



## Preschool Parent Survey 2014



**Survey Title:** Preschool Parent Survey

### Survey Properties:



**Total Respondents:** 49  
**Launched Date:** 06/25/2014  
**Closed Date:** 08/01/2014

### Responses By Question Analysis:





#### 1. Which preschool program did your child attend?

		Response Total	Response Percent	Points	Avg
Preschool Juniors		23	47%	n/a	n/a
Preschool Seniors		26	53%	n/a	n/a
<b>Total Respondents</b>		<b>49</b>	<b>100%</b>		

#### 2. Which class time did your child attend?

		Response Total	Response Percent	Points	Avg
Morning		35	71%	n/a	n/a
Afternoon		14	29%	n/a	n/a
<b>Total Respondents</b>		<b>49</b>	<b>100%</b>		

#### 3. How did you hear about this preschool program?

		Response Total	Response Percent	Points	Avg
Recreation program guide		27	55%	n/a	n/a
Newspaper		0	0%	n/a	n/a
Village website		3	6%	n/a	n/a
Flyer		0	0%	n/a	n/a
Email		0	0%	n/a	n/a
Sign/Banner		2	4%	n/a	n/a
Word of mouth		10	20%	n/a	n/a
Other, please specify	1. All my kids attended this older is 11 years				

2. My older children attended
4. all of my 4 kids have been through the program
5. Internet search for preschools in my area
8. I was former student
9. Another child went to preschool there
17. older child went there
21. other siblings went.
34. my daughter was attended preschool last years
35. My first child attended this program
36. Two of my children have been through this preschool.
43. Older child attended

**Total Respondents 49**

**4.** How do we rate on the following attributes?

	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	<b>Response Total</b>	<b>Points</b>	<b>Avg</b>
Customer Service	71.43% (35)	26.53% (13)	2.04% (1)	0% (0)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Ease of the registration process	71.43% (35)	22.45% (11)	6.12% (3)	0% (0)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Quality of the facility	69.39% (34)	24.49% (12)	6.12% (3)	0% (0)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Quality of the program	69.39% (34)	20.41% (10)	6.12% (3)	4.08% (2)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
<b>Total Respondents</b>						<b>49</b>		

**5.** This program fulfilled my child's need for:

	<b>Excellent</b>	<b>Very Good</b>	<b>Average</b>	<b>Fair</b>	<b>Poor</b>	<b>Response Total</b>	<b>Points</b>	<b>Avg</b>
Socializing in a group	77.55% (38)	20.41% (10)	2.04% (1)	0% (0)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Creative play	71.43% (35)	24.49% (12)	4.08% (2)	0% (0)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Physical play	69.39% (34)	22.45% (11)	6.12% (3)	2.04% (1)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Appropriate amount of activities	71.43% (35)	24.49% (12)	2.04% (1)	0% (0)	2.04% (1)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Age appropriate activities	75.51% (37)	20.41% (10)	2.04% (1)	0% (0)	2.04% (1)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Intellectual stimulation	67.35% (33)	20.41% (10)	6.12% (3)	4.08% (2)	2.04% (1)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
<b>Total Respondents</b>						<b>49</b>		

**6.** Please rate your experience with the teacher:

	<b>Excellent</b>	<b>Very Good</b>	<b>Average</b>	<b>Fair</b>	<b>Poor</b>	<b>Response Total</b>	<b>Points</b>	<b>Avg</b>
Relates well with children	83.67% (41)	10.2% (5)	4.08% (2)	2.04% (1)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Relates well with parents/adults	81.63% (40)	10.2% (5)	4.08% (2)	4.08% (2)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Keeps parents informed of activities	83.67% (41)	12.24% (6)	2.04% (1)	0% (0)	2.04% (1)	<b>49</b>	<b>n/a</b>	<b>n/a</b>
Available to answer questions	83.67% (41)	12.24% (6)	2.04% (1)	2.04% (1)	0% (0)	<b>49</b>	<b>n/a</b>	<b>n/a</b>

before or  
after class

Attentive to  
the children  
during class





81.63% (40) 10.2% (5) 8.16% (4) 0% (0) 0% (0) 49 n/a n/a

Creates a safe  
and fun  
learning  
experience

83.67% (41) 8.16% (4) 2.04% (1) 6.12% (3) 0% (0) 49 n/a n/a

**Total Respondents 49**

**7.** Please rate your overall experience with the preschool program.

		Response Total	Response Percent	Points	Avg
Excellent		34	69%	n/a	n/a
Very Good		11	22%	n/a	n/a
Average		3	6%	n/a	n/a
Fair		0	0%	n/a	n/a
Poor		1	2%	n/a	n/a
<b>Total Respondents</b>		<b>49</b>	<b>100%</b>		

**8.** What do you think we do well in the preschool program?

1. Just one thing I am concern about is my boy used to attend preschool and lunch and more I usually missed all information from preschool there should be a proper way email or paper handout.
2. The teachers are very caring and seem to love their job. This makes school enjoyable and less intimidating for nervous children.
3. I recommend this program to anyone with a child going into preschool.
4. i have a senior in high school, a junior, and a 7th grader. now a kindergartener too! all have been through the program. all of the teachers have been great over the years. this year was no different! ms. julie, ms. kelly, ms. jeannie and ms. jane were AWESOME! their sense of humor and patience with all these kids is amazing. i recommend this program all the time to people with small children.
5. Your curriculum is great.
6. Everything. My son enjoyed everyday at preschool .
7. It is a great start for kids to get ready for kindergarten and to learn to socialize with other kids and teachers. The graduation ceremony was amazing!
8. The teachers I've had -JoAnne, Maureen- last year truly live the kids and care for their well being.
9. Learning activities play and organizings trips and programs
10. More space in parking lote
11. I am very satisfied with Orland's preschool program! Ms. Jeannie and Ms. Jane are amazing and I can't wait for my son (Senior preschool) and my daughter (Junior preschool) to have them again this year
12. Keeping children interested by doing different activities. Teachers were fun and caring.
13. I honestly think it does well in all fields and sincerely appreciate everything you did for my son
14. I loved this program, and so did my son. He's actually sad he's not returning because he's going to kindergarten. One of my favorites...I love being invited into the classroom at pick up time to listen to announcements. It keeps parents involved in the daily activities and also gives you complete access to the teacher to discuss any concerns. I do recommend this program to friends.
15. Good information to parents after each class! His teachers interacted with my son very well and provided strong learning environment!
16. I think the teachers, helpers, and director of the program are awesome!! They make each child feel important and special! I've had a really great experience with both of my children in this program.
17. I liked the overall structure of each day, the kids knew what was expected and enjoyed the fun learning experience. Also, the field trips were great.
18. Teachers seem to really get to know the students and their families.
19. My son enjoyed his teachers Ms. Jane and Jeanie. He was very comfortable in class and enjoyed singing songs, trips to the gym, parties and day trips.

20. Instill a love for learning
21. Coordinating books to be read to class based on letter they were learning or lesson they were learning about. Field trips were great. Having gym time also great. Lots of hand on activities. Liked that homework given, gave kids sense of responsibility.
22. The program is excellent...my kids have been well prepared for kindergarten.
23. Miss Jane and Miss Jeanie were great teachers.
24. Curriculum has a good variety of activities. Field trips are also a nice addition and fun for the kids. It is nice that parents are able to visit the classroom. This preschool helped my child with social skills and she also learned new things.
25. Communication
26. The teachers engage the children well. My son LOVED going to school.
27. I like the fieldtrips, science experiments, teachers, fun and safe learning.
28. Loved the teachers Ms. Anne and Ms. Debbie. The lunch and more program is a great addition to the standard curriculum as well.
29. the teachers were amazing. And the lunch and more program was wonderful!
30. Curriculum and materials.
31. My daughter (and I) loved her teachers! They were attentive and nurturing. I liked the online calendar to inform parents of upcoming events/activities. I enjoyed the little presentations/songs the students did throughout the year. Also, my daughter enjoyed the themed days (color days, sports day, etc) Additionally, I was pleased with the safety protocol and standards. I feel the student/teacher ratio is appropriate for this age.
32. Organization, repetition to learn topics, socialization
33. Fun activities, Great field trips, Making learning fun!
34. You have a fabulous program!  
Our child learned immensely from Miss Kim, Miss Stephanie and Miss Peggy. These teachers were phenomenal and knew exactly what they were doing. We are confident that our child has been taught everything needed to thrive in Kindergarten. They always communicated any issues to us and provided successful solutions, praised our child's progress when appropriate, and were an absolute joy to partner with in order to ensure our child's success. Kudos to everyone involved in this program!!!!
35. The teachers are very loving towards the kids. They make the parents and the kids feel that they are in a safe environment to learn. They always try to make learning fun!

**Total Respondents 35**

(skipped  
this  
question) 14

**9.** Please list any recommendations you may have to improve the preschool program.

1. No room just perfect
2. The parking can still be an issue. Perhaps stagger the time a little more.
3. keep up the great work hiring great teachers!
4. None very happy with the program
5. None!
6. None really.
7. The parking situation, last year i think there were excersise classes and programs at the same time school was letting out and parking lot was always full and busy, along with a couple classes getting out at the same time. Maybe a drop off and pick up lane would work better or have other activities be before or after scholl sismissal times.
8. I was EXTREMELY disappointed in the program! So much so that I will not sign my two younger kids up. Absolutely no educational value! Teachers and Ms. Rob have no idea what best practices in education are- differentiated instruction! My child came home with coloring pages each day. What is the value in that? How about small group instruction that focuses on the child's needs and readiness levels, such as group working on identifying letters, one working on sounds and perhaps another group reading. I get the social piece, I really do, but there is no reason why 20 minutes of this can't



take place a day. Parent involvement is awful, even embarrassing on your end! We were encouraged to volunteer by Ms. Rob at the beginning, but when I asked my child's teacher, they were not friendly to the idea at all! I was able to volunteer one day, that is it and it was on my child's birthday. SO much wasted time! 35 minutes for snack! Your calendars are outdated! How about a monthly newsletter or a website? Plus, the calendar was wrong have the time. For example, my child was sick and missed pajama day. Come to find out they didn't have pajama day, it was the next day and child didn't wear them because I wasn't there for the silly announcements the day before. I am not the only parent disappointed in the program. Many of the parents in my child's class would talk about the program while waiting for the class to end. We all felt the same way. One mom had her third child in the program and said it had gone down hill since her first. Again, the point of this- the program needs to get with the times! Think about Common Core, professional development for teachers, differentiated instruction. I understand that little money is available for this, but hire a director (not Ms. Rob) that has a degree in education and can offer these trainings to his/her staff.

9. I feel a month off for winter break is too long. Also school year could be longer, at least until late May.
10. Longer hours
11. None
12. Program is great. We are hoping that the indoor playground at the Franklin Loebe center gets rehabbed soon though, because we like to stay and play after school gets out!  
While my son did learn to write letters, I'm not sure what else he learned. Because our nanny dropped him off I didn't know first hand what the curriculum was. My biggest recommendation is that
13. there is a paper handed out with curriculum that will be taught. I feel like the junior pre-schoolers curriculum is lacking if all they learn are letters. Also, I'd like to have more communication about how my child is performing at tasks in the classroom. We registered our child for next fall Senior preschool but I am considering another program which will challenge him more intellectually.
14. It's a great program.
15. Would like the calendars available on line before the program start to help plan and have outfits planned out.  
Work with children more on the alphabet. My older children who attended a different preschool not only knew all their letters by site, they were reading by the time the program finished.
16. My daughter in the orland Park district program still didn't know all her letters by site when done. I know this program is only 3 days in comparison to my older childrens preschool which was 5 days a week but I think working with them more on alphabet is key.  
Have teachers email parents w/ concerns if they are not available at drop off/pick up. My daughter was in lunch and more and I never knew of any behavioral issues b/c I didn't see the teachers regularly (drop off is a zoo). It was a week and a half later that I learned of an issue (it had been happening regularly); had I known earlier it would have been nipped in the bud.
17. A few times other parents mentioned they were late at drop off and my daughter was crying....never mentioned by a teacher (I am sure it was minor....my daughter couldn't remember the issue). Communication could be improved....email or one on one meetings at midterm (which would be nuts for the # of kids you guys have hence my email suggestion).
18. More academics.
19. Increase the length of class time and coordinate the end of school year with the district end of school year dates.  
I would like if there was better times for the preschool programs because the morning time my other daughter is getting on the bus.. The afternoon time is so much later in the day that is when my preschooler becomes more tired... So I wish the program offered a time between 9am or 10am or even 11am - it is what is holding me back from putting her in the senior preschool.
20. Facility needs to more more secure. There is too much access to the building for people walking in and out.
21. I felt as though our teachers, Ms. Gayle and Ms DeeAnn were not very friendly with the children or parents. And for preschool vibrant personalities are so important. Our child was very disinterested and did not like preschool. The lunch and more teachers Jenny and Mara were fabulous and because of them my child began to enjoy school.
22. Although the students are only three years old, I feel the academic portion of this program could be improved. I understand it's a play based program, but it feel many opportunities for learning are missed. I'd like to see more in-depth units that combine academic, art and hands on learning experiences. Academically, all of the material seemed extremely minimal with only a few minutes spent each day on letters and numbers. My daughter loves to learn at home and I was hoping school would immerse her in pre-reading activities/skills. Hopefully the four year old program will focus more on these skills.
23. Longer school year. Start in August end in June.
24. Maybe have additional work for students who learn topics quickly for additional stimulation.

26.

N/A
27.

We wish that this program were longer. We were fortunate to be a part of the lunch and more program which appropriately lengthend our child's day, but we think that the preschool classroom hours should be increase. Additionally, the school year should be longer -- at least equivalent to the Orland public school calendar.
28.

I feel that there is such a huge change in to what they are to know in kindergarten, that I think a little bit more should be done so that they are better prepared. Maybe doing more with the sounds that the letters make or even starting to look at sight words.

**Total Respondents 28**

(skipped  
this  
question)

21