



2801 LAKESIDE DRIVE - 3rd FLOOR  
BANNOCKBURN, IL 60015  
PHONE: 847.283.7300 / FAX: 847.283.7500

Quote No.	Quote Date	Customer No.
203656	11/21/2012	26192
Your sales person is Asad Khan Direct Ph# (847) 283-7308		

### VILLAGE OF ORLAND PARK

#### Bill To

ATTN: NORM JOHNSON  
14700 RAVINIA AVE  
ORLAND PARK, IL 60462  
Phone: 708-403-6210

#### Ship To

ATTN: NORM JOHNSON  
14700 RAVINIA AVE  
ORLAND PARK, IL 60462

Purchase Order No.	Terms	Billing Term	Service Period
IBM	FedEx Ground	FOB Origin	Net 30

Item No.	Description	Qty	Price Each	Ext. Price
GD1900	IBM RR SYSTEM X3650 M3 XEON X5650 2.66G 4GB	1.00	\$3,225.00	\$3,225.00
CV0754	XEON E5640 QC LGA1366 2.66G 12MB 1066MHZ 80W	2.00	\$1,151.15	\$2,302.30
CX1113	16GB 1X16GB 4RX4 PC3L-8500 CL7 ECC DDR3 1066MHZ RDIMM	2.00	\$325.00	\$650.00
BY5987	SERVERAID M5014 256MB SAS/SATA LP HBA 6GBPS OPT BATTERY	1.00	\$345.00	\$345.00
V54383	RR 300GB SAS 10K RPM 2.5IN SFF SLIM-HS HDD 6GBPS	4.00	\$275.00	\$1,100.00
032907	3YR UPG WARR ONSITE REPAIR 9X5 4HR XSERIES 342 8669 345 8670	1.00	\$405.00	\$405.00

Subtotal	Tax	S & H	TOTAL
\$8,027.30	\$ 0.00	\$45.00	\$8,072.30

Quote Subject to [Standard Netrix Terms and Return Policy](#)

#### Netrix, LLC Return "RMA" Policy

This policy update supersedes all other policies appearing on all other Netrix, LLC literature and is in effect for purchases made after August 31, 2003.

Before returning any product, you must obtain a Return Merchandise Authorization (RMA) number. NO returns, of any type, will be accepted without an RMA number. Please have the following information on hand when calling for an RMA number: customer name, invoice number, serial number, and the nature of the problem.

Due to manufacturer restrictions, defective products only can be returned for replacement or repair. Upon receipt of a

signed defective agreement form, defective products will be accepted by Netrix, LLC (with the exception of Cisco, HP/Compaq, Dell, IBM, Toshiba, and Apple) for exchange or repair at manufacturer's discretion. Cisco, HP/Compaq, Dell, IBM, Toshiba, and Apple can only be repaired or replaced under the manufacturer's warranty.

Regardless of invoice date, all defective custom configured computers will be accepted for repair only. All other defective computers will be accepted for repair or replacement only at manufacturer's discretion.

All factory sealed non-defective returns for credit or replacement, are subject to restocking fees based on manufacturer's return policies. Manufacturer policies will determine if a product is accepted for return. Please note, most manufacturers as of January 1, 2004 are NOT approving non defective products for return. All approved returns must be completed within 30 days from the date of invoice.

All opened non-defective items are non-returnable.

For all non-defective returns the shipping and handling charges will not be credited.

Cisco, Apple, HP/Compaq, Dell, Toshiba, and IBM only: due to manufacturer return policies, all returns must go through Netrix ,LLC. All return requests are strictly governed at Manufacturer's discretion.

All products to be returned must be returned 100% complete, including packing material, manuals, blank warranty cards, and other accessories provided by the manufacturer. Incomplete returns will be returned to the customer at the original cost.

Netrix, LLC reserves the right to send back to the customer any items that are non-defective or non-returnable and reverse any credit issued for such product(s).

Always keep all boxes, packing material, and documentation in the event that your equipment has to be serviced or returned for a minimum of 90 days.

#### Netrix, LLC Guarantee

Manufacturer permitting, Netrix, LLC offers a 30-day return policy to all of our customers. If you need to return a product, our return's specialists will be happy to help you. Please call our Returns Department and obtain an RMA number before shipping your product back. We will assist you with the details of packaging and shipping your merchandise. As described above; limitations and restrictions apply. Please contact your Netrix, LLC Business Development Manager for details.

#### Netrix, LLC Return Department Hours

Monday through Friday - 8:00am to 6:00pm

phone: (847) 283-7300

fax: (847) 283-7500