Exhibit A

SCADA Support Service Agreement

1. Services Performed Annually
    - ☐ Perform updates for BIOS, Drivers, Firmware
    - ☐ Review Server Hardware Operations
    - ☐ Check SCADA Communication
    - ☐ Verify and Update Network Diagram

2. Services Performed Bi-Annually
    - ☐ Apply Security Related Updates and Patches to SCADA Software

3. Services Performed Monthly
    - ☐ Upgrade Firmware
    - ☐ Review Security Logs and Backup configuration
    - ☐ Review Windows System Logs
    - ☐ Review System Services
    - ☐ Apply Windows Updates
    - ☐ Check Drive Free Space
    - ☐ Verify and Update Anti-Virus Software
    - ☐ Verify Backups Functioning Properly
    - ☐ Back Up SCADA Applications
    - ☐ Check UPS Operation
    - ☐ Apply Windows Updates
    - ☐ Update Anti-Virus Software