others working on behalf of Orland Park, IL or others under the Global Connect contract. This indemnification and hold harmless agreement shall apply in all instances whether Global Connect as well as it's agents and employees is made a direct party to the initial action or claim or subsequently is made a party to the action by third-party in-pleading or is made a party to a collateral action arising, in whole or in part, from any of the issues emanating from the original cause of action or claim.
6. Global Connect shall indemnify, save harmless and defend Orland Park, IL , it's elected and appointed officials, its employees, agents, volunteers and others working of behalf of Orland Park, IL , from and against any and all claims, losses, costs, attorney's fees, damages, or injury including death and/ or property loss, expense claims or demands arising out of or caused or alleged to have been caused in any manner by a defect in any equipment, materials or services supplied under this contract or by the performance of any work under this contract, including all suits or actions of every kind or description brought against Orland Park, IL , either individually or jointly with for or on account of any damage or injury to any person or persons or property, caused or occasioned or alleged to have been caused by, or on account of, the performance of any work pursuant to or in connection with this contract, or through any negligence or alleged negligence in safeguarding the work area, or through any act, omission or fault or alleged act, omission or fault of Global Connect, its employees, subcontractors or agents or others under the Global Connect contract. This indemnification and hold harmless agreement shall apply in all instances whether Orland Park, IL as well as its agents and employees is made a direct party to the initial action or claim or

subsequently is made a party to the action by third-party in-pleading or is made a party to a collateral action arising, in whole or in part, from any of the issues emanating from the original cause of action or claim.

7. This agreement is subject to and shall be interpreted in accordance with the laws of the state of New Jersey and any litigation arising out of this agreement shall be conducted in the Superior Court of New Jersey.
8. This agreement supersedes all prior agreements, representations and understandings of the parties. Global Connect agrees that Orland Park, IL without cause and or prior notice may terminate this agreement at anytime.

Government regulation prohibits sending messages before 8 AM or after 9 PM. Federal and State Regulatory Agencies prohibit the use of this product for calling persons or contacting persons with sales or promotional messages with whom you have not obtained written permission. If your message contains a promotion or information about your product or service, you cannot hang up on live answers under federal law. **This does not apply to business-to-business calls, political calls, emergency calls, and calls made for non-profit organizations.**

**I agree to the terms and conditions including governmental rules and regulations contained herein.**

On This Date:        \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_.  
                          Month    Day    Year

By: \_\_\_\_\_  
                          Please Print

Signature: \_\_\_\_\_

Accepted By: **Global Connect, LLC**

On This Date:        \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_.  
                          Month    Day    Year

By                           **Beth Farino**  
                          Please Print

Signature: \_\_\_\_\_

By                           **Colleen Bresnahan**  
                          Please Print

Signature: \_\_\_\_\_