

# **The National Citizen Survey™**

## **Orland Park, IL**

Comparisons by Demographic  
Subgroups

2014

# Contents

Summary .....	1
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The National Citizen Survey™  
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# Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by number of years living in Orland Park, presence of children 17 or under in the household, annual household income and age of respondent.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (898 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- Across Community Characteristics for Mobility (such as ease of getting places, traffic flow, and ease of car travel, public transportation and walking) participants who had lived in Orland Park less than 10 years, had kids or made more than \$100,000 per year tended to give lower ratings for Mobility while participants 55 and older tended to give higher ratings. Mobility ratings in the pillars of Governance and Participation varied among groups. All groups had differences in ratings for traffic flow and carpooling.
- Those without kids or 55 or older gave higher ratings for the overall natural environment. While participants who had lived in Orland Park more than 20 years and those who made over \$100,000 per year rated recycling and yard-waste removal highly. Those who lived in Orland Park more than 20 years or were 55 and older also gave higher ratings for drinking water quality and were more likely to have recycled in the past 12 months.
- Community Characteristic ratings for Economy tended to be higher for those who made less than \$49,999 or were 55 years or older. However, those who had lived in Orland Park for more than 10 years or were 18-34 years old gave higher ratings for economic development and had more optimism that the economy would have a positive impact on their income.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
The overall quality of life in Orland Park	91%	93%	90%	91%	91%	89%	90%	94%	94%	88%	93%	91%
Overall image or reputation of Orland Park	89%	88%	87%	89%	87%	88%	90%	88%	88%	86%	91%	88%
Orland Park as a place to live	95%	94%	97%	95%	97%	94%	96%	96%	94%	95%	97%	95%
Your neighborhood as a place to live	87%	94%	94%	91%	92%	88%	93%	91%	85%	90%	95%	91%
Orland Park as a place to raise children	89%	95%	95%	92%	93%	91%	94%	92%	88%	93%	94%	92%
Orland Park as a place to retire	64%	63%	65%	70%	52%	72%	64%	56%	48%	54%	77%	64%
Overall appearance of Orland Park	89%	87%	89%	90%	86%	92%	88%	89%	91%	86%	90%	89%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall feeling of safety in Orland Park	92%	90%	90%	90%	91%	90%	93%	90%	91%	89%	91%	90%
In your neighborhood during the day	94%	96%	95%	95%	94%	95%	95%	94%	93%	93%	97%	95%
In Orland Park's downtown/commercial area during the day	90%	88%	89%	89%	90%	90%	90%	90%	92%	87%	90%	89%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall ease of getting to the places you usually have to visit	66%	68%	69%	70%	64%	72%	71%	62%	61%	61%	76%	68%
Traffic flow on major streets	30%	39%	39%	39%	29%	41%	39%	28%	17%	31%	48%	36%
Ease of public parking	70%	64%	72%	69%	70%	69%	67%	74%	71%	67%	72%	69%
Ease of travel by car in Orland Park	49%	54%	50%	53%	48%	56%	52%	47%	42%	46%	60%	51%
Ease of travel by public transportation in Orland Park	46%	51%	46%	48%	48%	51%	58%	37%	50%	49%	47%	47%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Ease of travel by bicycle in Orland Park	56%	54%	54%	54%	57%	55%	59%	52%	61%	50%	58%	55%
Ease of walking in Orland Park	62%	57%	67%	63%	62%	65%	67%	59%	58%	55%	72%	63%
Availability of paths and walking trails	69%	68%	77%	72%	72%	75%	78%	69%	73%	64%	79%	72%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Quality of overall natural environment in Orland Park	85%	88%	86%	89%	82%	87%	89%	84%	77%	86%	91%	86%
Air quality	86%	82%	88%	86%	85%	83%	91%	88%	89%	86%	85%	86%
Cleanliness of Orland Park	90%	89%	89%	90%	88%	91%	89%	90%	89%	90%	90%	89%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall "built environment" of Orland Park (including overall design, buildings, parks and transportation systems)	83%	80%	76%	80%	79%	81%	82%	78%	85%	76%	82%	80%
Public places where people want to spend time	87%	80%	79%	81%	84%	85%	81%	83%	86%	80%	83%	82%
Variety of housing options	76%	81%	80%	79%	79%	75%	81%	81%	80%	75%	82%	79%
Availability of affordable quality housing	62%	63%	58%	65%	54%	58%	58%	69%	60%	56%	67%	61%
Overall quality of new development in Orland Park	78%	72%	70%	75%	72%	78%	72%	76%	78%	69%	77%	74%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall economic health of Orland Park	82%	85%	85%	85%	83%	81%	83%	86%	82%	82%	86%	84%
Orland Park as a place to work	68%	73%	72%	75%	62%	77%	64%	69%	60%	65%	79%	71%
Orland Park as a place to visit	80%	82%	78%	82%	77%	84%	74%	80%	76%	78%	83%	80%

The National Citizen Survey™

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Employment opportunities	53%	47%	50%	52%	48%	54%	48%	52%	52%	46%	54%	50%
Shopping opportunities	89%	90%	94%	91%	91%	91%	88%	95%	90%	88%	93%	91%
Cost of living in Orland Park	54%	51%	55%	54%	52%	54%	50%	58%	58%	49%	56%	53%
Overall quality of business and service establishments in Orland Park	87%	80%	84%	86%	81%	83%	83%	88%	88%	81%	86%	85%
Vibrant downtown/commercial area	66%	62%	57%	64%	58%	73%	56%	59%	69%	53%	66%	62%

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Health and wellness opportunities in Orland Park	86%	89%	87%	87%	86%	86%	87%	87%	88%	85%	89%	87%
Fitness opportunities (including exercise classes and paths or trails, etc.)	87%	87%	86%	86%	89%	84%	89%	89%	88%	86%	88%	87%
Recreational opportunities	85%	88%	89%	87%	87%	84%	88%	89%	91%	85%	88%	87%
Availability of affordable quality food	83%	86%	87%	86%	83%	81%	86%	88%	86%	83%	87%	85%
Availability of affordable quality health care	83%	82%	87%	86%	81%	81%	84%	86%	85%	81%	87%	84%
Availability of preventive health services	82%	79%	86%	83%	80%	78%	83%	85%	81%	81%	85%	82%
Availability of affordable quality mental health care	67%	67%	66%	65%	70%	69%	64%	69%	72%	59%	72%	67%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall opportunities for education and enrichment	79%	89%	87%	85%	84%	82%	85%	86%	74%	85%	89%	85%
Availability of affordable quality child care/preschool	65%	86%	77%	77%	73%	76%	69%	81%	58%	80%	80%	75%
K-12 education	83%	89%	85%	87%	84%	90%	81%	87%	76%	88%	87%	85%
Adult educational opportunities	68%	76%	75%	74%	71%	71%	76%	73%	63%	71%	78%	72%
Opportunities to attend cultural/arts/music activities	71%	70%	71%	71%	72%	72%	71%	70%	66%	69%	75%	71%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Opportunities to participate in religious or spiritual events and activities	86%	89%	90%	89%	88%	85%	91%	89%	87%	87%	90%	88%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Opportunities to participate in social events and activities	79%	75%	71%	74%	77%	77%	75%	74%	76%	73%	76%	75%
Opportunities to volunteer	75%	75%	78%	77%	73%	77%	78%	73%	79%	71%	78%	76%
Opportunities to participate in community matters	70%	72%	72%	70%	74%	74%	70%	69%	65%	72%	74%	71%
Openness and acceptance of the community toward people of diverse backgrounds	72%	75%	66%	72%	68%	74%	73%	66%	73%	68%	72%	71%
Neighborliness of residents in Orland Park	69%	70%	73%	71%	70%	69%	72%	70%	67%	71%	72%	70%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
The Village of Orland Park	87%	89%	87%	88%	86%	90%	89%	85%	87%	84%	91%	87%
The value of services for the taxes paid to Orland Park	58%	63%	67%	68%	53%	62%	68%	59%	49%	55%	74%	63%
The overall direction that Orland Park is taking	73%	69%	69%	74%	65%	73%	76%	68%	67%	67%	76%	71%
The job Orland Park government does at welcoming citizen involvement	65%	62%	64%	66%	62%	64%	64%	65%	66%	57%	69%	64%
Overall confidence in Orland Park government	70%	69%	66%	70%	66%	68%	69%	71%	65%	67%	71%	68%
Generally acting in the best interest of the community	70%	72%	70%	72%	68%	68%	72%	74%	64%	69%	75%	71%
Being honest	75%	63%	66%	70%	67%	70%	67%	72%	72%	65%	70%	69%
Treating all residents fairly	74%	69%	68%	72%	68%	72%	65%	75%	69%	66%	74%	70%
Overall customer service by Orland Park employees (police, receptionists, planners, etc.)	85%	89%	83%	85%	86%	85%	88%	84%	81%	84%	89%	85%

The National Citizen Survey™

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
The Federal Government	32%	38%	39%	40%	28%	49%	33%	29%	28%	32%	42%	36%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Police services	88%	93%	91%	92%	88%	90%	94%	87%	85%	89%	94%	90%
Fire services (Fire Protection District)	96%	98%	97%	97%	96%	96%	96%	98%	100%	94%	98%	97%
Ambulance or emergency medical services (Fire Protection District)	96%	99%	96%	96%	97%	96%	97%	97%	100%	95%	97%	97%
Crime prevention	83%	88%	84%	86%	83%	86%	91%	79%	78%	85%	87%	85%
Fire prevention and education (Fire Protection District)	93%	92%	88%	91%	91%	91%	91%	91%	96%	88%	91%	91%
Animal control	82%	74%	78%	76%	83%	80%	81%	79%	86%	79%	76%	79%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	78%	84%	82%	82%	80%	84%	82%	80%	76%	82%	83%	81%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Traffic enforcement	74%	74%	72%	73%	74%	79%	71%	72%	66%	73%	77%	74%
Street repair	52%	60%	52%	56%	51%	54%	53%	59%	39%	53%	61%	54%
Street cleaning	68%	69%	64%	65%	71%	71%	65%	69%	69%	65%	68%	67%
Street lighting	73%	74%	76%	74%	74%	79%	75%	73%	79%	71%	76%	74%
Snow removal	60%	68%	69%	66%	64%	68%	65%	65%	59%	57%	75%	65%
Sidewalk maintenance	63%	67%	55%	61%	62%	63%	65%	60%	61%	57%	64%	61%
Traffic signal timing	56%	60%	54%	58%	53%	60%	55%	54%	47%	54%	62%	56%
Bus or transit services	59%	65%	58%	55%	72%	64%	65%	52%	55%	60%	61%	59%



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Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Garbage collection	90%	90%	94%	90%	93%	88%	93%	93%	93%	89%	93%	91%
Recycling	81%	87%	92%	87%	87%	82%	87%	90%	84%	85%	90%	87%
Yard waste pick-up	81%	89%	93%	87%	88%	82%	87%	92%	87%	86%	90%	88%
Drinking water	84%	85%	94%	89%	86%	86%	89%	89%	87%	85%	92%	88%
Preservation of natural areas such as open space, farmlands and greenbelts	82%	83%	84%	83%	83%	83%	85%	83%	77%	83%	87%	83%
Orland Park open space	75%	77%	81%	80%	74%	79%	78%	78%	64%	77%	84%	78%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Storm drainage	75%	76%	79%	77%	76%	74%	76%	79%	76%	76%	77%	77%
Sewer services	84%	82%	90%	86%	85%	81%	87%	89%	88%	85%	86%	86%
Power (electric and/or gas) utility (utility companies)	85%	81%	89%	86%	85%	85%	86%	86%	91%	82%	87%	85%
Land use, planning and zoning	80%	74%	71%	73%	79%	73%	78%	78%	79%	72%	77%	75%
Code enforcement (weeds, abandoned buildings, etc.)	80%	67%	71%	73%	73%	74%	76%	73%	82%	69%	73%	73%
Cable television	71%	63%	68%	65%	73%	67%	67%	72%	73%	70%	65%	68%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Economic development	82%	68%	75%	76%	75%	75%	75%	80%	85%	72%	75%	75%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Village parks	92%	90%	91%	90%	93%	92%	96%	89%	95%	91%	90%	91%
Recreation programs or classes	85%	90%	88%	86%	90%	89%	85%	88%	81%	89%	89%	88%

The National Citizen Survey™

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Recreation centers or facilities	84%	91%	88%	86%	88%	90%	85%	86%	75%	89%	91%	87%
Health services	81%	84%	85%	83%	82%	82%	83%	84%	76%	86%	84%	83%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Public library services (Library Board)	91%	85%	92%	90%	90%	88%	92%	88%	90%	89%	90%	90%
Village-sponsored special events	84%	88%	83%	83%	87%	86%	85%	82%	80%	85%	86%	84%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Public information services	82%	85%	87%	85%	83%	85%	86%	84%	79%	84%	87%	85%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Sense of community	74%	75%	77%	76%	75%	73%	78%	74%	67%	76%	78%	75%
Recommend living in Orland Park to someone who asks	95%	93%	93%	93%	96%	93%	94%	95%	96%	93%	94%	94%
Remain in Orland Park for the next five years	89%	92%	93%	91%	91%	90%	92%	90%	85%	91%	94%	91%
Contacted the Village of Orland Park (in-person, phone, email or web) for help or information	52%	53%	61%	58%	50%	54%	58%	54%	41%	55%	61%	55%

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Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Was NOT the victim of a crime	91%	95%	94%	93%	94%	92%	94%	93%	92%	93%	94%	93%
Did NOT report a crime	86%	88%	83%	86%	86%	85%	84%	87%	83%	85%	87%	85%
Stocked supplies in preparation for an emergency	32%	30%	38%	34%	35%	39%	32%	32%	31%	32%	37%	34%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Walked or biked instead of driving	50%	45%	41%	44%	50%	42%	47%	51%	57%	51%	38%	46%
Carpooled with other adults or children instead of driving alone	25%	36%	29%	24%	40%	28%	23%	38%	27%	44%	20%	30%
Used bus, rail, subway or other public transportation instead of driving	29%	24%	19%	24%	24%	22%	23%	29%	28%	29%	19%	24%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Recycle at home	83%	92%	94%	89%	91%	81%	93%	93%	82%	90%	92%	89%
Made efforts to make your home more energy efficient	83%	81%	88%	84%	85%	85%	83%	83%	83%	84%	85%	85%
Made efforts to conserve water	85%	85%	91%	88%	86%	87%	87%	85%	84%	86%	90%	87%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
NOT under housing cost stress	63%	62%	70%	63%	70%	39%	66%	86%	69%	66%	62%	65%
Did NOT observe a code violation	66%	64%	57%	62%	62%	64%	61%	63%	72%	59%	61%	62%

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Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Purchase goods or services from a business located in Orland Park	97%	99%	98%	98%	99%	96%	98%	100%	95%	99%	99%	98%
Economy will have positive impact on income	34%	24%	22%	25%	31%	22%	30%	33%	42%	29%	21%	27%
Work in Orland Park	25%	21%	26%	23%	26%	19%	26%	25%	21%	34%	18%	24%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Used Orland Park recreation centers or their services	59%	73%	59%	57%	75%	50%	65%	71%	50%	76%	58%	63%
Visited a neighborhood park or Village park	77%	80%	76%	70%	92%	62%	82%	86%	84%	86%	67%	77%
Eat at least 5 portions of fruits and vegetables a day	81%	86%	84%	81%	88%	75%	87%	87%	79%	89%	81%	83%
Participate in moderate or vigorous physical activity	85%	79%	84%	80%	89%	74%	87%	87%	84%	89%	77%	83%
Reported being in "very good" or "excellent" health	59%	60%	65%	58%	68%	46%	64%	71%	65%	71%	53%	61%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Used Orland Park public libraries or their services	69%	74%	71%	65%	84%	68%	70%	73%	64%	77%	70%	71%
Participated in religious or spiritual activities in Orland Park	49%	61%	64%	58%	56%	50%	59%	63%	42%	62%	61%	58%
Attended a Village-sponsored event	50%	57%	52%	47%	64%	37%	58%	61%	55%	59%	46%	52%

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Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Campaigned or advocated for an issue, cause or candidate	13%	15%	24%	17%	17%	14%	16%	22%	13%	19%	18%	17%
Contacted Orland Park elected officials (in-person, phone, email or web) to express your opinion	10%	11%	18%	15%	10%	13%	10%	13%	6%	14%	15%	13%
Volunteered your time to some group/activity in Orland Park	17%	28%	26%	21%	26%	18%	20%	27%	10%	32%	21%	23%
Participated in a club	14%	21%	23%	18%	20%	22%	14%	21%	7%	20%	23%	19%
Talked to or visited with your immediate neighbors	86%	95%	96%	91%	93%	88%	94%	92%	85%	92%	94%	92%
Done a favor for a neighbor	84%	92%	96%	89%	93%	84%	91%	93%	82%	93%	91%	90%
Attended a local public meeting	17%	21%	20%	21%	16%	17%	17%	23%	14%	19%	22%	19%
Read or watch local news (via television, paper, computer, etc.)	91%	95%	97%	95%	92%	93%	95%	95%	87%	94%	97%	94%
Vote in local elections	74%	89%	89%	87%	77%	81%	83%	84%	55%	89%	91%	83%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall feeling of safety in Orland Park	97%	98%	97%	97%	98%	97%	97%	96%	92%	99%	98%	97%
Overall ease of getting to the places you usually have to visit	86%	91%	90%	88%	90%	91%	86%	88%	79%	91%	90%	89%
Quality of overall natural environment in Orland Park	79%	76%	79%	80%	75%	82%	81%	76%	71%	79%	80%	78%
Overall "built environment" of Orland Park (including overall design, buildings, parks and transportation systems)	72%	72%	80%	76%	71%	74%	73%	78%	65%	75%	78%	74%
Health and wellness opportunities in Orland Park	79%	74%	85%	82%	75%	85%	78%	78%	75%	76%	86%	80%
Overall opportunities for education and enrichment	85%	86%	86%	82%	91%	85%	82%	87%	86%	86%	84%	85%
Overall economic health of Orland Park	94%	92%	97%	95%	93%	96%	94%	95%	92%	93%	96%	94%
Sense of community	82%	83%	87%	84%	84%	80%	85%	88%	74%	86%	87%	84%

Table 29: Property Tax Distribution

Please indicate what proportion of your property tax bill you think each of the following receives: (Percent rating as "Most" or "Some").	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
	Cook County Government	87%	89%	90%	91%	85%	93%	85%	88%	82%	88%	
School District	94%	98%	98%	97%	96%	96%	96%	97%	91%	97%	99%	97%
Fire Protection District	82%	86%	92%	89%	81%	90%	85%	84%	79%	86%	90%	87%
Village of Orland Park	82%	70%	78%	78%	75%	88%	74%	72%	84%	72%	78%	77%
Township Government	62%	63%	59%	59%	65%	73%	60%	55%	55%	59%	65%	61%

Table 30: Growth and Development of Community

Percent rating as "Excellent" or "Good"	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
	Please rate the job the Village of Orland Park does at being pro-active and responsible for the continued growth and development of the community that results in improving quality of life for residents and businesses.	86%	84%	80%	85%	82%	84%	84%	83%	89%	80%	

Table 31: Priorities for Orland Park

Please rate how important you think each of the following priorities should be to the Village of Orland Park over the next five years: (Percent rating as "Essential" or "Very important").	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
	Make annual investments in facilities and equipment for police and public works	78%	78%	84%	84%	72%	84%	76%	80%	73%	76%	
Make annual investments in municipal infrastructure (e.g., roads, water and sewer)	89%	94%	96%	96%	87%	94%	92%	93%	92%	90%	95%	93%
Make annual investments in parks and recreation/cultural facilities	72%	66%	64%	66%	70%	69%	73%	64%	75%	68%	64%	68%
Preserve natural areas (including open spaces, wetlands and woodlands)	72%	57%	64%	68%	61%	71%	71%	57%	69%	66%	64%	65%
Adjust new and existing services to address Orland Park's aging population	60%	67%	77%	76%	52%	75%	69%	60%	45%	65%	81%	68%
Promote services and programs for seniors	58%	62%	74%	71%	51%	75%	66%	54%	46%	59%	77%	64%

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Please rate how important you think each of the following priorities should be to the Village of Orland Park over the next five years: (Percent rating as "Essential" or "Very important").	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Expand and enhance recreation programs	61%	53%	50%	53%	60%	57%	54%	58%	58%	57%	53%	55%
Expand and enhance cultural programs	44%	42%	41%	44%	40%	47%	39%	44%	33%	45%	45%	43%
Promote and maintain high quality development	74%	76%	78%	76%	74%	71%	73%	82%	68%	80%	76%	76%
Enhance and invest in community policing and public safety programs	79%	82%	84%	81%	82%	80%	81%	82%	72%	83%	85%	81%
Expand and invest in the Village's special events (e.g. concerts, festivals, etc.)	61%	50%	45%	50%	56%	51%	53%	55%	61%	54%	48%	52%
Other	66%	62%	63%	62%	67%	61%	62%	73%	76%	70%	55%	64%

Table 32: Property Tax Village Receives

Percent rating as "Higher"	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
From your total property tax paid to the County, between 6-8% goes to the Village of Orland Park's municipal government. Prior to this survey, did you think the percentage of property tax that went to the Village was higher than that, lower than that or about that percentage?	47%	29%	34%	33%	46%	32%	41%	38%	49%	36%	33%	37%

Table 33: Information Sources

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village: (Percent rating as "Major source" or "Minor source").	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Village newsletter	84%	92%	92%	91%	84%	92%	90%	85%	74%	90%	95%	89%
E-mails from the Village	65%	68%	70%	66%	70%	65%	68%	68%	59%	76%	64%	67%
Village website (www.orland-park.il.us)	84%	82%	81%	79%	89%	76%	85%	86%	84%	89%	76%	82%
Internet blogs	46%	36%	39%	40%	42%	47%	41%	38%	36%	44%	40%	41%
Local cable channel (channel 4)	52%	65%	66%	65%	52%	70%	56%	57%	41%	59%	70%	60%
Local media (e.g., Southtown Star, OP Prairie, OP Patch)	85%	94%	94%	91%	89%	89%	92%	91%	81%	91%	94%	90%

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Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village: (Percent rating as "Major source" or "Minor source").	Number of years in Orland Park			Presence of children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Social media (e.g., Facebook, Twitter, etc.)	53%	43%	39%	43%	50%	50%	44%	46%	53%	49%	39%	45%
Phone (CodeRed)	67%	85%	84%	79%	75%	77%	78%	76%	56%	79%	85%	78%