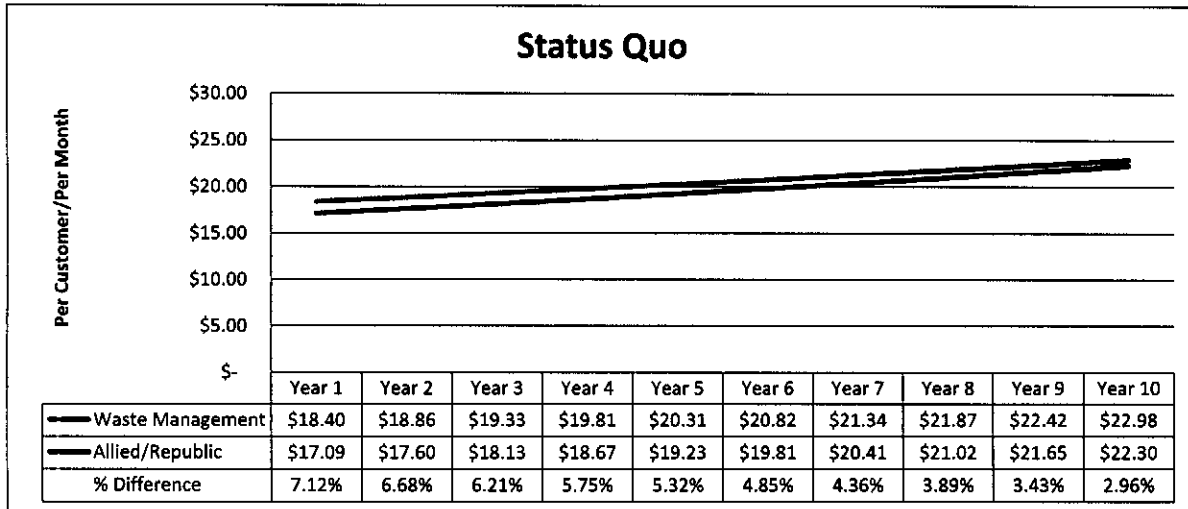
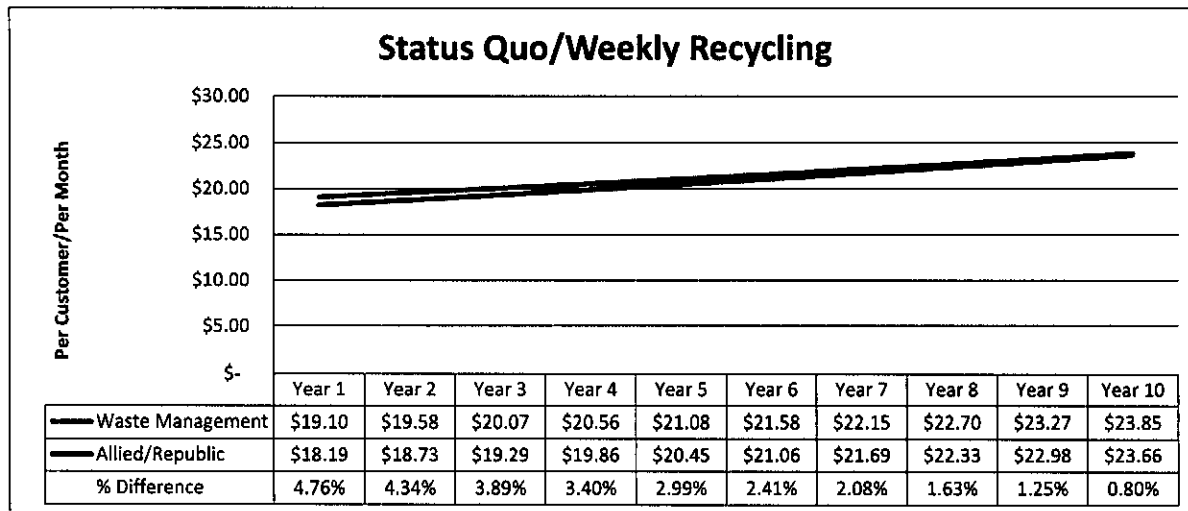


Waste Hauling Proposal Options

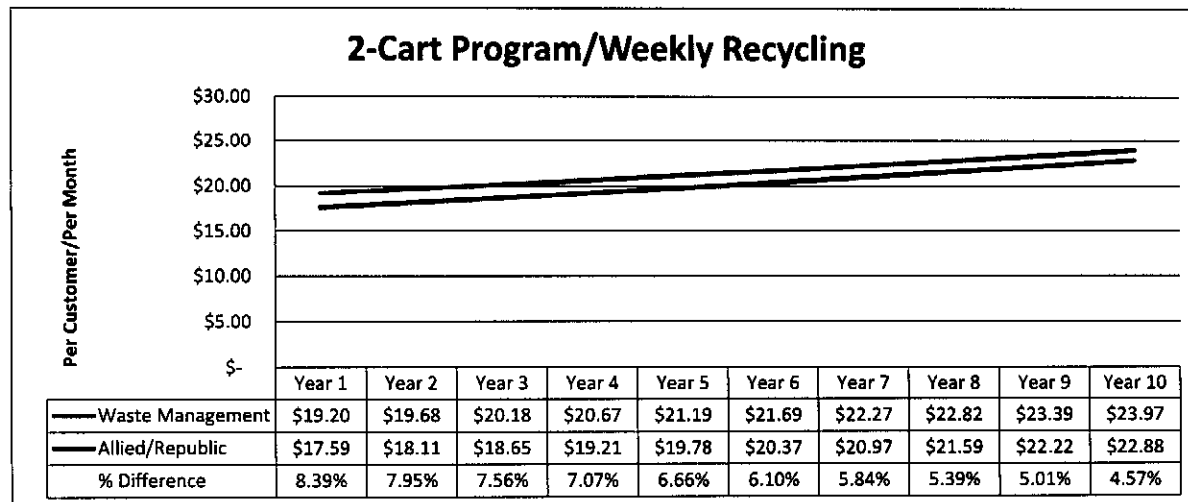
Status Quo



Service Option A



Service Option B



*The 2013 per customer/per month rate is \$19.49

**The 2013 annual rental fee for a 96-gallon refuse cart is \$36.00

**Waste Hauling RFP Evaluation Matrix
Review Committee Average Scores**

Experience/Qualifications	Points Possible	Allied Republic	Waste Mngmt
Experience administering comparable waste hauling programs	5	4.6	4.8
Background information about company	5	4.6	4.8
Ability to meet needs of Village	5	4.6	4.8
Sub-total	15	13.8	14.4
Scope of Work	Points Possible		
Refuse program	5	4.8	4.8
Yard Waste program	5	3.7	4.4
Recycling program	5	4.8	4.8
Street Sweeping	5	3.6	4.8
Bulk Parkway Leaf Collection Program - 3 collections per year	5	0	3
Village-Wide Mandatory 2-Cart Program (96-Gallon)	5	4.6	4.8
Weekly Recycling with 96-Gallon Leased Totes	5	4.8	4.8
Alternative Gas Trucks	5	3.2	3.8
Additional value added services	5	1.4	4
Alternatives or deviations for scope of services	+/-	2.5	1
Sub-total	45	33.4	40.2
Facilities	Points Possible		
Landfill facility	5	4.8	4.7
Landscape waste composting facility	5	3.75	3.75
Recycling processing facility	5	5	5
Customer Service Operations	5	4.7	4.2
Sub-total	20	18.25	17.65
Equipment	Points Possible		
Vehicles to be used	5	4.6	4.5
Sub-total	5	4.6	4.5
Other Required Information	Points Possible		
Sample Public Awareness Program	5	3.3	4.4
Sample tagging system for totes that do not get collected	5	4.8	4.8
Proposed revenue sharing from recycling	5	3.8	3.8
Sub-total	15	11.9	13
References	Points Possible		
Quality of work with current/previous municipal clients	5	3.8	3.8
Responsiveness	5	4.6	4.8
Sub-total	10	8.4	8.6
TOTAL	110	90.35	98.35



Village of Orland Park, Illinois

Refuse/Yard Waste/Recycling Collection and Street Sweeping Services

February 01, 2013

Michael Morley, Public Sector Solutions Representative
mmorley@wm.com | 815 773 1196

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February 01, 2013

Mr. David P. Maher
Village Clerk's Office
Village of Orland Park
14700 S. Ravinia
Orland Park, Illinois 60462

Subject: Response to Refuse/Yard Waste/Recycling Collection and Street Sweeping Services - RFP

Dear Mr. Maher:

On behalf of Waste Management of Illinois, Inc., it is my pleasure to present you with a comprehensive solid waste management solution, for the Village of Orland Park. We are confident that you will find a complete and detailed response to the RFP specifications, along with the recognition of our unique qualifications to provide the services requested.

Waste Management (WM) has faithfully serviced the residents of Orland Park for over 20 years. We believe that our long-term relationship and proven track record of service accomplishments, makes us the vendor of choice, for continued service to the residents of Orland Park. As the Village's current vendor, we can implement many additional services to the Village is seeking today.

By choosing Waste Management, the Village directly benefits in the following ways:

- **Proven Track Record:** Residents are very satisfied with the services we provide to the Village. For the Nation Citizen Survey, Waste Management received an "excellent" rating for 42% of and "good" rating for 47% of utilities provided to the residents.
- **Safe Community:** Waste Management has partnered with the Orland Park Police Department to implement the Waste Watch Program, helping to protect the citizens of Orland Park. In addition, Waste Management provides solutions for used syringes kits to the Orland Park Police Department.
- **Trusted Community Partner:** Waste Management has been a generous supporter of important community events, notably, in-kind services provided to the Orland Park Lions Club, the Orland Days event, and the Commission for the Arts Art Fair; as well as the annual support we provide to the Orland Park Open Lands initiative.
- **CNG Capabilities:** Waste Management recognize the Village's interest in alternative fuels. We plan to utilize CNG recycling trucks in the Village in consideration of a new agreement. In addition to converting our fleet to CNG in Orland Park, we propose to partner with the Village to explore converting their light duty vehicles to CNG. This would include WM providing for the conversion of one existing Orland Park light duty vehicle to CNG. There is also an option for overall potential fleet fuel savings for the Village, by fueling up at our Cicero facility.
- **Emerging Technologies & Industry Best Practices:** Waste Management continues to lead the industry in investment of emerging technologies, alternate fuels, and sustainably solutions for your residents and community. Programs such as "RecycleBank" and "At Your Door" are discussed in our attached proposal.

These solutions are not only provided by North America's strongest and most experienced waste services company, they're backed by the highest service standards in the industry. At Waste Management of Illinois, we deliver satisfaction-guaranteed!

Illinois Market Area Office
1411 Opus Drive | Downers Grove, Illinois 60515
630 724 8400

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As you know, waste and recycling service is one of the most important services a village provides for its residents. We have the strength, experience and stability to help keep Orland Park a thriving, safe and clean community. Due to our decades of service to the Village, we possess an in-depth knowledge of Orland Park that no other hauler can match; this holds true in day-to-day collection operations, as well as our capabilities to provide addition services such as leaf removal and for special events, such as, Taste of Orland Park and Orland Days.

We are grateful for your past business and excited about the opportunity to continue serving the residents of Orland Park. We look forward to your review of our response. If you have any questions or require further information, please contact me at 815 773 1196.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mike Morley', written over a faint, larger version of the signature.

Mike Morley
Municipal Marketing Manager
Waste Management of Illinois, Inc

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Section II - Required Proposal Submission Documents:

- Proposal Summary Sheet
- Business Organization
- Certificate of Eligibility to Enter into Public Contracts
- Sexual Harassment Policy
- Equal Employment Opportunity
- Tax Certification
- References
- Insurance Requirements

Section III - Additional Information:

- Appendix 1. Detailed Pricing Sheet
- Sample Brochures and Tag Notices
- Alternatives or Deviations from RFP
 - Alternate Proposals #1 and #2
 - Credit Card Usage and Regulatory Fees
- Other Documentation
 - Reference Letters and the National Citizen Survey Report
 - Sustainability Report Excerpt
 - Waste Management Blank Contract
 - Waste Management MedWaste Tracker Services



THINK GREEN:

Executive Summary

Waste Management understands that value is the top priority of government. At Waste Management, we value the long-standing relationship we have with the Village of Orland Park and look forward to maintaining our partnership. Our core principles guide everything we do and, customer service is at the top of our list—with the exception of safety, nothing is more important to us. We combine a focus on environmental stewardship with rigorous quality standards, expanding our definition of support to deliver your community the best value in comprehensive waste management solutions.

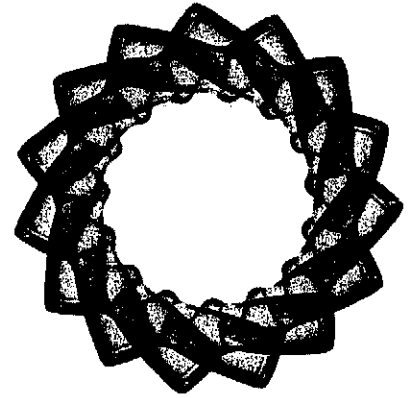
Our involvement in the communities we service surpasses that of ordinary solid waste collection contractors. Waste Management is committed to improving the quality of life in the communities we serve through consistency, convenience, and professionalism. We will continue to support the Village by working with municipal staff and elected officials in keeping your community clean and meeting your sustainability goals.

Through our local hauling district and vast corporate infrastructure, we offer the experience, expertise, and resources to address the operational needs of the Village. Working in partnership with the Village of Orland Park, Waste Management's Comprehensive Waste Solution will continue to deliver:

- Waste Watch Crime Prevention Program
- World Class Customer Service
- Environmental Stewardship
- Safe Operations in the Community
- Emerging Technologies, Regulatory and Environmental Updates
- One-Hauler Capability for multiple services

This comprehensive waste solution is designed to address the concerns that are most critical to the Village of Orland Park and deal with future needs as well.

As North America's leading waste services company and the current hauler in many communities across Illinois, Waste Management will continue providing the Village of Orland Park a level of dependability, creativity and value unmatched by any other waste services provider. With Waste Management's comprehensive waste solution, Orland Park will continue to enjoy safe, efficient and fiscally responsible waste and recycling services for years to come.



Acknowledgment of Amendment

The offeror acknowledges receipt of amendment to the Solicitation numbered and dated as follows:

AMENDMENT NO

DATE

#1 01.15.2013

01/15/2013

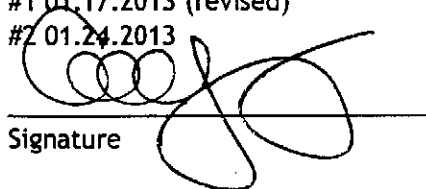
#1 01.17.2013 (revised)

01/17/2013

#2 01.24.2013

01/24/2013

Signature



Carl Niemann - Director Pubic Sector Service

Print or Type name

1/28/13

Date

Contractor Qualifications:

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Contractor Qualifications:

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Background information about Company

Waste Management has been a recognized leader in the environmental services industry for 45 years. The current Waste Management organization resulted from a 1998 merger between USA Waste of Houston, Texas and what was then Waste Management, Inc., headquartered in Oak Brook, Illinois.

The original Waste Management, Inc. began operations in 1968, bringing together numerous solid waste companies. Waste Management became a public company in June 1971. From 1971 to 1990, Waste Management grew from a \$16 million regional firm serving six states into an international corporation servicing over 30 countries. Waste Management made over 1,000 acquisitions since the 1980s.

Waste Management tailors its service to meet the needs of each customer group and to ensure consistent, superior service at the local level. The company's network of operations includes 390 collection operations, 345 transfer stations, 266 active landfill disposal sites, 17 waste-to-energy plants, 95 recycling plants and 131 beneficial-use landfill gas projects. These assets enable Waste Management to offer a full range of environmental services to 21 million residential, industrial, municipal and commercial customers.

Waste Management of Illinois, Inc. is the local collection operation that will serve the Village. This division and its predecessors have provided reliable, quality services to area municipalities since the 1970s. We are confident that our proposal demonstrates a program that offers substantial value and a comprehensive refuse, recycling, and landscape waste program for the residents of Orland Park.

We have always emphasized maximum productivity to help us stabilize costs for the communities that we serve. We will continue to utilize new generation collection vehicles for this contract that will allow us to maximize the number of homes per truck that can be serviced in a day. These state-of-the-art vehicles are quieter and more driver-friendly. They eliminate wind-blown material and are compatible with cart systems.

We are the **largest collector of recycled materials** from businesses and households in the United States and Canada, providing recycling services to over 10 million households and 200,000 commercial customers. We offer our customers the cost savings and the environmental benefits of recycling their waste.

Most people know Waste Management from our recognizable green trucks and containers. But we're much more than a trash removal company—we're an environmental services company that provides a **sustainability platform** for families, businesses and municipalities. Our company has a goal—to help ensure that we pass on the planet to the next generation in better shape than we inherited it. This is a lofty goal, but with the right partners, we hope to set an example for others to follow. Our world and the people who inhabit it are worthy of our highest aspirations and our best efforts. President Obama expressed this same sustainability and environmental stewardship desire by tasking all agencies of the federal government to lead the way to a sustainable planet. Timelines have been given and Waste Management will partner with you as it has with others to ensure that the Village of Orland Park has the opportunity to set the example for others to follow.

At Waste Management, we look to use our knowledge and experience to the benefit of our customers and the benefit of the planet. We are leading the way to new, sustainable solutions that work with every link in the supply chain to address the entire life cycle of a product. Together, we can become more efficient by: engineering products using fewer valuable resources, designing products to recover the raw materials in them when they can no longer be reused, and innovating to convert waste products into new products or renewable energy at the end of their lives. To view our complete 2012 Sustainability report for additional information regarding our sustainability program, copy and paste the following website to your browser: <http://www.wm.com/sustainability/index.jsp>. We have included a portion of our 2102 Sustainability report in the "Other Documentation" section. Driven by a commitment to excellence and



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leadership, we are positioned to deliver to the Village of Orland Park lasting solutions to the environmental challenges our planet faces in the 21st century.

A company's future viability is directly related to its current financial strength. Waste Management's **financial strength** allows us to continue investing in areas that are necessary for continued market leadership, such as:

- Maintaining a dedicated focus on safety and compliance excellence
- Implementing new initiatives to enhance customer service
- Developing long term customer relationships
- Attracting and keeping the best employees
- Managing data and improving communication

Revenue in 2011 was \$13.3 billion, and Waste Management has an asset base in excess of \$22.5 billion. The company has a strong cash flow and an extensive line of credit.

For more detailed financial statements, including the company's 10-K, please visit our website at www.wm.com.

Our Ability to Meet Your Needs

Waste Management offers the financial stability, resources, and experienced personnel necessary to ensure Orland Park Village residents receive safe, efficient, and environmentally conscious waste collection and recycling services. We will provide all services—as required in the RFP and described below—in accordance with RFP, state, local, and federal requirements and regulations.

General Collection Services

Waste Management will perform weekly curbside collection of solid waste, recyclables, and landscape waste. We will implement our Service Machine[®] quality standards to ensure all containers are replaced in an upright position, that we prevent the scattering of materials during service, and that any spills we make in servicing the Village are cleaned up before leaving the site. Each of our trucks is equipped with a spill kit to facilitate clean-up.

During the term of the contract, we will replace residential containers that have been substantially damaged by Waste Management during service with a new or like-new container of the same size at no cost to the customer. We acknowledge that Waste Management will be held responsible for any property damage caused by our employees in relation to the performance of this contract.

Solid Waste Collection

Waste Management will collect solid waste once each week from each residence and transport it to our Matteson or Alsip Transfer Station. Disposal will be performed in accordance with all RFP, state, local, and federal rules and regulations. Waste Management has provided an alternate proposal, which includes the provision of one refuse cart, per single family home, for the Village's consideration.

Recycling

Recycling is a very important part of our daily activity at Waste Management. We have designed a variety of programs to fit the individual needs of our municipal and residential customers. As requested in the RFP, all households will receive one wheeled recycling cart, at no charge to the resident, supplied through Waste Management. In addition, each resident will have the option to request an additional recycling cart at no additional charge. The cost of the curbside recycling program will be included in this proposal. This service will be provided, at a minimum, of once every other week.

Landscape Waste Collection

Waste Management will use dedicated collection vehicles to provide weekly yard waste service for single-family homes, condominiums, and townhomes in Orland Park Village. Yard waste collection service will occur from April 1st through November 30 (or through the first week of December) each year. Waste Management will pick up kraft bags not to exceed fifty (50) pounds each, or in bundles defined in the RFP specifications. We will also pick up Christmas trees on the regular waste collection day. An option to provide yard waste carts has been provided in this proposal.

Bulk Goods Collection

Waste Management will provide curbside collection of bulk items, such as furniture items including but not limited to tables, chairs, mattresses, etc... on the regularly scheduled collection day.

Similarly, Waste Management will provide curbside collection of white goods, including, but not limited to, refrigerators, clothes washers, clothes dryers, dishwashers and stoves as scheduled. In addition, automobile tires will be collected, provided that the rim has been removed.

Tagging System for Uncollectable Waste or Recyclables

Within the "Sample Brochure" section, we have included label samples that are currently being used for tagging refuse waste, yard waste and recyclables that do not get collected and the reason why.



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Bulk Parkway Leaf Vacuum Service (Alternative Service)

As per the description specifications, Waste Management can provide leaf vacuum services as an alternate service. Waste Management will provide three (3) leaf collections during the fall throughout the Village streets. Waste Management will provide either vacuum-type vehicles, or some other mechanical process, for the collection and disposal of leaves, which have been raked to the parkway in piles by the residents. Leaf collection will begin at 6:00 am during the specified time frame. Waste Management will provide a sufficient amount of equipment to complete each of the three (3) collections weather permitting. Routine communication will be established between Waste Management and the Village as to the leaf pickup progress.

Waste Management would also like to discuss conducting bulk leaf collection in Orland Park, exclusively in the areas currently being serviced by the Public Works Department, as outlined in the map, provided on January 17, 2013. Alternate bulk parkway services pricing has been provided in Appendix 1. - Detailed pricing sheet.

Street Sweeping Service

Waste Management will provide for street sweeping services of Village streets and parking facilities as specified in the RFP. Waste Management uses its own personnel and operates our own street sweeping equipment. As your current sweeping provider, we are familiar with you're the Village's streets and parkways and your overall sweeping needs.

Reporting / Presentations

Waste Management will prepare and submit to the Village, reports detailing refuse/solid waste disposal, recycling and landscape waste collection activities for each month, as required by the request for proposal.

Delivery of Services

Waste Management services will be performed in an orderly, efficient and workman-like manner per all RFP requirements. We discuss below our customer service and quality standards, as well as introduce our service team for this contract.

Collection Days and Hours

In accordance with the RFP requirements and to ensure continued uninterrupted services for residents, Waste Management plans to maintain the current collection service schedule throughout the term of the contract. We will ensure that collections are made between 6 AM and 7 PM on the scheduled day. Should modifications be made due to inclement weather, we will make up collections ensuring there is no disruption to each household.

Holidays

In accordance with the RFP, Waste Management will recognize the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. In the event that a holiday falls on a weekday, refuse, recycling and landscape waste collection services will be delayed by one day after the recognized holiday. Collection will also be provided on Saturday, if necessary, as the result of a holiday. Similarly, if bad weather or a natural disaster prevents collection crews from working on a regularly scheduled collection day(s), the pick-up will occur on the next business day.

Village Facilities

Waste Management will provide waste and recycling services for the Village's facilities as detailed in the RFP. The cost for this service is included in the residential rate structure.

Annual Bulk Trash Clean-up Week

Waste Management will provide a spring and fall curbside clean up collection as per the provisions in the agreement.



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Waste Management Alternative Proposals - See Separate Tab

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List of Current/Previous Municipal Clients

In addition to the Village of Orland Park, Waste Management is pleased to provide the following references and experience in servicing refuse, recycling and yard waste in comparable size (population over 30,000 homes) communities and with similar services, for your review, highlighting the depth and breadth of our capabilities. A complete list of the communities we service is available on request

1. **Village of Plainfield, IL**
Mr. Brian Murphy
24000 W. Lockport St.
Plainfield, IL 60544
Phone: 815 436 7093
Contract Term: January 2012 - December 2020

2. **Village of Romeoville, IL**
Mr. Steve Gulden
1050 W. Romeo Road
Romeoville IL 60446
Phone: 815 886 7200
Contract Term: October 2006 - May 2014

3. **City of Joliet, IL**
Mr. Tom Thanas
150 W. Jefferson Street
Joliet, IL 60432
Phone: 815 724 3720
Contract Term: January 2006 - December 2017

4. **City of Lockport, IL**
Mr. Tim Schloneger
222 E 9th St.
Lockport, IL 60441
Phone: 815 838 0456
Contract Term: November 2004 - Present

5. **Oak Park, Village of**
201 South Blvd
Oak Park, IL 60302
Ms. Karen Rozmus, Waste Reduction Mgr.
Phone: 708 358 5707
15,000 households served
Service date 1998 to present

6. **Berwyn, City of**
6700 West 26th Street
Berwyn, IL 60402
Mr. Robert Schiller, Dir. Public Works
Phone: 708 749 4700 Ext. 3300
15,000 households served
Service date 1990 to present

7. **Westchester, Village of**
10300 Roosevelt Road
Westchester, IL 60154

Ms. Janet Matthys, Village Manager
Phone: 708 345 0020
6,800 households served
Service date 1990 to present

- 8. Lombard, Village of**
255 E. Wilson Ave
Lombard, IL 60148
Mr. Dave Gorman, Dir. of Public Works
Phone: 630 620 5765
16,000 households served
Service date 1990 to present

Our team of experts are committed to delivering quality services and ensuring customer satisfaction in an efficient, streamlined, and effective manner. Though large in scale, Waste Management tailors its services to meet the needs of each customer group and to ensure consistent, superior service. Waste Management is strongly committed to the safe, responsible management of waste, full regulatory compliance, and the protection and enhancement of the environment.

Contact Information for up to three (3) current Orland Park Clients

Waste Management is pleased to provide the following references for your review, highlighting the depth and breadth of our capabilities in providing solid waste and recyclables collection and disposal to other Orland Park clients:

Orland Square Mall
288 Orland Square Drive
Orland Park, Illinois 60462
Phone: 708 349 1647

Silver Lakes CC
Mr. Bert Coghil
14700 South 82nd Avenue
Orland Park, IL 60462
Phone: 708 349 6940

Five Guy Burgers
Mr. Eric Rameriz
15840 Harlem Ave
Orland Park, IL 60462
Phone: 708 638 0162

We have provided environmental services, including refuse collection and disposal in this area since the 1970's. Waste Management tailors its services to meet the needs of each customer group and to ensure consistent, superior service. Waste Management is strongly committed to the safe, responsible management of waste, full regulatory compliance, and the protection and enhancement of the environment. Along with our local staff, Waste Management offers resources to help with issues such as regulatory and environmental compliance, health and safety, administration and customer service, back-up equipment and operations, stable recycling markets, and other industry issues.

Vehicle/Equipment Listing

- **Year:** See our list below.
- **Make/Body Type:** See list below.
- **Vehicle I.D. #:** See list below.
- **License Plate:** See list below.

Below is a list of our trucks currently servicing the Village of Orland Park.

Unit#	YEAR	Chassis/Equipment Make	Chassis/Equipment Model	VIN #	PLATE #
202519	1999	MACK	MR688S	1M2K195C8XM012926	30166 R
202520	1999	MACK	MR688S	1M2K195CXXM012927	30165 R
209131	2007	MACK	MR688S	1M2K195C07M037724	28271 R
262561	2000	Mack	Heil 23yd	1M2AC07C8YM004664	29793 R
262564	2000	Mack	Heil 23yd	1M2AC07C3YM004667	29776 R
262922	2001	Mack	Heil	1M2AC07C41M005316	29989 R
263390	1999	Mack	LE613	1M2AC07C3XM003274	29862 R
263391	1999	Mack	LE613	1M2AC07C1XM003273	29863 R
263682	2003	Mack	Wittke	1M2AC07C13M008466	29626 R
263958	2004	Mack	MCNEILUS	1M2AC07C84M009874	31107 R
264011	2005	Mack	MCNEILUS	1M2AC07C25M010262	29478 R
264060	2005	Mack	LE613	1M2AC07C15M010771	29458 R
264216	2006	Mack	LE613	1M2AC07C26M011641	29494 R
264217	2006	Mack	LE613	1M2AC07C46M011642	28277 R
264376	2006	Mack	LE613	1M2AC07C46M012094	28253 R
264456	2006	Mack	MCNEILUS	1M2AC07C96M012561	30036 R
264568	2007	Mack	MCNEILUS	1M2AC07C37M012346	29432 R

With more than 32,000 collection and support vehicles on the road throughout North America, our trucks are a familiar sight. As they make their rounds, our trucks use fuel and generate greenhouse gases and other emissions. We are committed to reducing the environmental impacts of these vehicles. In favor of a new agreement, Waste Management will phase in compressed natural gas trucks for recycling over the term of the contract.

Waste Management's fleet vehicles are clean and painted in a uniform color and are easily identifiable with the company's branding. Vehicles are marked with unique unit identification numbers on both each side and the rear of each vehicle with lettering.

Exceptional service goes hand in hand with projecting a professional image on the street. All vehicles are meticulously maintained to ensure a clean and orderly appearance, as well as good working condition. Trucks are unloaded and cleaned at the end of each workday in an effort to maintain cleanliness, minimize odors and prevent pest and rodent infiltration.

It is the driver's responsibility to perform a safety and operating analysis of their vehicle prior to the start of their route each day. Further, at the end of the day, another inspection is completed and all problems are logged and, if needed, scheduled for repair.



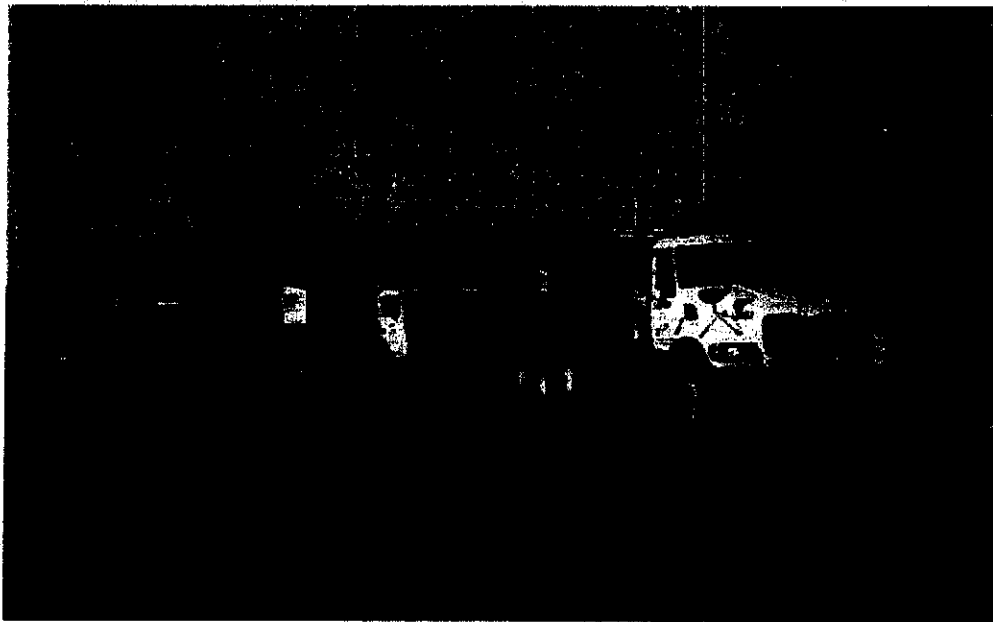
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Waste Management also requires each truck to undergo a preventative maintenance check every 150 truck hours or 31 calendar days, whichever occurs first, to ensure that all vehicles are operating properly to maintain continuous service to its customers. Waste Management maintains detailed records of each collection vehicle.

Onboard Computing

Waste Management's trucks are equipped with on-board computing technology that utilizes GPS tracking. This allows the dispatcher to know where any truck is at any time. The on-board computing system (OCS) tracks each stop for every driver, and has the ability to send confirmation e-mails to the customer that their container has been serviced. This allows the driver and all operations personnel to be able to provide customers with real time data in regards to their service. The OCS feeds into all of our other operations systems to allow for accurate and continuous updating of service records. Items that are tracked are time arriving at customer location, time arriving at landfill, time returning to customer location, and time the driver leaves the customer location after completing the haul. This has a much higher rate of success than the traditional paper route sheets.

Additionally, for safety, collection vehicles are equipped with rear-mounted cameras.



Disposal Facilities Listing

- **Name of Facility:** See below.
- **Address:** See below.
- **Usage Dates:** For the term of the contract.
- **Limitations:** Non-hazardous waste municipal solid waste.

Solid Waste Collection

Waste Management will collect solid waste once each week from each residence.

Trash will be transported to one or both of the following Waste Management transfer stations:

- Matteson Transfer Station, 21900 S Central Ave., Matteson, IL
- Alsip Transfer Station, 11601 S Austin Ave. Alsip, IL

Final Disposal will occur at one of the following landfills:

- Prairie View Landfill, 29755 S Prairie View Drive, Wilmington, IL
- Liberty Landfill, 8635 E State Road 16, Monticello, IN

Waste Management makes a total commitment to environmental compliance, ensuring our customers that their wastes will be managed safely, in compliance with laws and regulations, and - most importantly - in a manner protective of the public's health and natural resources. All Waste Management landfills have been issued permits by the federal government and must comply with detailed operating standards to ensure regulatory compliance. Disposal will be performed in accordance with all RFP, state, local, and federal rules and regulations.

Recycling Processing Facility

- **Name** CID Recycling
- **Address** 13707 S. Jeffrey, Chicago, IL 60633
- **Usage Dates** For the term of the contract
- **Facility Owner** Recycle America
- **Proposed Market** Greater Chicago-land Market area

Recycling

Recycling is a very important part of our daily activity at Waste Management. We have designed a variety of programs to fit the individual needs of our municipal and residential customers. The Village of Orland Park's recyclables will be transported to our transfer station in Matteson and further transported to our MRF at CID recycling center, 13700 S. Jeffery, Chicago, IL for processing and for shipping to end markets.

Under our single-stream recycling program for the Village, we will accept the following materials:

- Newspaper
- Newspaper inserts
- Paper/chipboard/
cardboard
- Egg cartons
- Frozen food boxes
- Carbon paper
- Receipts
- Letterhead
- Bulk/junk mail
- Aluminum cans
- Aerosol cans (no nozzle)
- Metal bottle caps/lids
- Brown paper grocery bags
- Toilet paper rolls
- Milk cartons
- Computer paper
- Construction paper
- Note book paper
- Envelopes
- White copy paper
- Tin cans
- Bi-metal cans
- Green, brown and clear glass
- Clean aluminum foil/trays
- Magazine catalogs
- Telephone books
- Juice books
- Fax paper
- Writing paper
- Scratch paper
- Post-It notes
- Calculator tape
- Colored paper
- Steel cans
- 6-pack plastic rings
- #1 - #5 and plastics

Since 2010, Waste Management has provided over \$352,000.00 in recycling rebates to the Village of Orland Park.

Customer Service Operations

- **Location:** Downers Gove, IL
- **Website address:** www.wm.com
- **Phone Numbers:** 800 796 9696
- **Any other relevant information:** See below.

Our customer service center is staffed with 60 customer service representatives and 5 supervisors who have received special training geared to providing every customer with first-class, professional service. The center is open from 7 AM to 5:30 PM, Monday through Friday, and can be accessed by utilizing our toll free number, 800 796 9696. For calls received after the close of business, an answering service records all inquiries. These calls are quickly followed up on the next morning. All calls into the center are logged. These calls are reviewed and analyzed by customer service managers daily, with all results and resolutions recorded and tracked. These logs are available to Village staff for review at any time.

All collection trucks are equipped with radios to ensure constant communication with the drivers by customer service and operations/dispatch personnel. This expedites all customer service requests and allows customer service representatives to contact the driver during the time of the call, obtain the information needed, and provide an answer to the customer before they hang up the phone.

Waste Management will continue to provide the residents of Orland Park with exceptional customer service.

Contract Point of Contact

Mike Morley will continue to be the Village of Orland Park's main point of contact for this contract. He can be reached by phone at 815 773 1196 or by email at mmorley@wm.com. Mike has over 22 years of experience in the industry.

Vanessa Weber and the Customer Service team handle all issues and concerns that a customer might have, such as implementation of service, billing questions, recycling needs and/or right-sizing of their account.

The Village of Orland Park will be serviced out of our nearby Matteson facility, located at 21900 Central Avenue in Matteson. This facility is overseen by District Manager Dan Henry, who has over 13 years of industry experience. Matteson's Residential Route Manager, Pete Aardema (13 years of experience) will ensure that the Village residents will be serviced in a timely, safe, and efficient manner. Pete can be reached by phone during normal business hours at 708 466 1526.

Collectively, Waste Management brings unmatched experience and expertise to meet the needs of the Village of Orland Park.

Waste Management's Service Machine Program

Obstacles to servicing are eliminated for all types of services through Waste Management's Service Machine[®] program. The idea is simple: "haul or call." Pick up the customer as promised. But if for any reason we can't pick up a customer, we let the customer know—there will be a follow-up call.

If a driver cannot perform a pick-up because of a blocked bin or other problem outside of Waste Management's control, the customer will be informed promptly. If this problem recurs any time within four months of the first report, Waste Management's system flags the problem so that the root cause of

the problem can be determined and resolved. Through this system, Waste Management proactively solves the pick-up problem, regardless of the cause.

If a pick-up is missed, Service Machine has exact standards in place for quickly resolving the missed pick-up either the same or next day. Should another pick-up be missed within four months, the system flags the problem so that it can be addressed immediately. Waste Management does not tolerate internal errors that lead to missed pick-ups or other service disruptions to our customers.

Public Awareness Program with the Orland Park Residents

Working with Village staff, Waste Management collaborated with several departments in the Village to develop the attached brochure (included in the Sample Brochure section). This brochure will enable Village staff the support material to update residents of program requirements and changes.

We feel it's critical that the residents are informed well in advance of any service changes that will take place. Waste Management will, with Village approval, develop and distribute additional materials to help residents understand any changes to the existing programs.

Additional Value Added Services

Clean-Burning Diesel and CNG Fleet

As requested by the Village and to support Waste Management's growth strategy of extracting the highest value from the materials we manage, we are making investments in four areas: renewable energy, recycling technologies, conversion technologies and consumer products.

National Investment

Over the next decade, Waste Management will spend up to \$500 million per year on its fleet and heavy equipment. This spending is designed to increase fuel efficiency by 15 percent and reduce fleet emissions by 15 percent by 2020.

Fleet

Waste Management continues our work to lower the emissions and increase the efficiency of our fleet of trucks and other vehicles. Our fleet currently includes nearly 1,200 vehicles fueled by liquefied natural gas (LNG) and compressed natural gas (CNG), and we continue to convert trucks to these clean fuels each year. In a joint venture with Linde North America, we have built the world's largest plant to convert landfill gas to ultra-low-carbon LNG. The greenhouse gas emissions associated with this fuel are 20 to 25 percent lower than those of diesel, and particulate emissions are 90 percent lower.

Waste Management currently owns and operates 27 natural gas fueling stations, including a CNG facility in Wheeling and Stickney, Illinois. Waste Management plans on opening an additional CNG facility in the Chicago Metropolitan Area in the near future.

A Waste Management CNG-powered truck fuels up in Wheeling, IL.



In consideration of a new agreement, Waste Management will provide two CNG trucks for the Village of Orland Park residential recycling pickup. Nationally, our plan is to replace all diesel trucks with CNG trucks until our primary operating fleet is running completely on CNG. Over the duration of our agreement, Waste Management will continue to transition our existing fleet over to CNG trucks.

Community Support

Waste Management is particularly pleased to have the opportunity to expand our relationship with the Village of Orland Park. Over the years, we have enjoyed our relationship with the Lion's Club and our sponsorship of the Orland Days. Annually, Waste Management has provided up in-kind services, of approximately \$15,000.00, in roll-off services and portable toilets. We have attached acknowledgement of these services in our response.

Other examples of Community Involvement in Orland Park:

- 28-gallon sharp's kits donation to Orland Park Police Department. The Orland Park Police Department conducted a needle disposal program in June 2012. Waste Management donated 4 sharps disposal boxes to ensure the success of this program - See letter within the "Other Documentation" section.
- Annual support of Village of Orland Park Open Lands Outing. Waste Management has been a long-time supporter of this event and supports the Village's efforts to purchase lands for recreational and ecological use.
- Orland Park Commission for the Arts. Waste Management donated two, Port-O-Let's for this event. See letter within the "Other Documentation" section.

Sustainability Initiatives that Impact Your Community

Drawing on our resources and experience, we actively pursue projects that benefit the waste industry, the communities we serve, and the environment. Waste Management works to make a positive difference for the environment in every aspect of its business.

- In 2012, Waste Management facilities created enough energy from waste to power over 1.1 million homes—the equivalent of over 21.5 million barrels of oil or 5.6 million tons of coal.
- Waste Management is committed to reducing the environmental impact of our North American fleet of 32,000 collection and support vehicles. In 2007, we set a goal to increase fuel efficiency by 15 percent and reduce our emissions by 15 percent by 2020, saving 350 million gallons of fuel, about 3.5 million metric tons of CO₂ emissions, and \$1 billion in operational costs. So far, we have raised our natural-gas-fueled fleet size to almost 1,000, and we have over 2,200 vehicles that run on various blends of biodiesel.
- We are North America's largest recycler, managing over 13 million tons of recycled or reused material in 2011. By the year 2020, our goal is to nearly triple the amount of recyclable materials we manage to over 20 million tons per year.
- Our environmental initiatives have drawn recognition from organizations like the U.S. EPA, the U.S. Department of Energy, and the Wildlife Habitat Council.

Waste Management can conduct a sustainability assessment or a carbon footprint analysis to identify ways for Orland Park to become more environmentally friendly and cost-efficient. Together, we can implement highly effective educational programs that encourage residents and businesses to boost their recycling participation. Higher recycling volumes translate into lower municipal solid waste costs to your community.

Meeting Diverse Recycling Demands

Everyone agrees that conserving resources is the environmentally responsible thing to do. However, we have learned that it is easier said than done. The challenge of making recycling a widespread practice among municipalities has been a hurdle in the waste industry for many years. However, working together, it is a hurdle that Waste Management and Orland Park can overcome.

By putting Waste Management's advanced solutions, expertise, and the reliability of the nation's largest environmental solutions network at your disposal, we can help your community minimize waste and recover value. And as North America's largest provider of public sector recycling services, we can leverage our strength to meet the demands of a diverse recycling market.



THINK GREEN®

National Citizen's Surveys

Last year the Village of Orland Park conducted a survey of their residents regarding satisfaction of their utilities service, which included waste management services. Orland Park residents who responded to the National Citizen's Survey gave Waste Management an overall average 87% Excellent to Good service approval rating. Waste Management received among the highest approval rating of the utilities services that were surveyed, thus showing that the residents are overwhelmingly satisfied with their current waste and recycling service provider.

Waste Watch Crime Prevention Program

As a part of our service offering, in 2010 we implemented our Waste Watch Crime Prevention Program to the Village of Orland Park at no charge. Our trucks are on your streets every day. Our drivers are familiar with their routes, so they are often the first to notice when something is amiss. As your community partner, we will assist the police and fire departments by acting as extra eyes and ears on the streets.

Through our Waste Watch program, we provide training to our drivers in what to look for and how to report suspicious or criminal activity to the police department.

Since its debut, Waste Watch has received national acclaim for its support of law enforcement, emergency services, Highway Watch, Neighborhood Watch and the Amber Alert system. It has also earned recognition from municipalities and organizations including the National Sheriff's Association.

"It really is adding an extra set of eyes and ears to our law enforcement efforts."

Tom Dart, Cook Village Sheriff

Waste Management's Solar-Powered Compactors

Waste Management provided the Village with 4 Solar Powered Compactors. Not only do these energy saving compactors save the Village money, they also help reduce your carbon footprint. Each compactor has 5 times more capacity than an ordinary trash barrel, so it can reduce the number of collection trips by 80%. This means an 80% reduction in greenhouse gas emissions, too.

A solar-powered compactor program:

- Allow facilities to redeploy man-hours to other custodial tasks since less time will be spent collecting waste and recycling
- Make a bold, highly visible, statement about the Village's commitment to sustainability.

Additional Value Added Services:

The following services can be provided for an additional fee:

LampTracker®

Waste Management's LampTracker® program offers residents and Village employees safe, simple, compliant recycling solutions for universal wastes, including fluorescent lamps, dry cell batteries, lighting ballasts, mercury switches and devices. The prepaid program includes recycling containers, shipping both ways via UPS, recycling of the wastes, an emailed recycling certificate and complete online documentation of every container ordered and recycled. Patent-pending Mercury VaporLok® containers dramatically reduce the risk of potential mercury exposure and can be ordered at wmlamptracker.com. Auto-reorder and auto compliance features will ensure that your school has a container available at all times.

Waste Management MedWasteSM Tracker

Waste Management's MedWaste TrackerSM Safe Solutions for sharps and medical waste is a collection of solutions for containment, transport, and disposal of small quantities of medical waste (up to two boxes/50 pounds per month). Across the country, regulation of medical waste and consumer sharps is growing more stringent in order to protect the public from accidental needlestick injuries and other exposure.

Small quantity medical waste and regulated sharps include:

- Needles used by your employees or visitors to self-administer medications such as insulin
- Items contaminated with blood due to on-site accidents
- Towels or other cleaning supplies used to clean up blood or body fluid spills

The MedWaste TrackerSM system is affordable and convenient. It contains all of the supplies needed to safely contain and ship sharps and small quantities of medical waste through the US Postal System. The waste is then treated and destroyed by Waste Management upon receipt.

Your personnel can order MedWaste TrackerSM systems online from medwaste.wm.com. To fill, they simply remove the outer box, open the interior receptacle, and deposit the medical waste. Once the box is full, they close and seal it according to the directions and place the system in the mail.

Waste Management treats and disposes of the waste and keeps all required records for you.

Emergency Debris Collection

In case of emergency or natural disaster (e.g., flooding or storm damage), Waste Management will be prepared to provide collection services to the Village and its residents. With over ten Hauling District facilities and a fleet of over 1,000 trucks in the Chicago-land area alone, we can provide for the immediate needs of the Village. Fees for emergency debris collection services will be mutually agreed upon by the Village and Waste Management on a case by case basis.

Port-O-LetSM Portable Toilets®

Waste Management's exclusive Port-O-LetSM services are ideal for outdoor worksites, special events or wherever else temporary sanitation services are required. Units sized from single stalls to trailer-sized crowd pleasers are available to accommodate your employees and guests.

In addition to the services already listed, Waste Management would like to introduce the Village to our At Your Door Collection and Recyclebank programs described below.

Waste Management's Recyclebank Program



BRINGS YOU

Recyclebank

Waste Management is pleased to offer Orland Park the option of offering its residents an award-winning, incentive-based recycling program that motivates residents to recycle. Residents can redeem their points for discounts and deals at hundreds of businesses that are Recyclebank reward partners. The Recyclebank website is designed to ensure that residents enjoy their online experience and find something valuable in the program.

Waste Management Offers Recyclebank

Through its **exclusive partnership** with Recyclebank, Waste Management can bring the Village of Orland Park an award winning incentive-based recycling program that rewards Orland Park residents for the amount they recycle. The Recyclebank rewards program has dramatically increased recycling and added substantial value for residents in communities across the United States. The rewards program will enhance curbside recycling and education initiatives and provide the following benefits:

- Provide each household with reward savings
- Enhance outreach and engagement activities
- Increase recycling participation and community engagement
- Increase landfill diversion rates; thereby, decreasing the Village's landfill disposal costs

The More Residents Recycle, the More They Earn

Recyclebank has a proven track record of success, helping to increase recycling participation and community engagement in diverse communities across the United States. The incentive program will reward each home with points for the amount of material recycled. The more residents recycle, the more points they will earn.

Rewards

Residents can redeem their points for discounts and deals at hundreds of businesses that are Recyclebank Reward Partners. The rewards program will provide a portfolio of high quality reward partners, including such brands as McDonalds, Coca Cola, Bed Bath & Beyond and Dick's Sporting Goods, among hundreds of other merchants. The Rewards catalog is subject to changes.

In addition to the national rewards partners, there is a **"Buy Local"** aspect that will be attractive to local businesses looking to attract new customers and promote their sustainability efforts. Local businesses can join Recyclebank's Rewards Partners program for free. **Local businesses that seek exposure to residents who are interested in both consumer value and sustainability, can offer rewards they themselves design and be promoted to Recyclebank's members.** Recyclebank currently has over 2,900 local rewards partners across the country and will proactively approach local businesses, both directly and through organizations such as the Chamber of Commerce, to offer their platform as a means of driving new customers toward local businesses.

The Website

The website is designed to ensure that residents enjoy their online experience and find something valuable in the program. Whether it means watching your point balance grow, uploading a profile photo, shopping for rewards and deals, or exploring green educational media, www.Recyclebank.com/wm has been designed with Waste Management residential engagement in mind. Members can search for rewards in well-organized categories as well as filter searches according to brand, point value, and reward fulfillment methods. They can also check out 'deal of the day' offerings, 'featured rewards' and much more.

Incentive Program Service Overview

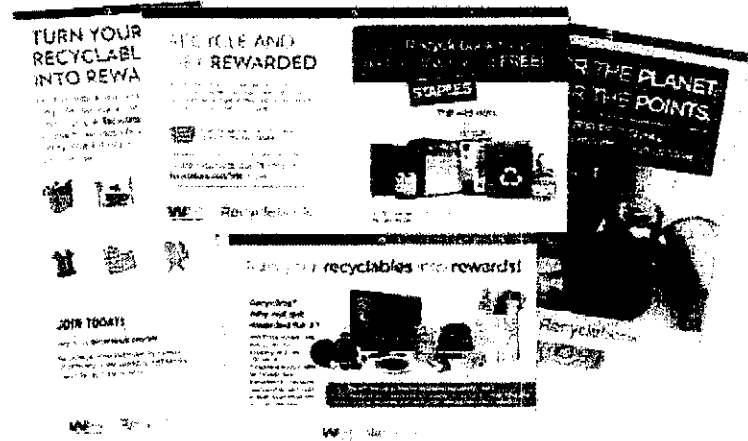
Each resident who participates will earn points based on the amount of recycling collected

Point Allocation:

- By route, we will determine a 'per/household weight' based on the amount of material collected, divided by the number of single- and multi-family households on the route.
- The 'per/household weight' is converted to Recyclebank Points
- Participating households receive their share of the points, and also have opportunities to earn additional points for reporting their set-out activity and taking other environmental actions.

Points are converted to rewards. Each household will have access to the network of reward partners. Residents can obtain their rewards online or over the phone and redeem the rewards with the reward partners. Recyclebank will provide customer service for reward redemption and fulfillment, and it will track reward points, provide member access via the website, and toll free telephone customer service center. In addition, the program will:

- Recyclebank Customer Service will field all service related calls via toll-free lines and respond to email inquiries from the residents on Monday through Thursday, 8am to 9pm, and Friday 8am to 7:45pm, Eastern Time. The support line provides member care in both Spanish and English and has 24/7 automated phone support for registration and redemption inquiries.
- Recyclebank will manage and fulfill resident reward requests via the Recyclebank website, phone and mail systems.



Marketing and Communication

Waste Management recognizes that effective marketing and communication are essential parts of any successful recycling program. Waste Management and

Recyclebank can collaborate with the Village's Marketing Department to employ various tactics to drive initial and ongoing interest in the incentive based curbside recycling program to affect positively household engagement. Below are tactics for initial outreach:

- Letter from Mayor or other Village official to all residents introducing Recyclebank
- Recyclebank Registration Mailer sent to all homes describing how the program works
- 300 point bonus for residents that subscribe to earn points for recycling at home.
- We will also leverage multiple communication tools and channels to engage residents throughout the lifecycle of the program. *Below are examples of ways to maintain engagement with residents:*
- Program announcement in all appropriate communications, i.e., social media sites, websites etc., utilizing Waste Management and Recyclebank Digital Toolkit
- Periodic outreach to residents: postcards, flyers, direct mail, etc. (optional service)
- Ongoing web engagement online with Members via online newsletters, transaction summaries, other online notifications, etc.
- Post Launch Public Relations to engage citizens in the recycling program, acknowledge the Village's leadership in environmental focus and innovation, and sustain household participation levels.

Member Privacy and Confidentiality

Recyclebank does not rent or sell members' Personally Identifiable Information or program activity to anyone without a member's expressed consent. Each party will own all right, title, and interest, including any copyrights or other intellectual property rights, in and to any data or information that it collects, compiles or creates regarding Recyclebank members.

Programs

The pricing for the Recyclebank program is developed to each specific community. If interested, Waste Management can develop a specific program and pricing for the Village of Orland Park.

Waste Management's At Your Door Program

At Your Door Special Collection is a Waste Management service. The concept and responsible implementation of door-to-door collection of difficult-to-recycle household items is unique to our service offerings. No other company can come close to providing a program of this type. Waste Management is pleased to submit this proposal for At Your Door Special Collection of difficult-to-recycle household items directly from the homes of residents of the Village of Orland Park. This service makes it easy for the Village of Orland Park residents to dispose of and recycle home-generated waste including household hazardous, universal, sharps and electronic wastes safely, easily, and responsibly. This unique on-demand service has been helping municipalities, government agencies, and the public for 15 years.

At Your Door Eligible Waste

In general, most ordinary household chemicals purchased at retail stores are eligible for collection. Most consumer electronic items can be collected including microwave ovens (large appliances are not acceptable). Console TV's and similar consumer electronic items are eligible unless they originate from a business. Universal waste is collected and typically includes fluorescent lamps, compact fluorescent bulbs and mercury devices.

- Pesticides
- Insect sprays
- Herbicides
- Rust removers
- Wood preservatives
- Used oil filters
- Vehicle batteries
- Lubricants
- Chlorine bleach
- Antifreeze
- Drain openers
- Ammonia
- Lye
- Muriatic acid
- Gear Oil
- Gasoline
- Household fluorescent tubes – placed outside the kit bag taped together
- Paint Products
- Oil
- Latex
- Spray
- Stripper
- Paint Thinners
- Automotive Chemicals
- Cleaners
- Carburetor Cleaner
- Polishes
- Brake Fluid
- Hobby chemicals
- Used Transmission Fluid
- Gear Oil
- Waxes
- Corrosive chemicals (non-commercial)
- Sharps: (must originate from the home and have been placed into a rigid sealed container prior to collection.)

At Your Door Experience

At Your Door Special Collection, a service of Waste Management was created after the acquisition of Curbside Inc., which has been offering the services listed in this document for more than 15 years. Here are some of our accomplishments:

- Dozens of programs spanning all demographic types from urban to rural, new to older communities. All regions, West, Midwest, Northeast and South.
- Hundreds of thousands of collections directly from homes
- Millions of pounds of waste recycled, some through Waste Management owned companies
- Specially designed collection vehicles to protect the environment
- Comprehensive training program created in-house and administered by At Your Door and Waste Management experts.
- Web based collection request system to ensure high service deliverables
- Comprehensive reporting system helps target underserved areas

- High degree of customer satisfaction as reported through survey cards mailed directly from residents to the sponsoring public agency.

At Your Door Process

To participate, residents call our toll free number or go online to atyourdoor@wm.com and request a collection at their home. A customer service representative from our full time, trained, U.S. based call center answers the call or online request. The participant is asked for basic information: name, address, phone number, how they learned of the program, single or multi-family home and a short inventory of the waste. The representative discusses the program with the participant, including the placement of the waste on collection day. The call center is available from 5 AM through 5 PM Pacific Time, Monday through Friday. Both English and Spanish speaking representatives are available. An automated call system is available after hours and on holidays. The website is also available 24/7 to request a collection; messages are responded to Monday through Friday.



Collection Is Scheduled

The participant is provided with a date when they must place their waste at the entrance door or in front of their garage or if multi-family, in a safe location. That location is noted by the customer service representative for use by the customer service technician.

The frequency of collection routes will vary depending upon demand. Most collections are accomplished within three weeks of the call. At the start of the program, the time between a call and a collection will be extended. As the initial demand diminishes, the waiting time is reduced. Most residents have stored the materials for many years (from survey card responses) so a modest wait time is generally acceptable. Accommodations will be made when possible for those who are moving.

At Your Door: Convenient Packaging

A kit will be sent via U.S. mail to the participant, who will package the waste and place it out on the designated collection date. The kit consists of heavy bag, bag tie, survey card, labels (for waste that is not labeled) and an instruction sheet. The instruction sheet reiterates the collection date and items discussed with the call center customer service representative. Residents collect their difficult-to-recycle items in the bag and place it on the front porch or near the garage. Multi-family participants can designate a safe place at their building where the waste can be collected (never at the curb).

The quantity of waste that can be collected at any one time is limited to the items that can be placed into the kit bag along with the following, which can be placed outside of the bag:

- up to 5 auto batteries
- 1 TV and 1 CRT
- and one computer system
- 5 fluorescent tubes or CFL's

If the participant has more waste than can be accommodated, another collection may be requested. If the resident receives their kit and calls explaining that they have more waste than can fit in the kit, they will be provided with a choice: either have the one kit contents collected as scheduled, or be rescheduled when we can collect all of the waste at the same time. The program is structured based upon the estimated quantity of waste collected from an individual home so that the Customer Service Technician has sufficient storage containers on the truck to collect the planned stops. This is why additional waste cannot be accepted unless planned. Participants will be discouraged from requesting a collection of very small quantities, i.e., a sharps container or used motor oil. Callers with very small quantities will be directed to combine their waste with neighbors if possible

All containers must be labeled and they cannot leak. If a container leaks, participants are instructed to transfer it to a non-leaking container and label it. If a container is not labeled, participants are told to place a label on the container or use one provided in the kit. If the item cannot be identified, and it is not a commercial chemical, the participant can request a visit from our technician to identify and collect the item. This is a rare occurrence since most participants can identify their waste.

At Your Door: Collection

On the established pick-up date, a customer service technician will arrive at the home during the day, inspect the waste for eligible items, package the waste based upon hazard classification. All waste must be placed outside of the home. We will not enter the premises to gather or remove any waste (however, elevator access must be made available for any residence two (2) stories or above). In the event the waste is ineligible, e.g., unlabeled, leaking, commercial waste, the resident will be contacted in person, by phone and a door hanger will be left with instructions. Residents do not have to be home for collections to occur.

At Your Door: Transport

The waste is transported to the At Your Door Special Collection facility and then on to various recycling and processing facilities. Once the waste is collected Waste Management technicians work to responsibly manage it and recycle as much as possible, typically up to 75%. Emphasis is placed on recycling, then treatment, followed by incineration, and when no other options are available, to secure landfills. Your Village report will indicate the actual percentage of waste recycled.

At Your Door Recycling of Collected Materials

At Your Door is committed to the waste management hierarchy, to recycle before destroying materials. Most items collected are in fact recycled. For example, lamps are transported to WM LampTracker where they are disassembled and the components recycled. WM Mercury Solutions recycle the mercury derived from the lamps. WM Recycle America manages electronic waste either in our own plants or through a qualified recycler. Sharps are managed through WM Health Care Solutions. Materials that have a fuel value e.g., oil based paint, solvents, gasoline are shipped to facilities that create fuel for industrial use. Household batteries are sent for recycling. Automotive batteries, used oil, used oil filters, and latex paint are also recycled into new products.

Some materials are incinerated at federally regulated plants because there is no future use available e.g., pesticides, poisons. Fortunately the volume of items that have no recycling value is minimal. Your program will be focused on recycling. An added benefit is that the efforts to recycle the materials described above help to create U.S. based jobs.

At Your Door Public Education

The At Your Door Special Collection program starts with an announcement to the public. Waste Management will assist the Village in developing an advertising campaign that will educate the public on the At Your Door Special Collection program.

Communication of the plan to the public is usually set for two/three weeks from the launch date. With our experience and your knowledge of your community, we can together plan a successful effort to introduce this program.

During the introductory period and after, at your request we will communicate to you what elements of public education are driving participants to call. Every time a caller requests a collection, they are asked how they learned of the program. This data can be provided to the Village and other appropriate parties to help determine media effectiveness.

At Your Door Program Evaluation

At Your Door Special Collection is committed to the successful implementation of the program proposed in this document. To this end, two key elements will help to verify the success of the program.

Participant Surveys

A postage-paid card addressed to the sponsoring agency program manager will be included in every kit sent to participants. The card lists five multiple-choice questions and two fill-in-the-blanks questions. Approximately 15-35% of these cards are actually completed and mailed to government agencies sponsoring At Your Door Special Collection managed programs. The survey card is a "report card" going directly to you. Residents in the comfort of their homes fill in the cards because they want to share their about the program. Response rates as high as 90% have been reached. The responses allow us to improve the program.

Reports

Every item collected from every home is logged on the inventory form used by our customer service technicians on site. This data is entered into At Your Door Special Collection proprietary database and reports are generated. You

may request a report that provides a summary of the waste collected per collection day, per month. We have the ability to track the contents of the waste streams that are collected. Additional data can be provided in Microsoft Excel or Access format for use in mapping the homes that were serviced. Each year, a custom report can be generated that includes all of the data collected during the year and can be used to compare to other with similar demographics.

Programs

The pricing for the At Your Door program is developed to each specific community. If interested, Waste Management can develop a specific program and pricing for the Village of Orland Park.

REFERENCES

(Please Print or Type)

ORGANIZATION City of Joliet, IL (pop. 147,433)

ADDRESS 150 W. Jefferson Ave

CITY, STATE, ZIP Joliet IL 60432

PHONE NUMBER 815 724-3730

CONTACT PERSON Mr. Tom Thanas - City Manager

CONTRACT DATES January 1, 2007 - December 31, 2017

ORGANIZATION Village of Romeoville, IL (pop 39,680)

ADDRESS 1050 W. Romeo Road

CITY, STATE, ZIP Romeoville IL 60446

PHONE NUMBER 815 886-7200

CONTACT PERSON Mr. Steve Gulden -Village Manager

CONTRACT DATES October 2006-April 30, 2014

ORGANIZATION Village of Plainfield IL (39,581)

ADDRESS 24000 W. Lockport Street

CITY, STATE, ZIP Plainfield, IL 60544

PHONE NUMBER 815 436-7093

CONTACT PERSON Mr. Brian Murphy

CONTRACT DATES January 1, 2012-December 31, 2020

Proposer's Name & Title: Carl Niemann - Director Pubic Sector Services

Signature and Date:  1/20/13

A complete list of municipal references is available upon request.

Section III - Additional Information:

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Waste Management's Alternate Proposals

Waste Management is offering the Village with two alternate proposals, for consideration. Based on our extensive knowledge of the Village and year of working with your staff and officials we believe that these alternates offer the Village a cost-effective solution for consideration. We believe that either of these proposals will improve upon the current programs offered in the Village today.

Alternate # 1: Refuse Cart Alternate

Under this alternate, Waste Management is offering the offering one (1) 96-gallon or (1) 64-gallon refuse cart to residential units receiving curbside residential service. These units are typically single-family, 2-flats, duplexes, and other units that place their refuse at the curb. Waste Management will own and maintain the carts and be responsible for replacement, from normal wear and tear. Additional refuse may be placed in cans or bags adjacent to the provide carts. Residents currently renting carts would have the rental charges eliminated and they would retain their current cart. All other aspects of the program, including bulk collection, white goods, recycling and landscape collection services and all other aspects of the RFP specification will be provided to the Village.

As you aware, we collaborated with the Orland Park Police Department this summer by providing four 28-gallon sharps containers for the drug and needle drop off program. Providing this service protects both the Village residents and our workers safe from unintended needle injury. Waste Management will provide the Village with a dedicated sharps kiosk to provide a dedicated disposal solution for needles and syringes in the Orland Park community. ***We will also provide for one 28-gallon sharps box with the kiosk. The kiosk and the container has is a \$2,700.00 value.***

Finally, we know that the Village has several endeavours and initiatives to improve the overall quality of life in Orland Park. Whether its Open Lands, Centennial Park, or Taste of Orland Park, we know these events and initiatives require some level of outside support in the form of sponsorships. Waste Management will provide the Village of Orland Park ***a cash contribution annual support of twenty-five thousand dollars (\$25,000.00) per contract year to be used at the discretion of the Village.***

Pricing for this service is detailed in the Appendix #1 1/24/2013 Pricing Sheet.

Alternate # 2: Bulk Parkway Leaf Vacuum Service (Current Service Area)

The Village of Orland Park currently provides parkway leaf services to select area of the Village of Orland Park. Through our in-depth knowledge of working with Village staff, Waste Management understands that this is a vital service that the Public Works Department provides to the residents. We also understand that the Village is seeking cost-effective solutions for the safe, efficient leaf collection and removal from streets and parkways. Waste Management has the experience, and knowledge to deal with this program. Currently, we are providing various leaf collection and removal services in the Village's of Oak Park, Grayslake and McHenry.

Our second Alternate Proposal consists of providing three (3) bulk parkway leaf collection **to the areas that are currently serviced by the Village** in the areas highlighted on the Leaf Pick-Up Areas and Days map of the 1/15/2013 RFP Addendum. Waste Management would provide the equipment and personnel for alternate bulk parkway leaf collection as described in the RFP, however, the service would be limited to the areas currently this service. Waste Management is also open to discussion on other methods of leaf collection with the Public Works Department to achieve a desirable solution for leaf removal.

Pricing for this service is detailed in the Addendum #2 1/24/2013 Pricing Sheet.



THINK GREEN®

Alternatives or Deviations from RFP

Credit Card Payment:

Exception to City RFP language:

The base rates contained in Waste Management's proposal are predicated on payment from the Village being made by check or wire transfer. If the Village chooses to pay Waste Management by credit card, the Village will be responsible for paying the credit card processing fees charged by the bank, which fees typically fall between 2% and 5% of the amount paid.

Regulatory Changes:

The above prices include all current federal, state, county, local or other taxes, fees, surcharges or similar charges relating to the collection and disposal of the Village's Solid Waste (the "Fees"). Any increase in the Fees or any new Fees imposed that specifically impact permitted pollution control facilities (i.e. landfills, transfer stations, compost facilities) following the date of this Agreement, the parties agree to negotiate in good faith any such price increases provided that Waste Management provides evidence of the increase to the Village. However, any increase to Village for said Fees shall not exceed 3% of the annual pricing. In addition, in the event that changes with Federal or state statute or regulation, there occurs a change in the regulatory requirements which requires further separation of municipal solid waste which has general applicability to similar waste haulers and which materially increases the Waste Management's costs, the parties agree to negotiate in good faith any such price increases.

Other Information:

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MAYOR
Daniel J. McLaughlin

VILLAGE CLERK
David P. Maher

14700 S. Ravinia Ave.
Orland Park, IL 60462
(708) 403-6100

www.orland-park.il.us



VILLAGE HALL

TRUSTEES
Kathleen M. Fenton
Brad S. O'Halloran
James V. Dodge
Edward G. Schussler III
Patricia A. Gira
Carole Griffin Ruzich

October 2012

Mike Morley
Waste Management
2100 Moen Avenue
Rockdale, IL 60436

Dear Mike,

On behalf of the Village of Orland Park Board of Trustees and the Open Lands Commission, thank you for your generous donation to the village's annual golf outing.

We are grateful to have your business partner with us to sponsor either the Hole-In-One, breakfast, lunch, cocktail hour, water on the course, a hole on the course, or raffle prizes. Your continued support contributes to the success of the golf outing each year and helps to raise funds to preserve open space in the Village of Orland Park.

Enclosed is the event program listing all of the sponsors and prize donors. The program was distributed to all of the guests attending the event. In addition, signs listing all of the sponsors and raffle prize donors were displayed at check-in and dinner. Hole sponsor signs were placed on the course.

Thank you again for your generous contribution to this year's golf outing. We look forward to your support in the future.

Sincerely,

Daniel J. McLaughlin, Mayor
Village of Orland Park

Encl.

MAYOR
Daniel J. McLaughlin
VILLAGE CLERK
David P. Maher
15100 S. Ravinia Ave.
Orland Park, IL 60462
(708) 349-4111
www.orland-park.il.us



DEPARTMENT OF POLICE
Timothy J. McCarthy
CHIEF OF POLICE

TRUSTEES
Kathleen M. Fenton
Brad S. O'Halloran
James V. Dodge
Edward G. Schussler III
Patricia A. Gira
Carole Griffin Ruzich

July 18, 2012

Steve Batchelor - Area Vice President
Waste Management of Illinois, Inc
1411 Opus Place
Downers Grove IL 60515

Dear Mr. Batchelor:

On behalf of the Orland Park Police Department, I would like to thank you, Mark Dykema, John Overbeek, Mike Morley and Waste Management for assisting us by donating four (4) large plastic containers for the proper and safe disposal of used, unwanted or unneeded syringes for a local collection program. The continued success of this initiative is due in part to your cooperation and assistance.

Sincerely,

Timothy J. McCarthy
Chief of Police
Orland Park Police Department

December 2012

Mayor Dan McLaughlin
Village of Orland Park
14700 Ravinia
Orland Park, IL 60462

Dear Mr Mayor and Village Board Trustees:

It is my pleasure to offer this letter of recommendation for Waste Management as it pertains to the Village's Request for Proposals for solid waste services. Please accept this letter as our endorsement of Waste Management as a great company to and a great community partner. Waste Management has been providing excellent and innovative refuse services to the Village of Orland Park for nearly 25 years, including solid waste hauling and recycling services to residents and businesses.

The Orland Park Lions Club is an organization that has serviced the Orland Park community for over 40 years. The Lions Club efforts concentrates on sight related needs by arranging eye exams and providing corrective lenses for those in need. The Lions have also provided adaptive equipment including reading magnifiers, talking clocks, and leader dogs for individuals affected with a sight related condition. In addition, the Orland Park Lions provides scholarships to support college education for the young adults in the community. The Orland Park Lions takes an active role in supporting the D.A.R.E. program to assure the youth of today will be responsible citizens of the future.

As the Village is also aware, the Lions organizes and runs the annual Orland Days Festival which entertains over 1600 physically and mentally challenged individuals by providing a day of fun and food. For the last 10 years, Waste Management has generously provided and service over 40 Port-O-Lets, multiple roll-off boxes, and numerous refuse carts *at no charge to our organization*. The value of these services exceeds \$15,000 per event. This generous in-kind donation allows our organization to focus our finances on servicing those in need in the Orland Park community. The commitment offered by Waste Management exceeds expectations and often includes time and talent not normally provided by other Village vendors.

The Waste Management team provides great customer service and is responsive to the needs and concerns of our residents. They are a great community partner and we want the Village to be aware of their contributions to the Orland Park community.

We heartily endorse Waste Management for the Village's next refuse and recycling contract and would be happy to speak to anyone who wants to learn more about what a valuable player Waste Management is to the Orland Park Community.

Sincerely,

Todd Probasco



ENVIRONMENTAL SUSTAINABILITY

Residents value the aesthetic qualities of their hometowns and appreciate features such as overall cleanliness and landscaping. In addition, the appearance and smell or taste of the air and water do not go unnoticed. These days, increasing attention is paid to proper treatment of the environment. At the same time that they are attending to community appearance and cleanliness, cities, counties, states and the nation are going "Green". These strengthening environmental concerns extend to trash haul, recycling, sewer services, the delivery of power and water and preservation of open spaces. Treatment of the environment affects air and water quality and, generally, how habitable and inviting a place appears.

Residents of the Village of Orland Park were asked to evaluate their local environment and the services provided to ensure its quality. The overall quality of the natural environment was rated as "excellent" or "good" by 81% of survey respondents.

FIGURE 42: RATINGS OF THE COMMUNITY'S NATURAL ENVIRONMENT

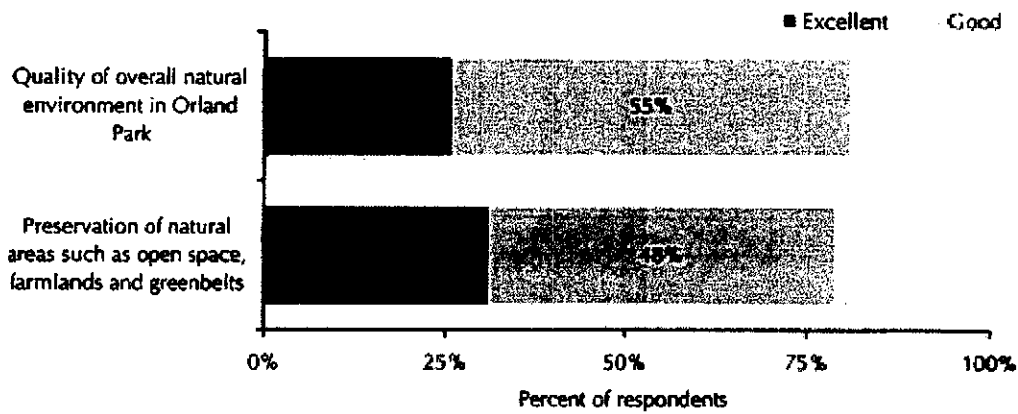


FIGURE 43: COMMUNITY ENVIRONMENT BENCHMARKS

	National comparison
Quality of overall natural environment in Orland Park	Much above
Preservation of natural areas such as open space, farmlands and greenbelts	Much above

Resident recycling was greater than recycling reported in comparison communities.

FIGURE 44: FREQUENCY OF RECYCLING IN LAST 12 MONTHS

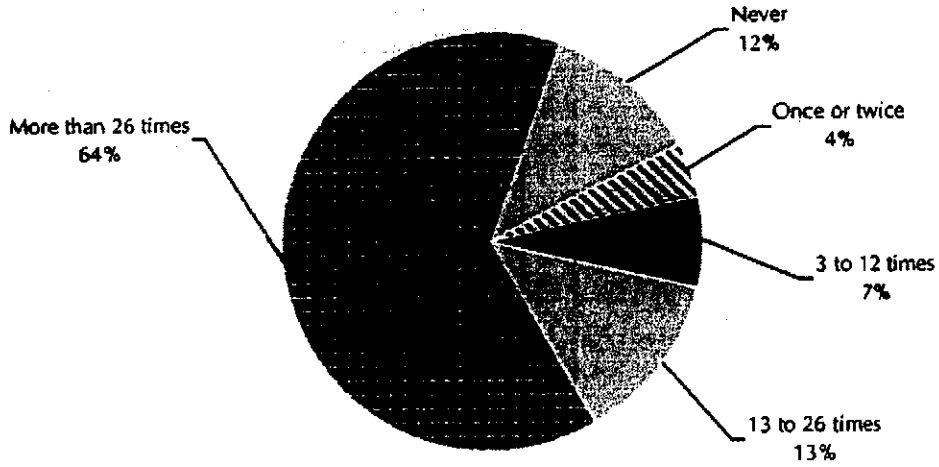


FIGURE 45: FREQUENCY OF RECYCLING BENCHMARKS

National comparison	
Recycled used paper, cans or bottles from your home	Much more

Of the seven utility services rated by those completing the questionnaire, all were much higher than the national benchmark comparison.

FIGURE 46: RATINGS OF UTILITY SERVICES

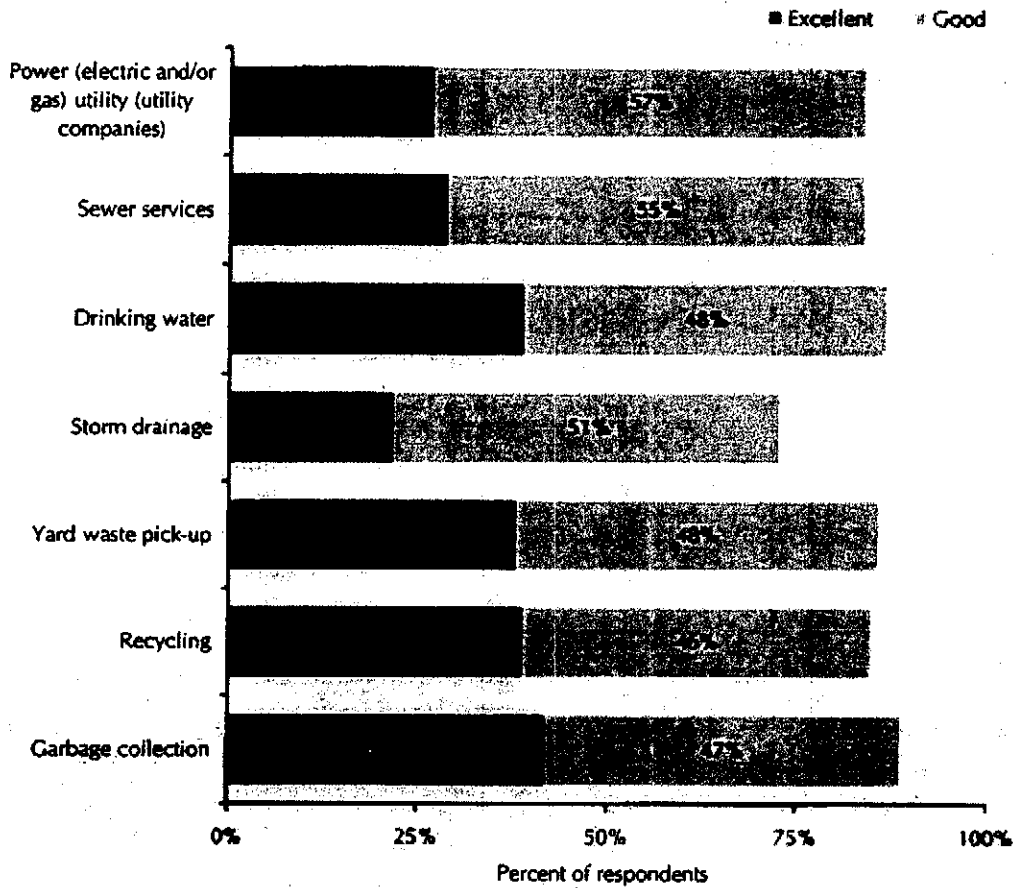


FIGURE 47: UTILITY SERVICES BENCHMARKS

Utility Service	National comparison
Power (electric and/or gas) utility	Much above
Sewer services	Much above
Drinking water	Much above
Storm drainage	Much above
Yard waste pick-up	Much above
Recycling	Much above
Garbage collection	Much above

ZERO WASTE =
TRANSFORMING
WASTE INTO
VALUABLE
RESOURCES



WASTE
20K
ACRES TO
WILDLIFE
HABITATS

Green Energy Waste Management alone produces more energy than the entire U.S. solar industry. And we continue on a steady pace to increase our renewable energy generation. In 2011, we produced enough energy to power more than 1.17 million homes. To meet our 2020 goal of generating enough energy to power 2 million households, we will need to expand our overall capacity with new ways of generating energy. This focus is a main driver of our investments in new technologies to convert waste to fuel. It also motivates our expansion into partnerships in Europe and Asia to help meet the growing global interest in low-carbon, waste-based energy production.

We are committed to finding the "next big things" — or even the small profitable things — that will relegate the landfill to the last resort for waste after all possible value has been extracted. We recognize that it takes time to develop the innovative technologies necessary to derive new uses for waste streams, and we are realistic about the challenge of finding the right innovations. That is why we have invested in a portfolio of more than 30 partnerships focused on alternative energy technologies. In this way, we function as venture capitalists for entrepreneurs looking for new ways to transform waste into useful products such as fuels and chemicals. As we work together, we gain insights from what fails as well as what succeeds.

Fleet Efficiency In 2011, we exceeded our 2020 goal to reduce carbon dioxide (CO₂) emissions from our fleet, and we can report dramatic improvement in per-mile emissions of nitrogen oxides (NOx) and particulate material. After several years of experimentation, we have determined that converting our fleet to natural gas is our best option today to improve efficiency and reduce greenhouse gas emissions. As of second quarter 2012, we operate more than 1,600 natural gas collection vehicles — the largest heavy-duty natural gas fleet in the country. We continue to invest in public fueling stations for our fleet, as well as other local natural gas fleets. We are also improving fuel efficiency with steps such as optimizing routing and maintaining proper tire pressure.

Our innovative services help, too. The Bagster collection bag eliminates half the transport of a disposal bin, and our Solar Compactors mean we avoid trips to pick up half-full containers — minimizing emissions, saving fuel and saving our customers money.

Habitat Conservation We met our 2020 goal of creating 100 certified wildlife habitat sites and protecting 25,000 acres a decade ahead of time. These certified habitats are a source of pride for our employees, are good for the environment and are assets to the communities we serve. We've established habitats at our large facilities; now we're beginning to focus on smaller, more urban sites where wildlife preservation is a valuable community amenity.

We are charting new territory at Waste Management. We're no longer merely in the business of picking up the trash and putting it somewhere safe. Keeping the environment — and our people and neighbors — safe remains our most fundamental commitment. We increasingly recognize, however, that we have a new role to play. Our customers, and the communities in which we operate, want more sustainable ways to deal with what they discard. When they generate waste, we see opportunities to produce low-carbon power and turn what can be recycled into feedstocks. We're realistic in our approach. Each year we get better at finding ways to recycle more and recycle more challenging commodities. We also believe that what can't be recycled at a price the customer is willing to pay can be transformed into energy, fuel or chemicals — and in the process generate fewer emissions and a lower carbon footprint. The fact that more customers each year come to us for sustainable waste management solutions tells us that this direction is a solid base on which to transform our business for 21st century success.

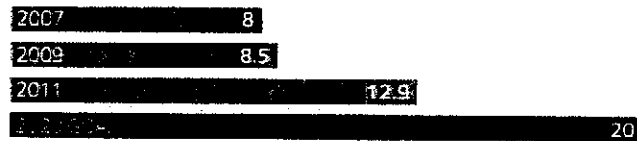
Respectfully,



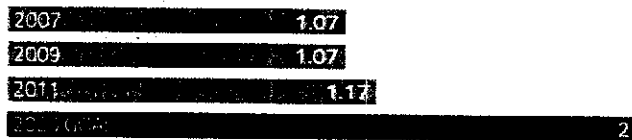
David P. Steiner
Chief Executive Officer

2020 SUSTAINABILITY GOALS AND PROGRESS TO DATE, 2011

TONS OF RÉCYCLABLES MANAGED (million tons)



WASTE-BASED ENERGY PRODUCTION (million households)

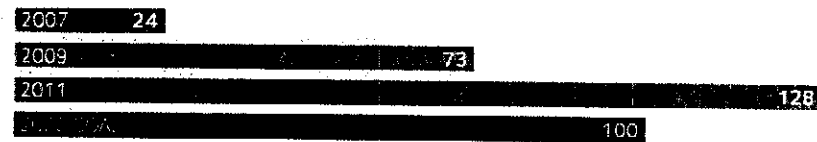


FLEET EMISSIONS (percent reduction in CO₂ equivalent (CO₂e) emissions)

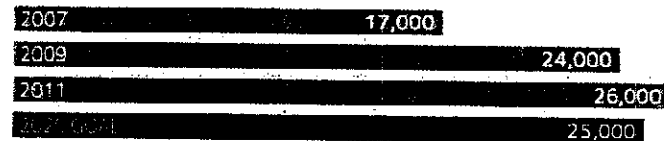
2007 emissions: 2.14M tons CO₂e



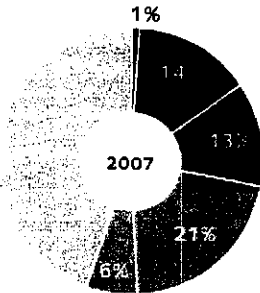
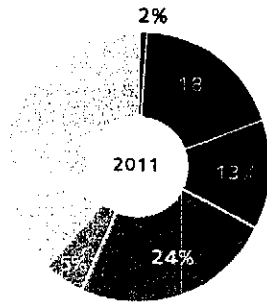
NUMBER OF WILDLIFE HABITAT SITES



NUMBER OF ACRES PROTECTED



WASTE MANAGEMENT MIX OF BUSINESS



■ **Newest Innovative Service Lines**

Includes Organic Growth Group/Upstream revenues, and Healthcare Solutions.

■ **Recycling**

Includes Waste Management Recycling Services, Recycling Material Sales and Brokerage, landfill revenues from Revenue Generating Cover and Redirected Waste, Organics and recycling revenue within the collection line of business.

■ **Green Energy Production Facilities**

Includes Wheelabrator Technologies' green energy facilities, Waste Management renewable energy and landfill-gas-to-energy facilities, and landfills with bioreactors.

■ **Green Collection/Transfer**

Includes inter-company revenues from collection/transfer station operations to Waste Management "green" facilities (landfills generating energy, waste-to-energy facilities, recycling facilities).

■ **Traditional Landfill**

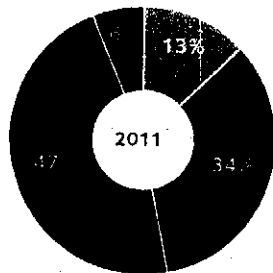
Includes revenues from disposal in landfills not used for energy recovery. Hazardous waste revenue is included in this category.

■ **Traditional Collection/Transfer**

Includes traditional collection and transfer station lines of business.

Source: Full-year 2007 and 2011 revenue data

MIX AMONG NON-COLLECTION REVENUES



■ Traditional Landfill

■ Green Energy

■ Recycling

■ Innovative Service Lines

SUSTAINABILITY KEY PERFORMANCE INDICATORS, 2009-2011

KEY PERFORMANCE INDICATORS	2009	2010	2011
Greenhouse Gas (GHG) Footprint ¹ (Metric Tons CO ₂ Equivalents)			
• Process	21,552,559	22,503,371	16,448,441
• Transportation	1,754,977	1,817,830	1,773,307
• Energy use	357,141	479,356	488,738
Potential avoided GHG emissions from ²			
• Renewable energy generation	3,504,234	3,502,225	4,005,380
• Waste-derived fuels produced and sold	23,976	13,954	18,647
• Reuse and recycling of materials	5,621,788	6,659,259	8,447,023
• Carbon permanently sequestered in landfills ³	17,703,584	16,268,622	15,593,412
Waste-Based Energy Benefits ⁴			
• Tons of coal equivalent	5,591,000	5,350,000	6,089,000
• Barrels of oil equivalent	21,563,000	20,462,000	23,494,000
Resource Savings Achieved through Recycling			
• Energy savings – equivalent (number of households/year)	1.4 million	1.5 million	1.8 million
• GHG savings – per passenger car equivalent (number taken off the road/year)	4.8 million	5 million	6.3 million
Total Recordable Injury Rate	3.1	3.3	3.1
Vehicle Accident Rate (driver hour's without accident)	12,066	12,981	13,298
Percent of Waste Management's Modern Landfills with Offsite Contaminated Groundwater ⁵	0	0	0
Charitable Giving	\$12,861,665	\$13,331,857	\$13,983,472

¹ 2009 was the base year for Waste Management's carbon footprint, so data from previous years are not available. Please see pp. 18-21 of Book 2 for discussion of the footprint and data notes.

² We are reporting this data to inform our customers and the public about the potential GHG reduction benefits associated with carbon storage in landfills, our renewable energy production and the recyclable materials we collect and process. We are not presuming to characterize how emerging regulatory programs will allocate credit for these avoided emissions, so we do not claim these greenhouse gas reduction benefits as our own, nor attempt to deduct these reductions from our carbon footprint.

³ For a discussion of the protocols that govern this calculation of carbon storage or sequestration, see p. 23 of the Appendix.

⁴ Equivalent number of households that could be powered by Waste Management's energy production. Note that standard industry assumptions about household energy use differ for the waste-to-energy and landfill-gas-to-energy sectors. See pp. 7-11 of Book 2 for details.

⁵ Modern landfills are post-1993 and permitted under 40 CFR Part 258 Subtitle D. Offsite contamination is regulatory corrective action required to address offsite impacts to groundwater.

Addendum 2 Revised Pricing Sheet 01.24.2013

This sheet supercedes all other price sheets

Waste Management

Base Pricing - Per Month Per Stop

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$	\$	\$
Yard Waste	\$	\$	\$
Recycling	\$	\$	\$
Street Sweeping	\$	\$	\$
Total	\$ 18.40	\$ 18.95	\$ 19.92

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$	\$	\$	\$	\$
Yard Waste	\$	\$	\$	\$	\$
Recycling	\$	\$	\$	\$	\$
Street Sweeping	\$	\$	\$	\$	\$
Total	\$ 18.40	\$ 18.88	\$ 19.37	\$ 19.87	\$ 20.39

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Yard Waste	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Recycling	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Street Sweeping	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Total	\$ 18.40	\$ 18.86	\$ 19.33	\$ 19.81	\$ 20.31	\$ 20.82	\$ 21.34	\$ 21.87	\$ 22.42	\$ 22.98

Direct Service Options

Clean up of up to three (3) cubic yards of debris (over and above maximum base pricing amount)
 Off-Route Cost (Clean up on a day other than regular pick-up day)

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$ 16.50	\$ 17.00	\$ 17.50
Yard Waste	\$ 25.00	\$ 25.00	\$ 25.00

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$ 16.50	\$ 17.00	\$ 17.50	\$ 18.00	\$ 18.50
Yard Waste	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$ 16.50	\$ 17.00	\$ 17.50	\$ 18.00	\$ 18.50	\$ 19.00	\$ 19.50	\$ 20.00	\$ 20.50	\$ 21.00
Yard Waste	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00

96-Gallon Garbage Toter System

Rental fee (payable in two installments)
 Purchase fee
 Customer Owned Cart Replacement
 Rental Cart Replacement by Contractor
 Delivery/Assembly Fee (first time delivery free of charge)

Optional for residents with base pricing

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$ 36.00	\$ 36.00	\$ 36.00
Yard Waste	\$ 95.00	\$ 95.00	\$ 95.00
Recycling	\$ 95.00	\$ 95.00	\$ 95.00
Street Sweeping	\$ 25.00	\$ 25.00	\$ 25.00
Total	\$	\$	\$

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
Yard Waste	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00
Recycling	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00
Street Sweeping	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Total	\$	\$	\$	\$	\$

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
Yard Waste	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00
Recycling	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00	\$ 95.00
Street Sweeping	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

Household Construction Debris in Excess of 2 Cubic Yards

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$ 16.50	\$ 17.00	\$ 17.50

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$ 16.50	\$ 17.00	\$ 17.50	\$ 18.00	\$ 18.50

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$ 16.50	\$ 17.00	\$ 17.50	\$ 18.00	\$ 18.50	\$ 19.00	\$ 19.50	\$ 20.00	\$ 20.50	\$ 21.00

"Off Season" Street Sweeping December 1 to February 28

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$ 130.00	\$ 134.00	\$ 138.00

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$ 130.00	\$ 134.00	\$ 138.00	\$ 142.00	\$ 146.00

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$ 130.00	\$ 134.00	\$ 138.00	\$ 142.00	\$ 146.00	\$ 150.00	\$ 154.00	\$ 158.00	\$ 162.00	\$ 166.00

Additional Recycling Toter Rental

96-gallon - Rental fee
 64-gallon - Rental fee

	Three Year Contract		
	Year 1	Year 2	Year 3
96-gallon	\$ 36.00	\$ 36.00	\$ 36.00
64-gallon	\$ 36.00	\$ 36.00	\$ 36.00

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
96-gallon	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
64-gallon	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
96-gallon	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
64-gallon	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00

Variation Pricing

Bulk Parkway Leaf Collection Program - Three collection opportunities per year
 Alternative Gas Trucks
 Village-Wide Mandatory 2-Cart Program (96-Gallon)
 Weekly Recycling with 96-Gallon Leased Totes

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$ 1.41	\$ 1.46	\$ 1.50
Yard Waste	\$ 0.65	\$ 0.66	\$ 0.67
Recycling	\$ 0.70	\$ 0.72	\$ 0.74

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$ 1.34	\$ 1.37	\$ 1.41	\$ 1.45	\$ 1.48
Yard Waste	\$ 0.65	\$ 0.67	\$ 0.68	\$ 0.69	\$ 0.70
Recycling	\$ 0.70	\$ 0.72	\$ 0.74	\$ 0.76	\$ 0.78

	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$ 1.29	\$ 1.30	\$ 1.32	\$ 1.34	\$ 1.36	\$ 1.38	\$ 1.40	\$ 1.42	\$ 1.44	\$ 1.46
Yard Waste	\$ 0.65	\$ 0.67	\$ 0.68	\$ 0.69	\$ 0.70	\$ 0.71	\$ 0.72	\$ 0.73	\$ 0.74	\$ 0.75
Recycling	\$ 0.70	\$ 0.72	\$ 0.74	\$ 0.76	\$ 0.77	\$ 0.78	\$ 0.81	\$ 0.83	\$ 0.85	\$ 0.87

WM Alternate Pricing

#1 Village-Wide Mandatory 1-Cart Program (96-Gal.) 2 Carts in Total
 #2 Bulk Parkway Leaf Collection Program - Current Service Area Only

	Three Year Contract		
	Year 1	Year 2	Year 3
Refuse	\$ 0.10	\$ 0.10	\$ 0.11
Yard Waste	\$ 0.28	\$ 0.29	\$ 0.30

	Five Year Contract				
	Year 1	Year 2	Year 3	Year 4	Year 5
Refuse	\$ 0.10	\$ 0.10	\$ 0.11	\$ 0.11	\$ 0.11
Yard Waste	\$ 0.28	\$ 0.29	\$ 0.29	\$ 0.30	\$ 0.31

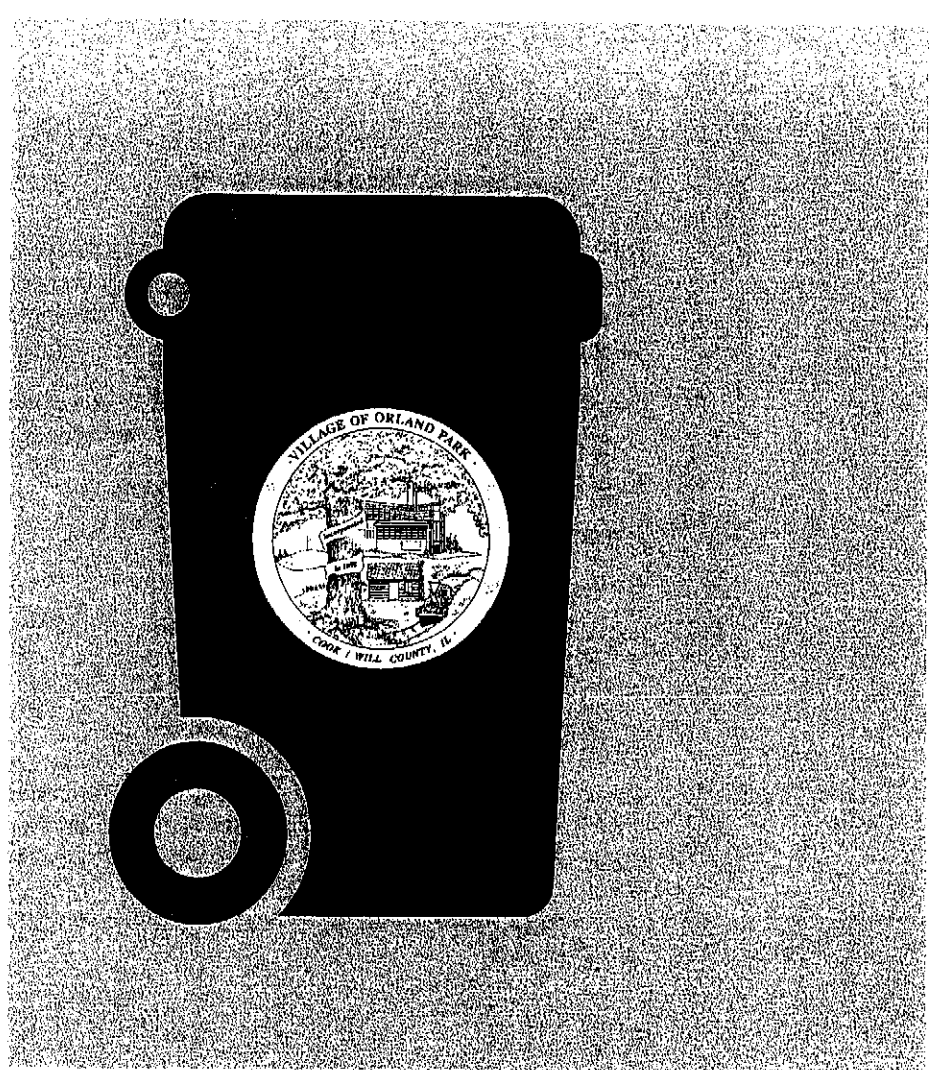
	Ten Year Contract									
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$ 0.10	\$ 0.10	\$ 0.11	\$ 0.11	\$ 0.11	\$ 0.11	\$ 0.12	\$ 0.12	\$ 0.12	\$ 0.12
Yard Waste	\$ 0.28	\$ 0.29	\$ 0.29	\$ 0.30	\$ 0.30	\$ 0.31	\$ 0.32	\$ 0.33	\$ 0.34	\$ 0.35

For pricing purposes, year one (1) of the contract will extend from November 1, 2013 until December 31, 2014. Each subsequent contract year will extend from January 1 until December 31.

Base Pricing Includes

Refuse
 Yard Waste
 Recycling
 Street Sweeping

Garbage, Bulk Materials, Household Construction Debris, White Goods, Municipal Dumpsters, Christmas Tree Collection
 BI-Weekly Recycling Collection
 Street Sweeping March 1 - November 30



e Village of Orland Park

Refuse, Recycling,
& Yard Waste Program

Dear Orland Park Resident:

The information in this brochure will assist you with following the refuse, recycling, and yard waste program in Orland Park. For new accounts, please contact the Village of Orland Park Finance Department, Water Billing Division at (708) 403-6175 or go on-line to www.orland-park.il.us to set up your account.

For further information, please contact Waste Management at 1-800-796-9696. You can also visit our website at www.wm.com.

Thank you and we appreciate your cooperation.

Sincerely,

Waste Management

Collection Times

All items including yard waste must be placed by the curb no later than 6:00 a.m. the day of collection. **Carts should be placed with the handle facing away from the roadway and approximately three (3) feet away from other containers or objects.** This separation allows room for the mechanical arm on our trucks to safely grab and dump your refuse and recycle carts. After collection, all carts should be removed no later than the evening of your collection day.

Refuse

- Refuse may be placed in either plastic bags OR containers that are no greater than 45 gallons in size and do not exceed 50 pounds. All refuse should be properly contained to prevent littering.
- 96-gallon refuse waste carts are available to rent for \$36 per year or for purchase for \$75 by contacting the customer service center at (800) 796-9696.
- One (1) bulk item will be collected with the weekly pickup. A bulk item is considered an item the resident would take with them if they moved out of the residence (i.e., couch, small tables, mattress, etc.).
- Carpet is considered a bulk item and must be cut and rolled into 4-foot lengths. Each roll must not weigh more than 50 pounds. All carpeting and padding must be secured with tape or string. Up to 8 rolls of carpeting and padding will be accepted each week.
- White Good items such as refrigerators, washers, dryers, water heaters, dishwashers, AC units and dehumidifiers may be placed out for collection. These items will be recycled. Please call customer service at (800) 796-9696 prior to collection.



1-800-796-9696

THINK GREEN®

Yard Waste

Yard waste such as grass clippings, leaves, tree branches and brush is collected weekly on your scheduled pickup day from April 1st through the week in which November 30th occurs.

- Yard waste must be placed in kraft paper bags, which can be purchased at local retail stores.
- 96-gallon yard waste carts are available to rent for \$36 per year or for purchase for \$75 by contacting the customer service center at (800) 796-9696.
- Brush and branches must be cut into 4-foot lengths and bundled with string or twine. Each bundle must not exceed 50 pounds. Unbundled brush will not be collected. Whole trees and limbs greater than 4 inches in diameter and stumps are not included in the weekly pickup.
- Please note that sod, whole trees, stumps, and dirt are not part of the weekly yard waste program.

Electronic Waste Ban

Effective January 1, 2012, the State of Illinois has banned electronics from landfill disposal including the following items:

- Televisions
- Monitors
- Printers
- Computers (laptop, notebook, netbook, tablet, desktop)
- Electronic Keyboards
- Facsimile (Fax) Machines
- Videocassette Recorders (VCRs)
- Portable Digital Music Players (MP3 Players, iPods, etc.)
- Digital Video Disc (DVD) Players
- Video Game Consoles
- Small Scale Servers
- Scanners
- Electronic Mice
- Digital Converter Boxes
- Cable Receivers
- Satellite Receivers
- Digital Video Disc Recorders

Residents with these electronic wastes can call **Vintage Tech Recyclers at (866) 631-1707** for free home collection. Electronic recycling drives will be held on the second Saturday, March through November, at the Orland Township Highway Department 16125 S. Wolf Road, Orland Park, from 8am-12pm. The Orland Township Highway Department also has electronic recycling Monday through Friday, 9:00 a.m. – 3:00 p.m., at their location. For more information call (708) 403-5148 or visit orlandtwp.org.

Restricted Items

The following items will not be collected:

- Construction/demolition materials
- Automotive parts
- Hazardous wastes (oil-based paint*, oil, flammables, hot ash, etc.)
- Dirt, Stone, Concrete, Rock
- Medical Wastes/Needles
- Swimming Pools
- Tires
- Pesticides/Insecticides
- Antifreeze
- Electronics

The Will County Land Use Department holds several recycling events for hazardous wastes, electronics and tires throughout the year. You can visit the website at www.willcountylanduse.com for more information or call (815) 727-8834.

Medical Waste/Needles are not accepted even if first placed into a secured container. These containers break open when the trash truck compacts them and create a potentially serious hazard for workers. Occasionally a doctor's office, hospital or other medical provider will offer disposal service to their clients. Residents may prefer to use a bio-hazard container and pay for bio-hazard disposal service through several companies. Pharmaceutical take-back programs are occasionally offered through the Orland Park Police Department and are offered through many area pharmacies.

*Paint must be dried prior to pick up.

Observed Holidays

Waste Management only observes the following holidays. When your pickup falls on or after one of these holidays, your pickup will be one day late during that week.

NEW YEAR'S DAY	MEMORIAL DAY	FOURTH OF JULY
LABOR DAY	THANKSGIVING DAY	CHRISTMAS DAY

Every-Other-Week Recycling Pickup

While your trash and yard waste will be picked up on your usual pickup day, recycling pickup occurs every other week. Half the community will be serviced one week, and the remainder will be serviced the following week. Please call Orland Park Public Works at (708) 403-6350 to determine which week you should put your recyclables out for pickup. Please see back page list for recyclables or visit www.orland-park.il.us under the Public Works tab.

Multi-Family Units

Multi-family units, condominium and apartment building residents please contact your association or building manager for more information on your refuse and recycling program.



THINK GREEN®

Single-Stream Recycling Service

ALL recyclable materials should be put into one cart – no sorting is necessary. Use your blue recycling cart to put all your standard recyclables together. **Place your carts at the usual collection location, with the handle facing away from the roadway and approximately three (3) feet from the trash container, no earlier than sundown on the day before collection or no later than 6:00 a.m. the day of collection.** After collection, all carts should be removed from the front curb no later than the evening of your collection day.



Chipboard and Boxboard



Brown Paper Bags



Phone Books, Books, Catalogs and Magazines



Newspapers



Paper, Cardboard, Dairy and Juice Containers



Junk Mail
including envelopes



Glass Bottles and Jars



Office and School Paper



Cardboard
Collapse boxes. Cut large boxes down to 3' x 3'



Plastic Bottles and Containers #1-#5
Return plastic bags to retail store collections



Aluminum Foil and Cans



Tin or Steel Cans

For items that cannot be recycled, the Village of Orland Park and Waste Management continue to provide a weekly waste-hauling service. Some discarded trash items may require special collections. Contact the Village for additional information. Place your waste-hauling container at the usual pickup location, either the alley or the curb, no earlier than sundown on the day before collection or no later than 6:00 a.m. the day of collection. After collection, all containers should be removed from the front yard no later than the evening of your collection day. Following is a list of items that CANNOT be recycled and should be placed into your trash container.

Candy wrappers

Food or any organic waste

Polystyrene (Styrofoam™)

Carbon paper

Liquids

Used paper cups and paper plates

Carpet and cloth

Plastic bags and clear plastic wrap

Used paper towels and tissues

Food-soiled cardboard

Plates and dishes

Waxed cardboard and paper

For further information, please contact Waste Management by calling 1-800-796-9696.



THINK GREEN!

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**Does your community have
a solution for used sharps?**



MedWaste TRACKER™
Community Sharps Disposal Programs

WMM
WASTE MANAGEMENT

MedWaste TRACKERSM

Community Sharps Disposal Programs

Every day, millions of people across the country self-inject their medications. But they don't always dispose of used sharps, syringes and lancets properly. These items may end up in the environment, where they put others at risk of injury or infection. That's why laws to regulate their disposal are now in place in a growing number of states.

As your community partner, Waste Management can help you protect your community members. Our MedWaste Community Sharps Disposal Programs are designed to protect the general public and workers, including those in municipal jobs, environmental services, hospitality, home care and other areas. Each program is an easy, environmentally sound way to contain used sharps and provide for their safe disposal and destruction.



Community Return

In this program, consumers are encouraged to drop off their sharps at neighborhood locations such as fire stations, police stations, and community centers, or at a self-maintaining kiosk.

How it works: Community Locations

Consumers obtain MedWaste sharps containers from local retailers such as medical supply companies and pharmacies.

Once the containers are filled per product specifications, they drop them off at convenient locations, including fire stations, police stations, community centers or other community-designated locations.

All shipping materials are included, and pre-paid postage is included in the purchase price.

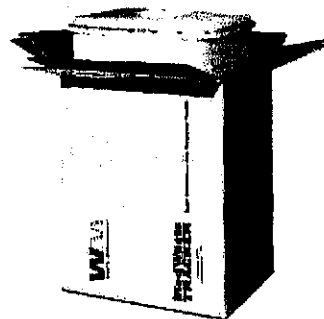
How it works: Community Kiosk

Our self-maintaining kiosk is designed for placement in front of fire and police stations and other retail locations convenient to the public. The tamper-resistant kiosk accepts any sharps container up to 1-gallon size and uses a bar-code-based program to receive it. A sensor inside the unit triggers a message alerting Waste Management and the host when the kiosk is full.



Replacement 20-Pack of 1.4-Quart Containers

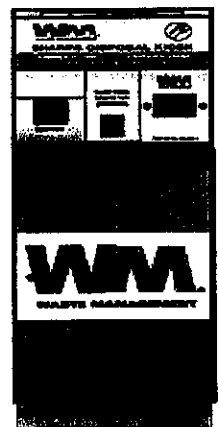
product code: 30014-20



28-Gallon Box with Interior Receptacle

product code: 11120-01

Liner option for loose sharps is available



MedWaste Kiosk

product code: 71000-01

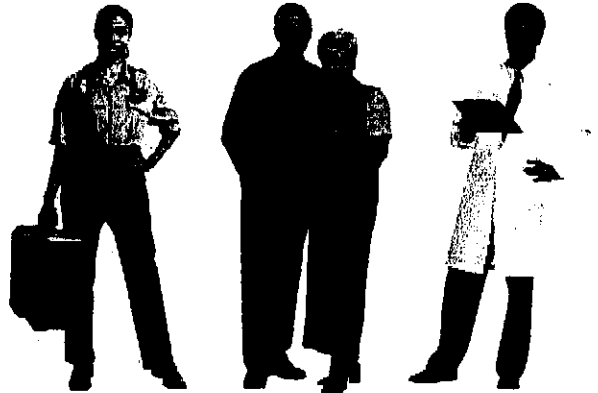
Did You Know? The number of syringes used for self-injections is projected to grow fourfold in the next 20 years.



Simple for you. Safe for your community.

Waste Management's MedWaste Community Sharps Disposal Programs:

- Comply with federal, state and municipal regulations
- Provide convenient neighborhood drop-off locations
- Let community members return sharps at their convenience
- Are simple, safe, affordable and environmentally responsible
- Are approved by the U.S. Postal Service
- Make online ordering easy and convenient for your community's residents at ThinkGreenFromHome.com



Individual Return

This program gives residents a confidential and safe way to dispose of sharps.

How it works: Pharmacy Return

Safe, easy, convenient and affordable – this program works on both sides of the counter.

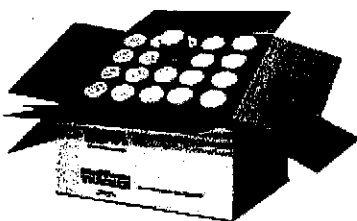
Consumers who inject medication purchase a 1.4-quart sharps container from a participating pharmacy. They fill the container with used syringes and lancets. When it's full, they return it to the pharmacy where it was purchased.

Participating pharmacies collect the used containers as customers return them, using MedWaste Tracker™ products. When the containment solution is full, the pharmacy staff simply close and seal it according to directions. The pharmacy staff mails it to Waste Management by way of the U.S. Postal Service. All packaging is provided, and postage is included in the purchase price. Replacement supplies can be ordered as needed from Waste Management by phone or online.

How it works

Consumers obtain the MedWaste system from a pharmacy or online at ThinkGreenFromHome.com. Waste Management representatives can work with you to make sure supplies are readily available to your community. Consumers fill the containers with their used syringes and lancets. When it's filled per product specifications, they simply close the box, seal it and arrange a pick-up with their U.S.P.S. office. All mailing materials are provided, and postage is included in the purchase price.

In some communities, **pharmacists** can work with their Waste Management representative to file a claim to be reimbursed for the cost of the containers, using a third-party payer.



20-Pack of 1.4-Quart Containers

product code: 10014-20



1.4-Quart Container

product code: 10014-01



3.3-Quart Container

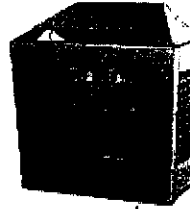
product code: 10033-01

Did You Know? In the United States, more than three percent of the population self-inject some type of medication daily. It is important for communities to ensure that loose syringes and lancets are securely contained and not allowed to become a public health hazard.



In Public

For people needing to self-inject their medications in public, these tamper-resistant cabinets offer an easy, safe solution. They are suitable for installation in public restrooms at airports, stadiums, retail stores and many other kinds of community spaces. Individuals simply deposit used syringes into a 5.4-quart receptacle housed inside the wall-mounted, locked cabinet.



MedWaste SharpStation™
product code: 30054-01



5.4-Quart Container
product code: 60054-01



Community Clean-Up

For consumers who dispose of loose sharps in hard plastic containers like bleach bottles, our 17-gallon sharps container collects the bottles. These can be found at fire stations, police stations, and community centers.



**17-Gallon and
28-Gallon Container Kit**
product code: 81120-01

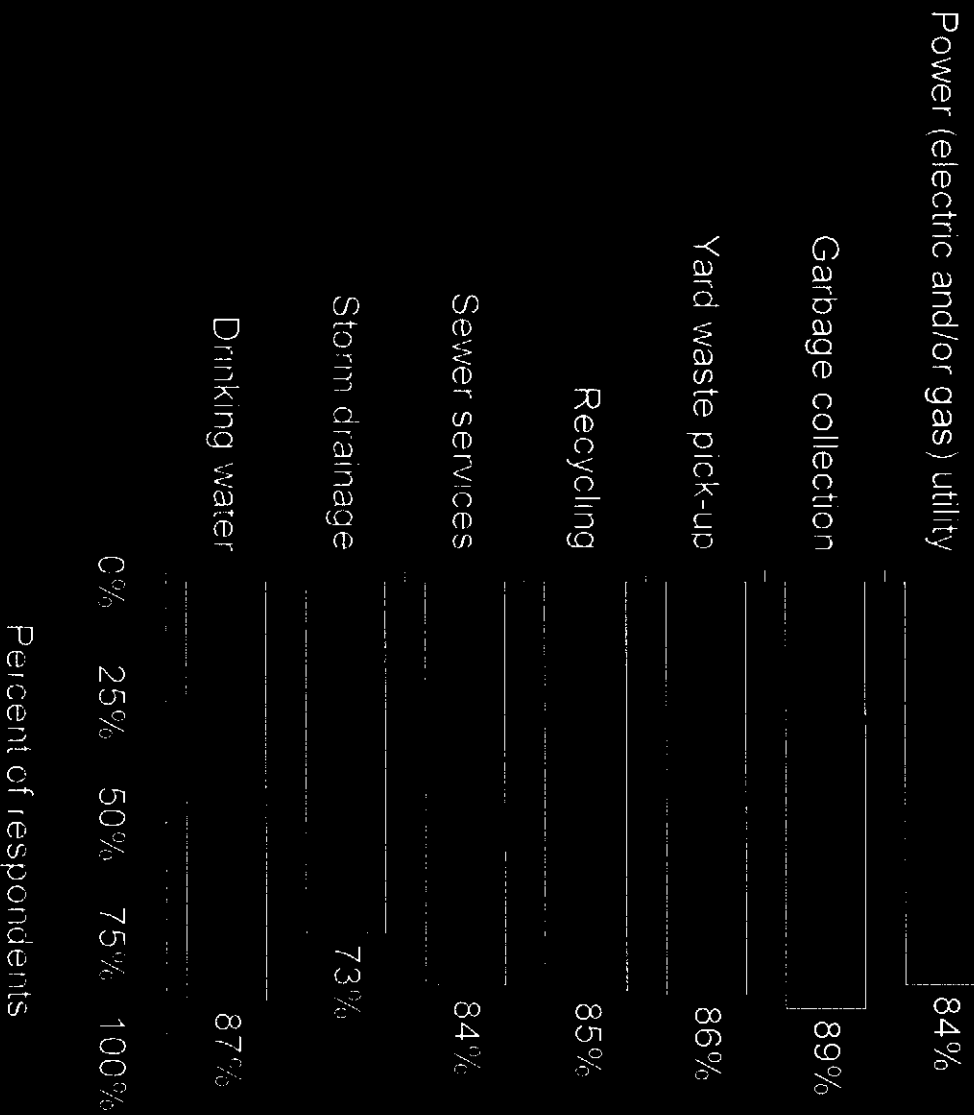
At Waste Management, we work with communities across North America to develop cost-effective solutions that improve quality of life and protect the environment.



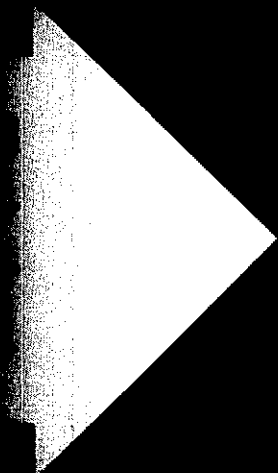
**Contact your local Waste Management specialist,
or call 1-866-931-6321 for more information.**



Utility Services



Percent of respondents





**Orland Park -
Providing Exceptional Service
to the Village and its Residents
for over 20 years**

February 20, 2013

The Value of Experience

- ❖ 20 plus years of Service to Orland Park
 - Established service record since 1990
 - National Citizens Survey 84% Excellent/Good Rating

- ❖ Operational and Customer Experience
 - Tim Kuerschner - Area Director of Operations
 - 20+ years industry experience
 - Dan Henry - District Manager South
 - 13 years industry experience
 - Mark Dykema District Manager – Metro
 - 25+ years industry experience
 - Pete Aardema, Route Supervisor
 - 15 years industry experience
 - Mike Morley Municipal Marketing Manager
 - 22+ years industry experience
 - Vanessa Weber, Customer Service Manager
 - 15+ years industry experience



WMA
WASTE MANAGEMENT
Think Green:

Trusted Community Partner

Summary of our Commitment to the Orland Park Community

- ❖ Orland Days – Orland Park Lions Club
 - Donation of roll-offs, Port-O-Lets, ~\$15K
- ❖ Orland Park Police Department
 - Waste Watch 2010 – Crime Prevention
 - Sharps Container Donation – 2012 Needle and Medical Sharps collection
- ❖ Orland Park Open Lands
 - Annual Support of Village's efforts to create more open space
- ❖ Commission for the Arts
 - Donation of Port-O-Lets for 2012 Art Fair



Waste Management
WASTE MANAGEMENT
Think Green:

Our Proposal to Orland Park

- Complete Response with Alternate Proposals tailored to the Village's needs
- Established Service Record
- Reflects current market conditions
- Takes advantage of reduced composting costs
- Incorporates the use of CNG trucks
- Aligned with Village service and sustainability goals
- Value Added Services - Recyclebank, At Your Door, Lamptracker
- **Immediate benefit – Ready to implement**



Our Alternative Proposals

- **Alternative # 1 – Refuse cart**
 - Refuse cart – Provide 96 or 64-gallon cart
 - Medical Sharps Kiosk – Keeping residents and drivers safe
 - \$25,000 annual donation for Community projects (i.e. Open Lands, Centennial Park, Taste of Orland Park

Best meets the needs of the community at large!

- **Alternative # 2 – Leaf collection**
 - Provides for leaf collection in current areas at a reduced cost.
 - Waste Management is very experienced with provides similar services to 6 other communities.



Waste Management
Waste Management
Think Green.

CNG Capabilities

Local Operating Fleet to run on CNG

- Reduces dependence on foreign oil
- Reduces criteria pollutants and greenhouse gas emissions
- Stabilizes long-term costs by taking advantage of large natural gas resources in the U.S. and Canada

WM Fleet Transition Schedule to CNG

- 2 Recycle trucks to start in with new agreement
- Additional vehicles to be added during the term

Orland Park Public Works CNG Opportunity

- Explore conversion of light duty vehicle – WM to fund conversion of one vehicle up to \$15,000

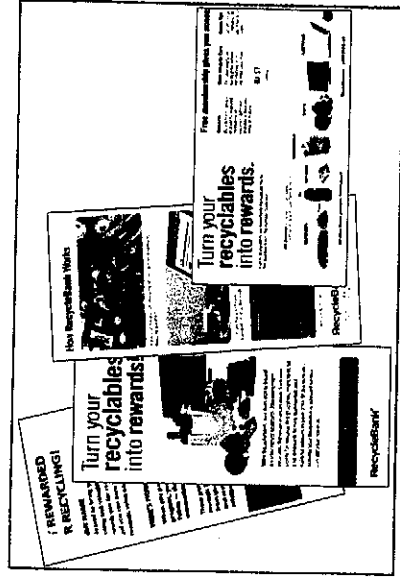


* Possible way
to increase
rebate as per

Recycling Rewards Program

Recyclebank

- Dramatically increase recycling
- Reward savings average \$165/home/year
- Outreach to promote recycling



Local Economic Benefit

- Work with the chamber of commerce and local business to ensure their involvement
- Promoting discounts and deals from area merchants to the residents of Orland Park.
- The more local business that are involved the greater the recycling participation rate will be in the Village

Lake Co.
Anne
Bo.



Recycling Rebate

Recycling to a WM facility

Formula to Calculate Rebate per Ton:

**(OBM Yellow Sheet Price for #8 Newspaper – Processing Cost) X
50% = Net Rebate per Ton**

- Village receives 50% of the post processing commodity value
- WM Processing Cost not to exceed \$60/ton.

IMPACT:

- Based on the last three years average and the Village's average recyclable volume of 6,000 tons/year, the total annual rebate would be about \$120,000 per year.



WM
WASTE MANAGEMENT
Think Green.

In Summary

- Waste Management knows the Orland Park community better than any other company.
- We deeply value our long partnership and want to retain your business.
- The residents and local organizations have acknowledged our service record.
- Waste Management is the **ONLY** company that truly knows what it costs to provide the quality of services Orland Park has come to expect.
- Benefits are immediate.



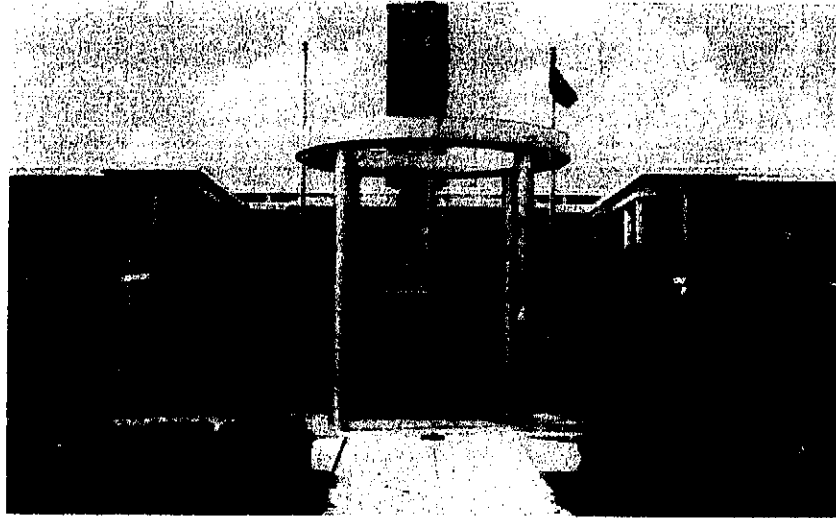
WASTE MANAGEMENT
Think Green.

Questions and Answers

Q & A



WWF
WORLD WILDLIFE
FUNDATION
Think Green!



Request for Proposals:
REFUSE/YARD WASTE/RECYCLING
COLLECTION & STREET SWEEPING SERVICES

VILLAGE OF ORLAND PARK
14750 S Ravina Ave
Orland Park, Il 60462

Proposal Due Date:
February 1, 2012 @ 10:00 am

Proposal Presented by:



ALLIED WASTE SERVICES

 A REPUBLIC SERVICES COMPANY
ALLIED WASTE TRANSPORTATION
13701 SO KOSTNER
CRESTWOOD, ILLINOIS 60445

Hank Potts

708-516-2967 – cell

708-385-8252-office

hpotts@republicservices.com - email



January 28, 2013

Village of Orland Park
Mr. David Maher – Village Clerk
14700 So Ravinia Ave
Orland Park, Illinois 60462

Dear Clerk.

It is my privilege as Area President for Republic Service/Allied Waste Service to present this proposal for Refuse/Yard Waste/Recycling Collection Services for the Village of Orland Park.

As Area President my role is to oversee all activity in the Chicago-land and Northwest Indiana markets. The South Suburban markets are covered by our facility in Crestwood. The General Manager of that facility is Jocelyn Krus, and the Municipal Services Manager is Hank Potts. These two individuals will be my delegates to manage the service in Orland Park on a day by day basis.


As part of the specification, the Village asked for a list of communities with a population over 30,000. In the reference portion of this proposal you will find two lists. The first will be a list of communities in my area that have a population over 30,000, the second list is a complete list of the 32 communities that the Crestwood office currently services....big and small. This will give you the ability to see for yourself the level of service that this office provides to all their municipalities.

Making a change like this is never easy. We understand that and we will do everything possible to make the transition go in a smooth and seamless fashion. Over the past two years we have successfully transitioned 6 communities from competitors to the Crestwood office. The communities are highlight on the reference page from you convenience.

I look forward to having the opportunity of meeting you and working further with you...

I remain,

Sincerely



Mark Watson
Area President
Republic Services
Allied Waste Services



January 31, 2013

Village of Orland Park
Mr. David Maher – Village Clerk
14700 So Ravinia Ave
Orland park, Illinois 60462

Dear Clerk,

We greatly appreciate this opportunity to submit this proposal in response to your request.

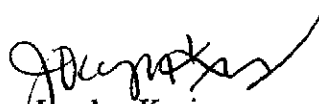
As you have seen through the RFP process putting together the specification that answer the myriad of questions we as waste haulers can ask is difficult. However, answering all the questions is not much easier. Now the difficult part falls back on your shoulders as you try to determine the best solution for your Village.


Please be assured that we will make ourselves available to you at your convenience to answer any and all questions you may have. Should a question arise as you go through this information give us a call, or shoot us an email and we will get you your answer as soon as possible.

We understand this task is difficult and there are a lot of issues to take into consideration. The obvious one is who can best service a community the size of Orland Park. Waste Management claims to be the biggest, and on a National scale they are. However, in the greater Chicago land Market no one services as many municipal accounts as Republic Services/Allied Waste. A complete list of the municipalities we service in the Chicago Land market is attached. Our hope is that soon we will be able to add Orland Park to that list of satisfied municipal accounts.

We look forward to talking to you.

Sincerely


Jocelyn Krus
General Manager
Republic Services
Allied Waste Services


Hank Potts
Municipal Services Manager
Republic Services
Allied Waste Services



January 8, 2013

Hank Potts
13701 South Kostner Ave.
Crestwood, Illinois 60445

Dear: Mr. Potts

As the General Manager of the Western Illinois business unit for Republic Services I have the authority over the landfills listed below. Republic Services of Crestwood will have the ability to use any and all sites listed below for the life of the contract or for the life of the landfill whichever is greater. The following landfill locations currently accept, and are prepared to continue accepting municipal solid waste and all sites are in good standing with the Illinois Environmental Protection Agency.

Livingston County Landfill
14206 East 2100 North Road
Pontiac, Illinois 61764
IEPA#: 1995-337-LFM
Life expectancy of 24 years

Lee County Landfill
1214 South Bataan Road
Dixon, Illinois 61021
IEPA#: 1997-261-LF
Life expectancy of 38 years

LandComp Landfill
2840 East Thirteenth Road
Ottawa, Illinois 61350
IEPA#: 1996-261-LF
Life expectancy of 44 years

Envirentech Landfill
1800 North Ashley Road
Morris, Illinois 60450
IEPA#: 1993-428-LF
Life expectancy of 2 years

Sincerely,

Robert Kalebich
General Manager

808 South Joliet Street
Joliet, Illinois 60436
815-774-3910
815-723-1229 fax



*Tony Schroeder
Division Manager
Northwest Indiana Post Collection*

January 8, 2013

Republic Services of Crestwood
13701 South Kostner Avenue
Crestwood, Illinois 60445
Attn: Mr. Hank Potts

Re: Disposal Access -- Newton County Landfill

Dear Mr. Potts:

Pursuant to request please be advised that Republic Services of Crestwood has facility privileges for the Newton County Landfill, located at 2266 East 500 South Brook, Indiana 47922.

The Newton County Landfill is a permitted disposal facility by the Indiana Department of Environmental Management operating under operating permit #56-05. The Newton County Landfill has approximately 20 years of remaining disposal capacity.

If you have any questions, please contact me at 219-394-2808.

Sincerely,

Tony Schroeder
Division Manager
NW Indiana Post Collections



RMC | Resource Management Companies

January 4, 2013

Republic Services
Attn: Hank Potts, Municipal Sales
13701 S. Kostner Avenue
Crestwood, IL 60445
RE: Acceptance of Residential Curbside Single Stream Recyclable Materials

This letter confirms that Resource Management will accept, process and market post consumer recyclable materials collected as a 'Single Stream' from Orland Park's municipal residential curbside recycling collection program. 'Single Stream' collection may be practiced for specified residential post consumer recyclable material (see attached list of accepted materials that includes aluminum, steel, plastic, aseptic packaging, and glass containers; and newspaper, cardboard and mixed paper - all mixed together). This allows consumers to use a single recycling bin for all their recyclable materials. This also allows the hauler to collect all the recyclable materials together in a single compartment collection vehicle. The processing technology used by Resource Management successfully separates, recovers, and markets all the recyclable materials.

This material may be delivered to any of our recycling facilities. The recyclable materials we accept are also summarized on our web site at rmcrecycle.com.

Sincerely,

Greg Maxwell
Senior Vice President

Attachment – List of Accepted Post-Consumer Recyclable Materials

9999 Andersen Avenue
Chicago Ridge, Illinois 60415

Telephone 708 425-8565 | Facsimile 708 425-8570

RESOURCE MANAGEMENT COMPANIES

List of Accepted Single Stream Recyclable Materials From Residential Curbside Recycling Programs

The following is a list of Post-Consumer Recyclable Materials that Haulers may collect all mixed together (single stream) and deliver to Resource Management; however, please note exceptions:

CONTAINERS:

Aluminum UBCs - Cans, Trays & Foil (trays & foil must be cleaned)
Aseptic Packaging & Gable Top Containers (milk & juice cartons)
Steel Cans and Tins
PET Soda, Water, & Flavored Beverage Bottles (#1 clear & green plastic resin)
HDPE Milk, Juice & Water Jugs (#2 natural plastic resin)
HDPE Detergent & Fabric Softener Containers (#2 mixed colored plastic resin)
PVC Narrow Neck Containers Only (#3 plastic resin);
such as health & beauty aid products, household cleaners.
LDPE Grocery Containers (#4 plastic resin);
such as margarine tubs, frozen desert cups, six and twelve pack rings.
PP Grocery Containers (#5 plastic resin);
such as yogurt cups, and narrow neck syrup and ketchup bottles.
#7 Plastic Resin Grocery Narrow Neck Containers Only.
Plastic Buckets, such as kitty litter containers (5 gallon size maximum)
Glass Bottles and Jars - (clear, brown, green, blue)

No window glass, dinnerware or ceramics

- Notes: 1. All containers to be emptied and rinsed clean.
2. No motor oil/insecticide/herbicide/hazardous chemical containers.
3. No plastic film (no plastic bags, sleeves, sheets, tarps or wrap).
Plastic bags should be returned to grocery or department stores.
4. No expanded foam or clear polystyrene (#6 plastic resin)
per joint advisory from the Illinois Recycling Association,
Illinois Department of Commerce & Community Affairs,
and Region 5 US Environmental Protection Agency.

PAPER FIBER:

Newspaper, including inserts (remove plastic sleeves)

Cardboard (no waxed cardboard)

Mixed Paper:

Kraft (brown paper) Bags

Magazines, Catalogs and Telephone Books

Office/Computer/Notebook /Gift Wrap Paper (no metal clips, spirals, binders)

Chipboard (cereal, cake & food mix boxes, gift & shoe boxes, etc.)

Carrier Stock (soda & beer can carrying cases)

Junk Mail & Envelopes (no plastic cards, stick on labels or unused stamps)

Paper Back Books (no hard cover books)

*Aluminum Cans
Carbon Paper*

ALLIED WASTE OF CRESTWOOD Master Equipment List

UNIT #	DRIVER	MAX HEIGHT	EMPTY WEIGHT	FRONTLINE/IRPLUS/PARE	Color	DRIVERS ALERT #	PLATE #	TYPE	LOB CODES	YEAR	CHASSIS MAKE	CHASSIS MODEL	CHASSIS VIN #	BODY MAKE	BODY MODEL	BODY
19	MAINTENANCE	n/a	n/a	n/a	BLUE/PAINTED	441CB	297ZC		740	2002	FORD	F150	2FTR17W62CA66991			DOMS121003
20	KEITH	n/a	n/a	n/a	BLUE/PAINTED	442CB	2296ZC		740	2002	FORD	F150	2FTR17W62CA66992			096676
21	TRANSFER	n/a	n/a	n/a	BLUE/PAINTED	198AK	3585ZH		740	2006	FORD	F150	1FTRF12266NA38003			4784
22	MICHAEL	n/a	n/a	n/a	BLUE/PAINTED	157AK	3585JH		740	2006	FORD	F150	1FTRF12266NA76681			13368
23	TONY	n/a	n/a	n/a	BLUE/PAINTED	457CB	45740M		700	2007	GMC	SIBNA	1GTRC16057Z1B1788			19043
25	MISHEL	n/a	n/a	n/a	BLUE/PAINTED	1790Z	1154450B		740	2012	FORD	F150	1FTMF1C1400488935			43FMK251319622
26	RAY	n/a	n/a	n/a	BLUE/PAINTED	1790Z	1154451B		740	2012	FORD	F150	1FTMF1C1400488935			110MK25131306
81		n/a	n/a	n/a	BLUE	N/A	1711397B		340	1989	BEAVER CREEK (HOMEMADE)	TRAILER	38992Z			110MK25131306
82		n/a	n/a	n/a	BLUE	N/A	57418Y7A		710	1999			TD 200448			40548
84		n/a	n/a	n/a	BLACK	N/A	239218 TC	TRAILER	340	2010	BIG TEX	70P1	16W92032424246791			43FMK251319622
85		n/a	n/a	n/a	BLACK	N/A	242928 TC	TRAILER	340	2010	BIG TEX	70P1	16W92032424246791			110MK25131306
99	SERVICE TRUCK	n/a	n/a	n/a	BLUE/PAINTED	1980K	39059F		700	1999	FORD	F-450	3F00R467JMA38422			110MK25131306
101	SERVICE TRUCK	n/a	n/a	n/a	BLUE	603MU	88922T-8	SKV TRUCK	700	2009	CHEVY	2500	1G00M4609F145102			2811-25 YD
102	SERVICE TRUCK	n/a	n/a	n/a	BLUE	502MU	306819D	PICKUP	100	2011	FORD	F150	1F0P03E128EA38793			2811-25 YD
103	ROE	NA	n/a	n/a	BLUE	503MU	306819D	PICKUP	100	2011	FORD	F150	1F0P03E128EA38793			19043
104	OSCAR	n/a	n/a	n/a	BLUE	1750Z	132200H	SKV TRUCK	710	2011	FORD	F550	1F0P03E128EA38793			43FMK251319622
200	LARRY	n/a	n/a	n/a	FRONTLINE	2020K	112100H	CONT DEL	240	1996	MACK	MS250P	1F0P03E128EA38793			110MK25131306
201	BOB D	n/a	n/a	n/a	FRONTLINE	801EB	807419H	CONT DEL	240	2004	GMC	W664	16DM07E13W4F22271			4784
1010	SPARE	121	36740	SPARE	BLUE/PAINTED	785EB	36527R	REL	200	1996	VOLVO	W664	4F900P0000735850			110MK25131306
1012	OMAR	126	38660	FRONTLINE	BLUE/PAINTED	800EB	16274R	REL	200	1999	MACK	M668S	1M2K195C3M4018258			13368
1013	P PELLERITO	126	37520	FRONTLINE	BLUE/PAINTED	509MU	33430R	REL	200	2001	MACK	M668S	1M2K195C3M4018258			19043
1014	PARUS	123	40520	FRONTLINE	BLUE	2040K	33546R	REL	200	2005	MACK	M668S	1M2K195C3M4018258			43FMK251319622
1015	WISE	124	39380	FRONTLINE	BLUE	792EB	28697R	REL	200	2006	MACK	M668S	1M2K195C3M4018258			110MK25131306
1016	VANKUJIKEN	124	39340	FRONTLINE	BLUE	792EB	28100R	REL	200	2006	MACK	M668S	1M2K195C3M4018258			110MK25131306
1017	SPARE	125	38540	FRONTLINE	BLUE	445CB	36528R	REL	200	2006	MACK	M668S	1M2K195C3M4018258			40548
1018	FERRARO	123	39780	FRONTLINE	BLUE	311EP	28645R	REL	200	2007	MACK	M668S	1M2K195C3M4018258			4270K251650668
1019	MORIN	121	38460	FRONTLINE	BLUE	140KS	3317R	REL	200	2009	MACK	AD064	5V0A013581029400			150MK2513124818
1020	VANNESSEN	121	38480	FRONTLINE	BLUE	141KS	13899R	REL	200	2009	AUTOCAR	AD064	5V0A013581029400			4270K251650668
1021	ROLDER	121	38320	FRONTLINE	BLUE	1710Z	12577R	REL	200	2011	MACK	M6613	1M2K195C3M4018258			62WME251135025
1027	SPARE	121	39320	FRONTLINE	BLUE	152KS	33285R	REL	200	1995	MACK	M668S	1M2K195C3M4018258			105M025811997
1099	ENGSTROM	121	37220	FRONTLINE	BLUE/PAINTED	314EP	33547R	REL	200	1999	VOLVO	W664	4F900P0000735850			51WME25114791
1208	SPARE	135	41360	FRONTLINE	BLUE/PAINTED	146KS	33454R	REL	200	2003	MACK	M668S	1M2K195C3M4018258			213367
1210	SPARE	136	40200	FRONTLINE	BLUE/PAINTED	144KS	28477R	FEL	210	2004	MACK	M668S	1M2K195C3M4018258			440MA4029-17431
1211	JANIS	121	40500	FRONTLINE	BLUE/PAINTED	138KS	28464R	FEL	210	2004	MACK	M668S	1M2K195C3M4018258			440MA4029-17433
1212	SUTARIK	135	40760	FRONTLINE	BLUE	504MU	28393R	FEL	210	2005	MACK	M668S	1M2K195C3M4018258			1030MA4029-18445
1213	POWELL	135	39160	FRONTLINE	BLUE	153AK	28724R	FEL	210	2006	MACK	M668S	1M2K195C3M4018258			121PMA40292122
1214	GRAMEN	134	39180	FRONTLINE	BLUE	318EP	33550R	FEL	210	2008	AUTOCAR	W664	5V0D0K178D06441			1350A40292744
1215	GISH	134	39540	FRONTLINE	BLUE	331EP	31376R	FEL	210	2008	AUTOCAR	W664	5V0D0K178D06441			6450A402928670
1216	JOHNSON	135	37740	FRONTLINE	BLUE	495MU	14107R	FEL	210	2010	MACK	M6613	1M2A02C08M007234			310MA368533016
1217	DEBOER	135	37940	FRONTLINE	BLUE	501MU	30521R	FEL	210	2010	MACK	M6613	1M2A02C08M007234			42UMA368533094
1218	BOSS	135	37660	FRONTLINE	BLUE	500MU	3616#R	FEL	210	2010	MACK	M6613	1M2A02C08M007234			42UMA368533322
1220	Kevin Sneedon	133	36960	FRONTLINE	BLUE	1650Z	33460R	FEL	210	2011	MACK	M6613	1M2A02C08M007234			42UMA36853382
2004	Mark Washack	118	41460	FRONTLINE	OLD	1750Z	36022R	FEL	210	2011	MACK	M6613	1M2A02C08M007234			35VMA36853382
2008	AGUIRRE	12	38020	FRONTLINE	OLD	P5020	30522R	REL	330	1995	VOLVO	WALL64	4V2H0M05073247			1002950012HMSD
2015	OLIVER	122	36020	FRONTLINE	OLD	802EB	13021R	REL	310	1996	MACK	LE613	4V2H0M05073247			102PMA25131233
2016	GREGORY	129	36580	FRONTLINE	OLD	317EP	17034R	REL	310	1999	VOLVO	W664	4V2H0M05073247			12739
2018	SPARE	122	34740	FRONTLINE	OLD	689MU	32437R	REL	300	1999	VOLVO	W664	4V2H0M05073247			13047
2019	BELTZ	122	35180	FRONTLINE	OLD	494MU	13888R	REL	300	2000	MACK	LE613	1M2A02C08M007234			14013
2022	HILL	124	36320	FRONTLINE	OLD	HE880	17064R	REL	310	2000	MACK	LE613	1M2A02C08M007234			14012
2023	GONZALES	123	37140	FRONTLINE	BLUE/PAINTED	1680Z	16524R	REL	300	2001	VOLVO	W664	4V2H0M05073247			16197
2024	GILLESPIE	123	37800	FRONTLINE	BLUE	508MU	33433R	REL	310	2006	MACK	LE613	1M2A02C08M007234			16000
2026	LAZARO	123	40380	FRONTLINE	BLUE	458CB	30525R	REL	300	2007	MACK	LE613	1M2A02C08M007234			112PMA251120998
2027	SPARE	123	40680	FRONTLINE	BLUE	458CB	28475R	REL	300	2007	MACK	LE613	1M2A02C08M007234			140MA251324509
2204	SPARE	136	37340	FRONTLINE	BLUE/PAINTED	VR978	14100R	FEL	300	2000	VOLVO	WALL64	4V2H0M05073247			140MA251324549

ALLIED WASTE OF CRESTWOOD Master Equipment List

UNIT #	DRIVER	MAX HEIGHT	EMPTY WEIGHT	FRONTLINE/ RPLUS/SPARE	Color	DRIVERS ALERT #	PLATE #	TYPE	LOB CODES	YEAR	CHASSIS MAKE	CHASSIS MODEL	CHASSIS VIN #	BODY MAKE	BODY MODEL	BODY VIN #
W147		N/A	N/A			N/A	OFF ROAD	WHEEL LOADER	628	2007	CATERPILLAR	966H	0968L1M6000890			
W148		N/A	N/A			N/A	OFF ROAD	WHEEL LOADER	628	2009	VOLVO	L150F	VEG1L50FH00014795			
2245	WAGNER			FRONTLINE	BLUE	0850J	36250R		300	2008	AUTOCAR	WALL64	5VCH03F28H206524	MCNEILLUS	4029	
2246	GRADISHER			FRONTLINE	BLUE	0880J	37350R		300	2008	AUTOCAR	WALL64	5VCH03F28H206525	MCNEILLUS	4029	
2247	SPARE			FRONTLINE	BLUE	0870J	37340R		300	2008	AUTOCAR	WALL64	5VCH03F28H206526	MCNEILLUS	4029	
2248	FITIPALDI			FRONTLINE	BLUE	0760J	37346R		300	2008	AUTOCAR	WALL64	5VCH03F28H206527	MCNEILLUS	4029	
2249	REHACEK			FRONTLINE	BLUE	0770J	37347R		300	2008	AUTOCAR	WALL64	5VCH03F28H206528	MCNEILLUS	4029	
2250	SPARE			FRONTLINE	BLUE	0740J	37347R		300	2008	AUTOCAR	WALL64	5VCH03F28H206529	MCNEILLUS	4029	
2253	FRUSTLUK			FRONTLINE	BLUE	966HW	37328R		350	2010	AUTOCAR	AC264	5VAC03F28H212106	HEIL	612-3807	
2254	KAPANOWSKI			FRONTLINE	BLUE	967HW	37328R		330	2010	AUTOCAR	AC264	5VAC03F28H212107	HEIL	612-3807	
2255	SPARE			FRONTLINE	BLUE	988HW	37330R		330	2010	AUTOCAR	AC264	5VAC03F28H212191	HEIL	612-3807	
2258	BOENDER			FRONTLINE	BLUE	991HW	37331R		310	2010	AUTOCAR	AC264	5VAC03F28H212191	HEIL	612-3807	13329
2048				JUNK		803TY	P386774		302	1999	INTERNATIONAL	4900	JHTSHAR30H203869	LEACH	2511	
2049				FRONTLINE	white/maroon	815TY	P386761	REL	302	1999	INTERNATIONAL	4900	JHTSHAR30H203872	MCNEILLUS	2511	
2050				FRONTLINE	white/maroon	792TY	P386760	REL	302	2000	INTERNATIONAL	4900	JHTSHAR30H203871	MCNEILLUS	2511	
2051	KULIK			FRONTLINE	white/maroon	819TY	P539944	REL	302	2005	INTERNATIONAL	7400	JHTWGAR25132172	LEACH	2811	21259
2052	RENZETTI			FRONTLINE	white/maroon	810TY	P539945	REL	302	2005	INTERNATIONAL	7400	JHTWGAR25132173	LEACH	2811	
2053				FRONTLINE	white/maroon	791TY	35358R	REL	302	2010	INTERNATIONAL	7400	JHTWGAKT1A0314280	MCNEILLUS	2511	
2054	DEPROSPERIS			FRONTLINE	white/maroon	818TY	35359R	REL	302	2010	INTERNATIONAL	7400	JHTWGAKT1A0314281	MCNEILLUS	2511	54UJ251133605
2055	MATTIURECCI			FRONTLINE	white/maroon	820TY	35359R	REL	302	2010	INTERNATIONAL	7400	JHTWGAKT1A0314281	MCNEILLUS	2511	54UJ251133606
2056	LEWIS			FRONTLINE	white/maroon	817TY	36020R	REL	202	2012	INTERNATIONAL	7400	JHTWGAKT1A0314281	MCNEILLUS	2511	113VIE251136630
2057	WHITE			FRONTLINE	white/maroon	809TY	36021R	REL	202	2012	INTERNATIONAL	7400	JHTWGAKT1A0314281	MCNEILLUS	2511	113VIE251136629
2058				JUNK		808TY	19730MR	REL	302	1987	INTERNATIONAL	4700	JHTSHAR30H203868	LEACH	2811	11502
2059				FRONTLINE	blue	795TY		REL	302	2008	MACK	LE1613	JH2AJ000090002963	MCNEILLUS	2516	1235H0251630239
2280	WALL			FRONTLINE	blue	801TY	P81942	FEL	302	2005	MACK	LE513	12H4007C7M5010368	MCNEILLUS	2516	1210M4402918719
3040				JUNK	white/maroon		P81942	R/O	102	1987	INTERNATIONAL	2674	JHTZNGR88H87106	CONVERTO		
3041	SPARE			SPARE	white/maroon		P81943	R/O	102	1989	INTERNATIONAL	2604	JHTZM00010H609112	K-PAC		
3042	SPARE			SPARE	white/maroon		P386758	R/O	102	1991	INTERNATIONAL	4700	JHTSADT53H203868	GALFAB		
3043	GIBBS			FRONTLINE	white/maroon		P314374	R/O	102	1999	INTERNATIONAL	2654	JHTSADT53H203868	K-PAC		
3044	JIMS			FRONTLINE	white/maroon		35499R	R/O	102	2001	VOLVO	WG	9V500B7JN000995	GALFAB		
3045	CHARLEAU			FRONTLINE	white/maroon		P716111	R/O	102	2010	INTERNATIONAL	7400	JHTWGAKT1A0314283	GALBREATH		
3046	CASTILLO			FRONTLINE	white/maroon		P753533	R/O	102	2012	INTERNATIONAL	7400	JHTWGAKT1A0314283	GALBREATH		
6080	JIMS			FRONTLINE	white			SMH	402	2004	MACK	CS6	JH1A05749019080	GALBREATH		
210					white	807TY	70782H	BOX	402	2001	INTERNATIONAL		JHTSAAAT7H087221			
211					white	806TY	84985F	BOX	402	2006	ISUZU		JALC816267003936			
212	O'CONNOR				white		66152F	STAKE	302	2005	GMC		JGDKC43353169947	MONROE		
120					white	800TY	2113608	PICKUP	742	1997	FORD	F-150	JFTDF1720K06270	F-150		
122					white		12201708	PICKUP	742	2005	GMC		JGTC5146958133393	CANYON		
123	BLUE				red	799TY	302940D	PICKUP	742	2009	GMC		JGTHK44K19E132006	SIERRA		
F957174					silver		N/A	FORKLIFT	707	1995	CROWN		1A167174			
F985262					yellow		N/A	FORKLIFT	707	1998	CAT		4EM05262			
W1860046					yellow		N/A	LOADER	707	1986	GDS					
W1937112					yellow		N/A	LOADER	707	1993	JOHN DEERE		DW544ED537112			



ALLIED WASTE SERVICES

Over the years the Village of Orland Park has become very familiar with the Allied Waste logo, and the Company it represents. This company has always stood for exceptional environmental compliance while offering the best level of customer service possible.

In January of 2000 Allied Waste Services, merged with Republic Services to create a new company. This new company could combine their assets to provide more environmental security and even Better Customer service. As this new company continues to emerge you probably noticed a change in our logo to....



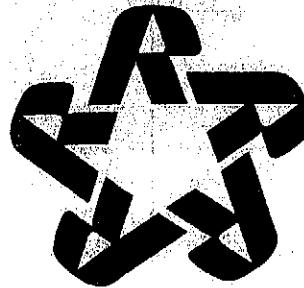
ALLIED WASTE SERVICES



A REPUBLIC SERVICES COMPANY

A small change on the logo, but to our customers a renewed sense of the importance to provide exceptional customer service every time we "touch" a customer. That has to be important to all Village leaders; we understand that you have important issues that occupy your time... let us worry about the garbage service for you.

In the near future, you will be seeing a new logo, when you see this logo don't look at it as a new company. You will be dealing with the same people, at the same landfill....look at it as an improved company better able to service any and all needs of the Orland Park community. The new logo soon to be on our trucks will look like.....



REPUBLIC SERVICES

But it is not the logo on the truck that makes the service. It is the people in the truck, it is the customer service representatives and the Management team that exist All to be of service to the residents of Orland Park.

The Crestwood Business Unit includes the Crestwood Hauling office, The Crestwood Transfer, the Chicago Heights hauling office, the Momence hauling Office, and the Momence Transfer. The management team that cover these facilities have almost 200 years of experience in providing environmental security and exceptional customer service.

Jocelyn Kruis	General Manager	28 years' experience
Ted Vandernaalt	Sales Manager	28 years' experience
Ric Sarna	Container Shop Manager	27 years' experience
Hank Potts	Municipal Services Manager	26 years' experience
George Oostema	Controller	22 years' experience
Keith Vankosey	Residential Supervisor	15 years' experience
Sal Garcia	Residential Supervisor Crestwood Operations Mgr.	15 years' experience
Cal Boonstra	Momence Operations Mgr.	8 years' experience
Kevin Post	Billing/Customer Service Mgr.	14 years' experience
Maureen McDonough	Residential Supervisor	8 years' experience
Ryan Terpstra	Maintenance Manager	2 years' experience
Curtis Tutell		1 year experience

Our experience and our customer service has enabled us to call many municipalities and commercial accounts customers, and we are proud of that! On the next four pages you will find...

- 1. A listing of all the Municipalities in the Chicagoland Market hauled by Allied Waste with a population of over 30,000**
- 2. A complete list of the municipalities we service in the Chicagoland Market**
- 3. A list of municipalities serviced by the Crestwood facility along with the contact names and phone numbers**
- 4. A list of 10 of our largest Commercial Accounts that are located in Orland Park**

Municipalities Hauled by Allied with a population over 30,000

Municipality Name	Address	Contact Person	Phone Number	Population	Years Of Service
Downers Grove	801 Burlington 60515	Michael Baker	(630) 434-6877	49,000	>30
Elmhurst	209 N York Road 60126	Michael Hughes	(630) 530-3020	42,700	>30
Addison	1 Friendship Plaza 60101	Joseph Block	(630)543-4100	36,000	>30
Aurora	One South Broadway, Aurora	Giovanni Santana	630-256-3772	142,990	27
Bartlett	228 S. Main St., Bartlett 60103	Steve Bosco	630-837-0800	36,706	20 plus
Carpentersville	1220 L.W. Besinger Dr., Carpentersville	Brain Smith *	224-293-1631	38,506	5
Hanover Park	2121 West Lake St, Hanover Park	Howard Killian	630-823-5701	38,278	20 plus
Naperville	180 Old Fort Dr, Naperville	Beth Lang	630-420-6699	128,358	18
Des Plaines	1420 Miner St, Des Plaines, IL 60018	Marty Moylan	(847) 391-5301	58,364	12
Glendale Heights	300 E Fullerton Ave, Glendale Heights	Linda Jackson	(630) 909-5302	34,208	30+
Mount Prospect	1700 W Central Rd, Mount Prospect	Sean Dorsey	(847) 870-5640	54,167	20+
Park Ridge	505 Butler Pl, Park Ridge, IL 60066	Wayne Zingsheim	(847) 318-5247	37,480	40+
Schaumburg	101 Schaumburg Ct, Schaumburg	Ken Fritz	(847) 923-4705	74,227	20+
Harvey	15320 Broadway, Harvey	Rufus Fisher	(708) 878-1858	30,000	15+
Oak Lawn	9446 S Raymond, Oak lawn	Larry Deetjen	(708) 636-4400	55245	1

This is a complete list of all municipalities hauled by Allied Waste in the Chicago Market. The municipalities that are in blue are hauled by the Crestwood facility.

Downers Grove	Essex	Morris
Willow Brook	Unincorporated Fairbury	Naperville
Addison	Flanagan	Unincorporated Naperville
Unincorporated Addison	Forest Park	Northlake
Alsip	Unincorporated Forest Park	North Riverside
Aurora	Franklin Park	Oak Brook
Unincorporated Aurora	Garden Homes	Unincorporated Oak Brook
Bartlett	Gardner	Unincorporated Downers Grove
Unincorporated Batavia	Geneva	Odell
Beaverville	Glen Ellyn	Unincorporated Orland Park
Unincorporated Beaverville	Glendale Heights	Oswego
Benson	Grant Park	Unincorporated Oswego
Bensenville	Unincorporated Grant Park	Palos Heights
Unincorporated Bensenville	Graymont	Unincorporated Palos Heights
Blackstone	Gridley	City of Palos Hills
Bloomington	Harvey	Palos Park
Blue Island	Hanover Park	Unincorporated Palos Park
Unincorporated Boulder Hill	Hinsdale	Papineau
Village of Bourbonnais	Iroquois	Piper City
Village of Bradley	Itasca	Pontiac
Buckingham	Unincorporated Itasca	Posen
Burbank	City of Kankakee	Unincorporated Reddick
Burlington	Unincorporated Lombard	Richton Park
Burr Ridge	Unincorporated Medinah	Riverside
Cabery	Unincorporated Kempton	Robbins
Calumet Park	La Grange	Roselle
Campus	La Grange Park	Unincorporated Rutland
Chatsworth	Lake Wildwood	Sauanemin
Unincorporated Chenoa	Lansing	Schaumburg
Clarendon Hills	Lemont	Unincorporated Strawen
Cornell	Leyden Township	Unincorporated Streator
Crest Hill	Lisle	South Holland
Unincorporated Crest Hill	Lisle Township	Village Of Steger
Crestwood	Unincorporated Long Point	Stone Park
Unincorporated Crestwood	Unincorporated Magnolia	Summit
Crete	Unincorporated Markham	Sun River Terrace
Unincorporated Crete	Martinton	Unincorporated Tinley Park
Cullom	Unincorporated Martinton	Unincorporated Toluca
Dana	Maywood	Varna
Dixmoor	Mazon	Wenona
Donavon	McNabb	West Dundee
Dwight	Melrose Park	Western Springs
East Dundee	Midlothian	Wheatland Township
Elmhurst	Unincorporated Midlothian	Wood Dale
Unincorporated Elmhurst	Momence	Unincorporated Wood Dale
El Paso	Unincorporated Momence	Unincorporated Yorkfield
Elwood	Montgomery	Worth
Emington	Oak Lawn	Village of Yorkville



Municipal References

Municipality	Address	Contact	Position	Phone	House Count	Years of Service
Alsip	4500 W 123rd Street	Greg Palumbo	Finance Director	708-385-6902	3906	19
Calumet Park	12404 S Throop	Kent Oliven	Village Administrator	708-385-0044	2024	21
Crete	524 W Exchange St.	Tom Durkin	Village Manager	708-672-5431	2427	11
Worth	7112 W 111th St	Bonnie Price	Village Clerk	708-448-1181	2250	16
Dixmoor	170 W 145th Street	Keevan Grimmert	Mayor	708-385-0319	624	30
Harvey	15320 Broadway	Rufus Fisher	PW Director	708-385-1769	7450	8
South Holland	16230 Wausau	Jason Huisman	Village Administrator	708-210-2900	7804	25
Palos Park	8901 W 123rd Street	Rick Boehm	Village Manager	708-448-2700	1345	9
Crestwood	1384 So Cicero	Bill Graffeo	Village Manager	708-371-4800	3400	16
Posen	2440 W Walter Zimny Dr	Donald Schupek	Mayor	708-385-0286	1400	9
Midlothian	14801 Pulaski	Terry Stevens	Mayor	708-389-0200	3909	17
Blue Island	13051 Greenwood	Don Peloquin	Mayor	708-597-8603	5500	12
Momence	29 No Dixie Hwy	Mick Porter	Mayor	815-472-3861	1400	16
Bourbonnais	700 Main St NM	Greg Spathis	Village Manager	815-937-3570	4903	2
Kankakee	304 So Indiana	Nina Epstein	Mayor	815-933-0500	7800	2
Grant Park	106 West Taylor	Fred Meyers	Mayor	815-465-6531	800	14
Sun River Terrace	7367 E Chicago	Ralph Bailey	Mayor	815-919-4026	175	17
Palos Heights	7907 W College Dr	Scott Smith	PW Director	708-361-1800	3025	12
Burbank	6530 W 79th Street	Bill Trovato	PW Director	708-599-5500	7780	4
Bradley	147 S Michigan	Bruce Adams	Mayor	815-932-2125	4710	1
Palos Hills	10335 South Roberts Rd	Gerald Bennett	Mayor	708-598-3400	3420	1
Steger	35 W. 34th Street	Tory Recupito	Village Clerk	708-754-3395	3375	1
Oak Lawn	9446 S Raymond	Larry Deetjan	Village Manager	708-499-7743	15225	1
Richton Park	4455 Sauk Trail	Larry Gobel	PW Director	708-481-8950	3250	14

Commercial Account serviced by Allied Waste

Name	Address	Phone
Lumes	9060 W 159th St	708-226-0777
All Seasons	9135 W 135th Street	708-349-2222
Meijers	15701 S 71st Street	530-824-1895
Ross Dress for Less	120 Orland Park	708-633-0200
Coopers hawk	15650 S Harlem	847-438-5000
Park Point Plaza	14900 LaGrange	708-403-1300
Nissan Of Orland	8550 W 159th Street	708-429-7575
The Patio	129th and LaGrange	708-873-9700
Mill Creek Center	14035 S LaGrange	78-364-1212
Granite City Food and Brewery		

Scope of Services

The purpose of this section of our proposal is very simple; we are going to take the "Scope of Services" section of the RFP starting on page 10 and address each point individually.

- A. Days of Collection – we will provide collection service on the same days that are currently being used. We reserve the right to adjust the route boundaries if any inequities exist in the house count on a day to day basis. However, there will be no service changes without the approval of the Village of Orland Park.
- B. Hours of Collection- we have no problem with the hours of collection
- C. Holidays- Our driver are members of the Teamsters Local 731, and they have the identical Holidays in their contract
- D. Employee Conduct- We will abide with the standards outline in this section.
- E. Vehicles- a listing of vehicles in is the 2nd tab of this proposal under "Required Forms and Submittals"
- F. Missed pick up and complaints – We currently have a fully staffed Customer Service Department that is staffed from 8:00am to 5:30pm. If we are awarded the contract we will extend those hours to 6PM as outlines. Also, if awarded the contract we will work with staff to put together a "complaint" spreadsheet that will cover the needs of the Village.
- G. Contact Information- This will be supplied if awarded the contract
- H. Public Awareness-Upon award of the contract, our focus will immediately turn to education. We have successfully transition 6 municipalities over the past 2 years and we have experience in what does and does not work. If we are awarded this contract the first order of business would be to put together an "education plan", or call it a "Transition Plan", our goal is to create a seamless transition. I would recommend that you call Larry Deetjen in Oak Lawn, we transitioned that community last October.
- I. Changes in Service- We are always opened to working with our municipal accounts and making changes that will better serve that community.

- J. Contract Extension- We are in agreement with this section
- K. Billing – We are in agreement with this section
- L. Price Change – We are in agreement with this section
- M. Provisions for Vacant Properties – We are in agreement with this section
- N. Monthly Reporting – There are certain clarifications that will have to be made to this section. Section F requires a quarterly reporting of complaints, and this section asks for the report on a monthly basis. I am confident that neither of us wants two different reports for two different time frames. Also white good are tough to track because of “scrappers”.
- O. Contingency – We are in agreement with this section
- P. Independent Contractor – We are in agreement with this section
- Q. Non-Assignment – We are in agreement with this section
- R. Penalties – We are in agreement with this section
- S. Best Practices – We are in agreement with this section

FLAT FEE COLLECTION SERVICE

(NOTE: Before I address the points in this section, We would strongly recommend that the Village considers a program that will provide a toter for trash, and another toter for recycling. Toters for Yard waste do not work that well due to the seasonality in the volume.)

- A. Program Design – We are in agreement with this section
- B. Collection Standards – We are in agreement with this section
- C. Municipal Properties’ – We are in agreement with this section. However, we do not have a vacuum system to collect leaves. We will collect the leaves as regular yard waste in Kraft bio-degradable bags, or 35 gallon customer owned container that are marked yard waste only.
- D. Special Collections – We are in agreement with this section

- E. White Goods – We are in agreement with this section
- F. Christmas Trees – we are in agreement with this section
- G. 96 gallon toters – we are in agreement with this section
- H. Disposal - the waste from the Village of Orland Park will go to the Allied Waste Transfer Station in Crestwood, then it will be transferred to either the Newton County Landfill on Indiana, or to the Livingston County Landfill in Pontiac. Letter form both of these landfills are the 2nd section of this proposal
- I. Title to Waste – We are in agreement with this section
- J. Multi Family - We are in agreement with this section
- K. Bulk Clean Up- we will schedule to clean up weeks as directed in the specifications

Reaching A-C
YARD WASTE COLLECTION

- A. Program Design - We are in agreement with this section
- B. Collection Standards- We are in agreement with this section, along with we will allow the resident to use their own container that do not exceed 35 gallons in size. The containers must have a “Yard Waste Only” sticker on the container that will be supplied by Allied Waste at no – charge
- C. Collection - We are in agreement with this section
- D. Processing – all recycling materials will be brought to Resource Management in Chicago Ridge. There is a letter in the 2nd tab for Resource Management as well as a list of the commodities they will accept
- E. Containers - We are in agreement with this section
- F. (Nothing under this point)
- G. Multi Family - We are in agreement with this section

H. Municipal Building - We are in agreement with this section

I. Title - We are in agreement with this section

J. Revenue Sharing – We are in agreement with this section

Alternate Proposal

One the pricing page you will notice an additional line...it is in red so it is noticeable. This is the level of service that we recommend to communities like yours.

TRASH SERVICE

We will provide each resident with a 96 gallon toter for trash. Extra trash place next to the toter in an approved container will be serviced. Bulk items will be service... if a resident needs or wants an additional toter they will be able to rent it. Service will be weekly

RECYCLING

We will provide each resident with a 96 gallon toter for every other week service. If a resident needs additional toters for recycling we will supply them at no charge (just a delivery fee).

YARD WASTE

There are a lot of problem with using Yard Waste toters..

- Not everyone needs one, especially if you have lawn care, and then they will not want to pay for it
- A 96 gallon toter filled with grass is extremely heavy and will be difficult for many residents to use.
- A 96 gallon toter might work in some months but it probably will not be enough in a typically May when the grass grows rapidly, or I the fall when the leaves are falling.

A toter is an expense that does not fit many people needs.

We recommend that the resident either use ..

- Biodegradable Kraft paper bags

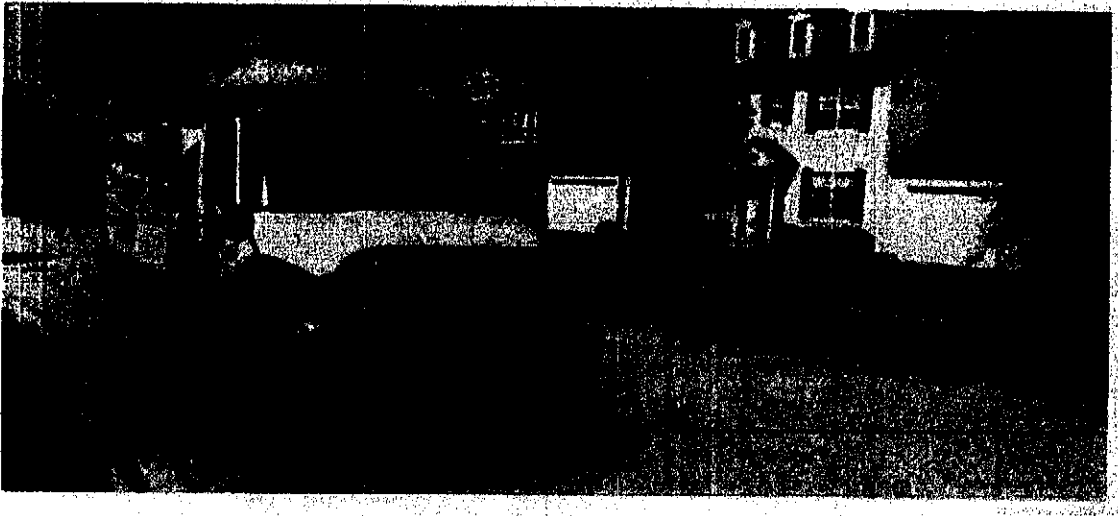
- A 35 gallon container that they purchase (or already have) and they apply an Allied provided :”Yard Waste Only Sticker)
- An if the resident want to they could still rent a toter

Our price for the 5 year contract with this service level is \$16.36 which is the most cost effect method of providing service.

Street Sweeping

When we provide street sweeping for one of our Municipal customers we use K.Hoving out of West Chicago, IL. Their equipment and their service are unmatched in the Chicago land market.

I would like to point out that I have included pricing that includes street sweeping; I have also included pricing without street sweeping. Hiring K.Hoving direct without using me a middleman will probably save the Village a couple of dollars.



As an environmentally conscious company, we recognize the need to provide a **safer, more sanitary** city for your family and your business.

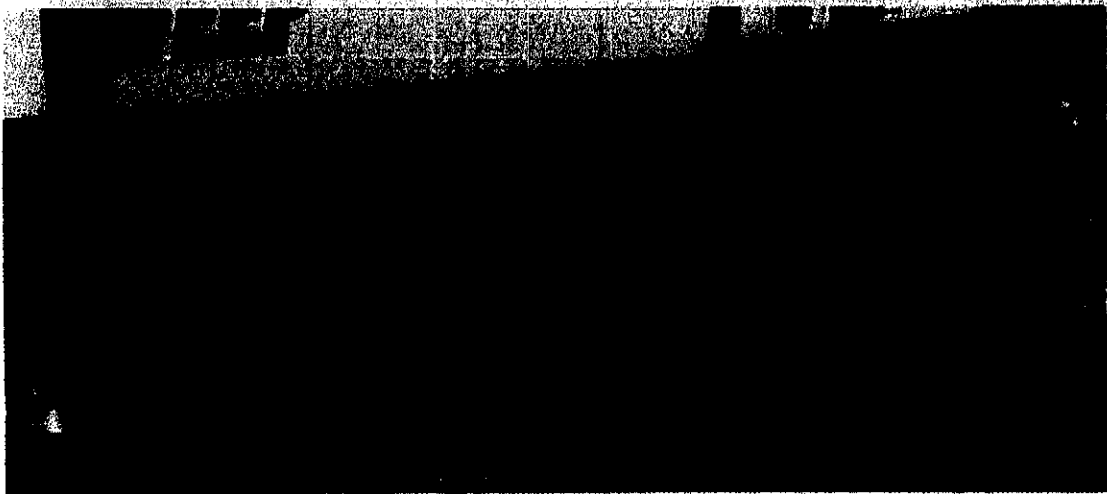
In addition to keeping curbs free of debris, our Clean Sweep system **prevents the spread of dangerous contaminants** into the sewer systems and local bodies of water. Our clean sweeping service also aids in the reduction of street maintenance costs.

Whether you need a small area or large city cleaning, K. Hoving Clean Sweep is ready to clean up the mess.

Most cities require a nightly cleaning so there are no dangerous contaminants that can enter the local water shed or local bodies of water.



Street Sweepers With Vacuums



Some of our street sweepers are equipped with vacuums to completely help remove any liquid or solid contaminant so we can dispose of it in a safe fashion. Our trucks are equipped with blowing machines to reach the hard, tight areas on your site or parking lot.

When you need that extra cleaning power!

Alternative Fuels

Natural gas has emerged as a viable alternative to diesel in many of Republic Services' markets due to regulatory compliance, strategic advantages, as well as ease of maintenance. Natural gas trucks meet both EPA 2007 & 2010 specifications without the need of after treatments, while at the same time taking advantage of current and emerging governmental incentives.

Some interesting facts about alternative Fuels.

Natural Gas Facts

- Natural gas is an organic compound comprised of hydrogen and carbon.
 - Natural gas → CH_4
 - Diesel → $\text{C}_{14}\text{H}_{30}$
 - Gasoline → C_8H_{18}
 - Propane → C_3H_8
- Natural gas is up to 90% cleaner than diesel in its natural state.
- Natural gas contains less carbon than other fossil fuels, therefore will produce less carbon dioxide per mile.
- Natural Gas reduces controversial tailpipe emissions in heavy fleet vehicles:
 - Reduction in carbon monoxide (CO) by 70%
 - Reduction in non-methane organic gas (NMOG) by 87%
 - Reduction in nitrogen oxides (NO_x) by 87%
- The United States' natural gas supply is produced almost exclusively in North America.
 - 97% from N.A. gas fields
 - 29 states have reserves
 - Large reserves offshore

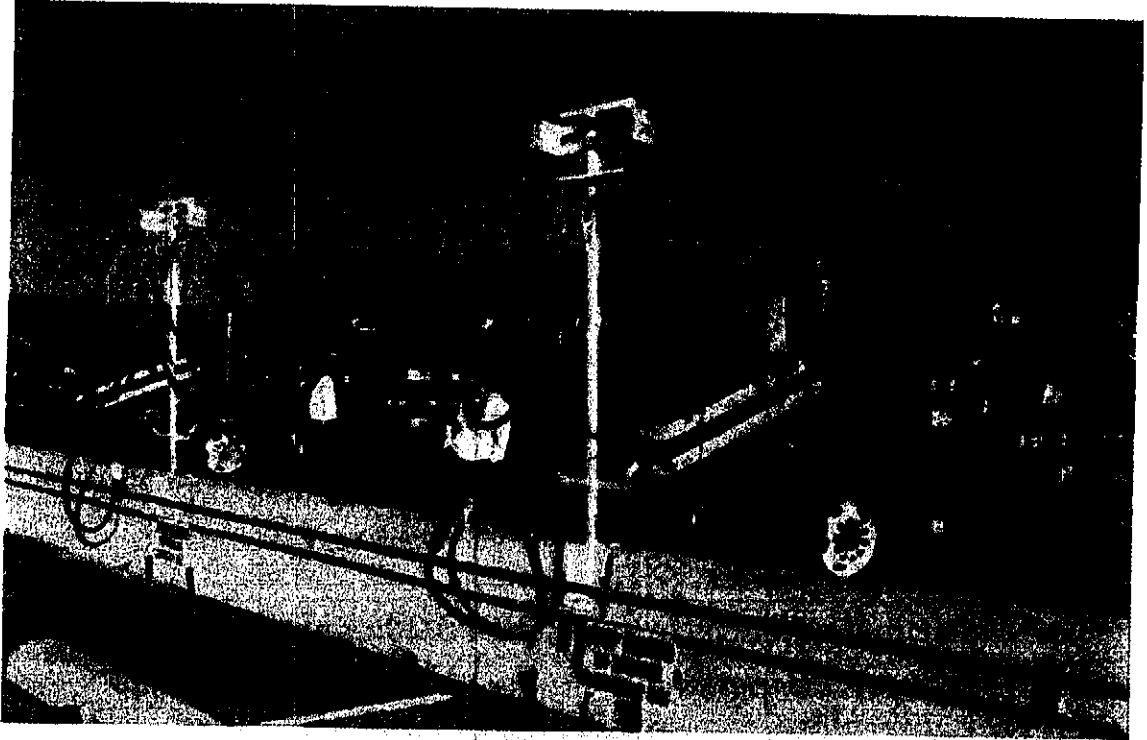
Natural Gas vs. Diesel

Natural Gas

- 140,000 BTUs per DGE
- Ignition Temp = 1100⁰ F
- 97% from North America
- 100+ yr domestic supply
- Renewable

Diesel Fuel

- 130, 500 BTU per gallon
- Ignition Temp = 400⁰ F
- 70% from foreign sources
- ≤50 yr supply
- Non-renewable



Compressed Natural Gas (CNG)

Compressed natural gas is familiar to many people who use it for cooking and heating in their homes. Similar to houses, CNG is piped to a fueling station by way of the local utility company. It is then compressed and stored onsite, either going directly into trucks via time-fill operations, or into holding tanks for fast-fill use.

CNG Advantages

- Made onsite by drawing directly from the natural gas utility
- No protective gear required when fueling
- No venting issues
- Able to time fill vehicles, saving 15-30 minutes per driver

CNG Disadvantages

- CNG tanks are 4x as large as diesel tanks
- CNG may not be available in your market, requiring trenching and other added capital costs
- Vehicle weight can increase by over 500 lbs. compared to their 2010 diesel counterparts
- Requires modifications to existing maintenance shop

For all the reason mentioned above, Allied Waste is committed to using alternative fuels whenever possible. Every year we commit to transitioning more operation locations to CNG, but having over 300 operating locations across the country makes this a long term program.

The cost to convert has to be considered also. A CNG Automated truck can easily run in excess of \$330,000. If we convert 75 trucks in the Crestwood facility our investment would be over \$24,000,000 not to mention the cost of the fueling station and shop modifications that would have to be made.

The following operating locations have already been converted to CNG...

REPUBLIC'S APPROACH TO CNG

OUR EXPERIENCE

Republic Services has successfully operated NGVs since 1995. Today Republic operates more than 1,200 NGVs.

NOTE: Site Leaders at active sites (GMs, Controllers, and MMs) are an excellent resource. You may choose to reach out to a colleague to learn from their experience managing a CNG fleet.

Active Republic Sites Using Natural Gas Vehicles (as of 12/31/12)			
Division	City, State	Total NGVs	1st Fueling
3840	Long Beach, CA (LNG)	101	Legacy RSG
3858	Fairfield, CA (LNG)	58	Legacy RSG
3876	Anaheim, CA (LNG)	76	Legacy RSG
4843	Del Valle, TX	4	Retail CNG
4494	Park City, UT	2	Retail CNG
4916	Fremont, CA	5	Retail CNG
3878	Colton, CA (LNG)	9	Retail LNG
4884	Boise, ID	57	November 2009
3754	Lakeland, FL	58	August 2010
4172	Bellevue, WA	43	October 2010
4176	Kent, WA	50	January 2011
4529	Chula Vista, CA	47	January 2011
3895	Sun Valley, CA	56	February 2011
3893	Gardena, CA	116	February 2011
4471	Salinas	26	May 2011
4535	Commerce City	34	July 2011
4884	Nampa	16	July 2011
4210	Pacheco, CA	33	October 2011
3820	N. Las Vegas	49	May 2012
3776	Daytona Beach, FL	25	July 2012
4915	San Jose	60	August 2012
3056	Indianapolis, IN	54	August 2012
3898	Fresno, CA (LNG)	20	Retail LNG
3811	York, PA	65	September 2012
4346	Bridgeton, MO	72	September 2012
4852	Houston, TX (Little York Rd.)	55	October 2012
3876	Anaheim (CNG)	41 (Under Construction)	TBD
Total:		1,232	

The schedule is set for 2013, and the Crestwood facility is not scheduled to undergo this conversion. Scheduling, engineering, design and construction take about 18 months from start to finish. The Crestwood facility is one of the sites that will shortly be going through a site evaluation to determine the final list for the 2014 conversions.



Dear Posen Resident,

As your waste hauler, Allied Waste is making two changes that will have an effect on the service we provide to Posen Residents.

First...Recently the State of Illinois has passed legislation that prohibits electronic waste (E-waste) from going into landfills. Under the terms of that legislation, we will no longer be able to haul E-waste with your normal trash. However; Allied Waste has made special arrangements to service the Village's E-Waste requirements. As a Posen resident and customer, all you need to do is call our Customer Service Department at 708-385-8252 and tells us you have E-Waste to be picked up. We will arrange a pickup time and recycle same.

Second...Allied Waste continually seeks ways in which to maintain a high level of service to our customers. In this case, in order to maintain this efficient service, we must change your service pick up day from Wednesday to Thursday each week effective Thursday, February 9th. You will need to place your garbage out for pick upon the evening of Wednesday, February 8th, for pick up Thursday February 9th, and follow this same procedure every week thereafter.

Change is not easy but in this case, it is necessary. While the service day is changing, our commitment to bring you environmentally safe and cost effective service has not, and will not change.

Should you have any questions, please contact our customer Service Staff at 708-385-8252.

Sincerely,

Allied Waste Services



A REPUBLIC SERVICES COMPANY



Allied Waste Services



A REPUBLIC SERVICES COMPANY

Holiday Service Schedule

The following Holidays will affect your service if occurring on a weekday. Service will be delayed one day following the Holiday.

- New Year's Day, Memorial Day, Independence Day, Labor Day,
- Thanksgiving Day, Christmas Day

How do I contact our waste contractor?

Republic Services (Allied Waste) starts service October 1, 2012. They can be reached at the following:

(708) 385-8252 or (815) 472-3332

Toter.service@republicservices.com

www.alliedwaste.com

Office Hours: Monday – Friday 8:00am to 5:00pm

When is pick-up?

Pickup is scheduled weekly (refuse, recycling and yard waste) on designated days.

- Materials should be placed no earlier than 5:00pm the day prior to your scheduled pickup.
- Materials must be placed at the curb no later than 5:30am day of pickup.

What goes in containers?

Blue Toter: Garbage

Green Toter: Recyclables

Brown Toter: Yard Waste

Please check out the Village of Oak Lawn Web Page at www.oaklawn-il.gov for detailed information

What are the costs?

Monthly cost for pickup: \$17.81 Non-Senior
 \$16.50 Senior

How do I get replacement of damaged or worn toters?

Contact Republic Services for the garbage and recycling toter. Contact the Village for the yard waste toter.

How do you dispose of dead animals in the street?

Dead animals pickup in the R.O.W. can be called into Contact Republic Services. All others must be bagged and placed in your garbage.

How do I dispose of bulk items or "problem" items?

(i.e.: chair, sofa, mattress, carpeting, appliances, white goods, and tires)

- Carpeting must be cut in 4ft. lengths (rolled and tied)
- One bulk item may be placed out for collection per week.
- The bulk item will be collected later in the day by a separate truck, after reported by the driver.

How do I dispose of electronics?

Electronics can be dropped off at the Village E-Waste site. Or contact Republic Services Customer Service Department at 708-385-8252.

How do you dispose of paint?

- Latex Paint that is dry can be picked up curbside.
- All oil or lead based paint requires disposal at Household Hazardous Waste drop off sites.

What materials are not accepted?

- Auto parts, large construction waste, swimming pools, decks, sheds, chemicals, wet paints, household hazardous waste, drums, etc. or materials not in containers other than described above

Will my service day remain the same with Republic Services?

- You will be picked up on the same day that you are currently receiving service.
- But it might be at a different time of day so it is important that your toters are at the pick-up point before 5:30am and they will be service during that day.

What should we do if we have a special situation that needs special service or attention?

- Republic Services has a fully staffed customer service department that can help you with any issue you may have, please feel free to call them at 708-385-8252.

Village of Oak Lawn Recycling Program

CANS & FOIL



- Metal cans
- Aluminum cans
- Aerosol cans (non-hazardous, empty, e.g., whipped cream, hairspray)
- Foil, metal lids and food trays

Rinse beverage and food cans, foil and trays

PAPER



- White, colored, glossy paper
- Catalogs
- Magazines
- Newspaper
- Cardboard (flattened and cut to fit loosely)
- Junk mail
- Manila folders
- Paper ream wrappers
- NCR (carbonless) paper
- Paperboard (e.g., office supply, cereal and tissue boxes)
- Paperback books
- Telephone directories
- Non-metallic wrapping paper
- Shredded paper
- Paper envelopes (plastic windows okay)
- Self-stick notes
- Paper bags
- Maps
- Paper egg cartons

Staples, paper clips, labels and tape are okay

GLASS

- Bottles and jars

PLASTIC

- #1-5, & #7 Containers (e.g., soda/water bottles, cottage cheese containers, yogurt cups, pipette boxes, triple-rinsed laboratory bottles)
- Aseptic containers (e.g., milk/juice cartons, drink boxes and pouches)

CARDBOARD

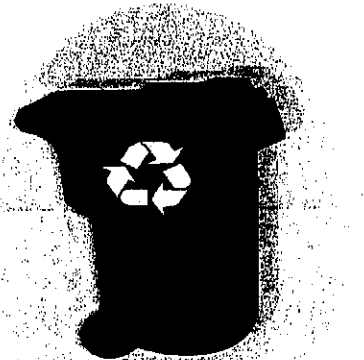
If your business generates a large quantity of cardboard, bin collection service for separated, corrugated cardboard is available. Contact the Allied Waste office at 708-385-8252.

NOT ACCEPTED

- Paper, plastic or foil with food residue
- Waxy/ coated cardboard
- Film plastic (e.g., plastic bags, shrink wrap, bubble wrap)
- Plate glass (e.g., window panes, mirrors)
- Ceramics, porcelain
- Light bulbs
- Glassware (e.g., Pyrex)
- Hardback books
- Blueprints
- Photographs
- Thermal fax paper
- Frozen food boxes/cartons (e.g., ice cream)
- Carbon paper
- Metallic paper
- Paper napkins/towels
- Tyvek envelopes (e.g., overnight mailing packages)



Contact Us
Allied Waste Services
13701 So Kostner
Crestwood, IL
708-345-8252



MIXED RECYCLABLES

Place all recyclables together in the wheeled recycling tote.

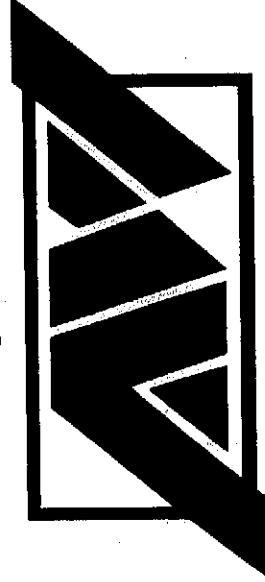


THE VILLAGE OF STEGER

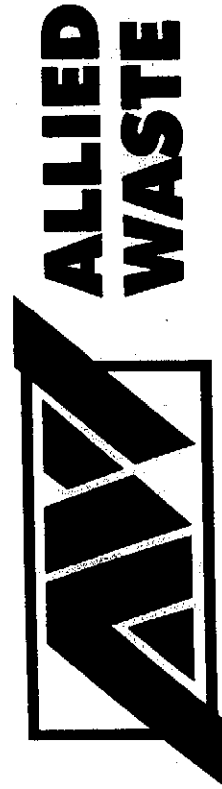
**GARBAGE, RECYCLING
AND
YARD WASTE PROGRAM**

**ALLIED WASTE OF CRESTWOOD
708-385-8252**

Toter.service@republicservices.com



**ALLIED WASTE OF CRESTWOOD
708-385-8252**



A REPUBLIC SERVICES COMPANY

A REPUBLIC SERVICES COMPANY

VILLAGE OF STEGER
ALLIED WASTE SERVICES OF CRESTWOOD

Allied Waste Services of Crestwood is providing each home with a garbage toter and a recycling toter. In order to ensure the best possible service, please read the following information outlining our program.

HOUSEHOLD GARBAGE

All household garbage is to be placed out for pick-up by 6:00 a.m. on your regular pick-up day. Household trash should be placed inside the toter provided by Allied Waste of Crestwood. Toters will be delivered to residents during the weeks of December 27th and January 2nd. Please continue using your existing trash and recycling containers until you receive your toters.

If you wish for us to dispose of your old trash containers, please tape a note to the container asking the driver to do so. If additional containers are needed, please call customer service at 1-708-385-8252 or email us at toter.service@republicservices.com.

If you are in need of an extra pick-up or require a large container for a special clean-up, contact our customer service dept. at 708-385-8252.

RECYCLING

New 95-gallon recycle toters will be delivered to each home. The toters will be marked for recycling only. Once toters are delivered, recycling service will be provided every other week versus weekly. A calendar and a map are enclosed. Toters cannot be contaminated with trash! A sticker notifying the resident of contamination will be placed on the toter.

PLEASE NOTE: The 95-gallon carts for recycling should not contain yard waste or trash. Please see list of acceptable items below.

ACCEPTABLE RECYCLING ITEMS

- Magazines
- LDPE Plastics
- Newspaper
- Glass
- Cardboard
- Aluminum & Tin
- Chipboard
- Bi-metal materials
- Office Paper
- PET Plastics
- Telephone Books
- HDPE Plastics

VILLAGE OF STEGER
ALLIED WASTE SERVICES OF CRESTWOOD

HOLIDAY SCHEDULE

Should your regular pick-up day fall on or after one of the following holidays, your pick-up will be delayed one day for that week only:

- New Years Day
- Labor Day
- Memorial Day
- Thanksgiving
- Fourth of July
- Christmas Day

YARDWASTE

Yard waste service is provided from April 1st through November 30th on your regular garbage pick-up day. There are three ways to dispose of your yard waste:

- 1) Apply the "Yard Waste" sticker to your own 35-gallon container. "Yard Waste" stickers are available at the Village Hall or by calling our customer service dept. at 708-385-8252. The stickers are used to identify yard waste containers and are available at no charge.
- 2) Place all waste in biodegradable brown paper yard waste bags. Yard waste bags can be found at local hardware and grocery stores.
- 3) Rent a 96-gallon yard waste container from Allied Waste for an annual fee of \$48.00 by contacting our customer service dept. at 708-516-2967.

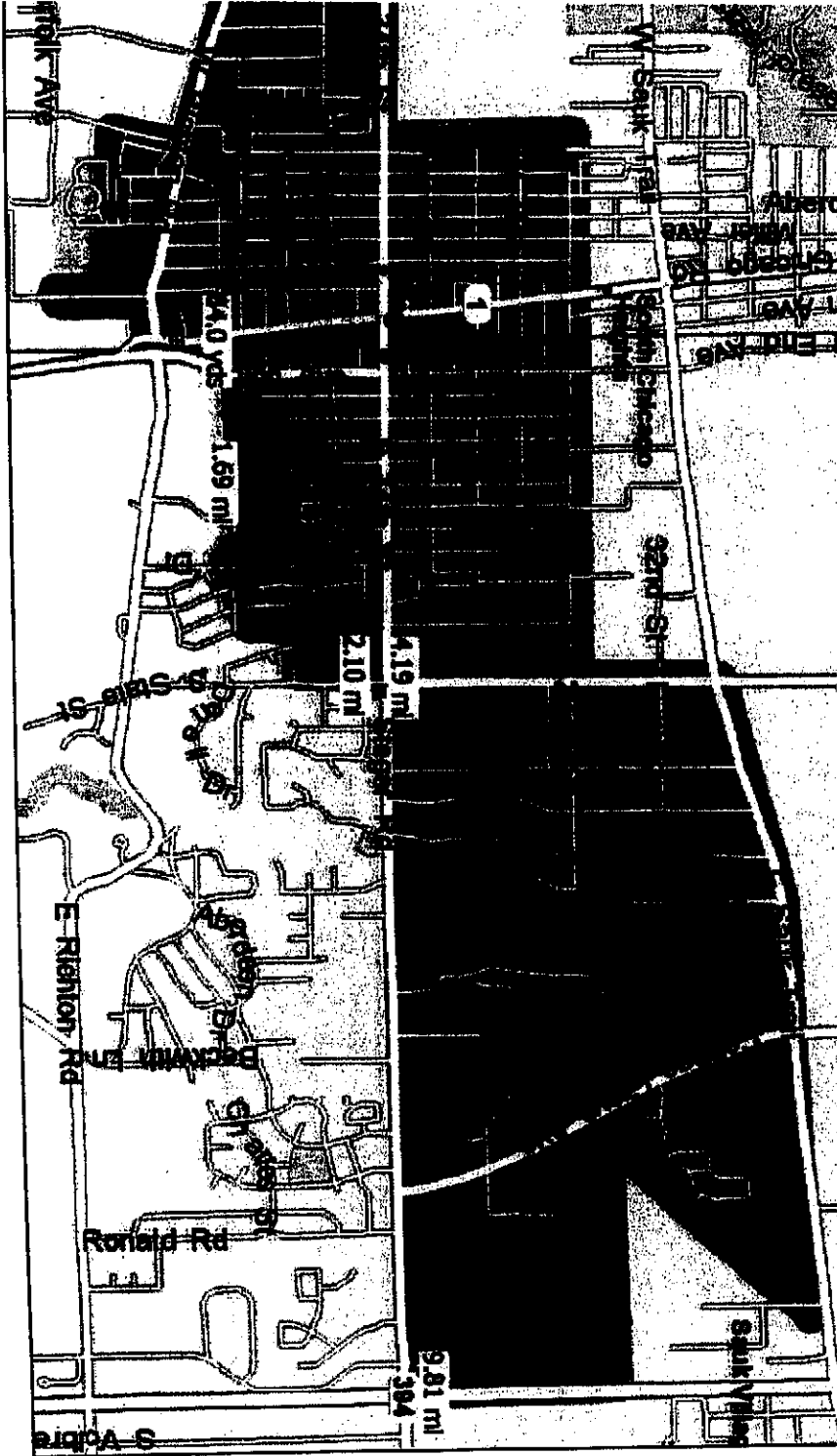
Please note: Tree branches in excess of two inches in diameter will not be removed. Tree branches must be bundled in a maximum 2 feet in diameter and 4 feet in length and should weigh no more than 40 lbs.

Yard Waste contaminated with trash will not be serviced. A sticker notifying the resident of contamination will be placed on the yard waste.

YARD WASTE IN PLASTIC BAGS IS NOT ACCEPTABLE.

BULK ITEMS:

Bulk item (including white goods and minor remodeling waste) service will be provided weekly on your regular service day. If you have more than ones bulk item per week (white goods, furniture, mattress, etc.), please contact our customer service department at 708-385-8252 for a special pick-up and pricing.



ALLIED WASTE SERVICES



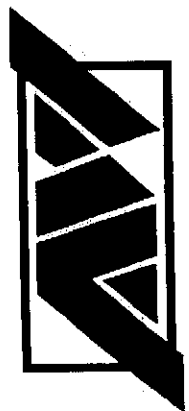
Allied Waste Services
13701 So. Kostner Ave
Crestwood, Illinois 60445
Phone: 708-385-8252
Fax: 708-385-5510



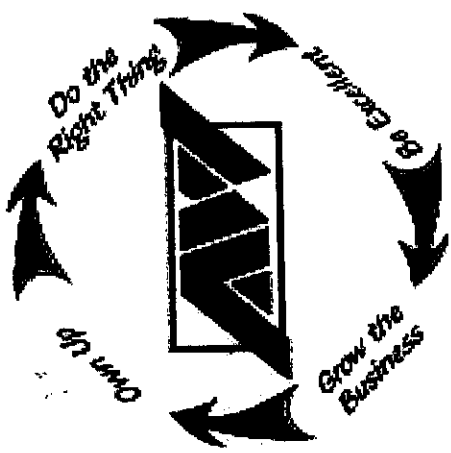
ALLIED WASTE SERVICES

RECYCLING SERVICES

As an industry leader in waste collection and disposal Allied has developed successful recycling programs that include residential curbside collection, recycling centers, commercial collection recycling programs and landfill programs. Each of these programs not only returns valuable secondary materials into the industrial process as raw material, they also reduce the amount of waste sent to landfills. Our recycling facilities offer services in many markets.



ALLIED WASTE



Allied Waste is the second largest waste services company in the United States. Our primary business is collecting, processing and disposing of waste efficiently and conservation of our natural resources.

Allied Waste is committed to providing superior service to all our customers. We support this commitment by investing in equipment, technology and training programs that maximize our operational excellence and ensure the safety of our customers, employees and the environment

For information or to sign up for
ON LINE BILL PAY
Log into
www.disposal.com



ALLIED ROLLOFF SERVICE

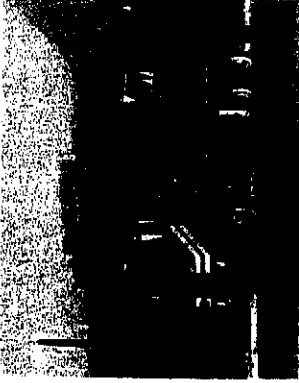
Industrial and commercial customers with bulky, non-compactable materials such as construction waste, scrap steel and glass and concrete, pallets and wooden crates are best served by open top roll-off container systems. We offer a full range of service options and equipment to efficiently meet your collection needs. The high capacity steel boxes used in this waste collection system can be hand-fed, chute-fed or hopper-fed. Also, large rear doors can be opened to accommodate fork lifts for depositing extremely bulky or heavy materials. Full containers are replaced with empty ones on a pre-determined schedule or on an as needed basis.

ALLIED COMMERCIAL SERVICE

As an industry leader in waste collection and disposal Allied has developed successful recycling programs that include residential curbside collection, recycling centers, commercial collection recycling programs and landfill programs. The versatile containers used in this system range from two to eight cubic yards and can be combined to give customers the right capacity for their waste volumes. Each program not only returns valuable secondary materials to the industrial process as raw material, they also reduce the amount of waste sent to landfills. Our recycling facilities offer services in many markets.



Allied Waste Services
708-385-8252



ALLIED RESIDENTIAL SERVICES

In setting up a residential solid waste collection program, Allied Waste matches labor and equipment to the specific population, geography and waste generating characteristics of the area.

Curbside collection and back door pick up are the two most frequently provided services. Rear end loader or side loader systems and support equipment are chosen to provide efficient, rapid collection and reliability. Allied Waste service may be provided under contract or directly to homeowners.





DEAR RESIDENT,

- Please use the provided cart for all of your household garbage. Do not place garbage in regular garbage cans and/or bags. If you need an additional cart, please contact our office at the phone number below.
- Place the cart with the lid opening facing the street and the handles facing your house.
- Do not place any loose items on top of the cart.
- Place your cart at the curb with at least 3 feet of clearance around it.
- For pickup of larger items, please call our office at the phone number below to schedule a pickup.

(708) 385-8252



Allied Waste Servi



Dear Bridgeview Resident,

As the result of a recent bidding process the Bridgeview Village Board recently award our company the contract for Waste, Recycling and Yard Waste Service.

There are some changes with this new contract that you as a homeowner will appreciate, like semiannual clean out days, and new toters for everyone just to name a couple. While the exact details of our new contract are being put together in a clear and concise brochure, we wanted to get the new toters out to your home. Today you are receiving your new toter for trash collection, and in about 4 days you will receive a second toter for recycling collection...you will notice the lids are a different color to designate the services.

This transition will take place right after January 1st, and it is during a Holiday week so the dates may be a little confusing. If your pick up day is Monday, the last pick up by the old company will be 12/31; you should start using your new toter on January 1st. If your pick up day is Tuesday, your last pick up by the old company will be 12/26 (Holiday Week) so you should start using your new toters on Dec 27th. If your service day is Wed then your last pick up will be 12/27 and you should start using your new toters on Dec 28th. If all of this is confusing, please call our customer service number at 708-385-8252.

Shortly after you receive your recycling toter (in 3-4 days) you will receive a package of information that will give you all the details of the service you will be receiving. Again, we are in the process of putting this information together in a clear and concise manner to hopefully answer any and all questions you may have.

We look forward to being able to service the residents of Bridgeview. We appreciate the level of confidence that your Village Board has placed in us, and we will do everything we possibly can do to make this transition go as smooth as possible.

Finally, we hope that this Holiday Season is one that will always bring back pleasant memories, and that 2013 will be a year that brings each of you Good Health, Happiness and Peace.

Allied Waste Services



A REPUBLIC SERVICES COMPANY

13701 S. Kostner Avenue
Crestwood, IL 60445
708.385.8252 / FAX 708.389.6519
www.disposal.com

50% post-corr

Addendum 2 Revised Pricing Sheet 01.24.2013
 This sheet supercedes all other price sheets

Allied/Republic

Base Pricing - Per Month Per Stop	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Refuse	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Yard Waste	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Recycling	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Street Sweeping	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Street Sweeping Included	\$ 18.13	\$ 18.88	\$ 19.34	\$ 17.61	\$ 18.14	\$ 18.68	\$ 19.24	\$ 19.82	\$ 17.09	\$ 17.60	\$ 18.19	\$ 18.67	\$ 19.23	\$ 19.81	\$ 20.41	\$ 21.02	\$ 21.65	\$ 22.30
Street Sweeping Not Included	\$ 17.50	\$ 18.02	\$ 18.56	\$ 17.00	\$ 17.51	\$ 18.04	\$ 18.60	\$ 19.13	\$ 16.50	\$ 17.00	\$ 17.50	\$ 18.03	\$ 18.57	\$ 19.13	\$ 19.70	\$ 20.29	\$ 20.90	\$ 21.53
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

Direct Service Options	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Clean up of up to three (3) cubic yards of debris (over and above maximum base pricing amount)	\$ 20.00	\$ 21.00	\$ 22.00	\$ 20.00	\$ 21.00	\$ 22.00	\$ 23.00	\$ 24.00	\$ 20.00	\$ 21.00	\$ 22.00	\$ 23.00	\$ 24.00	\$ 25.00	\$ 26.00	\$ 27.00	\$ 28.00	\$ 29.00
Off-Route Cost (Clean up on a day other than regular pick-up day)	\$ 30.00	\$ 32.00	\$ 34.00	\$ 30.00	\$ 32.00	\$ 34.00	\$ 36.00	\$ 38.00	\$ 30.00	\$ 32.00	\$ 34.00	\$ 36.00	\$ 38.00	\$ 40.00	\$ 42.00	\$ 44.00	\$ 46.00	\$ 48.00
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

96-Gallon Garbage Toter System	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Rental fee (payable in two installments)	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
Purchase fee	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Customer Owned Cart Replacement	\$ 30.00	\$ 30.00	\$ 32.00	\$ 30.00	\$ 30.00	\$ 32.00	\$ 34.00	\$ 36.00	\$ 30.00	\$ 30.00	\$ 32.00	\$ 34.00	\$ 36.00	\$ 38.00	\$ 40.00	\$ 42.00	\$ 44.00	\$ 46.00
Rental Cart Replacement by Contractor	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Delivery/Assembly Fee (first time delivery free of charge)	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

Household Construction Debris in Excess of 2 Cubic Yards	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
	\$ 20.00	\$ 21.00	\$ 22.00	\$ 20.00	\$ 21.00	\$ 22.00	\$ 23.00	\$ 24.00	\$ 20.00	\$ 21.00	\$ 22.00	\$ 23.00	\$ 24.00	\$ 25.00	\$ 26.00	\$ 27.00	\$ 28.00	\$ 29.00
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

"OT Season" Street Sweeping December 1 to February 28	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
	\$ 102.00	\$ 105.00	\$ 108.00	\$ 102.00	\$ 105.00	\$ 108.00	\$ 111.00	\$ 114.00	\$ 102.00	\$ 105.00	\$ 108.00	\$ 111.00	\$ 115.00	\$ 118.00	\$ 121.00	\$ 124.00	\$ 127.00	\$ 130.00
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

Additional Recycling Toter Rental	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
96-gallon - Rental fee	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
64-gallon - Rental fee	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

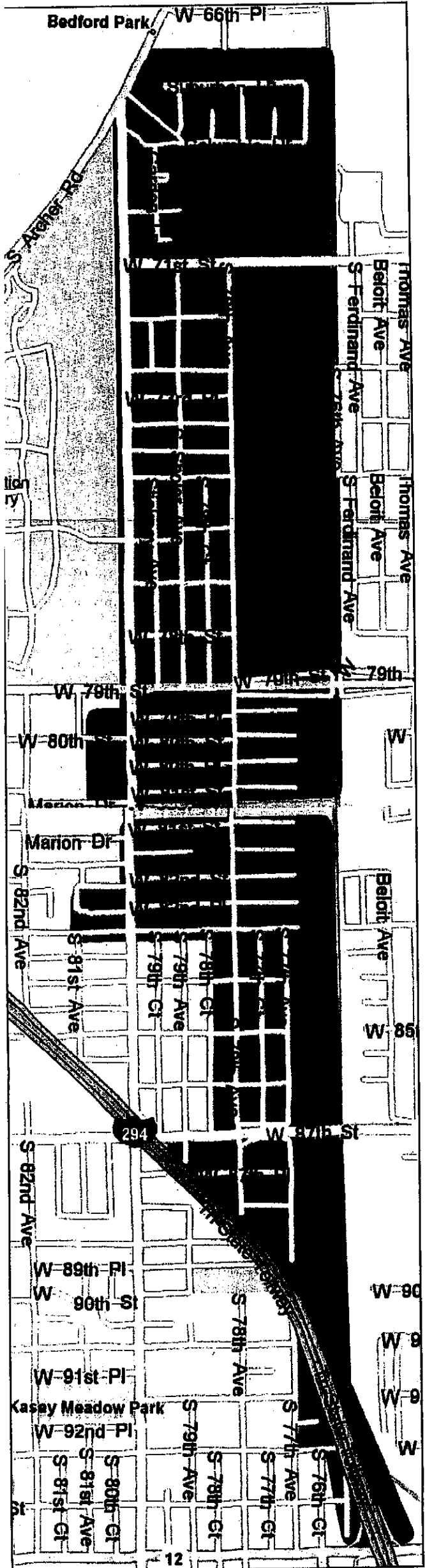
Variation Pricing	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Bulk Parkway Leaf Collection Program - Three collection opportunities per year	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Alternative Gas Trucks	\$ 2.05	\$ 2.10	\$ 2.15	\$ 1.20	\$ 1.22	\$ 1.23	\$ 1.24	\$ 1.25	\$ 1.10	\$ 1.11	\$ 1.12	\$ 1.13	\$ 1.14	\$ 1.15	\$ 1.16	\$ 1.17	\$ 1.18	\$ 1.19
Village-Wide Mandatory 2-Cart Program (96-Gallon)	\$ 1.10	\$ 1.13	\$ 1.16	\$ 1.10	\$ 1.13	\$ 1.16	\$ 1.19	\$ 1.22	\$ 1.10	\$ 1.13	\$ 1.16	\$ 1.19	\$ 1.22	\$ 1.25	\$ 1.28	\$ 1.31	\$ 1.35	\$ 1.38
Weekly Recycling with 96-Gallon Leased Totes																		
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

Alternate Pricing	Three Year Contract			Five Year Contract					Ten Year Contract									
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
#1 Village-Wide Mandatory 1-Cart Program (96-Gal.) 2 Carts in Total	\$ 18.36	\$ 18.65	\$ 17.93	\$ 17.88	\$ 18.45	\$ 18.97	\$ 17.47	\$ 18.00	\$ 18.54	\$ 18.00	\$ 18.54	\$ 19.08	\$ 19.62	\$ 20.16	\$ 20.70	\$ 21.24	\$ 21.78	\$ 22.32
#1 Village-Wide Mandatory 1-Cart Program (96-Gal.) 2 Carts in Total w/ Street Sweeping	\$ 16.97	\$ 17.47	\$ 18.00	\$ 18.54	\$ 19.08	\$ 19.62	\$ 20.16	\$ 20.70	\$ 16.97	\$ 17.47	\$ 18.00	\$ 18.54	\$ 19.08	\$ 19.62	\$ 20.16	\$ 20.70	\$ 21.24	\$ 21.78
Total	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$

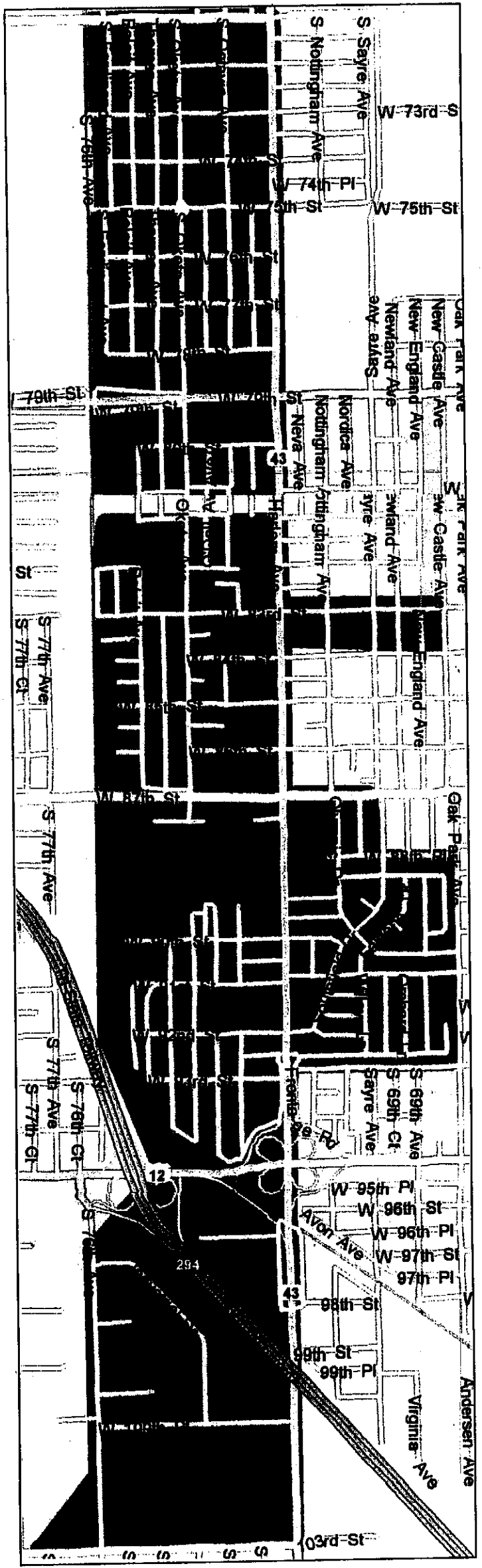
Notes
 For pricing purposes, year one (1) of the contract will extend from November 1, 2013 until December 31, 2014. Each subsequent contract year will extend from January 1 until December 31.

- Base Pricing Includes**
- Garbage, Bulk Materials, Household Construction Debris, White Goods, Municipal Dumpsters, Christmas Tree Collection
 - Yard Waste Collection
 - Bi-Weekly Recycling Collection
 - Street Sweeping March 1 - November 30
- Base Pricing Excludes**
- Refuse
 - Yard Waste
 - Recycling
 - Street Sweeping

Bedford Park W 66th Pl



TUESDAY SERVICE



MONDAY SERVICE

VILLAGE OF BRIDGEVIEW ALLIED WASTE/REPUBLIC SERVICES

Effective January 2nd the Trash, Recycling and Yard Waste Collection service will be provided by Republic Services/ Allied Waste. This brochure outlines the services that will be provided. For more information you can either phone us at 708-385-8252.

SERVICE DAYS

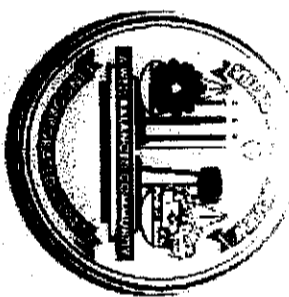
Effective the week of January 7th, the service days will be changed for some of the Bridgeview residents. If you reside to the west of the Railroad tracks you will be serviced on Monday, if you were on the East Side of the Railroad tracks you will be serviced on Tuesday. This service day change will be for Trash, Recycling, Yard Waste and Bulk Items. Please have your toters at the curb with the handles facing the house by 6:00am on your pick up day.

TRASH SERVICE

Again, west of the tracks will have the garbage picked up on Monday, East of the tracks service will be provided on Tuesday. Put your toters at the curb like you always have done, misc materials and bulk items placed next to the toters will be picked up.

YARD WASTE

Yard Waste service will be provided from April 1 through Nov 30th of each year. Yard Waste can be placed at the curb on you pick up day in either Brown Kraft paper, or your own containers that cannot exceed 35 gallons in size, or 40 pounds in weight. These containers must have a "Yard Waste Only" sticker which can be obtained by calling our customer service number at 708-385-8252 or at the Village Hall. There is no charge for these stickers and they will be mailed to your home.



RECYCLING SERVICE

The recycling service will be a change from what you are used to. You have (or will) receive a 96 gallon recycling toter for your recycling. This container should be placed at the curb EVERY OTHER WEEK on your regular pick up date whether that is Monday or Tuesday. If an additional toter is needed just call our Customer Service Team at 708-385-8252 and we will make arrangements to deliver it to you. Please find your home on the maps on the reverse side. If you area on the map is shaded in Blue you recycling service will be on a week that is highlighted in blue on the calendar. If you area is highlighted in Green your recycling will be serviced on a Green week.

HOLIDAYS

Six days a year our trucks are not on the streets providing service. Those days are...

New Year's Day	Memorial Day
4th of July	Labor Day
Thanksgiving Day	Christmas

NOTE: We will be Starting Service on a Holiday week, if your service day was Tuesday or Wed, you will be serviced on Wed and Thursday the first week.

VILLAGE OF BRIDGEVIEW ALLIED WASTE/REPUBLIC SERVICES

TOTER DELIVERY

By now you have received your new toter(s), if you have any problems with your toters please call our customer services dept at 708-385-8252.

NOTE: If you have a toter that says "Bridgeview Shines", it is our understanding that those toters are owned by the resident and you should keep those toters as you will be able to use them with our service as an additional toter if needed.

We will be able to offer a smaller sized, 65 gallon toter to Senior Citizens, or anyone with special needs. If you need a smaller toter just call our office, we will take your name and number, and we will start delivering those toters during the week of January 21. Please use this toter until the smaller ones are delivered.

Please remember when using the toters, place them by the curb, with the handles always facing the house.

Waste Management should be collecting your used toters at the end of their contract.

CUSTOMER SERVICE

We maintain a customer service staff that is trained and ready to assist you with any requests you may have. Our office hours are 8:00 am to 5:00 pm on Monday through Friday. You can either call us at 708-385-8252, or you can email us at toter.service@republicservices.com.

CLEAN UP WEEK

We will be having two "clean up days" a years. But why store it? Put it at the curb during your regular service pick up and we will take it. When the dates for the cleanup days are establish we will get that information to everyone.

REPUBLIC SERVICES



**Waste Hauling RFP Evaluation Matrix
Review Committee Average Scores**

Experience/Qualifications	Points Possible	Allied Republic	Waste Mngmt
Experience administering comparable waste hauling programs	5	4.6	4.8
Background information about company	5	4.6	4.8
Ability to meet needs of Village	5	4.6	4.8
Sub-total	15	13.8	14.4

Scope of Work	Points Possible		
Refuse program	5	4.8	4.8
Yard Waste program	5	3.7	4.4
Recycling program	5	4.8	4.8
Street Sweeping	5	3.6	4.8
Bulk Parkway Leaf Collection Program - 3 collections per year	5	0	3
Village-Wide Mandatory 2-Cart Program (96-Gallon)	5	4.6	4.8
Weekly Recycling with 96-Gallon Leased Totes	5	4.8	4.8
Alternative Gas Trucks	5	3.2	3.8
Additional value added services	5	1.4	4
Alternatives or deviations for scope of services	+/-	2.5	1
Sub-total	45	33.4	40.2

Facilities	Points Possible		
Landfill facility	5	4.8	4.7
Landscape waste composting facility	5	3.75	3.75
Recycling processing facility	5	5	5
Customer Service Operations	5	4.7	4.2
Sub-total	20	18.25	17.65

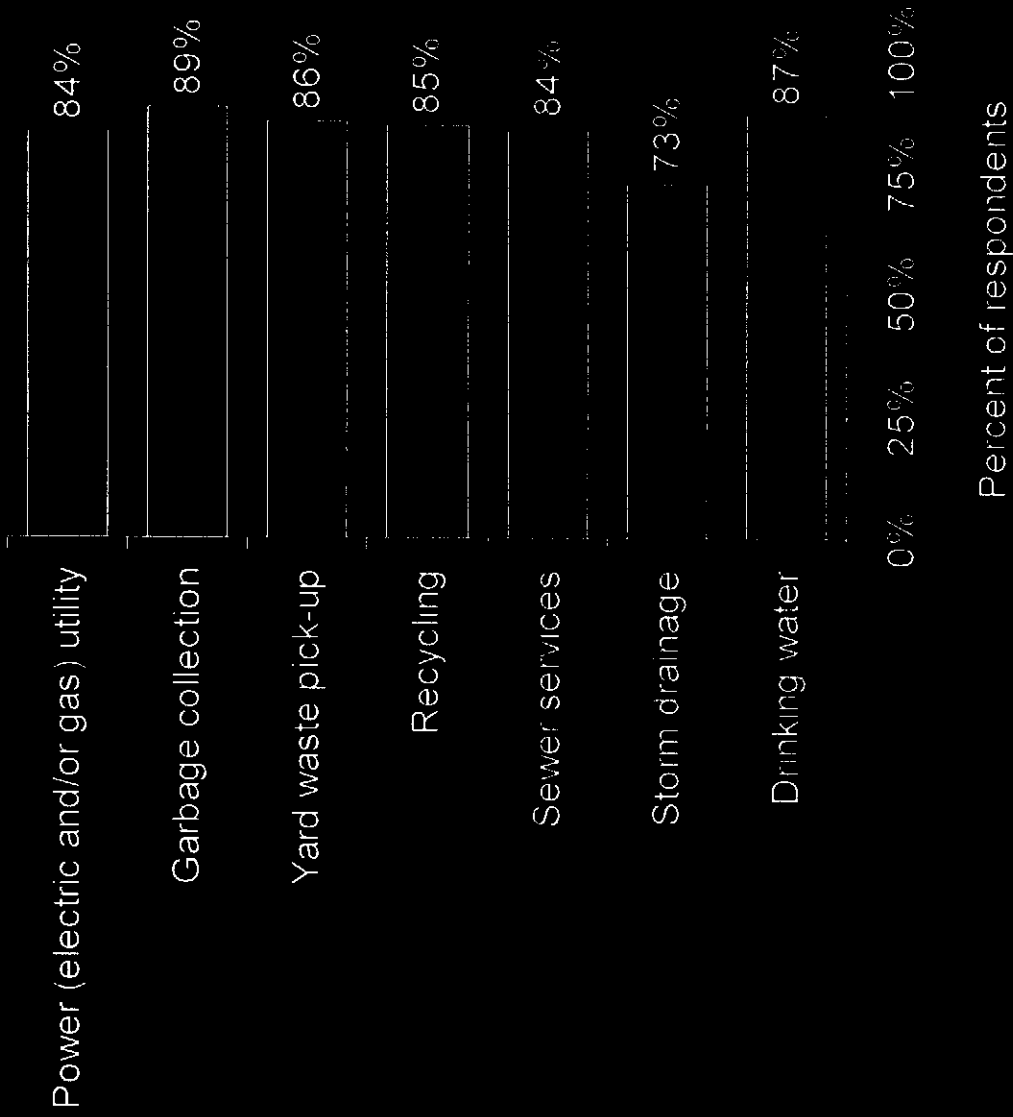
Equipment	Points Possible		
Vehicles to be used	5	4.6	4.5
Sub-total	5	4.6	4.5

Other Required Information	Points Possible		
Sample Public Awareness Program	5	3.3	4.4
Sample tagging system for totes that do not get collected	5	4.8	4.8
Proposed revenue sharing from recycling	5	3.8	3.8
Sub-total	15	11.9	13

References	Points Possible		
Quality of work with current/previous municipal clients	5	3.8	3.8
Responsiveness	5	4.6	4.8
Sub-total	10	8.4	8.6

	Points Possible	Allied Republic	Waste Mngmt
TOTAL			

Utility Services



Percent of respondents

