

SunGard Public Sector Inc. - www.sungardps.com + 800 727 8088 main

January 19, 2010

Mary Klinger City of Orland Park 14700 S. Ravinia Avenue Orland Park, IL 60462

Dear Mary Klinger,

I would like to take this opportunity to thank you for your continued support of SunGard Public Sector. We know that you have many choices, and we appreciate the close business relationship that we have established with you. If at any time you need assistance, please don't hesitate to contact me or your Account Manager.

The economic challenges this year have affected all of us. We are no different; however we must still deliver superior customer service and products. We consider you a valued partner, and are doing all we can to continue our relationship for many years to come.

We know too that you are impacted by this economic downturn and would like to extend a thank you for your continued support of SunGard Public Sector by not increasing your annual maintenance in the year of 2010. We sincerely hope this helps your organization get through your current challenges, and we will see a brighter future together.

Should you have any questions or concerns, please do not hesitate to contact your Account Manager or me at 800-727-8088.

Sincerely,

Ron Goodrow

Executive Vice President

SunGard Public Sector

Local Government/Non-Profit

Contal & house

^{*}This memo does not supersede or modify any existing contractual or other agreement between SunGard Public Sector and its customers.

SUNGARD' PUBLIC SECTOR

1000 Business Center Drive Lake Mary, FL 32746 800-727-8088 www.sungard.com/publicsector

Invoice

Company LG

Document No 14123 Date 31/Dec/2009 Page 1 of 3

Due Date

30/Jan/2010

Bill To: Village of Orland Park 14700 South Ravinia ORLAND PARK, IL 60462

Customer Name

Village of Orland Park

United States

Customer Grp/No.

2060LG

Attn: Mary Klinger (MIS Director) 708-403-6190

Ship To:

Currency

USD

Village of Orland Park 14700 South Ravinia ORLAND PARK, IL 60462

Terms

NET30

United States

Attn: Mary Klinger (MIS Director) 708-403-6190

| 1 | 200023 | | 1,2100 | 00:00::20:0 |
|-----|---|-------|--|-------------|
| No | SKU Code/Description/Comments | Units | Rate | Extended |
| | ntract No. 070772 | Cinco | Nate | Exterided |
| 26 | QRep Catalog for MR Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 312.00 | 312.00 |
| Cor | ntract No. 071048 | | - Commission of the Commission | |
| 27 | Click2Gov CE Wireless Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 1,040.00 | 1,040.00 |
| Cor | ntract No. 071067 | | | |
| 28 | QRep Catalog CE Maintenance Start. 01/Feb/2010, End. 31/Jan/2011 | 1.00 | 312.00 | 312.00 |
| Cor | ntract No. 081457 | | | |
| 29 | Click2Gov Customer Information System Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 2,900.00 | 2,900.00 |
| 30 | OnePoint Core Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 670.00 | 670.00 |
| Cor | ntract No. 20011185 | | | |
| 3 | QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 312.00 | 312.00 |
| 1 | QRep Administrator Maintenance Start: 01/Feb/2010. End: 31/Jan/2011 | 1.00 | 312.00 | 312.00 |
| 5 | QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 2.00 | 312 00 | 624.00 |
| Cor | ntract No. 2001140 | | | |
| 2 | QRep End User -1 additional user Maintenance Start: 01/Feb/2010. End: 31/Jan/2011 | 1.00 | 312 00 | 312.00 |
| Cor | ntract No. 20050152 | | 1.00 | 0.5 |
| 6 | Cash Receipts Lock Box Interface | 1.00 | 603 20 | 603.20 |
| | | | Page Total | 7,397.20 |

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| No | SKU Code/Description/Comments | Units | Rate | Extended |
|-----|---|-------|------------|-----------|
| | Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | | | |
| Cor | ntract No. 20050195 | | | |
| 7 | QRep End User Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 312.00 | 312.00 |
| Cor | ntract No. 20050329 | | | |
| 8 | Click2Gov Core Embedded Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 1,019 20 | 1,019.20 |
| 9 | CLICK2GOV BP Wireless Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 1,071.20 | 1,071.20 |
| Cor | ntract No. 20051088 | | | ** |
| 10 | QRep End User Maintenance Start: 01/Feb/2010. End: 31/Jan/2011 | 1.00 | 312.00 | 312.00 |
| 11 | QRep Catalogs for BP,OL Maintenance Start. 01/Feb/2010, End: 31/Jan/2011 | 2,00 | 322 40 | 644.80 |
| Cor | stract No. 20051302 | | | |
| 12 | NAVI-Building Permits Maintenance Start: 01/Feb/2010, End 31/Jan/2011 | 1.00 | 5,194.80 | 5,194.80 |
| 13 | NAVI-Code Enforcement Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 1.596.40 | 1,596.40 |
| 14 | NAVI - Cash Receipts Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1 00 | 1.996.80 | 1,996 80 |
| 15 | NAVI - Customer Information Systems Maintenance Start: 01/Feb/2010 End. 31/Jan/2011 | 1.00 | 14,029.60 | 14,029.60 |
| 16 | NAVI-DMS - Document Management Services Maintenance Start: 01/Feb/2010, End 31/Jan/2011 | 1.00 | 1,029 60 | 1,029.60 |
| 17 | Naviline - Asset Management I Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 2.048.80 | 2,048.80 |
| | | | Page Total | 29.255.20 |

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| 1 | 2060LG Village of Orland Park | USD | NET30 | 30/Jan/2010 |
|--|---|-------|---------------|-------------|
| No | SKU Code/Description/Comments | Units | Rate | Extended |
| 18 | NAVI - GMBA w/Extended Reporting Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 8,606.00 | 8,606.00 |
| 9 | NAVI-Land Management Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 3,286.40 | 3,286.40 |
| 0 | NAVI-Accounts Receivable Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 3,109.60 | 3,109.60 |
| 1 | NAVI - Occupational Licenses Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 2,194.40 | 2,194.40 |
| 2 | NAVI-PURCHASING INVENTORY Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 5,148.00 | 5,148 00 |
| 3 | NAVI-Payroll/Personnel Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 5,194.80 | 5,194 80 |
| 4 | NAVI - WorkOrders/Fac Mgmt. Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 1.00 | 5,647.20 | 5,647.20 |
| 5 | QRep Catalogs for GMJ,PIJ,PRJ,CXJ,FAJ Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 5.00 | 322.40 | 1,612.00 |
| Cor | tract No. 9612231 | | | |
| | Retrofit Modification Option Maintenance Start: 01/Feb/2010, End: 31/Jan/2011 | 13.00 | 100.00 | 1,300.00 |
| | | | Page Total | 36,098.40 |
| Remit Payment To: SunGard Public Sector Inc. Bank of America 12709 Collection Center Drive Chicago, IL 60693 | | | Subtotal | 72,750 80 |
| | | | Sales Tax | 0.00 |
| | | | Invoice Total | 72,750.80 |
| | | Pay | ment Received | 0.00 |
| 000 | Reference Number: | | Balance Due | 72,750.80 |

Customer PO Number